

Collaborate with Colleagues

5/20/2020

I. Business Continuity and Recovery

- a. Elective procedures are permitted, but that volume is still down
- b. Priority in Ohio is sufficient PPE
 - i. The order in which offices open is being prioritized
 - ii. Emergency Department visits are still down
- c. New York hospitals and health systems are losing money
 - i. Furloughed and cancelled positions are an issue, recouping those losses is a driving priority

II. PPE

- a. Gown shortages continue in spite of re-useable gowns
- b. Supplies are becoming more reliable but it is getting tenuous
 - i. Normally hair salons do not need PPE, now they do
- c. N95 masks are being used primarily for aerosol generating procedures and COVID-19 units, surgical masks are being used for everything else

III. Cybersecurity

- a. Phishing scams are happening a lot more often due to COVID-19
- b. Fraudulent Contact Tracers are becoming a problem