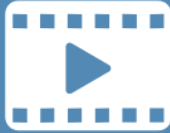


AIMS

Association of Independent
Maryland & DC Schools



DIGESTIBLES FOR DISTANCE LEARNING

Small Ideas for a Big Job!

Teaching Our Families to Fish....

Technology sure is great, when it works the way it's supposed to. We're all acutely aware of **how distance learning is impacted when the technology does not quite work**, and not everyone is a tech-spert. Below, please find two tips that you can use, and pass along to your families for self-help when the tech goes awry.

Alecia at AIMS



Troubleshooting Home Wireless

Is the computer on? Have you tried restarting it? Yes, yes and yes. How do you help a family when their wireless internet connection is not working the way they expect? Barry Kallmeyer, Chief Information Officer at [Hathaway Brown](#) school in Ohio, has created and shared this **handy step-by-step guide you can give your families (and use for yourself) for troubleshooting home wireless**. It's easy to understand and use.

[Learn More](#)



Common Issues with Video Conferencing

[Seven in ten students in the US](#) are now involved in some sort of distance learning program for school at this point. That rapid shift hasn't been without its bumps. Some live conferencing tools have not been able to keep up with the increased usage. Hackers are learning how to take advantage of the holes in

security created by hastily setup systems. Here are a couple of resources for those of us "on the ground."

- [The Most Common Problems with Zoom and How to Fix Them](#)

- [Troubleshoot Issues with Hangouts Meet](#)

Make sure that your school has a very clearly stated "tech support" process, communicated frequently to all. Is it a helpdesk that has hours open? Is it a phonenumber? Is it an email account? Send and resend that policy frequently to all. Below, see a great example of a "**parent policy**" **page around distance learning** from Western Academy of Beijing.

[Learn More](#)