

# Educators Benefit Services

AARP Medicare Supplement /  
MedicareRx  
Age-in Process

- **AARP Medicare Supplement Plans**
  - Enrolled in Medicare Part A & B
  - Age 65 or older
  - Three months prior to retirement date
  
- **AARP MedicareRx**
  - Enrolled in Medicare Part A and/or Part B
  - Three months prior to retirement date

- AARP Medicare Supplement Plans
  - **Employer** Customer Service Number: 1-800-449-4854
  - Email Address: [aarp\\_employer\\_account@uhc.com](mailto:aarp_employer_account@uhc.com)
    - Please copy DeDe Raybuck ([dede\\_raybuck@uhc.com](mailto:dede_raybuck@uhc.com))
- AARP MedicareRx
  - **Employer** Customer Service Number: 1-800-955-8098
  - Email Address: [ec\\_ov\\_eghp\\_be@uhc.com](mailto:ec_ov_eghp_be@uhc.com)
    - Please copy DeDe Raybuck ([dede\\_raybuck@uhc.com](mailto:dede_raybuck@uhc.com))

- Data needed to request a kit

- Member's Name
- Member's Address
- Member's Date of Birth

This information is required in order for us to generate a kit

- AARP Med Supp:

[aarp\\_employer\\_account@uhc.com](mailto:aarp_employer_account@uhc.com)

- AARP MedicareRx: [ec\\_ov\\_eghp\\_be@uhc.com](mailto:ec_ov_eghp_be@uhc.com)

- AARP Medicare Supplement Plan enrollment process:
  - Individuals must complete and sign an enrollment application
  - Retirees/spouses may also call the Customer service number to complete a telephone enrollment
  - CSR will fill out the application and the form will be sent to the retiree/spouse to be signed and returned before the application can be processed

- **AARP MedicareRx enrollment process:**
  - Individuals must complete and sign an enrollment application
  - Retirees/spouses may also call the Customer service number to complete a telephone enrollment
  - CSR will complete the application process and the retiree/spouse's voice attestation will replace the need for a signed application

- AARP Customer Service Number for retirees/spouse:  
**1-800-545-1797**
  - Press 1 - for existing AARP Medicare Supplement members or to check on the status of an enrollment application that was submitted
  - Press 2 – for Medicare Supplement Telephone Requests. Applications will be completed and sent to individual for signature
  - Press 3 – for existing Medicare Rx member or to enroll in the Medicare Rx plan over the phone