2020 Webinar Series
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February 27
BUILDING CREDIBILITY WITH YOUR INFECTION PREVENTIONIST
Presented by: Carol McClay, DrPH, MPH, RN, CIC, FAPIC
Having your customer’s infection preventionist in your court is always a good thing. We’ll cover what information you should be sharing with them regularly, typical questions they may ask, and why they may ask them and how to answer confidently.

April 16
PUTTING BENCHMARK DATA TO WORK
Presented by: Chip Malboeuf
The results are in and you see how your operational data compares to other similar laundries. What should you do with this insightful information? Learn where to take action and how to build support for operational changes and investments based on the data that backs it up.

June 18
MASTERING WORKFLOW IN YOUR PLANT
Presented by: Michael Dodge
Do textiles flow smoothly through your plant without hiccups? If not, you won’t want to miss this webinar to hear tips about how to make adjustments for streamlining efficiency.

August 20
FINAL RESOLUTION: HOW TO STOP FIXING THE SAME ISSUES
Presented by: David Bernstein
If you’ve fixed the same problem so many times that it seems like a routine procedure, this session is for you. A bit of analyzing, re-evaluation, and change management are the arts that will help you stop the insanity.

October 15
HOW TO GO FROM BEING “THE SOURCE” TO “THE RESOURCE”
Presented by: Robin Holmes
Don’t just be the “source” for ordering products and supplies, be the “resource” your customer depends on when they need to improve or resolve a situation.

All webinars are at 2 pm ET / 1 pm CT / 12 pm MT / 11 am PT

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