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FOR IMMEDIATE RELEASE

LAVATEC addresses customers on COVID-19 situation

Beacon Falls, CT – March 18, 2020 – Management at [LAVATEC](#) wants to reassure its customers that a process is in place to continue with business as normal as possible during the worldwide COVID-19 coronavirus situation.

“The past few weeks have been challenging for everyone as we find ourselves in uncharted territory. Based on the latest information issued by the CDC and the medical community, the pandemic will continue to be a fluid situation and we are prepared to manage and adjust accordingly,” said Mark Thrasher, President of Lavatec Laundry Technology, Inc.

Continuing, he said, “We have been cautious in the approach to maintaining service to our customers, beginning with taking care of our employees. In accordance with recommended social distancing guidelines, we devised a plan to minimize contact where some are working from our headquarters and others from home. This is being done so we can continue to provide 24/7 customer support. We have an abundance of available equipment parts in the U.S. and we expect parts shipments to continue arriving from our factory in Germany.”

If customers have any questions, Thrasher said they should contact Keith Ware, Vice President of Sales: k.ware@lavatec.com or 203-707-7220.

About Lavatec Laundry Technology, Inc.

Delivering dependable commercial laundry equipment engineered for higher returns throughout their lifecycles has been the Lavatec Laundry Technology mantra for over three decades. Some LAVATEC manufactured equipment has been on the job for more than a quarter century. A rarity among manufacturers of continuous tunnel washers, LAVATEC offers center transfer, bottom transfer and double-drum construction options, plus a full range of readily integrated, end-to-end laundry system components: washer extractors, extraction presses, centrifuges, dryers, conveyor systems, pickers, feeders, ironers and folders. Simple design, durable construction, user-friendly operation and low maintenance are hallmarks of LAVATEC machines. A global leader with equipment in laundry operations throughout Europe, the Far East, South and North America, more than 8,000 LAVATEC machines have been installed in the United States alone. For more information, visit www.LLTusa.com.