

Technology Requirements

Here are the Minimum System Requirements:

- 1024 x 768 screen resolution minimum
- 1.4 Mbps internet connection minimum
- Allow Flash
- Disable Pop Up Blockers
- Disconnect from a VPN (if possible)

Operating System	Processor	RAM	Internet Browser	Hardware	Media Playback	Internet Connection
Windows 10 Windows 8.1 + Pro Windows 7 Android 4.4+ Apple Max OS X 10.9+ Apple IOS 8.4+	1GHz	1GB	Internet Explorer 8+ All recent versions of Google Chrome Safari 5.0+ iPhone/iPad – Safari/iOs 5.1+ Android Phone/Tablet – OS 2.3 or higher, Chrome, Native Brower 2.3+ Windows Tablet – IE 10+	Audio: Sound Card with Speakers Video: Screen with 1024x768_ resolution support	HTML5 Streaming enabled browser Apple iOS http streaming enabled browser Android http streaming enabled browser	Dedicated high speed connection of 900kbps+

DEVICES

Laptop, computer (Mac or PC) or tablets (Android or IOS) are supported.

INTERNET BROWSER

This is a virtual, browser-based experience. If you are using an older, or unsupported Operating System, Internet Browser, or version of Flash, you may experience decreased performance. We recommend Chrome or Firefox as the most stable and consistent browsers for accessing the virtual environment.

FIREWALL

An automatic system test is available that will check connectivity of the domains listed in the detailed System Technical Requirements (below).

System Test

<https://virtualdestinations.6connex.com/event/TheWayToDoVirtual/system-check>

Webinar System Test

<https://event.webcasts.com/viewer/faq.jsp?mType=v&closebtn=no&techview=yes>

Please note: This system check covers standard platform functionality. It does not cover requirements for any 3rd party services that may be integrated into the experience. Verify the domains listed below in the Technical Requirements are not blocked by your personal or corporate network.

BANDWIDTH

Sufficient bandwidth at each office location is necessary. Estimate total bandwidth required by multiplying the numbers of computers connecting to an event by the above bit rate estimate. If network bandwidth is a concern, we recommend accessing the environment in groups, thereby reducing the total number of individual streams to an office.

INTERNET CONNECTIVITY

A strong, wired broadband connection with a speed of at least 1.4 Mbps. You may view the virtual experience on a slower connection, however, some users may experience load times that are longer than normal with larger content items, such as High Definition video streams.

We recommend:

- A strong Wi-Fi connection or hardwired internet connection is recommended
- Disconnect from VPN or corporate networks (if possible).
- Close any unnecessary applications.
- Refrain from browsing the internet, streaming media and/or downloading large files during this time.

WORK FROM HOME EMPLOYEES

Connect to the internet using a network cable rather than using a wireless network. If a corporate VPN is used, confirm that the above network traffic is not directed over the VPN. If it is, have users turn off the VPN while attending the event.