

THE HORIZON

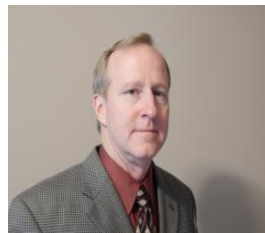


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Definition of the Month
page 7!

Visit us at:
www.APICS-Houston.org

CREATING CONTROL FROM CHAOS: INVENTORY MANAGEMENT



Doug Hammen CPIM, CSCP, MBA, Director of Global Supply Chain and Procurement, TETRA Technologies Inc. is a Supply Chain Executive with an extensive career in both the Chemical & Oil and Gas Industries. On multiple occasions he has successfully organized and led major efforts to create the environment, procedures and culture necessary to establish cycle counting and maintain 99%+ inventory accuracy as needed to achieve high performance in manufacturing, fabrication, assembly and parts

supply operations. **Read more details on page 12**

APICS HOUSTON CHAPTER FACILITY

The APICS Houston Chapter Facility Tour is available for a maximum of 30 registrants for a tour of the Ft Bend County Detention and Dispatch Centers on Saturday, October 25th. The tour is Online Registration only at APICS-Houston.org. Estimated tour time is 1-1/2 hours. Tour Time is 9:30 AM - 11 AM.

The Ft Bend County Facilities Tour Location: 1410 Williams Way Blvd, Richmond 77469.

For more information please contact: Catherine Brown

Email: Programs@APICS-Houston.Org

APICS INTERNATIONAL CONFERENCE REGISTER NOW!

Attend APICS 2014 to:

*****Learn** best practices to create more sustainable, resilient, strategic and value-driven supply chains.

*****Engage** in hands-on discussions and work with peers to develop solutions to today's complex problems.

*****Connect** with professionals who are shaping the future of supply chain and operations management.

Learn more at:

<http://www.apics.org/sites/conference/annual/home>



PRESIDENT'S MESSAGE



Members of the APICS Houston and other general members are planning for the 2014 APICS International Conference in New Orleans on Sunday, October 19 through Tuesday, October 21. In addition, several members of the APICS Houston Board of Directors shall attend the Terra Grande District meeting on Friday, October 17 and the Leadership Summit on Saturday, October 18. The keynote speakers include Mike

Walsh, CEO of Tomorrow and author of Futuretainment, and Peter Thum, Founder of Ethos Water and Founder and CEO of Fonderie 47. In addition, Mike Wagner, Founder of White Rabbit Group will speak in the World Café.

Mike Walsh is globally renowned as an expert on future trends, innovation, business growth and organizational transformation. He takes an anthropological approach to the future, focusing on emerging technologies and disruptive shifts in human behavior and then translates these into pragmatic plans for better business productivity.

Peter Thum transformed his desire to get clean water to families in third-world countries into a successful social venture that changed an industry, generated millions of dollars and improved the lives of thousands. Currently, Thum is CEO and cofounder of Fonderie 47, an organization that manufactures jewelry from assault rifles sourced in war zones. To date, the company has created jewelry from more than 34,000 rifles.

Mike Wagner is a skilled communicator, facilitator and business consultant who believes you must "keep creating" to be successful. He formed White Rabbit Group 10 years ago to inspire and assist organizational leaders in creating remarkable customer experiences that set them apart from their competition.

PROFESSIONAL DEVELOPMENT MEETINGS

On Tuesday, October 14, Doug Hammen CPIM, CSCP, MBA, the Director of Global Supply Chain and Procurement for TETRA Technologies Inc. will draw from several cases to identify and address the challenges of managing the many factors surrounding inventory control. He will demonstrate some basic tools used to identify issues and track improvements in receiving, stocking, picking and counting items. Attendees will gain an appreciation of the importance and potential impact of purchasing, sales, engineering, service, IT, accounts receivable and payable, packaging, production operations, vendors, customers and more on the ability of an organization to maintain high inventory accuracy.

Throughout the presentation attendees will be shown steps, procedures, pit falls and techniques Doug Hammen has used to establish high performance of not only inventory management and warehouse operations but support every department, function and process that depends directly or indirectly on the timely availability items, assemblies, materials and finished products.

On Thursday, September 18, Troy E. Nehls presented "A view of The Fort Bend County Sheriff's Office and their 'Business' Management Philosophy". The presentation took a close look into how the Fort Bend County Sheriff's Office manages its personnel and resources. He shared his approach and strategy on how crime rates solved have drastically improved in Fort Bend County. Sheriff Nehls discussed crime trends within Fort Bend County plus addressed questions from the audience.

PLANT TOURS

The APICS Houston Chapter offers a variety of tours throughout

the year providing APICS Houston Chapter members the opportunity to tour facilities while earning one CEU credit for certification maintenance for participating in the APICS Tour. In September, the Houston Chapter had the opportunity to present a tour of the Goodman Manufacturing Cooling Plant.

In 1975, Harold Goodman founded Goodman Manufacturing, LP. The company began as a flexible duct and plastic blade register manufacturer. In 1982, the company started producing high-quality, low cost central air conditioners and heat pumps. The company has grown tremendously over the last 30 years and now has five manufacturing facilities and one hundred ninety-nine company owned distribution locations. The cooling plant is home of the Goodman®, Amana, and Daikin brand air conditioners. The plant recently launched the Daikin VRV and inverter product lines. Goodman has become a leading manufacturer of residential and light commercial heating and air conditioning products in North America.

The tour took place in early September with 30+ attendees. The plant tour participants experienced observing the manufacturing of the products while walking through the plant with headsets provided by the plant, where a Goodman Tour Guide led the 2 groups and described the individual working stations. The positive feedback from the participants as the tour ended was that it was a very informative, interesting and enjoyable plant tour event.

On Saturday October 25th, the Ft Bend County Sheriff Facility is hosting a tour of their jail facilities and dispatch center for the APICS Houston Chapter. Fort Bend County Sheriff Troy E. Nehls will facilitate the tour.

For registration or more information on our events, visit our website at www.apics-houston.org or contact Catherine Brown at Programs@APICS-Houston.org.

APICS CLASSES

Our fall classes are starting and some classes are still open for registration. Registrations are being accepted for our winter classes as well. Demand for our CPIM classes has resulted in a second, parallel Basics of Supply Chain class and could result in parallel classes throughout the curriculum. Again, if you have interest in registering for our classes, I highly suggest planning ahead and registering early to ensure class availability. Unfortunately, we continue to have to decline registrations when our classes are full.

Our new class locations at Powell Industries and Houston Food Bank locations are improving our educational reach to the greater Houston community. To satisfy our customer needs, we continue to add more locations and classes and are targeting The Woodlands and Sugar Land for expansion.

For more details, please see the APICS Education and Certification page in this newsletter or visit our website at www.apics-houston.org.

Best regards,

Eddie Whitfield CFPIM, CIRM, CSCP, MBA, P.E.
President, 2013-2015
APICS Houston Chapter 36
president@apics-houston.org

APICS HOUSTON CHAPTER EVENT CALENDAR—NEXT MONTHS

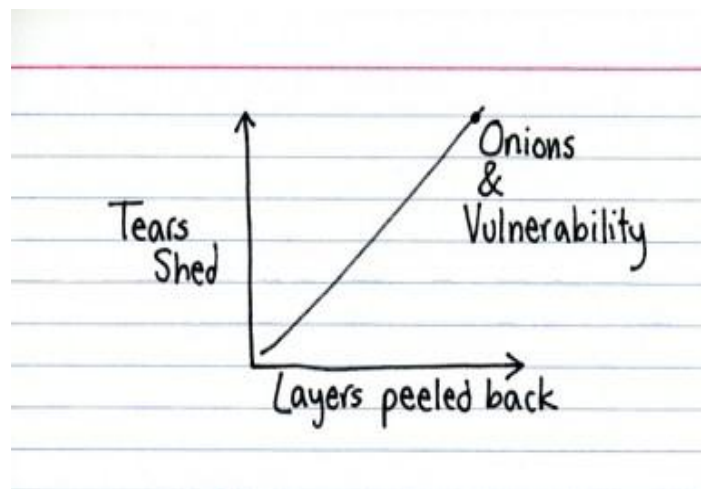
October				
Date	Event	Speaker	Location	Hour
14-Oct	PDM	Doug Hammen	The Hess Club	5:00 PM to 8:00 PM
25-Oct	TOUR: Ft Bend County Detention & Dispatch Centers	TBA	Richmond, Texas 77469	Saturday, October 25, 2014 9:30 AM - 11:00 AM
November				
Date	Event	Speaker	Location	When
1-November	Master Planning of Resources	TBD	Baker Hughes	Saturday mornings from 8:00am until 12:00pm

For more information, go to www.APICS-Houston.org under **Events**

THE BEST LESSON FROM FANTASY FOOTBALL'S SUCCESS

When people say, "my team," they mean it. In the top-down world of industrial marketing, the San Francisco 49ers say, "we built this team, buy a ticket if you want to come." Then, a few years later, it broadened to, "you should buy a jersey so you can be part of it." In the sideways, modern world of peer-to-peer connection, people say, "my team has this player, that player and this defense." It belongs to them, because they built it. Everyone has their own team. In neither case is the fan on the field, getting concussed or making the big decisions. It doesn't matter. What matters is that our feeling of ownership, of us-ness, is shifting. We want celebrities and brands and teams that do more than merely put on a show. In addition to the show, people want to believe that they own part of it.

DUSTY IN HEAR



Seth Godin, Best selling author and speaker
<http://sethgodin.typepad.com/>

Courtesy of Jessica Hagy, www.ThisIsIndexed.com

Reproduced with permission of Seth Godin

COURSE AND EVENTS LOCATIONS

Location	Address	City	State	Zip
Baker Hughes (Beltway 8 and 290 area)	9100 Emmott Road	Houston	TX	77040
Hess Club (Galleria area)	5430 Westheimer Road	Houston	TX	77056
Norriseal (Beltway 8 and West Little York area)	11122 West Little York	Houston	TX	77041
TSP (Northwest corner of 610 Loop)	3303 West 12th St	Houston	TX	77008
Powell (Near to Hobby Airport)	8550 Mosley	Houston	TX	77075
Houston Food Bank	535 Portwall St	Houston	TX	77029

CALL FOR CONTENT!

Want to contribute content for our Horizon monthly Newsletter? We are looking for:

- Article(s) relevant to supply chain and operations, written by yourself or that you have permission to publish
- Any other ideas or suggestions about content to include in the newsletter, relevant to our members



If you are interested, please contact Marco Lopez, Editor of the Horizon, at Editor@APICS-Houston.org

WANT TO BECOME A COMPANY COORDINATOR?

Company Coordinators act as liaisons between the Houston Chapter Board of Directors and fellow employees to help their companies derive maximum benefit from its APICS membership. The Company Coordinator promotes APICS within their own Company by:

- Defining the benefits of membership participation and be a key source of information regarding APICS within your organization
- Explaining the certification programs and how achieving CPIM or CSCP certification is both professionally and personally rewarding

- Promote and distribute newsletters, seminar brochures, and other APICS literature to interested parties and key personnel
- Provide feedback to the Board of Directors regarding areas of improvement and your company's educational needs

For more information, please contact **Guillermo Lucero**,
Director of Company Coordinators,

CompanyCoordinators@APICS-Houston.org

To see the **list of current company coordinators**, go to
http://www.apics-houston.org/?page=Our_CC

QUESTIONS ABOUT EDUCATION?

Do you have questions on how the Supply Chain Education Programs can:

- Improve your company's bottom line while improving customer satisfaction
- Enhance your career and make work more fun

We can help you. Invest in training yourself and your employees.

Please contact Chuck Connelly CFPIM, CSCP, CPA
VP of Education , APICS Houston Chapter

VPEducation@APICS-Houston.org or 713-256-7500

APICS EDUCATION AND CERTIFICATION

2014 COURSE SCHEDULE

Certified Supply Chain Professional (CSCP)

Class	Schedule	Days	Time	Location	Early Reg Ends
Winter 2015 CSCP	Jan 13 to Apr 7	Tuesdays	6:00pm to 9:00pm	HFB	5-Jan
Spring 2015 CSCP	Mar 21 to May 30	Saturdays	8:00am to 12:00pm	HFB	16-Mar

Certified in Production and Inventory Management (CPIM)

Class	Schedule	Days	Time	Location	Early Reg Ends
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CPIM in a Year (All Five Modules) - Save \$380 By Committing to All Five Modules

Winter 2015 CPIM in a Year	Jan 6 to Oct 29	Tue and Thu	6:00pm to 9:00pm	Baker	20-Sep
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Fall 2014 Individual CPIM Classes

Strategic Mgmt of Resources	Oct 7 to Oct 30	Tue and Thu	6:00pm to 9:00pm	Baker	20-Sep
Execution & Control of Operations	Oct 28 to Nov 20	Tue and Thu	6:00pm to 9:00pm	Powell	18-Oct
Master Planning of Resources	Nov 1 to Dec 6	Saturdays	8:00am to 12:00pm	Baker	17-Oct

Winter 2015 Individual CPIM Classes

Strategic Mgmt of Resources	Jan 6 to Jan 29	Tue and Thu	6:00pm to 9:00pm	Powell	20-Dec
Basics of Supply Chain Mgmt	Jan 6 to Feb 5	Tue and Thu	6:00pm to 9:00pm	Baker	21-Dec
Detailed. Sched. & Planning	Jan 10 to Feb 7	Saturdays	8:00am to 12:00pm	Baker	20-Dec
Master Planning of Resources	Mar 3 to Apr 2	Tue and Thu	6:00pm to 9:00pm	Baker	17-Feb
Execution & Control of Operations	Mar 7 to Apr 4	Saturdays	8:00am to 12:00pm	Baker	20-Feb

Spring 2015 Individual CPIM Classes

Strategic Mgmt of Resources	May 2 to June 6	Saturdays	8:00am to 12:00pm	Baker	18-Apr
Detailed. Sched. & Planning	May 5 to June 2	Tue and Thu	6:00pm to 9:00pm	Baker	21-Apr

2nd Half 2015 Individual CPIM Classes

Execution & Control of Operations	Aug 11 to Sep 3	Tue and Thu	6:00pm to 9:00pm	Baker	28-Jul
Strategic Mgmt of Resources	Oct 6 to Oct 29	Tue and Thu	6:00pm to 9:00pm	Baker	22-Sep

APICS Houston Chapter

2014 CERTIFIED SUPPLY CHAIN PROFESSIONAL

Register Now for Fall Session— Early Registration Deadline Ends August 26

The APICS CSCP designation is for professionals who are interested in increasing their knowledge and expertise in the field of global supply chain management. This program is ideal for individuals and organizations that are:

- Interested in more depth of knowledge and understanding in the areas of supplier and customer relations, international trade, the use of information technology to enable the supply chain, and physical logistics
- Facilitating operational and financial improvement both within and across supply chain functions
- Interested in increasing knowledge and expertise in the field of global supply chain management.
- Mastering the tools to effectively manage global supply chain activities that involve suppliers, plans, distributors and customers located around the world
- Implementing new or modifying their existing Enterprise Resources Planning (ERP) system(s)
- Desiring to create a common standard of understanding, vocabulary, best practices and frameworks within your company to address your supply chain challenges and seize opportunities
- Best practices in the day to day functions of supply chain professionals

The CSCP learning system includes:

- Approximately 1,000 pages of printed learning materials
- Interactive Web based study tools:
- Pre and Post tests
- Module specific tests
- Glossary, E-flashcards and Information Center



Candidates must apply for eligibility in order to register and take the exam. Eligibility requirements for the APICS CSCP designation are listed below. A candidate must pass just the ONE exam. Please consult www.APICS.org for additional information.

- APICS CPIM, CFPIM, or CIRM, and C.P.M. designations plus two years of related business experience, or
- Bachelor's degree or equivalent plus two years of related business experience, or

Class	Schedule	Days	Time	Location	Early Registration Ends
Fall 2014 CSCP	Sept 6 to Nov 15 *	Saturdays	8:00am to 12:00pm	Houston Food Bank	08/26/14
Winter 2015 CSCP	Jan 13 to April 7	Tuesdays	6:00pm to 9:00pm	Baker Hughes	01/05/15
Spring 2015 CSCP	March 21 to May 30 **	Saturdays	8:00am to 12:00pm	TBD	03/06/15

* No class on November 8

** No class on May 23 for Memorial Day

Class	Member Price		Non-Member Price	
	Early	Late	Early	Late
CSCP	\$1,940	\$2,040	\$2,140	\$2,240

- Contact Chuck Connelly CFPIM, CSCP, CPA at VPEducation@APICS-Houston.org for more information
- For more information on our programs or to register, please visit our website at www.APICS-Houston.org

STRATEGIC CONVERSATIONS: HOW TOYOTA SOLVES BIG PROBLEMS

BY: LISA KAY SOLOMON

How often do you find yourself in a meeting when someone says “we need to think differently here?” We are living in a world of rapid change and surprises. “We’ve got to become more innovative” is the popular leadership response to handling uncertainty and change. But it’s not often followed up with concrete examples of what “being innovative” actually looks like.

As a result, you often see a lot of talking in circles, references to “strategy,” and a lot of “we should…” until everyone goes back to business as usual. Rather than search listlessly for something bright and shiny to inspire change, it might be more effective to fertilize the ground for new ideas in a structured way. But how? Through the use of “strategic conversations” – problem-solving sessions specifically focused on tackling a messy-open ended challenge. No outside consultant or “chief innovation officer” needed.

Strategic conversations are not just a typical meeting with a fancy name, they are intentionally designed for exploration and discovery of new possibilities, not just updates on existing projects. They allow us to step outside of our normal headspace to rattle our creative ideas loose by combining different ideas and perspectives. And, most importantly, they never follow the traditional meeting format and often focus on full attendee participation.

Strategic conversations are intentionally designed for exploration and discovery of new possibilities.

Strategic conversations help take those open sky brainstorming meetings and help get some results. Companies such as Intuit, Toyota Financial Services, and Pixar and use this method for figuring out the hard stuff. Below are a few examples to draw on for designing strategic conversations for your team.

1. Act like your competition.

When baby food maker Plum Organics CEO Neil Grimmer brought his board together to explore options for growth in early 2011, Grimmer surprised them with a very different type of discussion. He staged a “Baby Food Fight” where he asked each of the board members to assume the role of a competitive CEO and spend one hour devising a competitive plan to put Plum Organics out of business. They then proposed Plum’s response.

After one hour of independent researching and plotting, the temporary “CEOs” presented their pitches on how they’d defeat Plum, revealing new perspectives on the company’s weaknesses and possible opportunities. After synthesizing the new insights and ideas gathered, the company had a meaningful growth plan. Within a year of adopting the new direction, a much more prepared leadership team was ready to entertain and ultimately accept an acquisition offer from Campbell’s Soup Company.

2. Make a clear distinction between the present state and future options.

When it comes to our long-term benefit, we’re often better served to take a deep breath and force ourselves to separate the here and now from a longer view of success. Where do we want to be three years from now? Even one year from now? Can everyone on the team describe a concrete picture of what success looks like? And do we have the understanding of what it might take to get from here to there?

A few years ago, in response to the volatile economy and changes in customer car buying behavior, Toyota Financial Services convened their top 60 leaders to examine new business models. In a highly designed two-day off-site gathering, they used the business model canvas, a framework popularized through a global bestselling book *Business Model Generation* by Alex Osterwalder and Yves Pigneur, to determine which potential options to pursue.

Although they were focused on leaving the meeting with plans for the future, the execs intentionally spent the entire first day discussing the current business model to make sure everyone had a shared view of their existing model and priorities. This way, they would have a common language to make bold new choices that would stick across different departments and geographies.

On the second day, they used the same business model framework to start a new conversation to focus on future possibilities. The exact tactic isn’t important, but what does matter is using the same framework for both present and future. This allows attendees to easily draw a line on how to get from A to B. “A lot of good ideas get tossed around during off-sites, but you’re not always sure they’ll get picked up later,” says CFO Chris Ballinger. “This time, we made the ideas concrete before we left and knew how we were going to take them forward. We had no shortage of volunteers who wanted to work on them in some way.”

3. Turn the meeting into a game or simulation.

War-gaming, role-playing, and scavenger hunts can also effectively amp up the heat when you need to make some big choices. Early in 2010, Kaaren Hanson, VP of Design Innovation at Intuit, designed a team-based scavenger hunt with Intuit’s top 15 executives to help them explore the future of mobile opportunities. The executives were still tied to their old-school Blackberries (sacred devices at the time) and had trouble visualizing the opportunity with more modern smartphones. After taking away each of their old devices, Hanson gave out new iPhones and Android devices to each of the teams, along with a list of different activities they had to accomplish before returning back to their base.

Continued on page 8

APICS DICTIONARY DEFINITION

Baseline Measures—A set of measurements (or metrics) that seeks to establish the current or starting level of performance of a process, function, product, firm and so on. Baseline measures are usually established before implementing activities and programs.

STRATEGIC CONVERSATIONS: HOW TOYOTA SOLVES BIG PROBLEMS

BY: LISA KAY SOLOMON

Continued from page 7 This orchestrated “Amazing Race” challenge included diverse tasks such as checking in on Foursquare, finding something using a new GPS app, translating a clue given in a foreign language, and scanning a label to see where it came from. Although there was a prize for the winning team, the real goal was to get the executives to experience firsthand the depth of power and possibility of the new smartphone devices. So when it came time to consider new business opportunities, mobile was no longer some far-off trend — it was happening here and now. Within the next six months, Intuit’s CEO Brad Smith was making bold statements about Intuit’s commitment to invest in mobile and cloud-based services.

When it came time to consider new business opportunities, mobile was no longer some far-off trend — it was happening here and now

To be sure, designing strategic conversations requires a lot of preparation and intention. Even if you’re not ready for a full-fledged immersive environment, your starter fuel for innovation could be as small as inviting new people to your next offsite, starting an important meeting with a personal story, intentionally framing questions in a new or provocative way, or by simply banning the usual materials like PowerPoint.

If you want to build a culture of innovation, creativity, and possibility, you have to start with how you design your most important meetings. Make them fun, participatory, and most importantly, human.

Lisa Kay Solomon loves helping leaders build more expansive and creative futures. She teaches innovation at [CCA's MBA in Design Strategy](#) and co-authored the best-selling book [Moments of Impact: How to Design Strategic Conversations that Accelerate Change](#).

lisakaysolomon.com

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APICS launches certification verification

On July 7, APICS launched certification verification, an online service available at apics.org/verification.

This new service elevates APICS certification programs and helps protect the credentials of all APICS designees.

Certification verification provides prospective employers and other stakeholders with a simple, easy way to verify an individual’s certification status. The search results will indicate whether an individual’s CPIM, CFPIM, CIRM or CSCP certification status is active, suspended or expired.

A minimum of the first three letters of an individual’s last name is required for all searches. Users can then narrow their search by location, type of certification and APICS ID. The results include the last name, first name, state, country and certification status of any individuals who have earned an APICS CPIM or CSCP designation. Designees with more than one certification appear in separate entries.

We are pleased to launch [APICS certification verification](#) as one of several ongoing enhancements to our certification programs. For more information, visit the [certification FAQs page](#)

WHAT WOULD YOU DO WITH A 13% RAISE?

According to the Operations Management Employment Outlook, APICS CPIM designees, on average, earn 13 percent more than their counterparts.

Contact **Chuck Connelly, VP of Education**,
VPEducation@APICS-Houston.org or 713-256-7500

APICS HOUSTON CHAPTER

BOARD OF DIRECTORS 2012 – 2013

The Houston APICS Chapter Board is a dedicated team of people that work to provide relevant events and services to chapter members. Your **feedback is essential** for continuous improvement, so please contact us with comments, suggestions and improvement ideas.

Position	Name	Contact
President	Eddie Whitfield, CPIM, CIRM, CSCP, MBA, PE	President@APICS-Houston.org
Secretary	Reid Garrett	Secretary@APICS-Houston.org
Treasurer	Steve Hasson, MBA, CSCP	Treasurer@APICS-Houston.org
Ex Officio President	Tish Patel	Ex-Officio@APICS-Houston.org
VP of Education	Chuck Connelly, CFPIM, CIRM, CSCP, CPA	VPprofessionaldevelopment@APICS-Houston.org
VP of Student Activities	Gozde Capar, MS, CSCP, CSSBB	VPStudentActivities@APICS-Houston.org
VP of Membership	Tom Chambers, MBA, CSCP	Membership@APICS-Houston.org
VP of Marketing	Duane Chandler, CPIM, CSCP	VPmarketing@APICS-Houston.org
VP of Communications	Santiago Velasquez	VPCommunications@APICS-Houston.org
Director of Education	Michael Cole CPIM, CSCP	Education@APICS-Houston.org
Director at Large	Chris Agner	Co-CompanyCoordinators@APICS-Houston.org
Director of Seminars	Mauricio Hernandez, MBA, CPIM, CSCP	Seminars@APICS-Houston.org
Director of Job Bank	Marisa McNevin	JobBank@APICS-Houston.org
Director of Horizon	Josh Howard	Editor@APICS-Houston.org
Director of CCs	Guillermo Lucero / Nadine Parker	CompanyCoordinators@APICS-Houston.org
Director of Programs	Catherine Brown	Programs@APICS-Houston.org

LIST OF COMPANY COORDINATORS

Below, a list of the company coordinators that are currently working with the APICS Houston Chapter. Please contact your **local company coordinator** for more information about Chapter services and events.

Company Cordinator	Company
Chris Agner	National Oilwell Varco - Westchase
Arnold Aguilar	Aker Solutions
Rob Bytheway	Baker Hughes
Peter Cayea	Cameron International
Prasanth Chakra	Bayer
Duane Chandler	Weatherford International
Lana Forrest	Baker Hughes
Bob Gardner	Pathfinder/Schlumberger
Chongkol Graunke	Akzo Nobel Functional Chemicals
Steven Hasson	TSP
Chuck Hayes	Cameron - Flow Control
Kevin Helm	Oceaneering
Mauricio Hernandez	Shell
Mark Hoffman	Cameron Drilling Systems

Company Cordinator	Company
Jeff Hoke	Wyman Gordon
Ken Jamison	Weatherford - Gulf Bank
Austin Klein	National Oilwell Varco - Sugarland
Ed Khundmiri	American Frac Fluids
Guillermo Lucero	Shell
Larry McClellan	Schlumberger - HPC
Nadine Parker	Chevron
Giovanni Ramirez	National Oilwell Varco - Galena Park
Angelina Rodriguez	National Oilwell Varco - Air Center
Mary Timko	Schlumberger - SPC
Amy Walla	Hewlett-Packard
Nick Webster	National Coupling Company
Carmen Winkler	BHP Billinton
Tony Xu	Foxconn

**Return Address:**

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Houston, TX 77042-3208



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SmartPhone
To Visit Our Website



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Standard Mail
U. S. Postage
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Houston, TX
Permit #2274

We're on the Web!
www.APICS-Houston.org



Doug Hammen CPIM, CSCP, MBA, Director of Global Supply Chain and Procurement, TETRA Technologies Inc. is a Supply Chain Executive with an extensive career in both the Chemical & Oil and Gas

Industries. On multiple occasions he has successfully organized and led major efforts to create the environment, procedures and culture necessary to establish cycle counting and maintain 99%+ inventory accuracy as needed to achieve high performance in manufacturing, fabrication, assembly and parts supply operations.

He will draw examples from several cases to identify and address the challenges of managing the many factors surrounding inventory control and demonstrate some basic tools used to identify issues and track progress. In addition to the activities of receiving, stocking, picking and counting items you will gain an appreciation of the importance and potential impact of purchasing, sales, engineering, service, IT, accounts receivable and payable, packaging, production operations, vendors, customers and more on the ability of an organization to maintain high inventory accuracy. Throughout the presentation you will be shown steps, procedures, pit

falls and techniques Doug Hammen has used to establish high performance of not only inventory management and warehouse operations but support every department, function and process that depends directly or indirectly on the timely availability items, assemblies, materials and finished products.

Doug Hammen, CPIM, CSCP, MBA, started with a Bachelor of Arts degree in Chemistry.

When:

Tuesday October 14th 2014 , from 5 PM to 8 PM.

Where:

The Hess Club
5430 Westheimer Rd
Houston, Texas 77056
United States

Cost:

\$25 for Houston chapter members.

\$10 for student members.

\$30 for non-members.

\$35 after September 11 for everyone

Programs@APICS-Houston.org