



15

MODULE 15

Oral Health Across the Lifespan

Part 5: Oral Health Literacy

Denise Rizzolo, PA-C, PhD
Associate Professor
School of Health and Medical Sciences-PA Program
Seton Hall University



Public Health
Learning Modules
Using Healthy People 2020
to Improve Population Health



College of Health Professions
and Social Work
TEMPLE UNIVERSITY®

Oral Health Literacy

Quiz Questions

Multiple Choice

1. Low oral health literacy can lead to which of the following?
 - a) Decrease in medical costs
 - b) Decrease in emergency department visits.
 - c) Increase in preventive services
 - d) Increase in medical costs

2. Which of the following groups are at risk for low oral health literacy?
 - a) Caucasian women
 - b) Older adults
 - c) Those with high socioeconomic status
 - d) Those with higher education

3. Which of the following occurs when individuals have a low dental IQ?
 - a) Better compliance with provider recommendations
 - b) Control of chronic illnesses
 - c) Medication adherence
 - d) Missed appointments

4. Which of the following describes the “teach back” method?
 - a) Asking the patient to repeat what you said
 - b) Increasing medical jargon so the patient can understand what you are saying
 - c) Repeating what you said to the patient
 - d) Writing down what the patient said

5. Which of the following strategies can help providers communicate with patients more effectively?
- a) Instead of speaking directly to the patients, write down everything you say
 - b) Use technical terms since there is no other way to simplify a conversation
 - c) Talk over the patient, even when they are trying to explain their symptoms to you
 - d) Talk slowly, so the patient can understand you