

ASPPB: COVID-19, EPPP Update

Friday June 26th, 2020

Pearson Candidate Helpline: 800-513-6910

Please be advised that Pearson VUE is experiencing extended wait times

- Based on local social distancing guidelines, Pearson VUE centers are open, but at reduced capacity.
- ASPPB has waived the 90-day window requirement for scheduling.
- ASPPB has suspended all rescheduling and cancellations fees*
 - *Exams MUST be cancelled within 24 hours of the scheduled start time, or candidates will forfeit their exam fees.*
- Appointments are limited. Please keep checking the Pearson VUE scheduling portal for availability. If there is NO availability in your area, please send ASPPB an email.

 **Please note: face masks are now required at Pearson VUE testing centers**
ASPPB will NOT override this requirement

Please review the test center policies prior to your exam: [Pearson VUE Test Center Policy](#)

IF YOU HAVE AN EXAM SCHEDULED, and you're concerned, YOU CAN:

- Reschedule for a later date: call the Pearson Helpline, or go online.
- Cancel your exam, and receive a refund.

ASPPB recommends checking with your licensing board to see if you are facing a deadline with them.

Some states, for example, give their candidates 1 year to sit for the EPPP.

For updated information click here: [Pearson COVID-19 Updates](#)