On Tuesday April 7th, Pearson VUE announced that they are suspending test delivery at all U.S. and Canada based Pearson VUE-owned test centers until April 30th, 2020.

Pearson Candidate Helpline: 800-513-6910

Please be advised that Pearson VUE is experiencing extended wait times if you have an exam scheduled between 4/16/20 and 4/30/20.

If you have an exam scheduled after 4/30/20, and you’re concerned, you can:

1. Reschedule for a later date: call the Pearson Helpline, or go online
2. Cancel your exam, and receive a refund. Wait 24 hours, and then reschedule. This will allow you to start a new 90-day window to schedule the EPPP.
3. Do nothing; wait and keep checking for updates on any future closings.

Things to keep in mind:

Candidates open a 90-day testing window when they pay for the EPPP.

- At this time, candidates are still restricted from scheduling beyond this window
- If you need to schedule beyond this window, you should cancel your exam, receive a refund. Again, this will allow you to open a new 90-day window.

ASPPB recommends checking with your licensing board to see if you are facing a deadline with them. Some states, for example, give their candidates 1 year to sit for the EPPP.

For updated information click here:
Pearson COVID-19 Updates