

# ASPPB: COVID-19, EPPP Update

**TUESDAY April 7<sup>th</sup>, 2020**

**On Tuesday April 7th, Pearson VUE announced that they are suspending test delivery at all U.S. and Canada based Pearson VUE-owned test centers until April 30th, 2020.**

**Pearson Candidate Helpline: 800-513-6910**

*Please be advised that Pearson VUE is experiencing extended wait times*

IF YOU HAVE AN EXAM SCHEDULED  
BETWEEN 4/16/20 and 4/30/20

1. If you had an appointment scheduled between April 16 and April 30, 2020, your EPPP exam date was moved out 30 days, and assigned to a temporary placeholder test center. **YOU MUST** login, or call, and choose a new date and location.
2. We cannot extend the 90-day window to test. If you have reached the end of your 90-day window, **CANCEL** your exam, get a refund, wait 24 hours, and then reschedule.

IF YOU HAVE AN EXAM SCHEDULED  
AFTER 4/30/20, and you're concerned, YOU CAN:

1. Reschedule for a later date: call the Pearson Helpline, or go online
2. Cancel your exam, and receive a refund. Wait 24 hours, and then reschedule. This will allow you to start a new 90-day window to schedule the EPPP.
3. Do nothing; wait and keep checking for updates on any future closings.

## Things to keep in mind:

Candidates open a 90-day testing window when they **PAY for the EPPP**.

- At this time, candidates are still restricted from scheduling beyond this window
- If you need to schedule beyond this window, you should cancel your exam, receive a refund. Again, this will allow you to open a new 90-day window.

*ASPPB recommends checking with your licensing board to see if you are facing a deadline with them. Some states, for example, give their candidates 1 year to sit for the EPPP.*

**For updated information click here:  
Pearson COVID-19 Updates**