Addressing PPE Supply Chain Shortages

Maricopa County Department of Public Health has heard from several partners who have expressed concerns about PPE shortages, specifically N95 respirators, surgical masks, and isolation gowns. We understand your need to pre-plan your supply orders. Before making a resource request to Maricopa County Department of Public Health, please take the following steps:

Follow CDC’s guidance on optimizing PPE Supplies.

Reach out to multiple vendors.
✓ If vendors cannot supply your order, keep the documentation.

Reach out to other partners in the area.
✓ Many providers, hospitals, surgical centers, and long term care facilities are sharing resources with each other.

Reach out to partners outside of the area.
✓ Partners in other states might have extra supplies to help bridge gaps in back orders.

Review the PPE sharing resource tracker and directly reach out to a partner on the list.
http://bit.ly/38gUMqV

If you exhaust all these options and are still facing a shortage:

Email mcdphlogisticschief@maricopa.gov with the current situation. Send documentation on the steps you have taken to get additional PPE. Understand that Maricopa County DOES NOT have a cache of PPE or other resources. Our current orders of PPE (including N95 respirators) are on back order. We will be reaching out to the same vendors you have. If you make a formal resource request to Maricopa County Public Health, we will need the following information:

- The steps you have already taken
- Days of supply on hand
- The exact brand, size, and quantity of PPE you are requesting. A link to the exact item is helpful
- The person we should contact for billing
- A delivery time and location to send the PPE to if we are able to obtain it for you

Please note: We may ask you for additional information and to fill out a resource request.

A formal resource request to Public Health does NOT guarantee an immediate fulfillment of an order. While the Strategic National Stockpile (SNS) does have a cache of PPE, it is unlikely that it will be released unless there is a widespread national shortage. If the stockpile is released, MCDPH will reach out to you with detailed instructions.

If you still have questions about supplies, contact the MCDPH Duty Officer at 602-527-5078.