Pets at the Workplace

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General Cleaning Environment

Increase in Scope of Work
- Frequency
- Detail
- Periodics

Impacts of Janitorial Service
- Surfaces— accidents and wear/tear
- Employee Concerns
  - Allergies
  - Religious / Cultural
- Fleas, Ticks, and Bed Bugs

Chemicals
- Specialized disinfectants
- Organic enzyme breakdown

Biohazard cleaning
- Urine/Feces
- Vomit
- Parvovirus outbreaks
- Blood
- Training
Interior Impacts

Floor care frequency and type:
- Spot vacuum vs. full vacuum
- Hard surface care
- Carpet – accidents, “scooting”, and hair
- Odor control

Productivity Impacts
- Containment devices
  - Trashing
  - Vacuuming
- Less efficient equipment and processes
  - Upright vacuums

Frequency of areas
- Walls, panels, and cubicles

Porter frequencies and duties
- Increase in work order requests
- Expectations of response times
Exterior Impacts

❖ Increase in Pressure Washing
  • Walls, polls, pillars
  • Monthly or quarterly can become weekly

❖ Designated areas for pets
  • Frequency of inspections
  • Proper disposal equipment
  • Odor control

❖ Porter frequencies and duties
  • Increase in work order requests
  • Proper training and equipment
Incremental Costs due to:
- Increased day staff
- Increased night staff due to lower productivity
- Increased periodics
- Increased equipment costs
- Increased frequencies due to:
  - Biohazard cleanup
  - Dander
  - Hair
  - Claws
  - Rubbing against walls and various fabric surfaces

Various landlords handle costs differently:
- Pass through 100%
- Absorb 100%
- Absorb, but charge emergency requests (bio-hazard response)
- Other