**PANDEMIC FLU AND INFECTIOUS DISEASE PROTOCOLS FOR FACILITIES**

- Monitor guidance from local public officials, US Centers for Disease Control and Prevention, and healthcare professionals
- Escalate cleaning protocols. Assemble a stockpile of disinfectants in advance.
- Set up hygiene stations in the lobby, cafeterias, and gathering places
- Communicate with tenants regarding steps building is taking
- Conduct training or education campaigns for occupants
- In a widespread local outbreak
  - Prepare for mass staff and occupant absenteeism in every category – security, engineering, property management, accounting, etc.
  - Stockpile supplies adequate for several months, as transit and supply chain disruptions may make many staples unavailable
  - Discourage public meetings

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**PANDEMIC RESPONSE SERVICES FROM AK PREPAREDNESS:**

- Emergency and pandemic response plan development
- Live training of staff, floor wardens, and occupants
- Emergency alert software to update stakeholders

**OTHER EMERGENCY PREPAREDNESS SERVICES:**

- Mobile app placing everyone's response steps on their phone
- Scenario-based staff training
- Tabletop exercises
- Custom life safety training videos
- Online life safety training
- Emergency procedures brochures and flip books
- Emergency plan diagrams

For more information:
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