2020 Virtual NXTEK Forum
Program

Nov 24 & 25
8:00 am - 12:00 pm
INNOVATION IS OUR MINDSET

We commit to enhancing the lives of the people and communities we serve.

In a QuadReal building? Download the QuadReal+ app to learn more about events, wellness and more.

The theme of this year’s 2-half day virtual Forum is FLUX - to reflect the current state of fluidity in our business operations.

How do we pivot to overcome challenges and meet our current needs, while looking to technology to plan for future success?

Organized in two distinct streams: industry leaders and innovators will take attendees on a journey through shifts in PropTech, complicated by COVID-19, addressing the following:

**Day 1**
Tech Response to COVID-19
What are our current challenges and how do we leverage tech to address them?

**Day 2**
Technology & Human Behaviour: Threat and Response & Risk and Response beyond the pandemic.
How do we prepare buildings for the future? What is the recovery plan and what does investment in tech look like?

Explore all of the features the NXTEK Forum platform has to offer!

VISIT THE EXHIBIT HALL
Discover all that our sponsors have to offer
Access the Exhibit Hall here

CHECK OUT THE ATTENDEES LIST
Find your colleagues and send a private message or invite them for a video call on the networking break.

Follow BOMA Toronto on Social and contribute to the conversation!
DAY 1 - November 24

Tech response to COVID-19
What are our current challenges and how do we leverage tech to address them?

8:00am – 8:30am – Virtual Networking

8:30 Day One Begins
Welcome: Susan Allen, President & Chief Executive Officer, BOMA Toronto

Remarks from NXTEK Co-Chairs: Casey Witkowicz, President and CEO, RYCOM & Thano Lambinos, VP, Smart Building Technology & Digital Innovation, QuadReal Property Group

Keynote: What are the current challenges in the age of COVID-19 and how do we leverage tech to address them now and in the future?
Speaker: Mark Rose, Chairman and Chief Executive Officer, Avison Young

Special Guest
Speaker: Dr. Eileen de Villa, Medical Officer of Health, City of Toronto

Panel Discussion: Connectivity & Cyber Security
Moderator: Bob Riddell, Founder, Riddell Risk Management Inc., Chair – Security Risk Management Advisory Council (SRMAC), BOMA Toronto

Industry Insights: Smart Building - Leveraging Data Analytics & AI to Deliver Better IAQ
Speaker: Hugo Lafontaine, VP - Digital Energy and EcoStruxure, Schneider Electric Canada

10:20am – 10:35am – Networking Break

TekBlitz Presentations – Find out what’s new and now

Panel Discussion: Managing the Triple Threat
Moderator: Don Fairclough-Park, Executive Vice President, Operational Excellence, QuadReal Property Group

11:50am – 12 noon – Day 1 Recap

DAY 2 - November 25

Technology & Human Behaviour - beyond the pandemic
How do we prepare buildings for the future? What is the recovery plan and what does the investment in tech look like?

8:00am – 8:30am – Trade Show & Networking

8:30 Day Two Begins
Welcome: Susan Allen, President & Chief Executive Officer, BOMA Toronto

Remarks from NXTEK Co-Chairs: Casey Witkowicz, President and CEO, RYCOM & Thano Lambinos, VP, Smart Building Technology & Digital Innovation, QuadReal Property Group

Keynote: Technology and Human Behaviour: Preparing for future - Threat and Response & Risk and Response
Speaker: Dr. Jennifer Hesterman, Colonel USAF (retired), Vice President, Watermark Risk Management International

Industry Insights: Psychology of Change Management & Technology Integration
Speaker: Dr. Murtaza Haider, Professor of Real Estate Management at the Ted Rogers School of Management, Ryerson University

Panel Discussion: Preparing for the Future – What does our workforce look like going forward?
Moderator: Lachlan MacQuarrie, Senior Real Estate Executive

10:20am – 10:35 am – Networking Break

TekBlitz Presentations – Find out what’s new and now

Panel Discussion: Strategy for Investing in Technology – What does the future hold? Can technology transform the trajectory of change and returns?
Moderator: Nain Lacheur, Executive Vice President, Avison Young

12 noon – Day 2 Recap & Closing Remarks
Win fabulous tek-prizes
It’s as easy as 1,2,3

1. It’s time to Talk Tek. You could win an apple watch series 6!
Follow BOMA Toronto on LinkedIn, Twitter or Instagram.
   a) Post about the Forum any time on November 24 – 25
   b) Use the hashtag #nxtek2020 and tag us @bomatoronto and @preciseparklink
   c) Share insights from speakers you’ve found inspiring
   d) Take a selfie while watching the presentations
   e) Check out other entries @ #nxtek2020 on the Virtual NXTEK platform*

Be part of the tek conversation!
Prize will be awarded at random. Apple watch series 6 value: $529.
Special thanks to our Social Contest Sponsor

2. Play tek2win for a chance to win a GoPro Hero 9

HOW? Become a TekPro! The more questions you answer the higher your score!
   a) Click on the tek2win box or go to the “Gamification” tab on the NXTEK Platform
   b) Answer “incomplete” challenge questions. TIP: answers will be revealed during presentations
   c) With every answer you input, hit send (note: only correct answers will be submitted)
   d) Check the “leaderboard” to see who’s winning
   e) Continue to play as often as you like during the Forum

The attendee with the highest score at 11:50 am on November 25, 2020 will be awarded the prize. The GoPro Hero 9 black waterproof 5k sport & helmet camera. Value: $599
Special thanks to our Gamification Sponsor

3. Win a Remote Office Kit
Everyone has a chance to win! All NXTEK Forum attendees are automatically entered into the draw prize contest. This year’s prize is designed to help you Upgrade your home office!
The winner will receive:
A Samsung 27” monitor, Foldable wireless headset and a wireless keyboard and mouse
Visit “Announcements” at the end of Day-2 of the Forum to see who won!
Special thanks to our Draw Prize Sponsor

*Time to Talk Tek Social contest winner will be announced on November 26. The winner will be announced at the conclusion of the NXTEK Forum. Check the “Announcements” Tab to see who won. Total prize value: $170.
Prizes may not be exactly as shown. All prizes must be accepted as awarded, no substitutions. Prizes will be delivered to winners at the conclusion of the NXTEK Forum

Energy technologies for the smart cities of tomorrow
Peak Power develops AI-powered software to help building owners, project developers and utilities operate energy resources more efficiently. Our partners represent a strong, cross-industry network of real estate, energy and automotive industry leaders.

Let Peak Power provide you with solutions to reduce operating costs and your environmental footprint while decreasing strain on the utility grid.

Virtual Holiday Social
Friday, December 4th 11:30am - 1:00pm
Join us for the virtual Holiday Social
Connect with your fellow CRE peers and team members to celebrate the season! Featuring music by The Trews and BOMA Toronto’s own Welsman Brothers Band featuring Paul Welsman and Terry Flynn!

Ticket Prices:
• Member: $65
• Non-member: $90
• Member Team Table for 6: $325

Register here
$15 from every ticket sale will be donated to The Children’s Aid Foundation.
Donate more here and increase your chances of winning great draw prizes:
Full 2020 NXTEK Forum
Program Day 1

DAY 1: Tech response to COVID-19

8:30 am
Welcome: Susan Allen, President & Chief Executive Officer, BOMA Toronto

8:35 am
Remarks from NXTEK Co-Chairs: Casey Witkowicz, President & CEO, RYCOM, Thano Lambrinos, VP, Smart Building Technology & Digital Innovation, QuadReal Property Group

8:45 am – 9:00 am
Keynote Discussion
What are the current challenges in the age of COVID-19 and how do we leverage tech to address them now and in the future?
Speaker: Mark Rose, Chairman & CEO, Avison Young

9:05 am – 9:25 am
Special Guest Appearance
Speaker: Dr. Eileen de Villa, Medical Officer of Health, City of Toronto

9:25 am – 9:55 am
Panel Discussion: Connectivity & Cyber Security
Recent months have tested our buildings’ capacity to offer a safe, secure, and reliable means to connect with systems and people. With the long pandemic recovery horizon, many people are expected to continue to work from home in the foreseeable future. Landlords need to provide adequate base building infrastructure to meet the connectivity needs of their tenants and their own management and operations staff to control and operate buildings remotely. While this capability provides flexibility and higher reliability for continuous operations during these times, it also exposes the building and its systems to greater cyber threats. This session will explore what the term “cyber security” means in the age of pandemic, and what is being done to safeguard building systems against potential cyber risks.

Moderator: Bob Riddell, Founder, Riddell Risk Management Inc., Chair – Security Risk Management Advisory Council (SRMAC), BOMA Toronto

Panel:
• Detective Alpha Chan, Chief Information Security Officer, Toronto Police Service
• Detective Inspector Heath Crichton, Section Manager, OPP Cyber Operations Section
• Michael E. Doucet, Executive Director, Executive Advisory, Office of the CISO, Optiv

9:55 am – 10:20 am
Industry Insights: Smart Building - Leveraging Data Analytics & AI to Deliver Better IAQ
How do we leverage data analytics and AI to deliver better indoor air quality (IAQ) and healthier buildings? Now more than ever, there is a heightened sense of awareness and focus on IAQ. With sensor and control technologies more readily available and affordable, what data we collect, how we collect it, and how we use it to meet our needs has taken on a greater significance and importance.

This session will tackle how the pandemic has fundamentally changed how we perceive and value the role that data and technology play in helping us achieve healthy indoor environments.

Speaker: Hugo Lafontaine, Vice President, Digital Energy & Building Automation, Schneider Electric Canada

10:20 am – 10:35 am
Networking Break

10:35 am – 11:00 am
TekBlitz Presentations
Find out what’s new and now in PropTech
Each presenter will have 5 minutes to share information about their company’s emerging technology

11:00 am – 11:40 am
Panel Discussion: Managing the Triple Threat
Change management is to recognize that we have a new normal when it comes to managing Commercial Real Estate. The desire to return to the pre-pandemic conditions is there, however, it is unlikely that office towers will be populated at the same level as before the pandemic. This session will explore how owners, operators, and tenants can manage this transition period with both pandemic and post pandemic scenarios.

Moderator: Don Fairgrieve-Park, Executive Vice President, Operational Excellence, QuadReal Property Group

Panel:
• Marlene Farias, Senior Vice President, Central Region, Triovest Realty Advisors Inc.
• Gond Howells, Vice President – Information Technology, Innovation, Digital Transformation, Artificial Intelligence & Business Intelligence Analytics, Primaris Management Inc.
• Michael McCormick, Vice-President Property Management, Toronto, Canderel Group

11:40am – 11:50am
Day 1 Recap & Closing
Occupant wellness has long been a priority for many commercial real estate operators, and the focus on healthy buildings has led to innovations and occupant benefits that will endure for decades. The pandemic has undoubtedly sharpened the industry’s focus on cleaning, sanitization and indoor air quality.

As an industry, it’s our job to create an environment that focuses on wellness – and that includes greenhouse gas reductions. The triple threat of economy, environment and pandemic may actually be the push the industry needs to shift our focus from individual building performance to a macro view of building wellness. And that, says Fairgrieve-Park, would be a good thing.
# Full 2020 NXTEK Forum
## Program Day 2

### DAY 2 Technology & human behaviors - beyond the pandemic

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30 am</td>
<td>Welcome: Susan Allen, President &amp; Chief Executive Officer, BOMA Toronto</td>
</tr>
<tr>
<td>8:35 am – 8:40 am</td>
<td>Remarks from NXTEK Co-Chairs: Casey Witkowicz, President &amp; CEO, RYCOM, Thano Lambrinos, VP, Smart Building Technology &amp; Digital Innovation, QuadReal Property Group</td>
</tr>
<tr>
<td>8:40 am – 9:05 am</td>
<td>Keynote Discussion Technology and Human Behaviour: Preparing for the future threats - Threat and Response &amp; Risk and Response Speaker: Dr. Jennifer Hesterman, Colonel USAF (retired), Vice President, Watermark Risk Management International</td>
</tr>
<tr>
<td>9:05 am – 9:35 am</td>
<td>Industry Insights: Change Management and Technology Integration We are now seeing a massive shift in work culture, primarily enabled by technology. We are unlikely to see a disappearance of this in a post-pandemic period. The reset in the workplace will require many stakeholders including building managers to pivot their business models to remain competitive. This session will explore how owners, operators, and tenant's manage this transition period with both pandemic and post pandemic scenarios. Speaker: Dr. Murtaza Haider, Professor of Real Estate Management at the Ted Rogers School of Management, Ryerson University</td>
</tr>
<tr>
<td>9:35 am – 10:20 am</td>
<td>Panel Discussion Preparing for the Future – What does our workforce look like going forward? There is no doubt that the pandemic has forced organizations to re-evaluate their need and use for office space. The offices of the future might be quite different than what we have experience in the past. Buildings are likely to become more mixed-use and the traditional office spaces transformed into places for collaboration and transactions and places that are more conducive to foster relationships and ideas and advance innovation. Buildings will also be more connected communities as part of the smart city infrastructure, providing a seamless interaction between work and life. This will require new skill sets and capabilities from the building management and operations teams. How prepared are you to meet this not-so-distant future? Industry leaders will discuss what needs to be done to develop the current staff and attract new talents to help build the workforce of the future to meet the needs of the Commercial Real Estate industry.</td>
</tr>
<tr>
<td>10:20 am – 10:35 am</td>
<td>Networking Break</td>
</tr>
<tr>
<td>10:35 am – 11:00 am</td>
<td>TekBlitz Presentations Find out what's new and now in PropTech Each presenter will have 5 minutes to share information about their company's emerging technology</td>
</tr>
<tr>
<td>11:00 am – 11:50 am</td>
<td>Panel Discussion Strategy for Investing in Technology - What does the future hold? Can technology transform the trajectory of change and returns? The Commercial Real Estate industry may have been historically resistant to change, but that has been rapidly changing. Venture capitalists and investors are pouring billions into real estate startups. Trends like blockchain, tokenization, smart contracts, AI, VR, IoT, etc., have fundamentally changed how we own and manage buildings and have spurred a drive to innovate and evolve our industry. Despite normal fluctuations in the market, up until recently we have relied heavily on certainties and predictability for our investment decisions. But that has all changed with the emergence and sweeping impacts of the pandemic. How do we move forward? The panel of experts and industry leaders will explore some important questions: to what extent has COVID-19 impacted our drive for innovation? How does technology influence our decision making? Can technology transform the trajectory of change and returns? Moderator: Neil Lacheur, Executive Vice President, Avison Young Panel: Brian Rosen, President and Chief Executive Officer</td>
</tr>
<tr>
<td>12:00 pm</td>
<td>Recap &amp; Closing Remarks</td>
</tr>
</tbody>
</table>
Thank You To Our Panelists, Moderators and Keynote Speakers for sharing their expertise!

Tanya Gourley, VP, GM, Research & Insight, QuadReal Property Group

Tanya has over 15 years experience in the construction and building technology space, and leverages digital transformation learnings across vertical markets to drive change in commercial real estate. As Vice President of Smart Building Technology, Tanya leads QuadReal’s Digital Innovation team and is focused on the overall digital strategy in new real estate developments, and within existing built environments – supporting QR’s digital aspirations across all asset classes, both domestically and internationally. Her goal is to identify and implement technologies that drive key business outcomes, bringing significant value to the assets that QR manages.

Prior to QuadReal, Tanya was a key leader responsible for the development of the Digital Services group at a large multi-national construction organization, serving the healthcare, data centre, energy, and commercial real estate markets.

Casey Witkowski, President & CEO, RYCOM Corporation

Casey Witkowski is the Founder, President & CEO of RYCOM Corporation. A true leader and innovator, Casey has been at the forefront of transformative technology solutions for companies across North America for over 30 years. With a relentless, entrepreneurial spirit and industry-leading capabilities, Casey doesn’t stop at “good enough” – he looks to push the bar higher in everything he does. As RYCOM’s fearless leader and the former Vice-President of Motorsola and AT&T, who has held top engineering and marketing posts at AT&T, Allstream and Unilink, there’s no doubt Casey is wired for results.

Thank You To Our Panelists, Moderators and Keynote Speakers for sharing their expertise!

Alpha Chan, Detective, Chief Information Security Officer, Toronto Police Service

Alpha is a Detective with the Toronto Police Service with over 26 years of investigative and operational experience. His past 7 years have been concentrated on building leading edge cyber capabilities to provide public safety and online awareness. He is currently fulfilling the CSIO role and building a secure environment to ensure critical services are provided to the communities of Toronto.

Detective Inspector Heath Crichton, Section Manager, OPP Cyber Operations Section

Heath began his career at Peterborough County OPP Detachment as a constable before moving into Forensic Identification Services as an Identification Constable for 7 years. Heath was promoted to oversee the FISS Civilian Unit that provides forensic support to the OPP for criminal investigations. Heath then worked with the OPP Cyber Strategy Implementation Team to maneuver the OPP into a position to meet the challenges that the digital landscape was creating for investigators of cybercrimes, while providing support to the public to sensitize them to the risks posed by cyber threat actors before promoting to the Unit Manager for the OPP Digital Forensics Unit. Following an opportunity to be the Acting Detachment Commander at Barrie Detachment, Heath was promoted to Inspector to oversee the OPP Behavioural Sciences and Analysis Section. Insp. Crichton took a lead role in the OPP Suicide Review before moving to his current position as Section Manager for the OPP Cyber Operations Section.

Dr. Eileen de Villa, City of Toronto, Medical Officer of Health

Dr. Eileen de Villa is the Medical Officer of Health for the City of Toronto. In this role, she leads Toronto Public Health, Canada’s largest public health agency that provides public health programs and services to 2.9 million residents.

Dr. de Villa received her degrees as Doctor of Medicine and Master of Health Science (MHSc) from the University of Toronto and holds a Master of Business Administration from the Schulich School of Business. She is also an Adjunct Professor at the Dalla Lana School of Public Health at the University of Toronto.

Thank You To Our Panelists, Moderators and Keynote Speakers for sharing their expertise!

Thano Lambrinos, VP, Smart Building Technology & Digital Innovation, QuadReal Property Group

Thano has over 15 years experience in the construction and building technology space, and leverages digital transformation learnings across vertical markets to drive change in commercial real estate. As Vice President of Smart Building Technology, Thano leads QuadReal’s Digital Innovation team and is focused on the overall digital strategy in new real estate developments, and within existing built environments – supporting QR’s digital aspirations across all asset classes, both domestically and internationally. His goal is to identify and implement technologies that drive key business outcomes, bringing significant value to the assets that QR manages.

Prior to QuadReal, Thano was a key leader responsible for the development of the Digital Services group at a large multi-national construction organization, serving the healthcare, data centre, energy, and commercial real estate markets.

Marlene Farías, Senior Vice President, Central Region, Triovest Realty Advisors Inc.

Marlene has over 27 years of commercial real estate experience and has been a leader in the development, ownership and management of mixed-use and institutional properties and multi-family developments. She is passionate about working with organizations to turn ideas into successful real estate projects. Marlene is responsible for overseeing the day-to-day operations of approximately 15 million square feet of industrial and commercial real estate in the Greater Toronto Area.

Dr. Murtaza Haider, Professor of Real Estate Management at the Ted Rogers School of Management, Ryerson University

Dr. Murtaza Haider is an associate professor at the Ted Rogers School of Management, Ryerson University. Dr. Haider is also the Director of a consulting firm Regiometrics Inc. Professor Haider is currently (2014-15) a visiting research fellow at the Munk School of Global Affairs at the University of Toronto.

Professor Haider specializes in applying analytics and statistical models to find solutions for socio-economic challenges. His research interests include applied analytics, data science, forecasting housing market dynamics, transport/infrastructure/urban planning, and human development in Canada and South Asia.

Dr. Murtaza Haider is the author of Getting Started with Data Science: Making Sense of Data with Analytics.
Speakers and Bios

Dr. Jennifer Hesterman, Colonel USAF (retired), Vice President, Watermark Risk Management International

Dr. Jennifer Hesterman is a retired Air Force colonel who served in three Pentagon tours and in multiple command positions in the field. Her last assignment was Vice Commander at Andrews Air Force Base, Maryland, where she led installation security, force support, and the 1st Helicopter Squadron, and regularly escorted the President and other heads of State on the ramp. She is the recipient of the Legion of Merit, the Meritorious Service Medal with 5 oak leaf clusters and the Global War on Terrorism Service medal.

After her military retirement in 2007, Dr. Hesterman worked as a cleared contractor in Washington, DC performing operational research on international and domestic terrorist organizations, transnational threats, organized crime, human, drug and weapon trafficking, and the terrorist and criminal exploitation of the Internet. She is presently Vice-President, Watermark Risk Management International, and advises the Homeland Security Training Institute at the College of DuPage in Chicago and the Crisis Response Journal in the UK. In addition to providing security assessments for churches, schools, shopping venues, airports, stadiums and businesses, she designs and instructs graduate level security courses for the Defense CounterIntelligence and Security Agency, Department of Defense.

Neil Lacheur, Executive Vice President, Avison Young

Neil Lacheur is the Executive Vice President of Real Estate Management Services at Avison Young, responsible for leading the Canadian practice. Neil has a wide array of leadership experience in both entrepreneurial and corporate environments. Neil has a passion for building talented teams through a strong commitment to excellence, collaboration, and integrity, to deliver exceptional performance for clients and customers.

Prior to joining Avison Young, Neil was the Senior Vice President, Customer Experience at QuadReal Property Group, responsible for the company’s customer service strategy championing an overarching objective to instill a ‘Customer First’ culture into all facets of the organization.

Neil holds a degree in Economics from University of Victoria and is a LEED-GA. He is Past Chair of BOMA Toronto and sat on the Board of BOMA Canada for 11 years, chairing its Governance Committee for three.

Sandra Panara, Director of Workspace Insights, Relogix

Sandra is known for her deep understanding of Corporate Real Estate and Technology. With over 25 years hands-on experience in CRE Portfolio analysis & Insights - Workforce Planning - Strategy Development - Space & Occupancy Planning she designs and instructs graduate level security courses for the Defense CounterIntelligence and Security Agency, Department of Defense.

Gord Howells, Vice President, Information Technology, Primaris Management Inc.

Gord Howells is Vice President, Information Technology at Primaris, one of Canada’s largest enclosed shopping centre owners and operators. He is responsible for executing the company’s corporate technology strategy and overseeing its business information, marketing, analytics and smart buildings programs. In his twenty-year IT career, he has extensive experience developing and executing technology strategies in a diverse range of business environments. Prior to entering the real estate business, he held a senior technology role directing IT growth and innovation at one of Canada’s premier public attractions. Gord has been an advisor to a number of Toronto-area startups, sits as a board member of the Realcomm real estate advisory council and is a regular industry speaker on topics such as innovation, smart buildings and cyber security.

Gord Howells

Ashek Mahmood is a Partner, Edge AI & Intelligent Operations Leader, IBM

Ashek Mahmood is a Partner in IBM Services and the Canadian Leader for IoT & Industry 4.0. He leads transformation programs for many of Canada’s leading companies in Canada, including new business development, asset management, supply chain, manufacturing and engineering processes. In this role, he manages a $300M/year business for IBM with AI, IoT, edge computing, blockchain, cloud and 5G technologies. In his二十-year IT career, he has extensive experience in the field of AI vision and IoT Operations.

Ashek’s career with IBM started as a Computer Engineering co-op student from University of Waterloo in 2001. Prior to his current roles, he was a leader for digital re-invention in Canada as one of the founding members for Mobile Apps and Interactive Experiences practice. He lives in Toronto with family and gives back to the community by being an advisory council member, conference speaker, and competition judge for startups. He is deeply passionate about solving clients’ most complex challenges while contributing to technology assets and talent growth.

Hugo Lafontaine, Vice President, Digital Energy & Building Automation, Schneider Electric Canada

Hugo Lafontaine is Vice President of Digital Energy at Schneider Electric Canada, responsible for the smart building and digital power business. With almost 20 years in the building automation and HVAC industry, Hugo brings extensive experience from previously held roles as a controls consultant, building automation integrator specialist, and increasingly progressive roles within sales and marketing, and recently in management.

He spent 11.5 years at Regular, one of Canada’s largest building system integrators, before joining Schneider Electric in 2017 as the national sales manager for building automation systems. Most recently, he was the general manager for Canada and North-East U.S. at Dainkin Applied and joined the board director for CABA.

He obtained his BSc in Electrical Engineering in 2002 and became a member of the Professional Engineers of Ontario in 2006. In 2016, Hugo completed his Executive master’s in business and management at Telfer school of management.

Dr. Jennifer Hesterman

Dennis Lopez, Chief Executive Officer, QuadReal Property Group

Dennis Lopez joined QuadReal as Chief Executive Officer in June 2017. He is responsible for the leadership of the company and its global investments. A seasoned real estate professional, Dennis brings broad international experience and deep relationships with global real estate leaders to QuadReal.

Dennis has over 30 years of industry experience in real estate acquisitions, development, M&A and financings and has worked in the Americas, Asia and Europe. Until May of 2017, he served as the CIO of AXA Real Assets, the fifth largest global real estate investment manager. Based in London, Paris and New York, he worked with his team to approve over $60 billion in acquisitions, sales and loans during his tenure at AXA. Previously, he served as the CEO of SUN Real Estate, a private equity firm operating in India and Russia, as Global Head of Real Estate at Cambridge Place, a London-based hedge fund; and was a Managing Director and European Head of Real Estate Investment Banking at J.P. Morgan.

He has held several board and industry memberships, including board seats with American Campus Communities and HOMEX. He is currently Co-Chairman of the Capital Markets Committee at the Real Estate Round Table and a member of the FREA Board of Directors. Dennis holds a BA from California State University Long Beach, and an MBA from the University of California Los Angeles (UCLA). Dennis is based in Vancouver, at QuadReal’s head office.

Gord Howells

Michael McCormick, Vice-President Property Management, Toronto, Canderel Group

As Vice-President, Property Management for Canderel, Michael is responsible for all site management, operations and technical services. His role involves taking a holistic view of property management and ensuring best in class service for Canderel’s clients, tenants and partners. During his career he has planned and led numerous complex projects, including most recently, a major electrical infrastructure upgrade for one of Canada’s largest banks. He greatly enjoys the challenges of balancing technical, operational, people and financial interests in finding solutions to business issues.

Michael joined Canderel in 2016 as a General Manager at a mission critical campus serving financial services tenants. He was promoted to Vice-President in July 2017 with oversight of the Greater Toronto Area portfolio. Prior to joining Canderel, Michael worked extensively with a variety of finance and real estate roles. He championed agile office development and the newly created real estate client engagement opportunities. He is a Chartered Professional Accountant (CPA, CGA) and holds MBAs from both Cornell & Queen's universities.

Ashek Mahmood

Sandia Panara, Director of Workplace Insights, Relogix

Sandia is known for her deep understanding of Corporate Real Estate and Technology. With over 25 years hands-on experience in North America and the UK with RBIC, Punhalter, The Coca Cola Company, Sandia applies various approaches to extract deep learning from the most unsuspecting places in order to drive effective business. She has developed an appreciation for always challenging the status quo and to provoke an analogy that drive continuous innovation. Sandia believes square pegs can fit into round holes and that the real ‘misfits’ are environments that fail to adapt. Her expertise ranges broadly from CRE Portfolio analysis & Insights - Workforce Planning - Strategy Development - Space & Occupancy Planning.
Bob Riddell, CPP, Founding Chair – BOMA Toronto Security Risk Management Advisory Council (SRMAC), Founder – Riddell Risk Management Inc.

Bob is an Executive Security & Life Safety subject-matter-expert, who brings a depth of almost thirty-three years experience across a broad range of security and life safety issues. He maintains an extensive network of professional security stakeholders, as well as law enforcement services and government agencies (i.e. Municipal Police Services, OPP, RCMP, CSS, FBI, DHS etc.) across varied North American jurisdictions.

Over the past fourteen years, Bob has served as a Director, Security & Life Safety within the property owner/manager business sector (i.e. with both Ivanhoé Cambridge and previously Cadillac Fairview); preceded by eighteen years of service in security management roles inside the Financial Banking sector (i.e. HSBC, Canadian Bankers Association, Royal Bank of Canada). Bob is Board Certified through ASIS International, as a Certified Protection Professional (CPP) and is the Canadian representative to the ASIS International Commercial Real Estate Council.

Bob currently serves as the Founding Chair of the BOMA Toronto - Security Risk Management Advisory Council (SRMAC); he is the Chair of the Overseas Security Advisory Council (OSAC - Canada Country Council), in collaboration with the U.S. State Department and Toronto Consulate); and is a Board Member of the Toronto Association of Police and Private Security (TAPP). He is also a member of the Canadian Association of Chiefs of Police (CACP), the International Association of Chiefs of Police (IACP), and of the Threat Intelligence Exchange Roundtable (TIER).

Karen Whitt, President, Real Estate Management Services US, Colliers International

Ms. Whitt oversees a management portfolio of over 600 million square feet throughout the United States and leads business development activities. She is responsible for ensuring professional, competent management in all of Colliers markets. She focuses on strategically connecting Colliers’ retail, industrial, office and multifamily brokerage investment sales and property management groups to provide investor clients with complete real estate solutions. Based in Washington, DC, Ms. Whitt specializes in the delivery of holistic real estate solutions that leverage the strengths of working with one company to add value to client assets.

Mark Rose, Chairman & CEO, Arison Young

Mark E. Rose is Chief Executive Officer of Arison Young and Chair of the Board of Directors of Arison Young (Canada) Inc. He manages all strategic, financial and operational activities of this full-service commercial real estate company, which provides solutions to real estate investors, owners and occupiers throughout the world. In his 11 years with the Toronto, Canada-based firm, Mark has overseen its growth from 200 real estate professionals in 11 offices in Canada to approximately 3,000 professionals in 100 offices around the world.

In addition, Commercial Property Executive (2015) named Mark as one of the 13 most innovative executives worth watching and Queens College, City University of New York, presented its Alumni Award to Mark in 2019. The award honours individuals whose successful careers and dedication to philanthropy and public service serve as models for Queens College students. A frequent industry keynote speaker and author, Mark also received an honourable mention for Commercial Property Executive’s Service Executive of the Year Award in 2015.

Mark joined Arison Young after holding executive positions at two globally traded commercial real estate firms. He served as Chief Executive Officer of Grubb & Ellis Company (NYSE:GBE) from 2005-2008 and was previously Chief Operating Officer and Chief Financial Officer of the Americans for Jonas Lang LaSalle (NYSE:JLL).

Brian Rosen, President and Chief Executive Officer | Canada, Colliers International

Brian Rosen is the President and Chief Executive Officer | Canada at Colliers International, Canada's leading commercial real solutions to real estate investors, owners and occupiers throughout the world. In his 11 years with the Toronto, Canada-based firm, Mark has overseen its growth from 200 real estate professionals in 11 offices in Canada to approximately 3,000 professionals in 100 offices around the world.

In addition, Commercial Property Executive (2015) named Mark as one of the 13 most innovative executives worth watching and Queens College, City University of New York, presented its Alumni Award to Mark in 2019. The award honours individuals whose successful careers and dedication to philanthropy and public service serve as models for Queens College students. A frequent industry keynote speaker and author, Mark also received an honourable mention for Commercial Property Executive’s Service Executive of the Year Award in 2015.

Mark joined Arison Young after holding executive positions at two globally traded commercial real estate firms. He served as Chief Executive Officer of Grubb & Ellis Company (NYSE:GBE) from 2005-2008 and was previously Chief Operating Officer and Chief Financial Officer of the Americans for Jonas Lang LaSalle (NYSE:JLL).

Brian Rosen is the President and Chief Executive Officer | Canada at Colliers International, Canada’s leading commercial real estate services and investment management firm. He assumed the role of President of the Southern Canada region on March 31, 2020. In this role, he oversees the Southern Canada business group and establishes the strategic direction of the business in the region. In addition to his role as President and CEO in Canada, Brian is also a member of the global senior executive team that sets the vision and strategy for Colliers International.

Prior to being appointed President and CEO in March 2020, Brian served as Chief Operating Officer | Canada at Colliers, overseeing operations of the Canadian business, including business development, finance and accounting, marketing and communications, IT and human resources. While in this role, Brian worked closely with the senior leadership team to refine Colliers’ fully integrated service offering and establish strategic areas of focus for the business.

Karen Whitt, President, Real Estate Management Services US, Colliers International

Ms. Whitt oversees a management portfolio of over 600 million square feet throughout the United States and leads business development activities. She is responsible for ensuring professional, competent management in all of Colliers markets. She focuses on strategically connecting Colliers’ retail, industrial, office and multifamily brokerage investment sales and property management groups to provide investor clients with complete real estate solutions. Based in Washington, DC, Ms. Whitt specializes in the delivery of holistic real estate solutions that leverage the strengths of working with one company to add value to client assets.
Parking and proptech: COVID-19 accelerates innovation

Parking operations are among the essential amenities that building operators offer their tenants, employees and visitors. Like every other aspect of the commercial real estate business, COVID-19 has forced the industry to pivot.

A critical innovation is for parking operators to provide technologies and touch-free services that can help move occupants in and out of buildings safely and efficiently.

We recently sat down with Dave Mitchell, General Manager, GTA of Park Indigo to discuss the industry’s challenge and how their company is applying proptech innovations to address them.

As the parking industry works to support unknown, flexible and staggered return-to-work schedules and transient commuters, sophisticated data management and accurate forecasting are essential.

The company also identified the need to redefine the parking garage to support physical distancing, touchless payments and enhanced safety protocols in the building.

A move to cashless and contactless payments was already part of Park Indigo’s 2025 strategic plan, but COVID has made these innovations an immediate necessity. The company needed to provide options to address as many challenges as possible for monthly passholders, transient commuters and guests.

Other options for parking facilities include wellness and safety ambassadors; Park Indigo has people who can provide temperature checks, sanitization of packages and bike stations and other services.

Regardless of the challenge, there is a solution, conclude the executives at Park Indigo. The parking industry has innovated rapidly over the last six months. Their advice — reach out to your parking operator and discuss the options available to you.

Thanks to the Smart Committee!

Casey Witkowicz
RYCOM

Thano Lambrinos
QuadReal Property Group

Susan Allen
BOMA Toronto

Antonyos Fanous
Infrastructure Ontario

Bala Gnanam
BOMA Toronto

Ary Gupta
Cadillac Fairview

Dr. Rick Huijbregts
George Brown College

Lachlan MacQuarrie
Senior Real Estate Executive

Maryanne McDougald
First Capital REIT

Mike Murray
GDI Integrated Facility Services

Chris Piche
U.S.East - Integral Group

Lorri Rowlandson
BGIS

Gail Taylor
BOMA Toronto

Brian Turpin
Greenwin Inc.

Theresa Warnaar
Kingsnett Capital

Innovation Meets Hygiene

innovative customer focused transparent reporting certified technicians

Identify risks with Citron’s free hygiene assessment

Contact Us Today! 800.643.6922  citronhygiene.com
Thank you to the 2020 Virtual NXTEK Forum

Sponsors

Lead Sponsors

QuadReal

RYCOM

Smart Tech. Smarter.

Contributing Sponsors

citroën

PEAK POWER

Draw Prize Sponsor

Gamification Sponsor

Social Sponsor

Facility Plus.com

Toronto Dominion Centre

Precise PARKLINK Urban Mobility

TekBlitz Sponsors

TAP REPORT

Vendor pm

PEAK POWER

Precise PARKLINK Urban Mobility

Kimberly-Clark Professional

citroën mobile

Re-Leased