



COMMUNITY ASSOCIATION MANAGER COURSES

These courses are approved by the Community Association Managers International Certification Board (CAMICB) to fulfill continuing education requirements for the CMCA® certification. www.camicb.org.

Jump Start January - Customer Service: Getting Satisfaction **2.0 Credits**

Thursday, January 10, 2019 – Open to Managers, Admins & Business Partners

Lunch from 11:30 am to 12:00 pm / Education from 12:00 pm - 2:00 pm

Oronoque Village - SOUTH Clubhouse, 10 Midwood Trail, Stratford

The evolution of customer experience and the benefits of being proactive with customer experience management.

CAI Members - \$25 / Non-Members \$50

Annual Conference & Expo **4.0 Credits***

Saturday, March 16, 2019, 8:30 am - 2:00 pm

Aqua Turf, 556 Mulberry Street, Plantsville

CAI Members - \$25 / Non-Members - \$45 – Managers & Board Members

Lunch is available for an additional \$32. You must pre-register for lunch, seating is limited.

Spring Fling - You're Being Sued, Now What? **2.0 Credits**

Wednesday, May 8, 2019 – Open to Board Members & Managers

Education from 3:00 pm - 5:00 pm / Networking Party 5:00 pm - 7:00 pm

Auerfarm, 58 Auer Farm Road, Bloomfield

Learn how to be prepared for and successfully participate in litigation through a case study.

CAI Members - \$25 / Non-Members \$50

Paradise - **2.0 Credits***

Wednesday, June 5, 2019 – Open to Board Members & Managers

Education from 3:00 pm - 5:00 pm / Networking Party 5:00 pm - 7:00 pm

Shorehaven Golf Club, 14 Canfield Ave. East, Norwalk

CAI Members - \$25 / Non-Members \$50

Summer Sizzler – CHRO & Fair Housing **2.0 Credits***

Thursday, August 1, 2019

Education from 3:00 pm - 5:00 pm / Networking Party 5:00 pm - 7:00 pm

Amarante's Sea Cliff, 62 Cove Street, East Haven

CAI Members - \$25 / Non-Members \$50

Legal Symposium **4.0 Credits***

October 30, 2019

***Pending CAMICB Approval**

Please visit www.caict.org for more details.

CAI-CT, 1489 Main Street, Glastonbury, CT 06033

PROFESSIONAL MANAGEMENT DEVELOPMENT PROGRAMS COMING TO NEW ENGLAND IN 2019



The most comprehensive, expert education courses for community managers seeking to increase their skills, knowledge and job opportunities.

M-100 >>> The Essentials of Community Association Management

- March 21-23, 2019, Natick, MA
- July 11-13, 2019, Hartford, CT

A comprehensive course providing a practical overview for new managers and an essential review for veteran managers.

Successful completion of the M-100 is the first step in obtaining a professional designation in community association management.

M-202 >>> Association Communications

- June 21, 2019, Natick, MA

Learn key communication techniques to improve resident and board relations.

* Approved for 12 hours of continuing education for CMCA recertification

M-203 >>> Community Leadership

- November 15, 2019, Danbury, CT

Learn how to work with leaders to achieve goals and set a positive tone for the community.

* Approved for 12 hours of continuing education for CMCA recertification

M-204 >>> Community Governance

- April 4-5, 2019, Portland, ME

Learn how to avoid legal problems and gain cooperation when establishing guidelines.

* Approved for 14 hours of continuing education for CMCA recertification

M-206 >>> Financial Management

- October 24-25, 2019, Natick, MA

Learn how to budget and manage your association's money.

* Approved for 14 hours of continuing education for CMCA recertification

M-380 >>> Litigation Training for Managers

- July 18-19, 2019, Southbridge, MA



The newest course in the PMDP schedule! Learn how to prepare for the possibility of litigation. Covering the many topics leading up to, during and following litigation.

* Approved for 8 hours of continuing education for CMCA recertification

* AMS redesignation requires at least 1 PMDP 200 level course every 3 years.

REGISTRATION

*Member \$459
 Non-Member \$559

* Must be an individual manager member or primary contact for management company member of CAI for member pricing.

NAME _____

COMPANY _____

ADDRESS _____

CITY/STATE/ZIP _____

PHONE _____

FAX _____

EMAIL _____

*I am an individual manager member or primary contact for a management company member of CAI.

I am a CAI member but not a manager member or primary contact for a CAI management company member.

Member # _____

I am not a member.

TOTAL REGISTRATION FEE \$ _____

Payment:

Check payable to CAI

Credit card VISA/MC/AMEX/Discover

NAME ON CARD _____

SIGNATURE _____

ACCOUNT NUMBER _____

EXPIRATION DATE _____

TO REGISTER: CALL 888-224-4321 (credit card only)
 FAX 240-524-2424 (credit card only)
 WEB www.caionline.org
 MAIL CAI, PO BOX 34793, Alexandria, VA 22334-0793