



## COMMUNITY ASSOCIATION MANAGER COURSES

These courses are approved by the Community Association Managers International Certification Board (CAMICB) to fulfill continuing education requirements for the CMCA® certification. [www.camicb.org](http://www.camicb.org).

### **Jump Start - What You Say Can Hurt You/Working with Contractors** **3.0 Credits\***

**January 9, 2020** – Open to Managers, Admins & Business Partners

Education 10:30 am – 11:30 am/Lunch 11:30 am to 12:00 pm / Education 12:00 pm - 2:00 pm

Far Mill River Association, Stratford

CAI Members - \$30 / Non-Members \$60

### **Annual Conference & Expo** **4.0 Credits\***

**March 14, 2020, 8:30 am - 2:00 pm**

Aqua Turf, 556 Mulberry Street, Plantsville

CAI Members - \$25 / Non-Members - \$45 – Managers & Board Members

Lunch is available for an additional \$32. You must pre-register for lunch, seating is limited.

### **Spring Fling – Aging in Place** **2.0 Credits\***

**May 13, 2020** – Open to Board Members & Managers

Education from 3:00 pm - 5:00 pm / Networking Party 5:00 pm - 7:00 pm

Auerfarm, 58 Auer Farm Road, Bloomfield

CAI Members - \$25 / Non-Members \$50

### **Paradise – Pain in the Drain: Water Issues from Top to Bottom** **2.0 Credits\***

**June 3, 2020** – Open to Board Members & Managers

Education from 3:00 pm - 5:00 pm / Networking Party 5:00 pm - 7:00 pm

Shorehaven Golf Club, 14 Canfield Ave. East, Norwalk

CAI Members - \$25 / Non-Members \$50

### **Summer Sizzler – Maintenance Standards & Mechanicals** **2.0 Credits\***

**August 13, 2020** – Open to Board Members & Managers

Education from 3:00 pm - 5:00 pm / Networking Party 5:00 pm - 7:00 pm

Amarante's Sea Cliff, 62 Cove Street, East Haven

CAI Members - \$25 / Non-Members \$50

### **Fall Fun** **2.0 Credits\***

**September 30, 2020**

### **Legal Symposium** **4.0 Credits\***

**October 29, 2020**

**\*Pending CAMICB Approval**

Please visit [www.caict.org](http://www.caict.org) for more details.

CAI-CT, 1489 Main Street, Glastonbury, CT 06033

# PROFESSIONAL MANAGEMENT DEVELOPMENT PROGRAMS COMING TO NEW ENGLAND IN 2020

The most comprehensive, expert education courses for community managers seeking to increase their skills, knowledge and job opportunities.



CONNECTICUT  
MAINE  
MASSACHUSETTS  
NEW HAMPSHIRE  
RHODE ISLAND  
VERMONT

## M-100 >>> The Essentials of Community Association Management

- March 19-21, 2020, Natick, MA
- July 9-11, 2020, Danbury, CT

A comprehensive course providing a practical overview for new managers and an essential review for veteran managers.

*Successful completion of the M-100 is the first step in obtaining a professional designation in community association management.*

## M-201 >>> Facilities Management

- June 26, 2020, Natick, MA

Learn how to analyze, evaluate, communicate and plan for property maintenance. Understand the various types of maintenance – routine, previous, emergency, corrective and scheduled.

\* Approved for 12 hours of continuing education for CMCA recertification

## M-202 >>> Association Communications

- March 20, 2020, Hartford/Rocky Hill, CT

Learn key communication techniques to improve resident and board relations.

\* Approved for 12 hours of continuing education for CMCA recertification

## M-203 >>> Community Leadership

- April 3, 2020, Portland, ME

Learn how to work with leaders to achieve goals and set a positive tone for the community.

\* Approved for 12 hours of continuing education for CMCA recertification

## M-204 >>> Community Governance

- July 9-10, 2020, Natick, MA

Learn how to avoid legal problems and gain cooperation when establishing guidelines.

\* Approved for 14 hours of continuing education for CMCA recertification

## M-205 >>> Risk Management

- April 23-24, 2020, Hartford/Rocky Hill, CT

Learn how to optimize your community's risk-management program and gain strategies for evaluating coverage, reporting losses, and managing claims.

\* Approved for 14 hours of continuing education for CMCA recertification

## M-206 >>> Financial Management

- November 5-6, 2020, Southbridge/Sturbridge, MA

Learn how to budget and manage your association's money.

\* Approved for 14 hours of continuing education for CMCA recertification

## M-390 >>> Leadership Practices in Customer Service

- October 23, 2020, Southbridge/Sturbridge, MA

Learn how to effectively and confidently communicate, and use the soft skills needed for providing the best experience for homeowners, clients, and colleagues.

\* Approved for 8 hours of continuing education for CMCA recertification

\* AMS redesignation requires at least 1 PMDP 200 level course every 3 years.



## REGISTRATION

\*Member . . . . . \$459  
Non-Member . . . . . \$559

\* Must be an individual manager member or primary contact for management company member of CAI for member pricing.

NAME \_\_\_\_\_

COMPANY \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

PHONE \_\_\_\_\_

FAX \_\_\_\_\_

EMAIL \_\_\_\_\_

\*I am an individual manager member or primary contact for a management company member of CAI.

I am a CAI member but not a manager member or primary contact for a CAI management company member.

Member # \_\_\_\_\_

I am not a member.

TOTAL REGISTRATION FEE \$ \_\_\_\_\_

Payment:

Check payable to CAI

Credit card VISA/MC/AMEX/Discover

NAME ON CARD \_\_\_\_\_

SIGNATURE \_\_\_\_\_

ACCOUNT NUMBER \_\_\_\_\_

EXPIRATION DATE \_\_\_\_\_

**TO REGISTER:** CALL 888-224-4321 (credit card only)  
FAX 240-524-2424 (credit card only)  
WEB [www.caionline.org](http://www.caionline.org)  
MAIL CAI, PO BOX 34793, Alexandria, VA 22334-0793