

**Daily Phone call check in - Ontario Law Organizations - March 25, 2020**  
**Summary**

**Invited participants on calls**

OBA, FOLA, LSO, LAO, the Advocates' Society, & OTLA

Superior Court of Justice in Ontario, Court of Appeal for Ontario, & Ontario Court of Justice  
MAG - Political and Department staff

Issues discussed:

1. Law Society

- ❖ The LSO has been addressing FOLA members' questions daily and has been updating their FAQ section of the website to ensure responses from common questions are available to all.
- ❖ In response to COVID-19, as an interim measure, with support from the SCJ and the OCJ, the LSO has launched an emergency family law referral telephone line to provide assistance to people who are self-represented (SRLs) and who are trying to determine whether or not their family court matter meets the criteria to be heard by the Court on an "urgent" basis and, if so, how to proceed in making their request.
- ❖ Both the FAQ page and the toll-free support number page are [here](#).

2. Courts

- ❖ Courts Services division staff are, by and large, settled into working from home. Lawyers should note that Trial Coordinators are being inundated with emails. Staff are all working well into the evening to sort through.
- ❖ That said, the Courts are now looking to expand the amount of civil matters it hears over the next couple of weeks and are asking for FOLA members to let Katie Robinette ([katie.robinette@fola.ca](mailto:katie.robinette@fola.ca)) what matters they would like listed as priorities.

**REMINDER NOTE:** After this week, these calls will be daily, but FOLA will still continue to receive and submit issues/concerns from the practicing bar on daily basis. Please note that prior to submitting a question, you visit the [government's website](#), the Courts' websites ([Superior Court of Justice](#), [Ontario Court of Justice](#), [Court of Appeal](#)), and the [Law Society's FAQ page](#). These are all updated daily. You may find your answer has already been addressed.