

Collaborative Care practice assessment worksheet

You can use this tool to help you **select a focus** for measurement and evaluation in your collaborative care program.

	In our program, this is a		
	High	Moderate priority	Low
CLIENT CARE OUTCOMES. Care achieves good results for clients (e.g. improves symptoms of mental illness, improves quality of life).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
POPULATION-BASED CARE. Appropriate care is delivered to the whole population of clients who are, or who should be, served by the primary care team (e.g. services are allocated equitably to those in need).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
EVIDENCE-BASED PRACTICES. Programs and treatments are designed and implemented with consideration of the best available research and the local context.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CLIENT INCLUSION AND PARTICIPATION. Care is geared toward providing the best possible experience for clients, and achieving outcomes that are important to clients (e.g. promotes self-efficacy and recovery).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ACCESS AND TIMELINESS OF CARE. Clients can easily receive care within a reasonable timeframe considering their illness severity, level of risk, and level of function (e.g. timely identification of mental illness, wait time for psychotherapy after recommendation is made).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
INFRASTRUCTURE, LEADERSHIP AND MANAGEMENT. Care is provided under appropriate conditions (e.g. appropriate physical space, having skilled health care providers from different disciplines).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LEVEL OF INTEGRATION BETWEEN MENTAL HEALTH AND PRIMARY CARE SERVICES. Services are well coordinated within the collaborative mental health program in primary care, and also between the primary care team and outside mental health specialists (e.g. hospital-based psychiatric care).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TEAM FUNCTIONING. The clinical team of primary care and mental health providers work well together.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COLLABORATION FOR PATIENT SAFETY. Collaborative Care program is organized to provide the safest possible care (e.g. promotes safe medication prescribing practices, engages all team members in improving patient safety).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
QUALITY IMPROVEMENT. Collaborative Care team and program are continuously working to improve quality (e.g. program is routinely evaluated from multiple perspectives and the results inform program development and provider training).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VALUE AND EFFICIENCY. From a system perspective care delivers good value considering the costs. Multiple perspectives and systems are considered when measuring cost effectiveness (e.g. health care, social support, justice, child protection, client incurred costs).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>