Pathways prescribe the routine involvement of the behavioral health provider in the care of patients through the use of formal clinic workflows. Pathways identify who provides what care, at what point, and for how long.

Routine screening provides a starting point for parents and patients to self-report concerns that would be beneficial to address with their care team.

Physician Survey
Anonymous physician surveys were given in October 2017 and October 2019.

Patient Survey
Anonymous patient satisfaction surveys were provided to a random sample of families by front desk staff. n = 26.

Conclusions
Building a successful and sustainable integrated care program requires thoughtful effort from and communication between all involved members. Proper training, broad engagement, consistently reviewed and revised workflows, and patient recruitment efforts can bolster referral numbers and increase provider and patient satisfaction.