

# CILIP Knowledge and Information Management (K&IM) Special Interest Group

## Newsletter 2023 (6) October



### Welcome

K&IM has been busy this autumn running 3 workshops and preparing for our virtual Awards Evening on Wednesday 8th November. We are thrilled and delighted to be able to announce the K&IM 2023 Award winners including the prestigious Walford Award, our Information Resources Awards (both print and e-resources) Knowledge Manager of the Year Awards and our special Andrew Hutchinson Award in memory of our former Honorary Treasurer. You'll find all the winners below. Our KM Initiative Award will be announced on the night. Details of the Awards Evening and our Walford Lecture 2023, together with registration are also below. I hope to see you on the night, sign-in from 17.30 to chat.

All the best,  
Helene, Russell, Chair CILIP K&IM  
[helenerussell@theknowledgebusiness.co.uk](mailto:helenerussell@theknowledgebusiness.co.uk)

### CILIP Knowledge Management Professional Qualifications – FAQ Webinar. Thursday 19th October 1200-1300hrs

This session is aimed at professionals who are undertaking Knowledge Management Chartership or Fellowship, or who are considering converting their existing chartership to a KM qualification or who are interested in finding out more.

It will provide an opportunity for delegates to ask questions about the professional qualification route they have chosen, explore CILIP's Professional Knowledge and Skills Base (PKSB) as well as find out about the resources which are available to support them whilst collating their portfolio.

The event is FREE and OPEN TO ALL

The panel will be:

Nicki Forgham-Healey, Principal Knowledge and Information Manager at DSTL. Nicki has recently moved into defence libraries after spending 17 years in the Health sector, working at both at a national level and a local level within acute trusts. Nicki achieved her Fellowship last year. Over the years she has contributed to regional newsletters and blogs as

well as being a contributor to The Information Professional. She is the Chair of the PRSO group and supports colleagues based in the Southwest. She is passionate about colleagues developing their career.

Mandy Webster, Knowledge Director at large law firm Browne Jacobson LLP was the first person to achieve KM Chartership on the conversion pathway. Mandy is PRSO for CILIP East Midlands and regularly contributes reviews and articles to professional publications such as Information Professional. Passionate about information literacy and digital literacy Mandy has taken an innovative and playful approach to training future lawyers for over 25 years.

Claire Laybats, is professional services development manager at CILIP with responsibility for apprenticeships, professional registration and accreditation. Claire is also commissioning editor at Business Information Review. She has almost 20 experience supporting library, information and knowledge professionals through a variety of roles at TFPL, Jinfo and now CILIP.

**Register** <https://www.cilip.org.uk/events/EventDetails.aspx?id=1783932&group=200663>

**Enquiries:** [claire.laybats@cilip.org.uk](mailto:claire.laybats@cilip.org.uk)

## 2023 K&IM Award winners

### **K&IM Walford Award: Lorcan Dempsey**

The K&IM Walford Award is made to recognise someone who has made an outstanding contribution to knowledge and information management services



Lorcan Dempsey (<https://www.lorcandempsey.net/>) is a distinguished and eminent librarian, writer and advisor. As an internationally respected library and Information professional he has been both influential and instrumental in the transformation of library and information services in a digital and networked world. During a long and distinguished career, Lorcan has driven innovation and new service thinking to develop shared services, products and directions. He has helped to

guide national and international cooperative and R&D programmes. He has also overseen a variety of membership and governance activities, operational services and technical development. Lorcan has worked for library and educational organisations in Ireland, UK and US. He worked for over twenty years at OCLC, a global library services organisation and before this he worked for Jisc (UK). He began his library career in public libraries in Dublin, Ireland. Lorcan is currently Professor of Practice and Distinguished Practitioner in Residence at the Information School, University of Washington. He has been awarded an honorary doctorate by the Open University (UK), the IFLA Medal, the Miles Conrad Award, and other honours in recognition of his contribution to library development around the world.

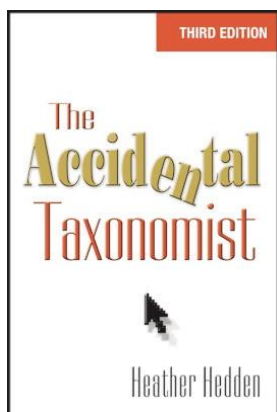
Lorcan is an inspiration to all those in our profession, indeed the relevance of his work extends beyond the field of KM, IM and Information Services. The Walford Award is a long overdue recognition of an outstanding member of our profession.

### Knowledge Manager of the Year Emily Hopkins



Emily Hopkins is Knowledge Manager Health Education NHS England. She is an Information professional with experience of developing and delivering information and knowledge services to support service delivery and evidence-based practice in the public sector, both frontline and corporate services.

She has a self-professed unashamed geeky belief in the power of information (in all its guises) and a passion for "evidence-based everything". Emily is on a mission to improve information literacy and evidence-based decision-making in the workplace. Emily is a mentor to new professionals undertaking CILIP qualifications and a worthy winner of our Knowledge Manager of the Year Award.



### Information Resources Print Award

#### ***The Accidental Taxonomist*, Heather Hedden, 3<sup>rd</sup> Edition, 2022**

Any book that goes into its third edition in just over 10 years must have something about it. Particularly one where entirely new chapters have been added. **The Accidental Taxonomist** is a really practical work, essential for anyone in the taxonomy world either at the beginning or in the midst of their career. Highly technical information is presented in a clear and straightforward way and at great value for money too. There is an accompanying website which gives support to the book including an extremely useful index and there is also a blog <http://accidental-taxonomist.blogspot.com/>. Author Heather Hedden ([heddenhttps://www.hedden-information.com/](https://www.hedden-information.com/)) is an information management professional, with a specialisation in taxonomies, ontologies, metadata, and indexing.

### Information Resources Electronic Award

ACAS website <https://www.acas.org.uk>

acas working  
for everyone

The ACAS website is an excellent example of a well-designed site that is easy to navigate. It aims to give employees and employers free, impartial advice on workplace rights, rules and best practice. The Information is well organised, laid out in restful, clear colours and the designers have clearly thought about what people need to find. The entries are very relevant and up to date, for example the material on harassment and bullying. One of our judges commented that she 'started with the with usual prejudice about government websites but was surprised to find it so easy to use and so helpful'.

**Andrew Hutchinson Award for Career Support and Guidance  
Helen Alper, Associate Director of Knowledge and Library Services  
at Barts Health NHS Trust**

At the beginning of the year our much respected and loved treasurer Andrew Hutchinson died suddenly. Many colleagues wrote to us about the support and guidance Andrew had given them through their careers. K&IM decided to have a one-off award to recognise someone who had done much the same. Helen Alper has overseen the development of Library Services at one of the biggest NHS Trusts in the country. Under her stewardship, members of staff have undertaken diplomas, degrees, and masters courses whilst working, and she has instilled a culture of continuing professional development amongst her Team, with CPD opportunities being a standing item at team meetings. We are delighted to make this special award to Helen.

**2023 Awards Evening and Walford Lecture – on Zoom -  
Wednesday 8th November - networking from 5.30 pm.**



**K&IM Awards Evening and Walford Lecture:**

**The man on the balcony: the power of  
organisational stories 'in the wild' given by  
Ian Rodwell, Head of Client Knowledge and  
Learning, Linklaters LLP**

Join us to celebrate our Award winners and to find out who has won the KM Initiative of the Year Award 2023. The Walford Lecture will be given by Ian Rodwell, Walford winner in 2022. There will be time to socialise and network. Bring your own cocktail for what promises to be an enjoyable and interesting evening. The evening is free and open to all.

We'd like to thank both our sponsors CB Resourcing and TFPL for their continued sponsorship of our Awards Evening.

Registration <https://www.cilip.org.uk/events/EventDetails.aspx?id=1776293&group=>



## CONGRATULATIONS CILIP 125

Congratulations to K&IM members who were recipients of the CILIP 125 Awards including our Knowledge Manager of the Year 2021, Kathryn Ratcliffe seen here with her award. Other recipients are Georgia Adams, Katy Greenfield, Molly Jones, Sze Tung Li, Jo McCrossan, Katie Wise and Hannah Wood. If you, or someone you know, working in K&IM are the recipient of this prestigious award please do let us know, we would love to hear from you. Huge con-

gratulations everyone.

## Committee Vacancy: Honorary Treasurer, CILIP K&IM Special Interest Group

Following the untimely death of our colleague and friend, Andrew Hutchinson, the K&IM Committee has a vacancy for an Honorary Treasurer.

CILIP's mission is to put library and information skills and professional values at the heart of an equal, democratic and prosperous society, and in keeping with this, the K&IM Committee recognises that our team is made stronger by a diversity of colleagues with different backgrounds, cultures and perspectives. Most meetings and Committee work can be carried out virtually.

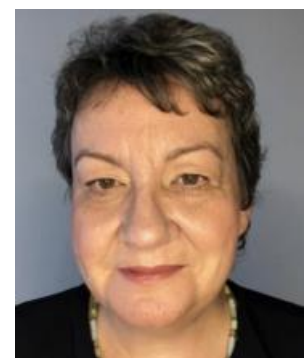
You will join a friendly and vibrant group at a time when there is a lot going on. We will ensure you are fully supported and given the guidance needed to take on the role. This is an Officer role and you must therefore be a member of CILIP.

A job description is provided <https://informationprofessionaljobs.com/jobs/treasurer-cilip-knowledge-and-information-management-special-interest-group-anywhere-in-uk/1996-1/>

## Meet our new Committee member Denise Carter

Denise is based in Geneva, Switzerland. Her company Decision Consult, provides research, competitive intelligence and qualitative analysis to pharmaceutical and biotechnology companies in Switzerland, France, Germany, and the U.S.

Before setting up her own business 10 years ago, Denise worked for 15 plus years for a small biopharmaceutical company in Geneva, latterly as part of the global business intelligence team. Prior to that Denise designed and implemented a new global information unit for the company, creating new services and resources. She was awarded a Chief Executive Officer (CEO) Award for customer service in 2006. Denise began her career at ICI Chemicals & Polymers in the UK bringing an information service back in-house to support 1000 research chemists.



Denise has published multiple articles on different information topics and presented at international conferences. Denise consults as a Senior Analyst for JInfo for Competitive Intelligence projects. She is on the Editorial Board for the Sage journal Business Information Review and conducted four of their annual Business Information Surveys. Denise is currently serving on the Board of the Association of Independent Information Professionals (AIIP).

## Jessica Pawley

Knowledge management is becoming an increasingly important part of my role. I completed an MSc Module in I&KM in 2020, pre-pandemic, and went on to establish a KM function for NHS England as part of the pandemic response. Since returning to my substantive role, I have been working to integrate KM as part of the workflows of the Quality Improvement team, with whom I am fully embedded as a Knowledge & Evidence Specialist. Quality Improvement and project management lend themselves very well to KM, and I have learned how to adapt the tools for the relevant context in which I am working. I have 17 years' experience in NHS libraries, have recently completed the NHS Leadership Academy's Mary Seacole course and was last year jointly awarded CILIP's Mentor of the Year.



## ..... and finally some events and training courses you might be interested in October – December 2023 compiled by Fiona Higgins and Helene Russell

### October

19 -20 Knowledge management, information and data: convergence and state of the art. (London/Online) Unicorn

<https://conference.unicomseminars.org/data-information-knowledge-management/london-2023/>

24th and 31 CILIP Copyright Essentials Autumn 2023 (Online) CILIP

<https://www.cilip.org.uk/events/EventDetails.aspx?id=1683245&group=>

24th CILIP AGM 2023 (Online) CILIP

<https://www.cilip.org.uk/events/EventDetails.aspx?id=1748081&group=>

24th Brain Computer Interfaces. (London/ Online) Gresham College

<https://www.gresham.ac.uk/whats-on/brain-computer>

26-27th KM Legal 2023 (Chicago) ARK Group Conference ([ark-group.com](http://ark-group.com))

<https://www.kmlegal.ark-group.com/>

26th Artificial intelligence for librarians, information and knowledge professionals (Online)

CILIP UKeiG <https://www.cilip.org.uk/events/EventDetails.aspx?id=1772016&group=>

27th WINspiration - Combatting imposter syndrome Online CILIP: the library and infor-

mation [associationhttps://www.cilip.org.uk/events/EventDetails.aspx?id=1744394&group=](https://www.cilip.org.uk/events/EventDetails.aspx?id=1744394&group=)

## November

6-9th KM World 2023 - The World's Leading Knowledge Management Conference (Washington DC) <https://www.kmworld.com/Conference/20238th>

8th **CILIP K&IM Awards Evening and Walford Lecture:** The man on the balcony: the power of organisational stories 'in the wild' (Online) CILIP K&IM  
<https://www.cilip.org.uk/events/EventDetails.aspx?id=1776293&group=>

8th Search Usability (Online) CILIP UKeiG  
<https://www.cilip.org.uk/events/EventDetails.aspx?id=1771539&group=>

9th Advanced Copyright Training 2023 (Online) CILIP  
<https://www.cilip.org.uk/events/EventDetails.aspx?id=1681153&group=>

9th Research Data Management for information professionals (Online) CILIP UKeiG  
<https://www.cilip.org.uk/events/EventDetails.aspx?id=1771601&group=>

13-15th IC3K 15th International Joint Conference on Knowledge Discovery, Knowledge Engineering and Knowledge Management (Rome ) KMIS ([scitevents.org](https://www.scitevents.org))  
<https://kmis.scitevents.org/>

24th Artificial Intelligence.(Online) Henley Business School <https://www.henley.ac.uk/events/km-elements-knowledge-strategy-2-2>

27th Data visualisation for librarians, information and knowledge professionals (Online) CILIP UKeiG <https://www.cilip.org.uk/events/EventDetails.aspx?id=1772270&group=>

29th WINspiration imposter Syndrome Masterclass with Jo Walley (Online) CILIPS  
<https://www.cilip.org.uk/events/EventDetails.aspx?id=1746332&group=>

Find out more about CILIP K&IM at [www.cilip.org.uk/kim](http://www.cilip.org.uk/kim)

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