

Vol 26, Number 4, December 2009, ISSN 02666-853X

Contents

Editorial 1
Group news 2
Spotlight 7
Articles 8
Internet sites of interest 11
Meeting reports 15
Book review 16
Current literature 21
Diary of events 24
Newsletter editorial notes 26

Editorial

Hello and a warm welcome to the December 2009 issue of the newsletter. We have another jam-packed issue on offer which will hopefully prove interesting reading. An addition to this issue are the images of the book covers for each of the book reviews, which is a result of comments from the HLG newsletter survey – these allow the reader to identify with the text and bring it to life.

Unfortunately we have had no reports of recent meetings/conferences/training days for inclusion in this issue which is a shame as these can often provide useful information and a real insight into events that people were unable to attend. And not forgetting, a good opportunity for personal development too! I want to encourage you all to think about writing reports for future issues and so have provided some short guidance in the Meeting Reports column on what to think about when considering submitting a meeting report. And in these tough financial times when employers may not have the funding to support attendance at an international conference, why not consider applying for the Leslie Morton Memorial Bursary Fund? The Spotlight column has details of how to apply for this award. I look forward to receiving some of your meeting reports for the next issue!

If you would like to get involved or have ideas for columns/developments or if you would like to write a short piece (1000-1500 words) for the newsletter then do please get in touch with me.

I hope you find this issue of the newsletter useful, informative and enjoyable. Wishing you all an enjoyable and restful festive season. See you next issue in the new year!

Elise Collins, Editor, HLG Newsletter

Please make sure you have registered your email address with Cilip via the website otherwise you could be missing out on important HLG announcements.

It is not enough to have given your email address when renewing your Cilip subscription. You need to register via the Cilip website:

http://www.cilip.org.uk/aboutcilip/welcome

Group news

Health Information and Libraries Journal

- HILJ Table of Contents

N.B. the contents may be subject to slight change at proof stage but at the time of writing are as follows:

Editorial

Search, strategy, policy and provision. M Grant

Review article

The state of consumer health information: an overview. S Smith

Original articles

The University of Plymouth Sexual Health SIM experience in Second Life: evaluation and reflections after one year. M N Kamel Boulos & S Toth-Cohen

Quantifying the information needs of doctors in the UK using clinical librarians. K Davies

Using research evidence in mental health: user-rating and focus group study of clinicians' preferences for a new clinical question-answering service. E Barley, J Murray & R Churchill

Supporting 'Best Research for Best Health' with best information. C Beecroft, A Booth, M Edmunds Otter, C Keen & C Lynch

The Open Access Association? EAHIL's new model for sustainability. T McSean & A Jakobsson

Sharing the cost: Health information licensing programmes in Canada. V Stieda & M Bacic

Regular Features

International Perspectives and Initiatives

Global health: where are things heading? And what does this mean for health information professionals. J Murphy

Learning and Teaching in Action Developing the library curriculum. E Harker

Using evidence in practice

EBLIP five-point zero: towards a collaborative model of evidenced-based practice. A Booth

Penny Bonnett, Assistant Editor - HILJ

- HILJ Editorial Advisory Board

HILJ would like to welcome some new members to its team.

Michael Homan, Director of Libraries at Mayo Clinic Libraries, USA and Assistant Professor of Medical Informatics at the College of Medicine has joined the HILJ Editorial Advisory Board. Michael is a former President of the Medical Library Association (MLA) and past Editor of the Bulletin of the Medical Library Association (now Journal of the Medical Library Association).

Hannah Spring, Senior Lecturer at York St. John University has joined the editorial team as Editor of the HILJ Learning and Teaching in Action regular feature. Hannah will be looking to enable HILJ readers to tangibly inform their work as a result of each issues contribution.

Although stepping down from her post as Editor of the HILJ Learning and Teaching in Action, we are delighted that Emily Harker has agreed to remain on the HILJ Editorial Advisory Board.

The HILJ editorial teams will undoubtedly benefit from the contributions of Emily, Hannah and Michael. Welcome to you all.

Maria Grant, Editor - HILJ Email : M.J.Grant@salford.ac.uk

- HILJ Reviews

Health Information and Libraries Journal publish a literature review, systematic review or state-of-the-art review in each issue of the journal. We would like to invite HLG newsletter readers to consider contributing to the ongoing success of this aspect of HILJ.

In consultation with our editorial board, we have identified a list of potential topics for review (see below). At this stage, the suggested topic areas have been kept deliberately broad, though it is anticipated that a review would most likely focus on a single element of the subject. The topics are:

- Library Services for people with Learning Disabilities
- Applications of common modern media e.g. wikis, podcasts, social networking etc.
- E-learning
- Quality Improvement

Whether you are working on your own or as part of a team, if you would like to be considered for undertaking one of the above topic areas, or if you have your own topic that you'd like to review, or if you'd simply like to put forward a suggestion for a future review, I'd love to hear from you.

Many thanks.

Anthea Sutton, Review Editor - HILJ Email: a.sutton@sheffield.ac.uk

Sub-Group News

IFM Healthcare

Advance notice of Study Day – pencil it into your diary

IFMH is holding a study day on commissioning on February 4th, York Hospital. Programme: still to be finalised but likely to cover:

- Overview of world class and practice-based commissioning, individual funding request panels and joint strategic needs assessments
- Commissioning and how it affects secondary care
- What are the information needs of commissioners
- Supporting the information needs of commissioners

Cost: £60 subscribing members/£80 associate members/non-members

Details of the study day will be available at http://www.ifmh.org.uk/studydays.html

HLG 2010

IFMH will be at the HLG Conference in Manchester, 19-20 July 2010. It will have a presentation slot and you can also find us in the exhibitors' hall.

INFORM 20(1) - Summer 2009

Featured articles in the latest edition of IFMH INFORM include:

- Supporting Learning Needs Of Health And Social Care Staff With Informal Online Learning.
 - Kate Allen from the Centre for Health Science, Inverness gives an overview of online learning resources available to social care staff, with suggestions on how to locate the best resources.
- Social Care Research Literature: Overview Of Its Features, And How To Approach Searching.
 - Janet Clapton from SCIE outlines the characteristics of the social care research literature, based on working knowledge.
- Sharing Knowledge, Improving Practice, Changing Lives: A Knowledge Management Strategy For Social Services In Scotland
 - Susan Lindner, Knowledge Services Adviser, NHS Education for Scotland and IRISS discusses the implementation of a knowledge management strategy for social services.

Plus your usual regulars: IFMH News and Committee Meeting Digest; Surf's Up; Sidelines; NLH Update; NLH Health Management Specialist Library News and Hot Topic; e-Library Scotland Update.

New this issue: Different Views – Tim Judkins looks at future developments within health management. Kieran Lamb continues his regular feature on Web 2.0 technologies.

Why not write for INFORM?

You can contribute to Inform in one of two ways. You could either write a one-off article for the journal, or if you see yourself as a budding thought-leader and commentator, you could write a short regular column/opinion piece for us.

Publishing articles is good evidence of CPD and show a willingness to engage with the profession. While we cannot promise you a pay-rise as a result of an article in Inform, a list of publications always look good at the end of a c.v.!

Email Alan Lovell **alan.lovell@bazian.com** or Kathleen Irvine **k.y.irvine@stir.ac.uk** if you're interested in contributing a one-off or regular article for INFORM.

INFORM Archive

Anthea Sutton, our Web Editor is busy adding our archive copies of INFORM to the IFMH website. Visit http://www.ifmh.org.uk/inform/archive.html for editions from 1996 onwards. Issues from 1990-1996 will be added soon.

AGM

IFMH held its AGM on Monday 26th October at Grantham Hospital. As the meeting was not quorate it was deferred until the next committee meeting in January 2010.

Committee News

Samantha Unamboowe-Seneviratne, our secretary has resigned from the committee. The committee would like to extend its appreciation to Samantha for the contribution she has made to IFMH.

IFMH Members Discussion List

Our discussion list has moved to JISCmail. To post to the list members just need to email **ifmh-members@jiscmail.ac.uk**

The purpose of the list is to provide a safe and supportive environment in which you, our members, can share information, questions and thoughts with your fellow members and us, the IFMH committee. So, if you have a burning question you've always wanted to know the answer to, have a resource you wish to share, or if you'd just like us to know what you're thinking, now's the time!

Visit http://www.ifmh.org.uk/discussion.html for details.

Elisabeth Barry, Publicity Co-ordinator, IFM Healthcare

Libraries for Nursing (LfN)

Bulletin

We are just about to publish the third issue of the bulletin for 2009, the final issue of the year. Articles, current awareness items and reviews are welcomed. Please contact our bulletin editors if you would like to contribute – Sarah Kevill s.j.kevill@stir.ac.uk and Lucinda Lyon I.lyon@kingston.ac.uk

Committee

We have recently said good bye to Diane Job and Trudy Waterton-Duly as they have stood down from the committee. We thank them for all their work for LfN in their roles of marketing/website and secretary respectively. Julia Abell has taken over the role of website and marketing coordinator.

Core Collection for Nursing

Work is progressing on the core collections with the Mental Health Core Collection to be completed first. Work on the Nursing and Midwifery Core Collection will begin next.

Mailing list

There is a JISC mailing list 'lis-nursing' (**lis-nursing@jiscmail.ac.uk**) which is useful for those working in nursing, midwifery and health library and information services.

Membership

If you wish to subscribe or renew your subscription to the LfN bulletin for 2009 (you receive copies of our bulletin and get reduced rates at study days) please contact us. Contact details on our website: www.cilip.org.uk/lfn

Jane Shelley, Chair, Libraries for Nursing

HLG Wales

Study day: Changing roles/Changing spaces

Thursday 3rd December 2009, 10.30am – 3.30pm.

Cost: Free (Lunch included)

Location: RCN Wales, Ty Maeth, King George V Drive East, Cardiff CF14 4XZ

This study day will give delegates the opportunity to hear about the current roles of 3 well-known colleagues in the health library sector. The day will include presentations from:

- Jo Dundon, on her role in the implementation of the Map of Medicine across Wales. The session includes the opportunity for delegates to use the Map online themselves.
- Jackie Cheeseborough, from the Royal College of Nursing UK, on the diversification of her role, from Head of Library and Information Services, into a wider managerial role, which includes knowledge management and e-health.
- Jackie Barker, who will be talking about her role at Informing Healthcare as Head
 of the Health Informatics Professional Development Programme and its
 implications for health library staff.

Membership

For membership enquiries please contact:

Katrina Dalziel, Deputy Subject Librarian for Medical School, Swansea University, Library and Information Services, Singleton Park, Swansea, SA2 8PP Tel: 01792 513305; Email: k.dalziel@swansea.ac.uk

HLG Wales Blog

http://hlgwales.wordpress.com

HLG Wales' blog is open to all members who may want to announce any new and exciting programmes happening within their library. If you would like to become a writer in the blog, please contact Lori at I.d.havard@swansea.ac.uk

Sabine Berendse, HLG Wales Committee

Spotlight

The Leslie Morton Memorial Bursary Fund

The Leslie Morton Memorial Bursary Fund was established in recognition of the lifelong contribution that Leslie Morton made to medical libraries. The bursaries are intended for HLG members who wish to attend an international conference in health librarianship, medical bibliography or medical history. One award per year will be made. Applications will be evaluated once or twice a year, starting Jan 2010.

Deadlines for receipt of applications are 31st January and, if no award is made at that point, also on 31st July.

- The Bursary is open to Health Libraries Group members
- Preference is given to members with less than ten years experience in health library & information services
- Funding is available for attendance at international conferences in the area of health librarianship, medical bibliography or medical history. For example, ICML, MLA, EAHIL.
- Preference is given to those presenting a paper or poster at the conference
- The bursary is given to enhance the knowledge and development of health librarianship, medical bibliography and medical history, and to further continuing professional development. Applicants should explain how this particular conference is aligned with these interests of Leslie Morton's.

Applicants will be required to write a report of the conference for publication in the HLG Newsletter. The Bursary can be used for conference registration fees, travel and accommodation costs. Up to £500 can be awarded for conferences in Europe; up to £1000 for conferences outside Europe.

Leslie Morton was an inspiration to generations of medical librarians and was highly regarded by many members of the medical profession. In every way he was a remarkable man who was an outstanding medical librarian, bibliographer and medical historian. A driving force in professional affairs he was a founder member of the Health Libraries Group and a leading organizer of the first International Congress on Medical Librarianship (1953). He enjoyed warm relations with professional colleagues in the United States, which he visited several times. He received the highest medical library association awards in Britain and North America - the Cyril Barnard Memorial Prize in the UK and the Marcia C. Noyes Award in the US.

HLG CPD Panel

Articles

Delivering a National Current Awareness Service for Health: collaborative working at its best

History & development

In 2001 a project investigated a current awareness service for the 11 Health Authorities in the Trent Region. A proposal was made for a collaborative service, in which each librarian sent contributions to a central editorial team, who collated the information. This was seen as a good opportunity to promote each of the participating library services to the end-user. The shared workload also made the service more sustainable over time. Over subsequent years the Trent Information Bulletin expanded and developed to form a web-based service known as PCCAS – the Primary Care Current Awareness Service.

In 2008 PCCAS secured a contract from the former National Library for Health (NLH) to deliver a national service, building on the firm foundations of Primary Care and extending its remit to cover two other key sectors – Mental Health and Secondary Care. The funding also enabled the recruitment of a dedicated Service Officer in March 2009, whose role was to deliver a central support service for both contributors and end-users, as well as ensuring adherence to editorial and quality guidelines. The Service Officer worked initially on developing the infrastructure for CASH (National Current Awareness and Alerting Service for Health). The focus then turned to the recruitment of volunteers in the areas of Secondary Care and Mental Health. The idea was to pilot a select number of 'hot topics', which could be built upon over the coming months. A Google Group known as the 'CASH Forum' was established as a means of engaging with contributors. This proved to be a useful collaborative tool for sharing ideas and keeping everyone involved in the service updated on any new developments.

All of this activity took place alongside the launch of NHS Evidence. As part of this process, NHS Evidence undertook a major review of all NLH contracts, including that for the CASH service. Sadly, the funding for CASH was withdrawn in July 2009, just 4 months after the Service Officer came into post.

Despite this obvious financial blow, the collaborative model on which CASH is founded, plus the central infrastructure afforded by **The Improvement Network** (TIN), has allowed us to continue with the service. Our decision to continue with CASH is based on a firm belief that it adds value to the NHS – CASH realises the theory of Do Once & Share to create a whole greater than the sum of its parts.

In light of the recent decision by NHS Evidence, CASH has now opened discussions with the Strategic Health Authority Library Leads (SHALL) group to continue supporting a national current awareness and alerting service. Further information should be available in the New Year.

Collaboration is key

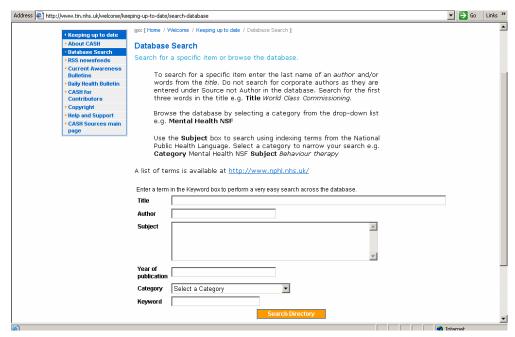
CASH has a proven collaborative working model. Some of the major benefits of collaborative working are outlined below:

- → Sharing/pooling of knowledge and resources represents good value for money
- → Quality control in the form of peer-review
- → Network of support through challenging times

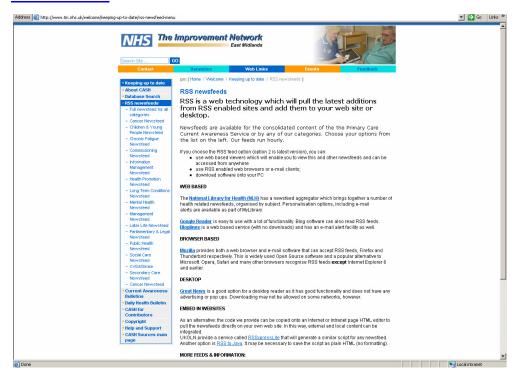
- → Opportunity to think outside the box, develop professionally and keep abreast of new developments
- → Opportunity to meet new people and expand your sphere of influence

Service features

At the hub of CASH is a central and fully searchable online <u>database</u> (see below). Health librarians acting as contributors to the service enter key items of information from evaluated sources for their chosen category.



This information can then be shared and re-used, and forms the basis of the CASH RSS newsfeeds:



CASH is an innovative service – by exploiting the latest RSS technologies, CASH ensures the rapid dissemination of relevant, high quality and current information. The information gathered via RSS can be output in numerous different ways, depending on the specific needs of the end-user. This includes RSS aggregators and RSS to PDF technology, the latter of which allows the creation of a more traditional current awareness bulletin.

A project is currently being undertaken to transfer all of the CASH sources to the social bookmarking site **Delicious**. Initially, this was intended solely for librarians as means of improving access to and sharing evaluated health websites. However, it may also prove to be a useful end-user resource, acting as a supplement to current awareness services.

Other current projects include:

Website upgrade

The TIN website is due to be upgraded over the coming months. We hope that the upgrade will provide for an even better central infrastructure for CASH by allowing far more functionality. A project meeting is due to take place in November.

e-learning:

Work is underway to develop an e-learning package for clinicians as end-users of the service. The intended learning outcome is to equip clinicians with the necessary skills and knowledge to successfully exploit current awareness services.

Guide to current awareness

In order to develop the best possible service for our end-users, a lot of work has been done to explore the range of available technologies and resources for the provision of current awareness. The aim is to share this knowledge by compiling a list of useful resources for the creation and dissemination of information to the end-user.

Conclusion

The past few months have been turbulent to say the least. However, the outcome has been overwhelmingly positive. Losing the funding forced us to work together and to think creatively about how we might be able to continue with the service. Collaborative working is especially important during times of political and financial instability. CASH has the potential to deliver a joined-up approach to current awareness services. It is up to all of us to make it happen.

For more information about CASH please visit our website: http://www.tin.nhs.uk/welcome/keeping-up-to-date

Kath Williams, National Current Awareness and Alerting Service Officer

Internet sites of interest

The column for December covers obesity, diet and nutrition, and physical activity, and has been kindly compiled by Jennifer Ford, Information Services Officer at the National Heart Forum, **www.heartforum.org.uk**. My thanks to her. All links checked 17th November 2009.

Obesity in public health

American Obesity Association

http://obesity1.tempdomainname.com/

Includes a range of factsheets on obesity, covering research, treatment and obesity as a global epidemic.

Association of Public Health Observatories

http://www.apho.org.uk/

Site highlights include a series of analytical tools to use with public health statistical data.

Association for the Study of Obesity

http://www.aso.org.uk/portal.aspx

Includes an obesity resource centre, with a range of factsheets on the subject, information on the obesity strategies of the different UK Primary Care Trusts, and consultations.

Centers for Disease Control and Prevention, Division of Nutrition Physical Activity and Obesity

http://www.cdc.gov/nccdphp/dnpao/index.html

Highlights include an extensive resources and publications section, policy resources and information on social marketing.

National Obesity Forum

http://www.nationalobesityforum.org.uk/

Online training resources for healthcare professionals, and information for the general public on tackling obesity in adults and children.

National Obesity Observatory

http://www.noo.org.uk/index.php

National Obesity Observatory for England contains a range of publications on topics such as obesity prevalence and measurement , and links to a selection of data sources and surveys. Graphics mapping obesity prevalence across the UK are also available.

NHS Evidence Public Health

http://www.library.nhs.uk/publichealth/

A specialist collection of information on a range of public health issues, including obesity. The site includes information and links to relevant guidance and literature.

Obesity Learning Centre (OLC)

http://www.obesitylearningcentre-nhf.org.uk/

This portal aims to share best practice, provide links to information, training and data available on obesity. This website has been developed to support those people who work, either directly or indirectly, on promoting a healthy weight or tackling obesity.

Developed by the National Heart Forum, with the support of the Department of Health and Department for Children, Schools and Families.

World Health Organisation - Obesity

http://www.who.int/topics/obesity/en/

An informative site including obesity factsheets, technical information on diet and physical activity and country by country statistical and survey information on obesity and overweight.

Diet and nutrition

American Dietetic Association

http://www.eatright.org/

The world's largest organisation of nutrition professionals. Includes a range of food and nutrition information.

British Dietetic Association

http://www.bda.uk.com/

Useful resources include the Food Facts section of the site, which has information on understanding food labelling, food and behaviour and eating for health.

British Nutrition Foundation

http://www.nutrition.org.uk/

Highlights include the nutrition science section of the site, with information on labelling, nutrition through life, energy balance and food intolerance.

Eatwell – Food Standards Agency

http://www.eatwell.gov.uk/

The Food Standards Agency's website aimed at helping the general public to make more informed and healthier choices for food. Includes a BMI calculator, height and weight chart as well as tips for healthy eating and dealing with health issues such as diabetes and obesity. Also covers understanding food labelling including the traffic light system.

5 a day - NHS

http://www.5aday.nhs.uk/topTips/default.html

The NHS website dedicated to trying to get more of us to eat at least 5 portions of fruit and vegetables every day. Resources include recipes using more fruit and vegetables, and free downloads to help keep track of how much fruit and vegetables you are eating, and what counts as a portion. Includes information on the school fruit and veg scheme.

Food Standards Agency

http://www.food.gov.uk/

The website of the UK independent government department, who protect the interests of the public in relation to food. Includes a wealth of information about nutrition, food labelling, food industries and hygiene.

Healthy Schools

http://www.healthyschools.gov.uk/

Website of the healthy schools campaign, with a range of resources on physical activity, health and emotional wellbeing and healthy eating.

Nutrition Society

http://www.nutritionsociety.org/

The Nutrition Society promotes nutritional science. Site highlights include a discussion forum, publications section, and a section of information for nutrition professionals.

Scientific Advisory Committee on Nutrition (SACN)

http://www.sacn.gov.uk/

An independent advisory committee, providing advice to the Food Standards Agency and Department of Health. Provides access to SACN's reports and position statements on nutrition issues.

Physical activity and the environment

Change4Life

http://www.nhs.uk/change4life/Pages/Partners.aspx

The official website for the Department of Health's Change4Life campaign, which aims to encourage people to adopt healthy eating behaviours and take more exercise. Resources include health recipe ideas and tips on how to make sure you eat 5 portions of fruit and vegetables a day.

Living Streets

http://www.livingstreets.org.uk/

Living Streets aims to create safe attractive streets, where people will enjoy walking. Resources include a healthy environments toolkit, and information on how to get active in your area to encourage more people to walk.

London Play

http://www.londonplay.org.uk/

Organisation that aims to provide all children in London with the opportunity and environment to play safely. Includes a wealth of resources on adventure playgrounds and how to create and monitor them for a safe play environment.

MEND

http://www.mendprogramme.org/

MEND is an organisation dedicated to reducing global obesity levels. Site highlights include recipe ideas, tips for parents on healthy eating, and a BMI calculator.

Sustrans

http://www.sustrans.org.uk/

Sustrans promotes sustainable travel, and aims to enable everyone to take more active forms of transport to benefit themselves and the environment. Resources include technical guidelines on the country's cycle network and free cycle maps.

Walk England

http://www.walkengland.org.uk/

Walk England aims to work in social partnerships across the country, promoting walking as a healthier and more relaxing way of travelling. Resources include NHS walking maps, information on the evidence base for walking, and literature reviews on walking and cycling.

As always, suggestions for future columns welcome, and, indeed, columns themselves. If you have an idea for a future column, or would like to contribute an actual list of resources for a future column, please contact me.

Keith Nockels University of Leicester Library Clinical Sciences Library RKCSB Leicester LE2 7LX UK

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Keith Nockels, Information Librarian, University of Leicester Contributions should be sent to khn5@le.ac.uk

Meeting reports

Unfortunately, we had no submissions so there are no reports this session. I am therefore including some guidance for future submissions.

Heading:

Include:

- The name, date and venue of the meeting/study day/conference
- Your name, job title and organisation

Length:

Aim for 600 words, 1000 words is the absolute limit.

Format:

Please create your report in Word or in rich text. Avoid elaborate formatting, but do use bullet points and quotes if you wish.

Content:

The purpose of the report is to provide those unable to attend an event an outline of its key themes and messages. Readers will want to know whether they missed anything that was new, different, or thought-provoking. Your personal reflections on an event are likely to be more interesting to the reader than a sequential account of each session.

You may like to use some, all or none of the following headings to structure your report:

- What was the purpose of the event? Who was the audience?
- What were the key themes and issues?
- What did I learn that was new? What were the take-home messages?
- What will I do/do differently as a result?
- What was the highlight of the event?
- Are there any follow-up resources I can point others to? (Here you might include links to presentation slides and/or references to key documents).

Abbreviations and acronyms:

Please spell out abbreviations on the first occasion of use.

Book review



Gilchrist A (Ed). *Information science in transition*. London: Facet, 2009. ISBN 9781856046930. 401 pages. £44.00

Originally published in 2008 as a special issue of the *Journal of Information Science* to mark the fiftieth anniversary of the founding of the Institute of Information Scientists, this monograph contains sixteen contributions from many well-known names active in information science in the UK over this

period – plus a racy personal memoir from Eugene Garfield, outlining his dealings with "the Brits" at the 1957 Dorking Conference on Classification and subsequently.

The historical view will perhaps be of most interest to those who remember some of the main actors in the birth of information science as a profession – among whom Jason Farradane appears prominently. The personal relationships between individuals evidently had a greater role in shaping institutions than some historians would like to admit, and greater than lowly MSc students in Farradane's department realised at the time.

As an aside, it would be interesting to examine the technical and economic factors that facilitated the role of the information scientist between, say, the 1960s and the 1990s. Today there may well be more activity in what are now referred to as metadata and taxonomies than ever before, but library and information professionals of a previous generation would, I think, be surprised how little time the average practitioner in a local centre spends in creating them.

Following a guest editorial by Brian Vickery, the individual papers include Jack Meadows on "Fifty years of UK research in information science", David Bawden on "The developing foundations of information science", Stella Dextre Clarke on "The last 50 years of knowledge organisation" (with particular reference to thesauri), Stephen Robertson on "The history of evaluation in IR", Tom Wilson on "The information user", Blaise Cronin on "The sociological turn in information science", Peter Willett on "Fifty years of chemical information science" (including a section on quantitative structure-activity relationships and molecular modelling in drug discovery), Peter Bath on "Health informatics", Elisabeth Davenport on "Social informatics and sociotechnical research — a view from the UK", Peter Enser on "The evolution of visual information retrieval", Elizabeth Orna on "Information policies", Barry Mahon on a European perspective on information handling, Charles Oppenheim on "Electronic scholarly publishing and open access", Wendy Warr on "Social software", Mike Thelwall on "Bibliometrics to webometrics" and finally, as already mentioned, Eugene Garfield on "How I learned to love the Brits".

What can those of us who work in health libraries and information centres, rather than in library and information teaching and research, gain from this volume?

Firstly, an excellent overview of research in information retrieval over the last fifty years, which should give us confidence that we can make a useful contribution when we are talking to IT system designers.

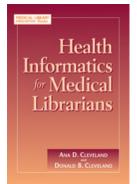
Secondly, extensive though this research has been, gaps still exist. For example, information retrieval systems have been evaluated in terms of recall and precision, which requires "relevance" to be defined and the size of the total population to be estimated. With the recent emphasis on using systematic reviews and meta-analyses, attempting some formal measure of bias in retrieval systems and search strategies would seem to be called for.

Thirdly, the goal of interoperability across health informatics systems is still a remote one, and one reason for this is arguably that information scientists have not been sufficiently involved in the design of such systems and the taxonomies they use. Certainly we are still very far from achieving the original ambitions of the NHS National Programme for IT by delivering digestible chunks of context-related information to the clinician at the point of care.

Finally, the founders of the Institute of Information Scientists, such as Jason Farradane, saw the information scientist as someone who would not sit in a library guarding shelves of books and journals, but as someone who would interact with users of information, understanding what they were doing and anticipating their needs. In health care, this role has now been successfully re-invented as the clinical librarian.

Some of the difficulties of information retrieval have been solved – more by the brute force of cheap computing power and mass storage than by elegant conceptual thinking – but the need for communication is greater than ever. If knowledge does not change practice, it does not matter whether it is confined to a bound volume on a library shelf or to a digital repository. A number of contributors to this volume express concern over the future of the information profession. Good information professionals have always been able to interpret the resources in their care to show how they relate to what their users need to know. In the present era of translational medicine, this task is more important than ever, and if we can understand both the information systems we use and the scientific knowledge they contain, we should be well placed to undertake it.

Tom Burnham, Guy's & St Thomas' Hospital NHS Foundation Trust



Cleveland, Ana D. and Cleveland Donald B. *Health Informatics for Medical Librarians*. New York: Neal-Schuman, 2009 ISBN 9781555706272. vi,287pages. £85.50

This book attempts to equip the current and future medical librarian with the requisite information to inform and develop their role in relation to health informatics. Readers of this book will get the back-ground knowledge needed to grasp the fundamentals in this rapidly moving area and enable them to become more active participants and essential players in health informatics in the future. Although primarily written for

medical librarians or those undergraduate or postgraduate students at schools of Library and Information Sciences, any healthcare professional or librarian who deals with health information resources and services would find it useful. The authors, both Professors at the University of North Texas, are the first to write a book specifically for healthcare information or library professionals and they wrote it in response to an

observation made by Prudence Dalrymple at the 68th IFLA Council and General conference in 2002 that librarians have lacked domain knowledge in health informatics.

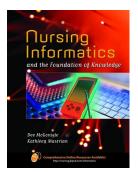
The book is divided into 2 parts. Part 1: *Understanding Health Informatics* describes today's healthcare systems and infrastructure in USA including a comprehensive look at the different specialists who work in a healthcare setting ranging from engineers, paramedics, pharmacists, dentists, clinicians and vets, the technology currently used and the impact that health informatics has today. The final chapter discusses how and where health care librarians can fit in, contribute and develop their role in the future.

Part 2 Mastering Health Informatics covers specific aspects of the subject, starting with a look at the organisation of medical knowledge within the health care setting: the technologies used to store and transmit the knowledge or information needed. Chapters covering medical imaging, ethical and legal issues, bioinformatics and genomic medicine follow before finishing with a summary of the various issues in health informatics and the evolving future of the subject into a complete discipline, with all its opportunities just waiting to be grasped and exploited by today's medical librarians.

The book also includes a number of thought-provoking scenarios with solutions, a summary and list of references at the end of each chapter to enable the reader to research further if required and a glossary of terms and acronyms used is to be found at the end of the book.

This book is one of the Medical Library Association Guides series published in USA; all comments, references and legal cases relate to the USA and this has to be borne in mind when reading it. However, it is comprehensive in its coverage, with concepts clearly defined and described. It can be read from cover-to-cover or dipped into as a reference book and is useful too as an introduction to the subject for those currently studying health informatics, librarians new to the healthcare setting, or the more experienced practitioner. The final paragraph is a challenge to us all. "In order to become respected members of the health informatics team, health sciences librarians need to know and apply the basics of health informatics, aggressively seek ways to integrate health informatics initiatives into their organisations and demonstrate their value to the health informatics community" Can it be done? The authors think it can!

Sue Robertson, Nuffield Orthopaedic Centre NHS Trust



McGonigle D. and Mastrian K. (eds) *Nursing Informatics and the Foundation of Knowledge*. Sudbury, Massachusetts: Jones and Bartlett, 2009. ISBN: 978-0-7637-5328-3. 499 pages. £25.99

Medical informatics started in the 1950's and since then specialist health informatics have emerged, including nursing informatics. Nursing informatics is the newer concept and there is not the number of publications on the topic, compared

to medical informatics. However, Hannah, Ball and Edwards published an

Introduction to Nursing Informatics back in 1984 (subsequent editions have since been released).

This text certainly provides a useful starting point for discussions with students and peers. Section I introduces the building blocks or basic concepts of nursing science, information science, computer science and cognitive science. Section II introduces perspectives on nursing informatics, whilst sections III and IV cover nursing informatics applications. Section V concludes by considering the future of this field.

Nursing informatics is a broad area, so the authors invited contributions from experts in areas outside their expertise. This results in a text that covers much of the field. Each chapter starts with objectives for that chapter and includes a list of the key terms used, concluding with "thought-provoking" questions and references. The book concludes with abbreviations and a glossary of the key terms used in the chapters. The later chapters refer back to information provided in earlier chapters helping to bring together the book into a cohesive text.

There is repetition of content which the authors do acknowledge. For example, nurses as knowledge workers in chapter 8 and chapter 9, but the content in the sections is different, so this is not so much of an issue. The repetition of definitions is more frustrating – page 108 and 134 include identical definitions, but interestingly quote different source references.

The Foundation of Knowledge model is introduced in chapter one and provides a framework for the whole text. The model aids in illustrating the way knowledge is utilised to meet the diverse needs in health care.

Unfortunately there are errors and omissions within the book. The bottom of page 113 has three extra "2001" years and page 122 refers to "strained" rather than "trained" clinicians. Not all the references mentioned in the text are listed in the references at the end of the chapter and some boxes are not set in context as there is no reference to them in the text.

The editors are American, but this is not the case for all the contributors. Despite a US focus, the text is still very applicable and relevant to a UK reader.

Karen Davies, University of Wisconsin - Milwaukee, USA



Saffady W. *Managing electronic resources (4th edition)*. London: Facet Publishing, 2009. ISBN 9781856046992. 246 pages. £52.95 (£42.36 to CILIP members)

For information professionals who have had no formal records management or archival training, but need to dip their toes into electronic records management, Saffady's book gives an indepth overview as to what actually constitutes an electronic record and the process of getting to an organised electronic

records system from inventory to storage and retention. It is aimed at individuals with a background in the information sciences although it is so detailed that someone with a very basic understanding of information sciences could learn something from this book.

Saffady starts with a detailed explanation of what electronic records are and why they are important. He discusses the abundance of electronic information that is created and stored and how we can make sense of what is important and what is not when it comes to storing these resources for future use and/or archival purposes. He then goes on to discuss the numerous types of media used, past and present, for storing electronic records and again raises the importance of not only managing these resources, but making sure we can continue to access them.

While the first few chapters definine electronic records, the rest of the book deals with setting up a process of inventorying, retaining, and managing the records – a task that seems impossible when you realise how much information we currently generate electronically. The advice that he gives in beginning to tackle a project where there has never been any sort of records management is spot on – don't try to tackle the whole thing from the start; commence with an area that crosses departmental boundaries such as human resources or other administrative functions. It's simple and common sense, but needs to be said since it's all too easy to get wrapped up in the big picture.

The chapters on inventorying, retaining, and managing records provide a step-by-step process of how to accomplish each task. The steps do get a bit lost in the detail provided. For example, he suggests that one of the first steps in creating an inventory is to map the IT structure of an organisation. He identifies four types of IT systems that may be in use (e.g. PDAs and servers), but goes into extremely detailed examples of what sorts of machines fall into those categories in a fictional organisation; the detail is overwhelming. This is a common problem throughout the book. And while each chapter includes a brief summary, there is not an easy-to-access summary for the real processes.

The book lacks helpful tools such as checklists to assist in completing tasks or diagrams to help make sense of some of the information. The book is designed to be read cover-to-cover, but the material is so dense that this is difficult. If it were arranged in such a way as to provide some basic background information in the early chapters followed by chapters that can be easily dipped in and out of, it would be more useful. This reads more like a textbook rather than a practical guide in helping gain control of electronic records management.

If you are just learning about records management (electronic or otherwise) this book provides a good foundation because it is so detail rich. However, if you already have some knowledge of records management you will probably become frustrated by the extreme detail and lack of clear, concise steps of embarking on a records management project.

Shannon Robalino, National Library for Public Health – North East Public Health Observatory

Current literature

Journals

Collier, R. (2009) Medical journal or marketing device ? **Canadian Medical Association Journal**. [Internet] 181(5), ppE83-E84. http://www.cmaj.ca/cgi/reprint/181/5/E83 (OA)

Through two recent examples of 'fake' journals (the Australian Journal of Bone and Joint Medicine and the Journal of Global Drug Policy and Practice), Collier explains why health practitioners need the support of librarians and their expertise in assessing standards of journal publication.

Collier, R. (2009) Medical literature, made to order. **Canadian Medical Association Journal**. [Internet] 181(5), pp254-256. http://www.cmaj.ca/cgi/reprint/181/5/254 (OA)

This second article by Collier provides more background on custom-made journals for the pharmaceutical industry.

Information literacy

Purnell, M. (2009) Library support of nursing students – development of an interactive 'Health online tutorial'. **Health Libraries Australia News.** [Internet] June, pp 11.

http://membership.alia.org.au/lib/pdf/groups/hla/HLA.News-June09.pdf (OA)

This short piece describes the 24h online support resources developed specifically for nursing students in addition to face-to-face delivery of information literacy classes.

Health Online Tutorial http://learnline.cdu.edu.au/units/healthonline Charles Darwin University, Researching Skills http://learnline.cdu.edu.au/researchingskills

Boyle, S. (2009) Exploring and extending information literacy support with nursing and midwifery students. **Journal of the European Association for Health Information and Libraries**. [Internet] 5(3), pp 18-21. http://www.eahil.net/journal/journal 2009 vol5 n3.pdf (OA)

Boyle provides in this article a roadmap for an effective information literacy programme – with a clear and engaging poster.

Barrett, P. (2009) An online nursing leadership literature centre at the University of Manitoba Health Sciences Library. **Health Information and Libraries Journal**. 26, pp232-239.

http://www3.interscience.wiley.com/journal/122217375/abstract (Link to abstract)

This is an example of a successful partnership between nursing academics and librarians through the design and development of 19 'webliographies' to support post registration nurses on nursing leadership modules.

University of Manitoba webliographies

http://www.umanitoba.ca/libraries/units/health/links/nursingleadershipframework.html

Medical history

Martin, J. & Lewis-Newton, S. (2009) The Donald Mason library, Liverpool School of Tropical Medicine. **SCONUL Focus**. [Internet] 46, pp29-31. http://www.sconul.ac.uk/publications/newsletter/46/5.pdf (OA)

The Donald Mason Library has a long and rich history. It has transformed and evolved since its opening in 1898 and is now looking, like all libraries, at the future and plans to further develop its e-resources and links with other communities in order to remain relevant.

Document Supply

Haire, M. (2009) A national document supply co-operative among healthcare libraries. **Journal of the European Association for Health Information and Libraries**. [Internet] 5(3), pp 18-21.

http://www.eahil.net/journal/journal_2009_vol5_n3.pdf (OA)

Haire introduces us here to the history and evolution of the Irish health document supply network since 1991 and its new challenges in the early 21st century.

Pathways to Learning (PAL) programme http://www.library.ie/pathways/about

Web 2.0 technologies

Toro-Troconis, M & Boulos, M.N.K. (2009) Musing the state of the '3-D virtual worlds for health and healthcare' in 2009. **Journal of Virtual Worlds Research**. [Internet] 2(2), pp 4-15

https://journals.tdl.org/jvwr/article/view/629/496 (OA)

This is a fairly technical update from the University of Plymouth and Imperial College on the possibilities offered by virtual worlds and game-based learning.

Norman, F. (2009) Using Twitter to promote your institution. **Journal of the European Association for Health Information and Libraries**. [Internet] 5(4), pp 40-42.

http://www.eahil.net/journal/journal 2009 vol5 n4.pdf

Norman's article is a very useful step-by-step guide on how to use Twitter to promote your health library.

Open access publishing

Greyson et al. (2009) Open access archiving and article citations within health services and policy research. **Journal of the Canadian Health Libraries Association.** [Internet] 30, pp 51-58.

http://article.pubs.nrc-

cnrc.gc.ca/RPAS/rpv?hm=HInit&calyLang=eng&journal=jchla&volume=30&afpf =c09-014.pdf (OA)

The authors have identified in this piece of research a correlation between open access availability and high citation rates for Canadian health services and policy research publications.

Literature searching

Alpi et al. (2009) Clinical and research searching on the wild side: exploring the veterinary literature. **Journal of the Medical Library Association.** [Internet] 97(3), pp169-177.

http://www.ncbi.nlm.nih.gov/pmc/articles/PMC2706442/pdf/mlab-97-03-169.pdf (OA)

An account of the complex literature searches performed by librarians for veterinarians at the College of Veterinary Medicine, North Carolina State University, using three case studies.

Fabienne Michaud, The Royal Society of Medicine Contributions should be sent to <u>Fabienne.Michaud@rsm.ac.uk</u> or Library Services, The Royal Society of Medicine, 1 Wimpole Street, London W1G 0AE

Diary of events

1-3 December 2009

Online Information 2009

Olympia Grand Hall, London http://www.online-information.co.uk/index.html

Early bird registration for full delegate £714+VAT; range of package options

20 January 2010

YHEC Training Event: Economic Evaluations and Economic Evidence in Healthcare: Finding Information to Inform Technology Assessments and Economic Models

Alcuin College, University of York, York

http://php.york.ac.uk/inst/yhec/?q=content/finding-info

£195 + VAT

20-23 January 2010

HEALTHINF

Hotel Sidi Saler, Valencia, Spain

http://www.healthinf.biostec.org/index.htm

Various packages available

26 January 2010

Evidence-based healthcare on the web

CILIP, London

http://www.cilip.org.uk/training/training/2010/libinfo/evidencebasedhealthcareo ntheweb.htm

CILIP personal members: £200 + VAT; CILIP organisation members: £235 + VAT;

Non members: £275 + VAT

18 February 2010

YHEC Training Event: Trials Registers, Trials Results Registers and Other Research

Registers

Alcuin College, University of York, York

http://php.york.ac.uk/inst/yhec/?q=content/trials-registers

Cochrane Trials Search Coordinators: £150 + VAT; Other participants: £195 + VAT

29-31 March 2010

How to Practice EBHC (Evidence-Based Health Care) St Hugh's College, Oxford University, Oxford

http://www.cebm.net/index.aspx?o=4676

£850

29-31 March 2010

LILAC 2010

Limerick Strand Hotel, Limerick, Ireland

http://www.lilacconference.com/dw/

Registration and fees to be announced

18-21 May 2010

The Nottingham Systematic Review Course

University of Nottingham, Nottingham

Http://szg.cochrane.org/en/events.html

£675 (Discounts available for internal applicants and group bookings)

21-26 May 2010

MLA 2010 Annual Meeting and Exhibition

Washington, D.C.

http://www.mlanet.org/am/am2010/index.html

Registration and fees to be announced

6-9 June 2010

HTAi 2010: Maximising the Value of HTA

Dublin, Ireland

http://www.htai2010.org/site

Registration begins 1 December 2010; Deadline for early registration: 15 April 2010;

Fees to be announced

7-11 June 2010

CHLA/ABSC Conference 2010

Kingston, Ontario

http://www.chla-absc.ca/2010/index.html

Registration and fees will be announced in early 2010

14-18 June 2010

EAHIL 2010

Estoril Congress Centre, Lisbon, Portugal

Pre-conference sessions June 14-15 2010, Fundação Calouste Gulbenkian

http://www.eahil2010.org/en/index.php

Early registration (Before 31 March 2010) 380 EUR; Late registration (After 31 March 2010) 430 EUR

19-20 July 2010

HLG Conference 2010: Keeping information centre stage amongst changing scenery The Lowry, Salford Quays, Manchester

http://www.cilip.org.uk/specialinterestgroups/bysubject/health/events/conference/HLG+Conference+2010.htm

http://hlq2010.bloqspot.com/

Full Conference Delegate: HLG members £230 + VAT, non-members £275 + VAT

Daily Delegate: HLG Members £95 + VAT, non-members £120 + VAT

Student Rate: Full-time students get a 33% discount

These fees are the same as they were for the 2008 conference and will mean that the cost of coming to the conference has been the same for 3 conferences in a row. Please note that these fees do not include accommodation costs. Booking will open at The Lowry in Manchester at the end of January.

10-15 August 2010

World Library and Information Congress: 76th IFLA General Conference and

Assembly

Gothenburg, Sweden

http://www.ifla.org/en/annual-conference

Registration and fees to be announced

Julia Garthwaite, Deputy Site Librarian, Cruciform Library, UCL Contributions should be sent to j.garthwaite@ucl.ac.uk

Newsletter editorial notes

CILIP Health Libraries Group Newsletter is a supplement to Health Information and Libraries Journal which is the official journal of the Chartered Institute of Library and Information Professionals Health Libraries Group (HLG). Published quarterly by Blackwell Publishing, reduced rates are available to students, members of HLG, the European Association for Health and Information Libraries (EAHIL), the Medical Library Association (MLA) and the Australian Library Association (ALIA). Members requiring the journal should order direct from Blackwell Publishing Ltd., 9600 Garsington Road, Oxford OX4 2DQ, quoting their CILIP membership number.

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Diary of events Julia Garthwaite

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Next Copy dates:

Issue date	Deadline for content
March	12 February 2010
June	14 May 2010
September	13 August 2010
December	12 November 2010

HLG Members email discussion list

Sign up today by going to http://www.jiscmail.ac.uk/hlg-members and following the onscreen instructions.