# HLG Annual Report 2022



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Contents HLG Annual Report	1
2022HLG Annual Report 2022	
Introduction	
2022 Committee members	
CPD Panel members	
Marketing and Communications Team	
Health Library & Information Services Directory (HLISD) Representative:	
HLG Activities 2022	
Membership	
Awards and Bursaries	
Marketing and Promotion	
CPD Panel	
International	
Policy	
Conference report	
HLG 75	
HLG 2024	
ICML 2026	
Publications	
Health Information and Libraries Journal (HILJ)	13
HLG Newsletter	14
HLG Nursing	15
Digitisation Project	15
Other HLG projects and outputs	17
Health Library & Information Services Directory (HLISD)	17
Core Collections	18
HLG Treasurer report 2022	19
HLG   ANNUAL REPORT 2022	

HLG Income 2022	19
HLG Expenditure 2022	19

# Introduction

2022 was a landmark year for us as we celebrated the 75th Anniversary of the Health Libraries Group. We were pleased to be able to welcome past and present HLG Committee Members for our successful hybrid event on Friday 14<sup>th</sup> October at Friend's House. Recordings of the sessions and entries of the poster competition can be found here https://ciliphlq.com/hlq75-friday-14-october-2022/.

As we transitioned back into the new normal, our committee had a turnover of staff with Imrana stepping down as Co-Chair after 7 years in December 2022; Richard Bridgen stepped down as Joint Conference Lead; Emma Ramstead stood down as Treasurer and Lesley Allen stepped down as Co-CPD Lead, ready to take on the role of Co-Chair in January 2023.

We would like to take this opportunity to thank all our colleagues for their hard work and continued dedication working in a voluntary capacity to support member's needs.

We always welcome partnership working with other CILIP SIGs and external organisations. This year we ran a series of four sessions on "Library and Information Workplace Research" with the Library and Information Research Group which was well attended. We had a strong presence at CILIP Conference and Expo 2022 chairing two health sessions and networking from the best presented SIG stand.

Legislation and strategy were key for the health sector in this year. The Health and Care Bill received Royal Assent by Her Majesty the Queen, enacting the most significant health legislation in a decade into law on 28<sup>th</sup> April 2022 and on 20<sup>th</sup> July 2022, the government published the first ever Women's Health Strategy for England to tackle the gender health gap.

The 2021 Impact Factor for HILJ is 3.550, increasing from 2.154 since 2020; the journal is now ranked 32/84 in the Information Science & Library Science category and this year's Virtual Issue was dedicated to mark our 75th anniversary celebrations.

We launched the new revision of the Nursing and Midwifery Core Collection and continued to work in partnership with HEE on improving HLISD.

Imrana Ghumra and Lynsey Hawker (Co-Chairs)

# 2022 Committee members

# The HLG Committee is made up of volunteers:

Co-Chairs: Imrana Ghumra and Lynsey Hawker

Honorary Secretary: Samantha Gavaghan

Membership Secretary: Alison Paul Honorary Treasurer: Emma Ramstead Core Collections Lead: Preeti Puligari

HLG CPD Lead: Lesley Allen

Marketing and Communications Lead: Potenza Atiogbe

Policy Lead: Ruth Carlyle

International Lead: Yasmin Noorani HLG Newsletter Editor: Rachel Gledhill HLG Awards Coordinator: Cheryl Francis

HLG Nursing Lead: Phillip Barlow

HILJ Editor: Maria Grant

Committee member: Sarah Hennessy

The Health Libraries Group (HLG) is a UK based network of individuals working in or professionally interested in health and social care. Our strength is our diverse and active membership covering all geographical areas of the UK as well as European and International members. Our members work within health and social care, academia, civil service, professional associations, voluntary and public sectors. We welcome students and those interested in Knowledge, Library and Information Services as well as those working with data and informatics.

#### **CPD** Panel members

Lesley Allen, Potenza Atiogbe, Victoria Robertson, Phillip Barlow, Emma Ramstead, Alison Horner-Le-Riche, and Kerry Booth, and Emma Gibbs (from November 2022)

Marketing and Communications Team

Hélène Gorring (Events Planner), Phillip Barlow (Publicity Material Lead), Deborah Owen (Digital Marketing Lead), Alison Day (HLG 'A Million Decisions' Lead), Lesley Allen (Proof-reader and content provider for HLG News) and Alex McIlroy (HLG News proof-reader and Social Link Lead).

Health Library & Information Services Directory (HLISD) Representative: David Law

# **HLG Activities 2022**

# Membership

The HLG membership was 1307 for the year below is the membership breakdown by regions

Region	Total
Blanks	3
East Midlands	69
East of England	93
London	243
Northeast	45
Northwest	123
Northern Ireland	9
Overseas	55
Scotland	107
Southeast	187
Southwest	114
Wales	64
Wes Midlands	98
Yorkshire & Humber	97
TOTAL	1307

# Awards and Bursaries

HLG awarded a bursary place for CILIP Conference and Expo 2022 (7+8 July, Liverpool Exhibition Centre) The successful applicant was Hayley Clark, Assistant Librarian at East Suffolk and North Essex NHS Foundation Trust

In August 2022 we welcomed Cheryl Francis to the committee as our new bursaries and awards lead. With Cheryl now in post a full programme of bursaries and awards are planned for 2023 and 2024.

# Marketing and Promotion

#### Website traffic

Website statistics from 1st February 2022 until 31st January 2023 show that the newsletter archive page constitutes approximately 7% of the overall traffic on the website. The current newsletter started to be published on the new WordPress platform from August 2020.

HILJ accounted for 6% of the overall traffic to the group's website.

The HLG Nursing Bulletin accounted for 2% of the overall traffic to the HLG website.

The awards and bursaries pages accounted for 2% of the overall traffic to the group's website.

#### Twitter account

The HLG Twitter account (@ciliphlg) gained a total of 101 new followers. The total number of tweets and retweets was 223. The group has a strong presence on the #ukmedlibs monthly Twitter chats, by ensuring at least one committee member is present and actively participating.

#### **HLG** news bulletin

HLG News continues to be circulated to all HLG members on a monthly basis. The news incorporates a number of stories including health related vacancies; academic news; health related marketing events and more. The bulletin also highlighted HILJ related content including the #HILJClub, 'Hot Topic Review' and the Virtual HILJ Club. In addition, health events such as Health Information Week and International Nurses Day were promoted with the associated websites with links to free promotional material to support both digital and physical events within health libraries.

#### **CPD** Panel

2022 provided the CPD panel with some challenges with us being unable to appoint to the vacant post of co-chair during 2022, but we have recruited two new co-chairs who will begin in post in January 2023. Lesley Allen stepped down as Chair at the end of 2022 to take up the role of co-chair of HLG from January 2023. We have also been lucky to recruit a new member to the CPD panel with Emma Gibbs from Worcestershire health libraries joining us late in 2022.

We took part in supporting the hugely successful HLG75 event in October with many members being together for the first time since COVID which proved very enriching and encouraging for everyone involved.

As reported at last year's AGM, we successfully collaborated with the Library and Information Research Group (LIRG) to host a series of workshops that looked at the stages of carrying our workplace research. There were four sessions that ran over the course of 2022. We appreciated being able to work with another Special Interest Group on a joint project.

In December 2022 we ran a Festive Mingle – a randomised coffee trial that attracted almost 50 members who arranged to meet over the festive period.

Planning is underway for events for 2023 including support for lone workers, health and wellbeing and project management.

**CPD Panel members** are: Lesley Allen (Chair) (stood down December 2022), Potenza Atiogbe, Victoria Robertson, Phillip Barlow, Emma Ramstead, Alison Horner-Le-Riche, Kerry Booth and Emma Gibbs (from November 2022)

International

#### **Core Collection for African Hospital Libraries**

In November, a meeting was held with Claire Blacklock\* and Rhys Whelan, about embarking on their year-long project to create a Medical Core Collection of books for hospitals in Sub-Saharan Africa. It was agreed that we could assist in an advisory capacity, given our experience of working on the Core Medical and other collections. Input from Health and Academic Librarians in Africa will be important. Blessing Mawire, Ann Brice, and Emma Farrow have all agreed to join the group

Grace Adjuwon (President of AHILA) is happy in principle to have a Memorandum of Understanding between AHILA and HLG.

We have received very generous responses from two Academic Librarians, who shared their University's Medical programme reading lists with us, for the Core Collection.

\*Claire Blacklock is a Trustee of the charity, African Hospital Libraries. <a href="https://africanhospitallibraries.org/">https://africanhospitallibraries.org/</a>

# **Other Library Associations**

HLG finalised an MoU with the Medical Library Association in the United States. The HLG representative on this group is Tom Roper. He will be reporting back to HLG committee meetings on a regular basis.

# **HLG Leadership Bursary**

This bursary has been awarded to Susan Smith (Library Manager, Mid Cheshire Hospitals NHS Foundation Trust). The bursary is a reciprocal arrangement between HLG and ALIA (Australian Library and Information Association). Since the pandemic this programme has been run online and so our recipient has been attending a range of meetings and mentorship sessions via Teams.

### **Policy**

The focus of HLG's policy work is: To promote the value and role of health librarians to policymakers and external organisations.

The main policy activities of the Health Libraries Group are to respond to consultations on public policy and to contribute to CILIP's public policy activity. This includes a role within the CILIP Policy Committee.

In 2022, the key change from the perspective of policy underpinning health knowledge and library services was the Health and Care Act 2022.

#### **Health and Care Act 2022**

The Health and Care Act received royal assent on 28 April 2022 <a href="https://bills.parliament.uk/bills/3022">https://bills.parliament.uk/bills/3022</a>.

It includes the following duties that are relevant to health libraries and information services:

"14Z39 Duty to promote innovation Each integrated care board must, in the exercise of its functions, promote innovation in the provision of health services (including innovation in the arrangements made for their provision).

14Z40 Duty in respect of research Each integrated care board must, in the exercise of its functions, facilitate or otherwise promote— (a) research on matters relevant to the health service, and (b) the use in the health service of evidence obtained from research.

14Z41 Duty to promote education and training Each integrated care board must, in exercising its functions, have regard to the need to promote education and training for the persons mentioned in section 1F(1) so as to assist the Secretary of State and Health Education England in the discharge of the duty under that section."

Ruth worked with Mara Grant on an editorial for the June issue of the *Health Information* and *Libraries Journal* to encourage knowledge and library services to make use of the Act as a lever for their role in equipping the NHS to use 'evidence obtained from research' under the duty 14Z40.

Carlyle, R. (2022) Making the most of public policy in health libraries and information services: Example of the *Health and Care Bill 2022*, *Health Information and Libraries Journal*, **39**(2), 99-101. <a href="https://doi.org/10.1111/hir.12432">https://doi.org/10.1111/hir.12432</a>

# **New CILIP Strategy**

The Health Libraries Group contributed to CILIP's policies and strategy through the Policy Committee. CILIP's 5-year strategy was published in 2022 <a href="https://www.cilip.org.uk/news/594615/We-are-CILIP--a-new-strategy-to-unlock-new-opportunities.htm">https://www.cilip.org.uk/news/594615/We-are-CILIP--a-new-strategy-to-unlock-new-opportunities.htm</a>. It emphasises the values of the profession as:

- Social justice
- Intellectual freedom
- Evidence-based practice

All of these values inform the activity of the CILIP Policy Committee and policy work for the Health Libraries Group.

If you would like to know more about our policy work or to become involved, please contact Ruth Carlyle on <a href="mailto:Ruth-Carlyle@hee.nhs.uk">Ruth-Carlyle@hee.nhs.uk</a>

# Conference report

**HLG 75** 

2022 was a significant year for HLG as the group celebrated its 75<sup>th</sup> anniversary. On HLG | ANNUAL REPORT 2022

October 14, 1947, the first incarnation of the group met for the very first time as a small group to share and learn from each other's experiences. Since then, the group has developed and grown to how we know it today, a national network for over 1000 members across the four countries of the UK and internationally.

It seemed fitting to celebrate our birthday on the very date of this first meeting and so from early 2022 our HLG75 working group worked hard to plan our main HLG75 event to take place on Friday October 14, 2022. This would be our first in person event since having to cancel our HLG conference in 2020 and while it wasn't a full conference, it felt great to be bringing members together again to celebrate our profession's past, present and future.

As planning began the situation with Covid-19 pandemic remaining uncertain and so we were keen to plan a hybrid event that ensured an equality of experience for attendees whether they opted to attend in person or online. Our chosen venue Friend's House in London was the perfect choice for this as their friendly team and hybrid tech made it very easy to ensure those at home could see, hear and interact with the sessions alongside those in the room.

The day was planned as a celebration marking our 75 years, to celebrate coming together again after a difficult couple of years and to look forward to another 75 years of health and care libraries. Our first session did exactly this. Following a welcome from Co-Chair of HLG, Imrana Ghumra, the day began with a keynote speech from David Stewart MBE and former Chair of HLG. Recently honoured for his services to the NHS and voluntary services in Information Management David reflected on his career and experiences in health libraries. This was closely followed by a panel session where current Co-chair of HLG Lynsey Hawker and HLG Policy Lead Ruth Carlisle were joined by Sue Lacey Bryant Chief Knowledge Officer and National Lead for NHS Knowledge and Library Services and Chair of CILIP Board of Trustees to give an overview of Health Libraries past present and future respectively.

Our what works for wellbeing session was a chance to hear what different libraries have been doing to look after the wellbeing of library staff and their users. Jenny Craven and Jenny Kendrick from NICE joined us by video call to reflect on how their staff had developed their internal communications while continuing to work remotely during the pandemic. Back in the room we then heard from Hong-Anh Nguyen from The King's Fund who updated on a new online learning programme aimed at supporting managers to understand their own health and wellbeing better. The third session came from Hayley Chevell and Sharon Davison of Coventry University Library. Their engaging presentation detailing the **va**riety of events their library runs for students ranging from

knitting sessions, Mario Kart tournaments, nail painting and even animals in the library left everyone wishing for a camel visit to their library as we headed off for lunch.

Lunch was an opportunity to continue the wellbeing theme with a visit to our chair massage centre before tackling our vegetarian buffet. It was also a chance for those in the room and online to view the entries for the poster competition, the winners being announced at the afternoon session. Throughout the day we also had Annalees Lim (@makeandcreate) as our resident Live Scribe capturing with pen and paper everything that was going on. Both the posters and Annalees' work was made available online for those watching remotely.

The afternoon session was opened by a keynote from Nick Poole, CEO of CILIP before our final session of the day announced the winners of the HLG75 poster competition. This was run in collaboration with HEE's A Million Decision campaign and was an opportunity for entrants to showcase and celebrate innovative projects from their libraries. Seven prizes were awarded on the day and each winner was invited to present a five-minute lightning talk on their poster. These are still available to view on the HLG 75 page along with all the entries we received. <a href="https://ciliphlg.com/hlg75-poster-competition-lightning-talks/">https://ciliphlg.com/hlg75-poster-competition-lightning-talks/</a>.

Thank you to Alison Day, Deputy Knowledge Service Manager, HEE and Helen Else, Library & Knowledge Services Manager based at The Royal Papworth Hospital, for their help in devising, supporting and judging the competition and to all those who submitted entries.

#### **Overall Winner**

Chloe George, Gloucestershire Hospitals NHS Foundation Trust "Our Library Champions"

# **Student, Apprentice or Recent Graduate Awards**

Janan Nuri, RCN Library

Exploring the Evolution of the RCN Library

Stacey Astill and Jessica Webb, Library Keyll Darree Cooil Darree Hub

Veronica Price, Somerset NHS Foundation Trust Cascading Health Expertise: A Pilot Project

# **Highly Commended**

Emily Johnson and Andy Doyle, Health Libraries Midlands

Learning from HeLM: what a project manager can achieve in 6 months

Beth Jackson, University Hospitals Coventry & Warwickshire NHS Trust Recipe for Success: Delivering bite-size information skills training to support the development of a new journal club

Richard Parker, Emily Johnson, Semanti Chakraborty, Beth Boddice & Lotty Summers, University Hospitals Birmingham NHS Foundation Trust Developing the next generation of librarians

Following the awards ceremony, the day was brought to an end with the presentation of a HLG 75 cake on stage. The arrival of the cake marked the start of a more informal networking session. Those in the room receiving cake and mocktails. There was a concurrent networking session online for those joining remotely.

The day was reviewed as a great success, and has been recognised for the success of it hybrid programme. The Co-Chairs would like to take this opportunity to thank the HLG working group for all their hard work in bringing this programme together. Particular thanks to Potenza Atiogbe for her work ensuring all the technology worked on the day, to Natasha, Steve and all the staff at Friend's House for making the day run so smoothly.

#### HLG 2024

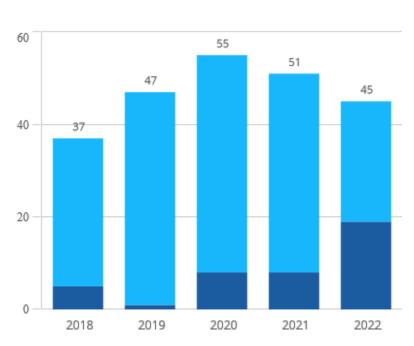
Following our HLG75 event in October, the end of the year saw early plans are also being put in place for HLG 2024 our first full conference since the cancellation of our HLG 2020 conference. More details will be announced in 2023.

#### ICML 2026

In November 2020 we began work on a bid for HLG to be lead host for the International Congress of Medical Librarians (ICML). If successful, the 2026 conference would be held in Glasgow with the support of other health library groups from across the UK.

# **Publications**

# Health Information and Libraries Journal (HILJ)



# Sustainable Transition to Open Access

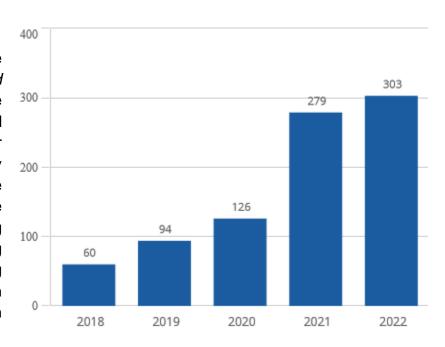
2022 Health saw the Libraries Information and Journal continue its sustainable transition to becoming an open access publication. Supported Wiley's transitional agreements, now in place in 39 countries, 19 of the 45 articles published 2022 were in published hybrid open access, representing а notable increase from 16% to 42% in the 12 months from 2021. Full

details of the Wiley's global programme of transitional publishing agreements can be found at: <a href="https://authorservices.wiley.com/author-resources/Journal-Authors/open-access/affiliation-policies-payments/institutional-funder-payments.html">https://authorservices.wiley.com/author-resources/Journal-Authors/open-access/affiliation-policies-payments/institutional-funder-payments.html</a>

- Hybrid open access
- Subscription

# Increasingly Our Sphere of Influence

Submissions to the Health Information and Libraries Journal have recorded а 5-fold increase in the number of citations received by a given paper in the two vears since publication, suggesting that the articles being published are proving more influential than those published previous years.



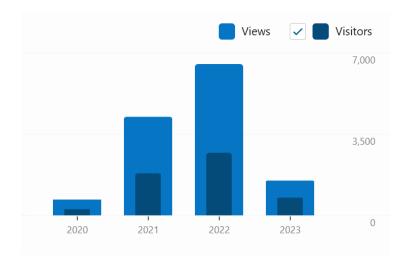
#### **HLG Newsletter**

The HLG Newsletter continues to be published in electronic format and is made available through the WordPress website: https://ciliphlg.com/hlg-newsletter

Emails are sent out quarterly to HLG members, LIS-Medical list members, and health library regional networks to call for content and notify readers of new issues.

There was one issue of the newsletter published in 2022. This issue looked forward to our HLG75 events while contributions explored innovations in health libraries past and present. All these items were kindly written by our columnists, HLG members and wider CILIP members.

This year HLG also set up a HLG75 page on the site to post information about our HLG75 conference held in October 2022. This page contained the programme for the day and information on how to enter the poster competition run in conjunction with this event. (See Conference section for more details). This page remains live and all poster entrants, videos and slides from sessions held on the day can still be viewed on this site. This along with the introduction of a new archive of previous newsletters have continued to drive new visitors to the newsletter pages.



Monthly views and visitors <a href="https://ciliphlg.com">https://ciliphlg.com</a> for 2022.



# **HLG Nursing**

This bulletin took a temporary break in 2022 while the committee reviews the scope of our HLG Newsletter and HLG Nursing Bulletin. We hope to be return in 2023 with a new format that allows for continued coverage of innovation and best practice in health and social care libraries across all sectors that recognises the history of Libraries for Nursing and HLG while remaining relevant to the changing health and care landscape.

# Digitisation Project

During the lead up to the HLG75 even in October 2022, a significant push was made to complete the first part of HLG's wider digitisation project and make available the digitised archive of HLG Nursing Bulletin and its predecessor publications. With no little effort, the deadline was achieved, and the material that was available can now be accessed for free at <a href="https://ciliphlg.com/hlg-nursing-bulletin-archive/">https://ciliphlg.com/hlg-nursing-bulletin-archive/</a>. Plans remain to continue with this work to complete, as far as possible, the HLG Nursing archive, which HLG | ANNUAL REPORT 2022

is largely intact from 1989 onwards, but also to make available the archive of HLG Newsletter, the digitisation of which has taken place. More about the project, its scope, and the work done to this point, can be seen in <u>an article published in *Information Professional* in 2022.</u>

# Other HLG projects and outputs

Health Library & Information Services Directory (HLISD)

Find the directory at www.hlisd.org

This year has been a productive one for HLISD as the board worked to ensure the directory continues to be fit for purpose and as up to date as possible. It aims to be the go-to directory for information on health and care library services across the four countries of the UK.

At the end of the year there were 600 library and information points listed on the directory.

We were pleased this year to explore the addition of virtual library services to the directory further ensuring we offer as full a picture of library services as possible.

Monthly average usage increased from previous year with an average of c20,000 views per month. Peak usage of 24,794 recorded in May 2022.

The number of contacts in the database has also continued to increase recorded as 1491 at the end of the year. A monthly data cleanse is undertaken to ensure unassigned/orphan contacts are removed from the database to comply with GDPR regulations.

In November/December 2022 the board embarked on a project to ensure that all entries are up to date and correct. This may account for the increased number of contacts on the directory as libraries updated their details. Plans for 2023 will see libraries with entries not updated for longer than two years contacted directly to verify their details are still correct.

The technical hosting and maintenance of HLISD is undertaken by Artefacto Limited. All requests for alterations or uploading have been undertaken promptly and we thank them and all our regional editors for their continued hard work.

# 2022 Developments

 Twitter and Facebook fields for libraries replaced with a flexible social media field with additional options

- Contacts can be sorted into preferred order
- Virtual library services (e.g., primary care services) added to the directory
- Project to ensure all records are up to date or removed begun late 2022 and will continue
- into 2023

# Funding arrangements

The Service Level Agreement between Health Education England and Royal Wolverhampton NHS trust was authorised and signed in June 2018. Support is provided by David Law (Library Services Manager) at Royal Wolverhampton NHS Trust, and members of the library team in undertaking development and editorial work linked to the Directory. The SLA was renewed on the 1<sup>st</sup> of April 2022 until 31<sup>st</sup> March 2023.

# National Service Manager

David Law has announced that he will stand down as National Service Manager of the Health Library and Information Services Directory at the end of this period (31 March 2023). We thank David for his continued hard work over many years of service to HLG and HLISD.

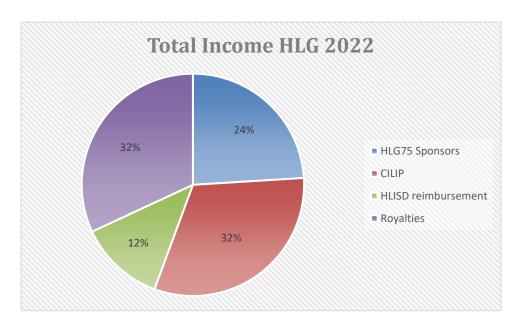
#### Core Collections

Since the Summer of 2022, a small working group has been updating the Nursing and Midwifery core collection. The last update was published in 2016. The aim is to release the 6<sup>th</sup> edition by July 2023. Librarians from Royal College of Nursing are part of this project and have provided specialist input. The latest edition, when it goes online, has been fully updated by the Nursing and Midwifery Core Working Group based on the contributions of health librarians in the NHS, Higher Education, and special libraries as well as health practitioners working in this field. This edition will be published online. Health library staff can purchase a print copy at a nominal rate from Tomlinson. Contact Tomlinson with your request at books@tomlinson.net

If you are keen to get involved in updating the future Core Collections, please email HLG Chair Chair.HLG@cilip.org.uk

# **HLG Treasurer report 2022**

#### HLG Income 2022



In 2022 we received most of our income from royalties. The vast majority of this income (£12, 381.72) came from our flagship journal Health Information and Libraries Journal (HILJ), the remaining monies come from publishing rights to our Nursing Bulletin. Other income this year came from the reimbursement of a loan HLG had paid to CILIP in 2021 and the reimbursement of money paid for the management of HLISD directory. The upkeep of this resource is shared between HEE and HLG and we had previously paid the full amount before being reimbursed for 50% of the amount by HEE.

To help cover the cost of our HLG75 event in October we offered a range of sponsorship packages for organisations wishing to attend the event. Interested businesses could apply to be a named sponsor of the event, to have a stand at Friend's House on the day or could pay for a representative to attend on behalf of their organisations. We are very grateful to all our sponsors this year who enabled the event to remain free to all attendees.

### HLG Expenditure 2022

The majority of our expenditure this year relates to the HLG75 event held in October

2022. A further 24 per cent of the total spend reflects the cost of maintaining HLISD. Admin costs include subscriptions to our WordPress site and other costs necessary to the continued smooth running of the committee.



# Summary of income and expenditure 2022

Total income received in 2022 £39,556.39

Total Expenditure for 2022 was £40,415.13

Year End Balance 2022 was £35,388.78