



Message from the Chair of the Canadian Hydronics Council, Jason Jackson

Let's begin with the same as we did last year.

As we begin 2022, there are many initiatives and upcoming industry changes. Certainly 2021 has taught us all that being ready to accept and adapt to change is an important part of business and success. Creativity, product knowledge and customer support and service are so important to success that it doesn't matter where you are, you must adapt.

The year 2021 for the Hydronics Industry saw a promise of a return to a perceived normal. Easing of restrictions, trade shows in person, traveling, and plans for more face-to-face interaction with members, customers, and industry partners. What I have noticed as a strength throughout our industry is resilience. Resilience to ongoing change through a collaboration between other Associations, members, and regulators.

During all this CHC has been active on several fronts, supporting, promoting, educating, and engaging decision makers across Canada.

Supporting – CHC members and member companies realize that a strong and prosperous industry requires a dedication to both employees and customers. I applaud those companies who transitioned not once but multiple times with their employees to work remotely. Customer support is essential in this “need it now” society. Creating platforms for customers to find solutions and communicate effectively with those who can answer their questions is no longer a best practice but a required practice. Supporting CHC members and the various committees sees a change. A heart felt thank you to Therese Kasongo who is leaving CHC and moving on in her career - Welcome back Geeta Persaud as Program Manager.

Promoting – Association work is a choice. A choice by those who realize that a strong common voice for the hydronics industry truly promotes the best of every member. In 2022 a social media campaign is planned and will see the collaboration of our members to promote the Hydronics Industry as a whole. While every company has a vetted interest in their products and people, the promotion of the industry in its entirety reaches further. Let's look at the CIPHEX West show and the Discussion panel session. Thankyou to Jerry Leyte – Viessmann (In Coming CHC Chair), Mike Miller – TACO Comfort Solutions, Mark Evans – Viega LLC, Gary Milligan – TECA and Phil White – City of Vancouver. The discussion on the changing landscape of hydronics in Canada had excellent feedback and was effective in

promoting the industry. So, successful that a 2.0 Version is planned for CMPX in Toronto.

Educating - The National Standards Hydronics Curriculum, a national training curriculum standard that could be jointly recognized by four organizations (TECA, CMMTQ, HRAI and CIPH), all of which have different, yet complementary, strengths and audiences. CIPH's Technical Advisor Dave Hughes has been the glue in the discussions. Dave's knowledge and passion for education will see the curriculum finalized. The end goal of this process is to have an industry united towards increasing the competency of those working in the hydronics trade with a universally supported qualification being the desired result. Education ensures that the best of the industry, no matter the Association, is front and center. Each partners strength only makes the industry better from coast to coast.

Engaging decision makers across Canada – In late 2021, a small committee was offered meeting with the [Canadian Committee on Indoor Air Quality \(CIAQ\)](#). Indoor air quality has been a focus with COVID-19 and other potential airborne contaminates. CIAQ goal is to improve indoor air quality in buildings and, ultimately, the health of occupants, by providing a national forum and clearinghouse for 'best-of-knowledge' information on the design and operations of buildings as they affect indoor air quality. CHC members have the knowledge to provide solutions for not only heating, but cooling using hydronics. Dave Hughes has been named to the Committee to represent CHC and CIPH.

So, there is an optimism that we see an end to the uncertainty, and constant change. Yet, the impact of the circumstances, supply chain disruptions and challenges of 2021 seem in check because of the strength of our Members and the Council.

Looking forward to a prosperous 2022.

Jason Jackson

Chair | Canadian Hydronics Council

Professor | School of Trades & Technology
Fleming College

