

WILLIAM FERRARA is co-founder of Harbour Island Consulting and is a highly accomplished federal law enforcement executive with extensive leadership, management, and operational experience. Throughout his 33-year career at U.S. Customs & Border Protection (CBP), and its legacy agency the United States Customs Service, Mr. Ferrara was a transformational leader who consistently delivered solutions to complex national and international challenges. Most recently in government he served as the Executive Assistant Commissioner for the Office of Field Operations, Mr. Ferrara was responsible for more than 33,000 employees, including over 28,000 CBP Officers and Agriculture Specialists. He managed an annual budget of \$7.2 billion for both domestic and international operations and oversaw numerous programs that support national security and the facilitation of lawful travel and trade.

Mr. Ferrara was a leading force at the Office of Intelligence, Information and Incident Coordination Center, Laboratories and Scientific Services, Law Enforcement Safety and Compliance, Office of International Affairs, and the Planning, Analysis, and Requirements Evaluation Directorate.

Mr. Ferrara served as the Acting Attaché to the United Kingdom and the Republic of Ireland for the Department of Homeland Security (DHS), where he was the senior representative to the United Kingdom (U.K.). He engaged senior policy makers within both the U.S. and U.K. to facilitate DHS goals and objectives and provided subject matter expertise regarding counter-radicalization, countering violent extremism, foreign terrorist fighters, and aviation security. He provided insight to operational impacts and solutions for U.K.'s exit (BREXIT) from the European Union.

Previously, Mr. Ferrara also served as the Director of Field Operations for both the Boston Field Office and the Chicago Field Office. In Boston, he oversaw CBP operations of the New England six-state region, directing the activities of over 1,000 employees and overseeing the arrival of more than 9.5 million international travelers and over \$61 billion in imported goods.

From the beginning of his career, Mr. Ferrara was an effective change agent in altering CBP workplace culture to be more inclusive, forward leaning, and mission-focused. He created revolutionary programs such as the office of Chief Medical Officer, the Office of Field Operations Mentor Program, and the Office of Employee Engagement & Organizational Culture.

Mr. Ferrara holds an Associate of Arts degree in Business from the Community College of Rhode Island and attended the University of Rhode Island. He is a graduate of the CBP Leadership Institute at the University of Chicago Booth School of Business.