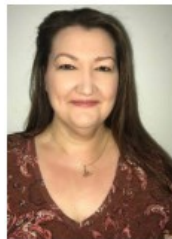


CSHP Healthcare Reform Committee

Recap on the Advanced Pharmacy Technician Roles Webinar



Kathy Daly
CPhT, FCSHP



Tom Harper
MPH, CPhT, FCSHP



Mariana Abraham
BSBM, PT

Thank you Kathy,
Mariana, and
Tom.

Your leadership
and drive
to improve
the pharmacy
profession and
patient care is
inspiring
and reminds us all
to continue to
evolve our roles as
the healthcare
landscape
changes.

On April 9, CSHP Healthcare Reform Committee (HRC) sponsored a 1-hr CE accredited webinar on Advanced Pharmacy Technician Roles.

Webinar Recap:

Three technician leaders spoke about their specialized roles in pharmacy including 1) what they did on a daily basis, 2) how they arrived at their positions, 3) qualifications needed for the job, and 4) accomplishments in the position.

Kathy Daly (Pharmacy System Analyst) started off the webinar by speaking about her position as a pharmacy system analyst which involves managing and supporting various automation (e.g., Pyxis, KitCheck, CapsLink). Kathy currently manages 37 med stations with the help of another technician. Kathy's advice to the audience is to "Be prepared to always learn every day. Be involved and educate."

Tom Harper (Controlled Substance Auditor/Diversion Specialist) informed audience members on the value of a controlled substance auditor. This role is responsible for comprehensive analysis, reporting and overall data needs of the health-

system when it pertains to the handling of controlled substances. This auditor is the subject matter expert for pharmacy understanding regulations, technology, data (informatics) and business needs to monitor and manage controlled substances. Tom's advice to the audience is to "Get out of your comfort zone. Jump on opportunities."

Mariana Abraham (Certified Improvement Advisor and Home Infusion Technician) spoke about the various projects she collaborated on in her role as an improvement advisor. She is most proud of her role in justifying a new pharmacist position in a skilled nursing facility. She is currently working on remote "Televideo" care for patients. Mariana advises the audience to "Be open minded. Learn something new. Work with innovative people who wants to do the next big thing."

About HRC:

The HRC was formed in 2013. Our mission is to help chart a path to a future where pharmacists are integrated into every part of the care continuum. Activities of this committee include developing resources for members that describe emerging changes in healthcare delivery, collaborating with groups to provide continuing educa-

tion in healthcare reform, publishing demonstrated value of pharmacy in healthcare delivery and administering the Innovative Pharmacy Practice Award. Please visit us at: https://www.cshp.org/group/HR_Committee

SAVE THE DATE

If you missed the webinar, Kathy, Tom and Mariana will be speaking at **CSHP Seminar on October 18, 2019 from 2-3pm.**



Special Thank You's to:

Sylvia Banzon
Anh La
Dianne Coker
Cindy Bouris
Ryan Nakamura