



Bio

Dr. Emily Do is the Chief Pharmacy Officer at the County of San Diego. In this role, she is responsible for developing and executing strategic initiatives to support the *Live Well San Diego* vision – building better health, living healthy, and thriving. Through her work at the County, she has successfully advocated for the mobile pharmacy unit bill (Senate Bill 872, Dodd), now Business and Professions Code 4110.5, to allow the County to bring medications and pharmacy services to the underserved communities. This enables pharmacies to be innovative in delivering care, and minimizing barriers to care.

Statement

I've held various roles, from operations, to management and leadership, in various settings, including healthcare system, government, regulatory and compliance. My passion is to improve population health and medication use – and I believe at the center of it is the expanding roles of the pharmacists and pharmacy technicians. I am an advocate for the pharmacy professionals, and how their expanding roles will improve population health. My vision is for CSHP to be a leader in population health through advocacy efforts to advance and expand the roles of pharmacy professionals to improve accessibility to care and safe medication uses.

Pharmacist Development. Pharmacists significantly impact healthcare delivery by leveraging their expertise to expand access to care. Enhancing pharmacist capabilities not only elevates the standard of care but also ensures pharmacists are well-prepared to address evolving healthcare challenges, ultimately benefiting both the profession and the patients they serve.

Pharmacy Technician Development. Pharmacy technicians play a crucial role in healthcare delivery. By providing specialized training, certification programs, and career advancement opportunities, pharmacy technicians are well-equipped to support pharmacists in various settings. Additionally, a pharmacy technician training program and mentorship will address the current pharmacy technician shortage, increase retention, and provide opportunities for professional growth. The enhanced capabilities of pharmacy technicians contribute to better patient care, a stronger healthcare team dynamic, ultimately advancing the mission of CSHP in promoting optimal health outcomes.

Technology. Technologies, including artificial intelligence (AI), profoundly impact the practice of pharmacy by revolutionizing medication management and patient care. They can improve efficiency, and automate routine tasks, allowing pharmacists and pharmacy technicians to focus more on patient interactions. By embracing technologies, we not only enhance the efficiency and accuracy of pharmaceutical services but also drive innovation in healthcare delivery, ultimately improving patient outcomes and supporting the



professional growth of pharmacists and pharmacy technicians in an increasingly digital healthcare landscape.