

Member Spotlight

Featuring: Jennifer Koh, PharmD



My time with CSHP has been an incredibly rewarding journey. Throughout my time, I have been able to embrace leadership opportunities, connect with incredible mentors and other practitioners, and discover my passion for advocacy that continues to shape my career.



I first joined CSHP as a student member at the University of the Pacific Thomas J. Long School of Pharmacy, but became actively involved during my PGY1 Acute Care and PGY2 Health-System Pharmacy Administration and Leadership (HSPAL) residencies at the County of Santa Clara Health System through our local Quatra County Society of Health System Pharmacists (QCSHP) chapter. I began as the Breakfast Continuing Education Chair, then served as Secretary, President-Elect, President, and now continue my involvement as Immediate Past President.

During my presidency, the themes of community and connection resonated with me, and I sought to build upon the strong, supportive community that has always defined Quatra by increasing membership engagement and strengthening connections with our pharmacists and pharmacy technicians.

One of my favorite memories was volunteering at our local Day on the Bay event, where we took blood pressure readings, educated patients about blood pressure management, and connected with fellow volunteers. Another highlight was representing Quatra as a delegate at last year's CSHP Seminar House of

Delegates, where I helped with shaping CSHP's policies and positions on issues impacting the pharmacy profession.

During my PGY2 HSPAL residency, one of my responsibilities was coordinating our pharmacy policies, ensuring survey readiness, and developing and advancing pharmacy advocacy efforts in our health system. After residency, I remained with the County in roles including Interim Pharmacy Purchasing Supervisor, and I currently serve as our Ambulatory Medication Safety and Pharmacy Policy Coordinator. In my current role, I am passionate about making lasting system changes, whether by responding to medication errors, ensuring compliance with regulatory requirements, or collaborating with our Government Affairs and counsel teams to advocate for pharmacy and the needs of our health system.

My advice to students and new practitioners is to not be afraid to get involved. Ask questions, stay curious, and never stop learning. Advocacy is one of the most powerful ways we can shape and change the future of our profession. Whether you are advocating for your patients, other pharmacists and pharmacy technicians, or for the profession itself, your voice matters. Change does not happen unless we are willing to speak up, get involved, and be part of it.