

Arbitration

Write down what happened.

Tell the arbitrator what happened.

Answer questions asked by the arbitrators,
so they can understand what happened.

Arbitrators try to find the most honest and fair solution
for both parties.



Arbitrators make a final decision.

ADVANTAGES OF EACH METHOD

Mediation

- Mediation is private and confidential.
- Mediation is free.
- Mediation promotes cooperative problem-solving and communication. The opponents are likely to have a better relationship after a successful mediation.
- Mediation is voluntary. It can be ended at any time by either party. Settlement is also entirely voluntary.

Arbitration

- Arbitration is private and confidential.
- Arbitration is free.
- The parties are able to use witnesses and present evidence, similar to the proceedings in a courtroom, but in an informal and private setting.
- Arbitration is efficient. The arbitrators always make a decision at the conclusion of a hearing.



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MEDIATION / ARBITRATION: WHAT'S THE DIFFERENCE?

RESOLUTION OF LEGAL FEE DISPUTES PROGRAM

