Library Status Over Time - COVID-19 Quarantine
Library staff/service status as reported by attendees at CLC meetings, 3.23.20 - 4.23.30

- Closed, staff working remotely
- Closed, some staff reporting, no physical services
- Closed Closed (no staff reporting, no programs or services)
- Closed, some staff reporting, some physical services
Services Offered Over Time, March 23 – April 23

Library Services Over Time - COVID-19 Quarantine
% of libraries offering each of 6 types of services, as reported by attendees at CLC meetings, 3.23.20 - 4.23.20

- Links to / promotion of digital resources
- Social media outreach
- Digital library cards
- Online programming
- Physical services (curbside pickup, etc)
- Other services
Appendix A:
Library Status – Daily Polls, March 23 – April 23

Library Status, 3.23.2020
33 respondents

- Closed, staff working remotely, providing programs and content: 11
- Closed, some staff reporting, no physical services: 11
- Closed Closed (no staff reporting, no programs or services): 10
- Closed, some staff reporting, some physical services (eg. curbside pickup): 1

Library Status, 3.26.2020
48 respondents

- Closed, staff working remotely: 24
- Closed, some staff still reporting, no physical services: 15
- Closed closed: 6
- Closed, staff still reporting, some physical services (eg. curbside pickup): 3
Library Status, 4.7.2020
41 respondents: 38 public, 3 academic

- Closed, staff working remotely: 31 (29 public, 2 academic)
- Closed, some staff reporting, no physical services: 0
- Closed closed: 3 public
- Closed, staff still reporting, some physical services: 7 (6 public, 1 academic)

Library Status, 4.9.2020
12 respondents: 11 public, 1 academic

- Closed, staff working remotely: 5 public
- Closed, some staff reporting, no physical services: 5 (4 public, 1 academic)
- Closed closed: 2 public
- Closed, staff still reporting, some physical services: 0
Library Status, 4.14.2020
52 respondents: 48 public, 3 academic, 1 school
- Closed, staff working remotely: 33 (30 public, 2 academic, 1 school)
- Closed, some staff reporting, no physical services: 14 public
- Closed closed: 3 (2 public, 1 academic)
- Closed, staff still reporting, some physical services: 2 public

Library Status, 4.21.2020
45 respondents: 44 public, 1 special
- Closed, staff working remotely: 25 (24 public, 1 special)
- Closed, some staff reporting, no physical services: 17 public
- Closed closed: 1 public
- Closed, staff still reporting, some physical services: 2 public
Library Status, 4.23.2020
35 respondents: 32 public, 1 academic, 2 special

- Closed, staff working remotely: 16 (13 public, 1 academic, 2 special)
- Closed, some staff reporting, no physical services: 14 public
- Closed closed: 3 public
- Closed, staff still reporting, some physical services: 2 public
Appendix B:
Services Offered – Daily Polls, March 23 – April 23

Services Offered, 3.23.2020
33 respondents

- Links to digital resources: 27%
- Help through email or phone calls: 25%
- Contact with patrons through social media: 23%
- Digital library cards: 16%
- Online storytime and other programming: 10%
- Cubside pickup of physical items: 1%
- Other services: 2%
Services Offered, 3.26.2020
48 respondents

- Promotion of new digital resources or those from other sources: 45
- Social media outreach: 38
- Digital library cards: 27
- Online programming: 22
- Physical services (curbside pickup, etc): 3
- Other: 1

Promotion of new digital resources or those from other sources: 21 (18 public, 2 school, 1 academic)
Social media outreach: 21 (19 public, 1 school, 1 academic)
Digital library cards: 12 (11 public, 1 school)
Online programming: 14 public
Physical services (curbside pickup, etc): 1 public
Other: 0

Services Offered, 3.31.2020
24 respondents: 21 public, 2 school, 1 academic
Services Offered, 4.2.2020
12 respondents, all public libraries

Promotion of new digital resources or those from other sources: 36 (34 public, 2 academic)
Social media outreach: 37 (35 public, 2 academic)
Digital library cards: 31 public
Online programming: 30 public
Physical services (curbside pickup, etc): 1 academic
Other: 4 (3 public, 1 academic)

Services Offered, 4.7.2020
41 respondents: 38 public, 3 academic

Promotion of new digital resources or those from other sources: 36 (34 public, 2 academic)
Social media outreach: 37 (35 public, 2 academic)
Digital library cards: 31 public
Online programming: 30 public
Physical services (curbside pickup, etc): 1 academic
Other: 4 (3 public, 1 academic)
Promotion of new digital resources or those from other sources: 8 public

Social media outreach: 10 public

Digital library cards: 8 public

Online programming: 12 (11 public, 1 academic)

Physical services (curbside pickup, etc): 0

Other: 0

Services Offered, 4.9.2020
12 respondents: 11 public, 1 academic

Promotion of new digital resources or those from other sources: 47 (44 public, 2 academic, 1 school)

Social media outreach: 46 (44 public, 2 academic)

Digital library cards: 39 public

Online programming: 39 public

Physical services (curbside pickup, etc): 1 public

Other: 7 (6 public, 1 school)

Services Offered, 4.14.2020
52 respondents: 48 public, 3 academic, 1 school
Promotion of new digital resources or those from other sources
Social media outreach
Digital library cards
Online programming
Physical services (curbside pickup, etc)
Other

Services Offered, 4.21.2020
45 respondents: 44 public, 1 special

Promotion of new digital resources or those from other sources: 100%
Social media outreach: 100%
Digital library cards: 100%
Online programming: 100%
Physical services (curbside pickup, etc): 0%
Other: 0%

Services Offered, 4.23.2020
35 respondents: 32 public, 1 academic, 2 special

Promotion of new digital resources or those from other sources: 94%
Social media outreach: 100%
Digital library cards: 91%
Online programming: 100%
Physical services (curbside pickup, etc): 0%
Other: 0%