



Dallas Association for Financial Professionals

Presents

**"Big D Financial Conference"**

September 19, 2017

Marriott Las Colinas



Conference Level Sponsor 

The FIS logo consists of the letters "FIS" in a green, stylized font. The letter "I" has three small green dots above it.

**Opening General Session**

**8:30 AM – 10:00 AM**

**LAS COLINAS BALLROOM**

<b>Courageous Conversations in Business</b>
<b>Joanna Lacey, Senior Talent and Organizational Development Consultant, BOK Financial</b>
Have you ever dreaded having a conversation with someone - maybe your colleague, employee, or manager? Perhaps you have started avoiding that person, or justifying to yourself why it's better not to have "that" conversation with them? Have you ever been preparing for an important meeting with senior management and knew the information was going to be hard for them to hear? Join us as we discuss how to remain in dialogue when you want to scream! Learn how to hold constructive and candid conversations that resolve or communicate the issue without damaging the relationship.