



FAQs

FAQ About Registration

When registering, my email isn't working but it is correct?

Your entire email MUST be lowercase. If it doesn't work, check to see if the first letter automatically capitalized itself.

Do you offer classes in Spanish?

Yes. Online is available 24/7. Live classes are only offered a few times a year. So call as soon as possible to confirm class dates.

What if I accidentally signed up for the wrong class?

If you signed up for the in-person class but the judge allowed you to take the online, you can call the Driver Improvement School Office at 630-653-6530 and they will sign you up for the correct class. If you signed up for the online class but it is supposed to be in person, you must register for the class again. Each code is a unique set of numbers that we cannot reuse.

What if I don't know what course I have to take?

You can call the Clerk's Office at 630-407-8600 and ask them to specify which class you must take. You will need to know your case number (Year/MTorTR/a set of 4 or 5 numbers 2024tr00000)

I have a suspended license. What class do I need to take? Our classes only fulfill the requirements that the 18th Judicial Circuit requires. You will need to contact the Secretary of State at 312-814-5887 or visit https://www.ilsos.gov/departments/drivers/driver_education/remedialdred.html

I want to take this class to lower my insurance. Is that possible? Yes but click this website for more information: <https://www3.safetyserve.com/insurance-reduction/>

What name should I put on registration? Always put your full legal name that is on the ticket that you received.

I lost my certificate. What do I do?

If you took the online class, log into your account to reprint it. If you took the in-person class, you must call the Driving School 630-665-6530 to get a replacement at a cost of \$50. We do not send these certificates in the mail. You must pick it up at the Driver Improvement School Office at 126 S. County Farm Road in Wheaton.