



ALERT

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A VIEW FROM THE BOARD ROOM

Strange Days... or is it Daze?

*Dave Davis, Treasurer and
Marine Corp Representative
President/CEO, Pacific Marine FCU*

Is it just me...or has the majority of the population gone completely insane? It's been a long time since I've seen an economic outlook so confusing and convoluted. A while ago I read that the consumer confidence index had increased to a three-year high. The article said consumers are optimistic about the job market. Why? Last month, I read an article about the problems with GM and Ford and how they may be dumping more than 60,000 workers. I guess the folks participating in the consumer confidence index don't work for Ford or GM. It was also surprising to me that so many people are spending huge amounts of money on fancy cars (apparently not Fords or Chevys), RVs, boats, and big screen TVs. There are several reports about how salaries are not keeping up with inflation so, obviously, the money for these luxury items is coming directly out of the equity in their over-valued homes.

We have become a society addicted to credit. The average credit card debt for adults in the U.S. is over \$10,000, the highest it has ever been. At the same time, the amount people are saving for their future is the lowest it has been since the Great Depression. Is it just human nature to want more "stuff," regardless of future consequences?

See BOARD ROOM, p. 5

CEO UPDATE

A Note of Thanks...

Roland A. "Arty" Arteaga, President/CEO, DCUC

It has been six years since I arrived at DCUC and as I look back at our progress, we can be proud. Proud of the support we provided our troops and the relationships we have managed over the years. A major factor in that success has been our volunteers...for without the likes of their support, their efforts, and their commitment, the progress achieved to date would be markedly different.

Whether serving on the Board of Directors or a standing committee, these groups of unselfish professionals are some of the most dedicated and reliable people I have ever known. They are the backbone of our movement, and I am extremely proud of each and every one of them. Not simply because of their loyalty to the Council, but because of their undeniable and unequivocal love and compassion for those who serve our country!

The volunteers of the defense credit union community readily know the men and women in uniform. They know and understand the basic financial needs of the military community...know and understand the challenges faced by our troops and their families...know and understand the culture, the environment, and the hazards of a military lifestyle. They know about the low and moderate income...for they support our Armed Forces. They are familiar with predatory lending...for it surrounds their community. They recognize the need for financial education...especially among junior enlisted personnel. Above all else, however, defense credit union volunteers know what it takes to serve their membership — and they know how to deliver!

And so my message this month (in a long and round about way) is to say thank you. Thank you to our volunteers for giving freely of their time...for sharing their wisdom and expertise, and providing our community the benefit of their counsel and direction. Without a doubt, our volunteers have been the cornerstone of our historic past...and in my opinion, they will be the calling card of our future.

In closing, I would like to acknowledge the seven people who serve in support of the Defense Credit Union Council: our Chairman, Mr. Ralph Story (a volunteer at VyStar Credit Union, FL); our immediate past Chair and present Air Force representative/director, Ms. Jean Yokum (President/CEO Langley FCU, VA); our First Vice, Mr. Gordon Simmons (President/CEO, Service Credit Union, NH); Second Vice, Ms. Billie Blanchard (President/CEO, Military & Civilian FCU, AK); our Treasurer, Mr. Dave Davis (President/CEO, Pacific Marine Credit Union, CA); Secretary, Mr. Frank Padak (President/CEO, Scott Credit Union, IL); and our past Chairman and current Navy representative/director, Mr. Bob Morgan (a volunteer at ABNB FCU, VA). These folks continue to give freely of their time to ensure DCUC remains viable and effective...for that, I am most grateful and appreciative, and I would like to thank them publicly for their unyielding service and leadership to the Council.



Roland A. Arteaga

DEFENSE CREDIT UNION COUNCIL, INC.

is an association of credit unions serving Department of Defense personnel, military and civilian, worldwide.

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Ent Employees and Members Donate More Than 43,500 Pounds of Food

Curtis Fox, Marketing

Ent employees and members donated 43,928 pounds of food to Care & Share Food Bank during the organization's annual Holiday Care Drive. Ent's 20 service centers served as drop-off points for non-perishable food items and monetary donations throughout the drive.

"Through the generosity of our employees and members, many people in the local community will receive warm and nutritious meals throughout the year," said Charles Emmer, CEO and president of Ent. Care & Share Food Bank provides food to nearly 400 human service agencies and 25,000 people each week throughout southern Colorado, which is made possible, in part to the annual food drive.

Langley FCU Helps Keep Troops In Touch With Family and Finances

Sue Thrash, Director of Research & Communications

Langley FCU donated \$1,500 to Langley Air Force Base Family Support Services to aid communication between military personnel and their families during deployment and improve financial literacy. The \$1,500 was also matched by Armed Forces Financial Network through its Military Community Support Matching Grant Program.

"This is our way of helping those who protect and serve our country," said Langley FCU President/CEO Jean Yokum. "Their sacrifice is something that none of us should take for granted." A portion of the \$3,000 has been designated for purchase of pre-paid phone cards. The cards will be distributed to military personnel in an effort to close the communication gap between families and their deployed loved ones. The remainder of the funds will be used to purchase financial education textbooks for a "Credit When Credit is Due" course offered to personnel on base.

DoD YOU SHOULD KNOW...

...that the DoD directive 1344.7 (Personal Commercial Solicitation) is scheduled for release at the end of this month. While the DoD continues to review final input from the military departments, they are optimistic in meeting the congressional timeline and have advised that the final rule will be on the *Federal Register* by month's end. As soon as we receive the final version of 1344.7, we will broadcast e-mail to you and hang a version on the DCUC website for future reference. As a reminder, for the most part, 1344.7 addresses the sale of insurance and security products on DoD installations.

...that input to DoD's predatory lending report is being collated at various levels of the military departments. Although the collection process has been slow, the intent is to gather empirical data from the "field" (from the military installation Personal Financial Managers and key military on-base organizations, such as the relief societies) and prepare the report by early July. Please be prepared to assist as needed, especially with questions regarding financial education and training, and alternatives to predatory lending.

...that Ms. Leslye Arshnt has been appointed to succeed Mr. John Molino as the Deputy Undersecretary of Defense for Military Community and Family Policy. Ms. Arshnt was selected for this critical position by the Secretary of Defense and she brings a wealth of experience to the job that will serve our troops and their families extremely well. We welcome and congratulate Ms. Arshnt on her new role, and look forward to visiting with her in the near future.

Defense Directory Update

TX Air Force FCU has changed their address to:
1560 Cable Ranch Road, Suite 22, San Antonio, TX 78245

Eugene N. Ball: Credit Union Executive and Life-long Volunteer

In tribute from Pentagon FCU and the Defense Credit Union Council

It is with deep sadness that we inform you that Eugene Ball passed away on Tuesday, February 28, 2006. Gene led an active life, directing his interests and commitment to his family and friends, and to the military, civil service, credit unions, non-profit organizations and his church. He received a B.A. from the University of Maryland in 1964 and an M.S. from George Washington University in 1967.

For more than 50 years, he served his country as an enlisted man, officer and DoD civilian. Having served in the Philippines and Germany, he retired from the U.S. Army as a Major and was a veteran of the Second World and Korean Wars. Immediately following his military retirement he began working for the Department of the Army, where he made significant contributions until he retired at the age of 77. He was presented with the Department of Army Superior Civilian Service Award and was commended for his service with the Per Diem Committee during Desert Storm.

Gene joined the Pentagon FCU Board of Directors in 1975 and served as its Chairman from 1982 until 2002, when he retired from his position. He was respected throughout the credit union movement as a dedicated volunteer who exemplified the slogan "people helping people." He was a member of the Board of Directors of the National Association of Credit Union Presidents, then Secretary, Treasurer and Vice President/Vice Chairman of the Board. He was the Chairman of the Board from 1985 to 1991.

In 1999 he received the Directors' Education Forum Director of the Year Award from the Credit Union Executives Society and was inducted into the Defense Credit Union Council's Hall of Honor. The Gene Ball Award was established by the National Association of Credit Union Chairmen in 2002 to recognize outstanding leadership in credit union chairmen.

Gene and his wife Rosemarie traveled extensively on behalf of these credit union organizations and especially enjoyed visiting Hawaii, Germany and Austria. Gene was a member of the Board of Directors and the President of the National Council of State Societies, Washington, D.C. and the Iowa State Society, Washington, D.C. At the latter, he enjoyed chairing Cherry Blossom Festival Events for several years.

As a founding member of the Lupus Foundation of Greater Washington D.C., he was a Board member for over 25 years and also served as the Foundation's President. He was dedicated to helping others with lupus, plus their families and friends.

As a long-time member of the Wesley United Methodist Church, at various times he taught Sunday School and was a member of the Administrative Council and Chairman of the Board of Trustees. Family and friends cherished Gene for his warm kindness, dedication and generosity, and for his having a light-hearted story for every occasion.

Gene will be remembered by his beloved family that includes his wife Rosemarie A. E. Ball, his sons from his first marriage, Dr. Duane E. Ball and Dr. Dean R. Ball, his grandson Dylan J. Ball, his daughter-in-law Dr. Darlene Mager and many others. He will also be fondly remembered by his loving family in Germany, his mother-in-law, Elisabeth Janeke, and Karin and Gunter Koch and their son Alexander.

Eugene Ball was given a hero's burial at Arlington National Cemetery.



Send a Spring Basket!

Our troops are requesting items to make their duty in Iraq or Afghanistan a little more comfortable. They are in need of everything from snacks to toiletries to miscellaneous items.

Here are just a few of the items that our troops are requesting:

Fruit Roll-Ups
Beef Jerky / Slim Jims
Hard Pretzels / Cheetos
Fritos / Chex Mix
Wrapped gum and hard candy
Granola Bars & Power Bars
Small packs of Fig Newtons,
Oreos, Cheese-Its
Trail mix, dried fruit
Ramen Noodles/Cup-o-Soup
(just add water)
Salted peanuts or mixed nuts
Coffee *(ground, whole or instant)*
Tea bags, Hot chocolate packets
Salted pumpkin seeds / sunflower seeds
Ready-to-eat pudding, Jello, fruit cups
Girls Scout Cookies (chocolate
will melt in the summer!)

No chocolate!

(April-Sept. as it will melt!)
Gatorade / Kool-Aid / Crystal Light
(Instant drink mixes)
Cheese & cracker packs
Condiments and spices,
including sugar packets
Instant oatmeal packs
Tuna in pouches *(no cans, please!)*
Salad dressing *(plastic bottles only)*
Cereal *(small individual boxes)*
Rice Krispie treats
Caffeinated gum or candy *(to stay alert)*

Toiletries

Travel size only! No hotel samples!

Some troops have allergies and need brand name toiletries which list all ingredients. The military issues toiletries to our troops, however troops often miss their favorite brand shampoo or soap. Our goal is to send troops reminders of home and items they miss, not free samples. Thank you!

Baby wipes *(travel size)*
Liquid hand sanitizer *(travel size)*
Body wash, liquid soap, facial cleansers

See SPRING BASKET, p. 6

GOT NEWS?

Get your share of the spotlight! E-mail your news to Beth Thompson at bthompson@cuna.com



Photo provided by Fort Campbell FCU

Fort Campbell FCU Opens New Branch

Annette Kalinowski, VP Marketing and Business Development

Fort Campbell FCU moved to its new location at 130 Griffin Bell Drive in Hopkinsville recently. The move was made in an effort to provide improved banking facilities for Fort Campbell FCU members in the Hopkinsville area.

Fort Campbell FCU first opened its doors in Hopkinsville in 1987 to better serve members living in the area. After serving members at their previous location for 19 years, the Credit Union Board of Directors felt that a new location would allow members easier access to the facility and a more professional atmosphere to tend to their financial needs.

Tom Kane, President and CEO explained, "It is incumbent upon us to make every effort we can to improve the service we give to our members. We believe our new branch location in Hopkinsville offers an environment that makes it easier to bank with Fort Campbell FCU."

Fort Campbell FCU was chartered in September, 1954. Ten men and women banded together that year to create a financial institution that could provide a unique service to the civil service employees on base. Since then, the credit union has grown into a modern, full-service financial institution that serves the community of Christian, Todd and Trigg County in Kentucky as well as Montgomery and Stewart County in Tennessee and areas of Bowling Green, Kentucky.

Armed Forces Financial Network Update

Schofield Federal Credit Union in Hawaii Proudly Joins AFFN

John Broda, AFFN Executive Vice President

Schofield Federal Credit Union, headquartered in Wahiawa, Hawaii, announced a partnership with the Armed Forces Financial Network.

"Schofield FCU has proudly served the military, defense, and civilian communities at Schofield since 1951. Schofield FCU has strived to provide our community we serve with the very best financial services and to fulfill its obligation as a responsible corporate citizen, said, Larry Chun, President & CEO. He added, "We look forward to working with AFFN, to further extend our support of military, defense, and civilian personnel worldwide."

"AFFN is pleased to welcome Schofield FCU to our network of distinguished defense credit unions and military banks serving the defense and military communities worldwide," said David Weber, AFFN President & CEO. He added, "With the addition of AFFN to Schofield FCU's product and service offering we will immediately enable Schofield FCU cardholders deployed or traveling worldwide, access to their credit union accounts."

Mark Your Calendars for DCUC's 43rd Annual Conference

August 6-9, 2006

Marriott San Antonio Rivercenter

Service Credit Union Introduces Home Loan Product For Lower-Moderate Income Borrowers

Nancy Layton, Marketing Manager

Service CU has introduced a program designed to help low-moderate income borrowers afford their first home. The program, called HLPR, stands for Home Loan Payment Relief.

The HLPR loan is a three-year adjustable-rate mortgage that will be offered to qualifying borrowers at a rate 1% below the national average. The required down payment will be no more than 3%, and gifts or grants are permitted. After three years, the rate will adjust annually to market rates, with rate adjustments capped at 1% a year and 5% over the life of the loan.

"A key part of our mission is helping people of modest means within our membership, many of whom have found themselves frozen out of the housing market because of rising home prices and monthly payments. With the HLRP loan, we can reduce monthly payments so more borrowers can qualify," says Gordon Simmons President/CEO.

The loan is available to borrowers whose household income is either at or below the area median income. The HLPR mortgage will benefit qualifying borrowers in several ways, including qualifying for a larger mortgage, lowering the income level required for a given mortgage, and lowering monthly payments.

Service CU also offers the low-moderate income community emergency loans for heating and other temporary needs, and other savings and loan programs.

Credit Unions Invited to Apply for Federal Grants through National Credit Union Foundation

Ruth Jaure, NCUF Program Development Director

Credit unions have until April 7 to apply to the National Credit Union Foundation (NCUF): www.ncuf.coop for funds available from the U.S. Department of Housing and Urban Development (HUD) to provide housing counseling for potential first-time homebuyers with low to moderate incomes.

“Our Foundation will apply for a larger HUD grant to help credit unions offer a full range of housing counseling, from pre-purchase to post-occupancy,” explained NCUF Program Development Director Ruth Jaure, who has written successful HUD grant proposals for consecutive years. “We can use the HUD funds to help credit unions start new housing counseling programs or supplement existing programs.” Grant awards pay salaries and benefits of staff to work on housing counseling programs for qualifying credit unions or credit union service organizations (CUSOs). To qualify, those starting new programs must have the capacity to implement them and comply with federal requirements from the beginning.

Applications are posted at www.ncuf.coop — click “Grants Available for Housing Counselors.” Questions can be directed to Jaure at 1(800) 356-9655, ext. 6294 or e-mail rjaure@ncuf.coop.

The ultimate goal is to prepare low- and moderate-income people for homeownership. “Our experience has shown that housing counseling helps credit union members buy their first homes, afford needed improvements, and prevent defaults,” Jaure observed.

Over the past three years, NCUF has earned more than \$1.7 million in HUD grants — funding more than a dozen credit union partners each year, reaching more than 7,200 low-income homebuyers.

Each year, the Foundation presents its credit union partners with free orientation sessions. As Jaure explained, “We take every opportunity to help credit unions increase their expertise in housing counseling as well as federal grants management.”

BOARD ROOM *continued from page 1*

Have you heard the old parable about the frog and the scorpion? A frog and scorpion are sitting on the bank of a river. The scorpion wants to get to the other side, so he asks the frog if he can ride on his back. The frog says, “No way. If I let you ride on my back, you will sting me and I’ll die.” The scorpion convincingly looks the frog in the eye and says, “Why would I do that? I can’t swim, so I too would die.” The frog thinks about it for a moment, decides the scorpion’s logic is undeniable, and agrees to help the scorpion get across the river. Half way across the river the scorpion plunges his stinger into the frog, delivering a deadly dose of venom. Before they both sink below the surface of the water the frog asks the scorpion, “Why would you do this, now you too will die?” The scorpion looks at the frog and says, “I couldn’t help it...it’s just my nature.”

It is the nature of predatory lenders to take advantage of the weakness of others, and they have been around for a very long time. In the old days, they were men in black suits that went by names like Lefty or Bugs. If you borrowed money from them, they let you know what the consequences would be for nonpayment. They made short-term loans and charged exorbitant interest rates, like a 100% APR. People borrowing from these “wise guys” were desperate for the money, and only a “life or death” need forced them to turn to these predators. Everyone understood this was a last resort, and very few people ever had to borrow from one of these foreboding individuals. Most folks would get a second job, sell a family heirloom, or do without new shoes before approaching a loan shark.

Today, there are dozens of lenders willing to help you out of a bad financial situation, with rates somewhere around 400% APR. It seems to me there must be a lot more “desperate” situations going on today. Wouldn’t it be horrible if I missed that sale at Nordstrom’s? I will never be able to find a deal like that ever again...or at least until next spring. It’s a fact that military service members are not getting rich from their paycheck. The majority would be considered “people of modest means.” But many have color televisions, high-speed Internet access, fancy cell phones, and drive sports cars or SUVs with stereo systems that rival a concert venue. Is this how people of modest means live today? Why is it they can’t seem to live within their means? Who taught them to live this way? What can we do to change these habits? Is it really our job to change their lifestyle?

Can we change this trend? I believe people are beginning to see the light. The passage of the new Bankruptcy legislation is a step in the right direction. Investigations by the Department of Defense regarding the sale of insurance and investments onboard military installations, creation of the Command Financial Specialist at the unit level, special savings programs like “Military Saves,” additional focus by the services on how financial readiness affects operational readiness, and most recently the studies regarding the prevalence of predatory lenders directed at members of the armed forces are steps in the right direction. A journey of 10,000 miles begins with one step. It might seem futile, but we as credit unions must do our best to help educate our members about the proper use of credit, and convince them of the wisdom of saving for their future.

Army Aviation Center FCU Addy Winner

Michelle Mann, VP Marketing

Army Aviation Center FCU, AL, earned three silver and one bronze awards at the recent Southeast Alabama Advertising Federation’s Addy Award Competition for excellence in marketing and advertising. A TV ad promoting on-line mortgage applications, the Annual Report to Members, and a full-color print ad geared towards college students earned the gold Addys. A black and white ad saluting military members earned the bronze.

Watch your mail later this month for the 2006 Preliminary Program and Registration forms! There is also new conference information on the DCUC website at www.dcuc.org.



DCUC Board Members Ralph Story, Jean Yokum, Gordon Simmons, and Billie Blanchard placed a wreath at the Tomb of the Unknown Soldier on February 25.



DCUC Holds Annual Defense Issues

The Defense Credit Union Council had a full schedule at their annual Defense Issues mini-conference held on Saturday, February 25. Speakers included The Honorable JoAnn Johnson, Chairman, National Credit Union Administration who gave an NCUA Update; Colonel Michael Pachuta, Department of Defense (DoD) who spoke on Personal Commercial Solicitation; Colonel Marcus Beauregard, USAF (R), DoD Financial Readiness Campaign Coordinator who discussed the Predatory Lending reporting requirement imposed by Congress; and Dean Hunstad, Department of Navy, Financial Services Team, and Major Tony Taylor, Office of the Assistant Secretary of the Army for Financial Management, who gave a joint briefing on the recently released Commander and Installation Banking and Credit Union Liaison Officer's Guide.

Along with the educational sessions, the Defense Credit Union Council awarded the 2005 George E. Myers Scholarships to Sheri Higa, Vice President, Tripler Federal Credit Union, HI and Gaylene Hasert, Warren Air Force Base Branch Manager, Warren Federal Credit Union, Cheyenne, WY.

The Defense Credit Union Council established the George E. Myers Scholarship Fund in 1996 in honor of Col. George E. Myers, USA (Ret.). Col. Myers, a past president of the Council, was elected to the first DCUC Hall of Honor with the Founding Fathers of the Defense Council.

When the educational session concluded attendees of Defense Issues were transported to Arlington National Cemetery where four members of the DCUC Board of Directors, Ralph Story, DCUC Chairman and Chairman of the Board for VyStar CU, FL; Jean Yokum, DCUC's Immediate Past Chairman and President/CEO of Langley FCU, VA; Gordon Simmons, First Vice Chairman and President/CEO of Service CU, NH and Billie Blanchard, Second Vice Chairman and President/CEO of Military and Civilian FCU, AK placed a wreath at the Tomb of the Unknown Soldier. This ceremony was very moving and it was a distinct privilege for the Defense Credit Union Council to pay homage to "...An American Soldier Known But to God." As voiced by Ralph Story, DCUC's Chair, "Presenting a wreath at the Tomb of the Unknowns is a tribute of the highest magnitude, and on behalf of DCUC, I would like to thank the United States Army's Old Guard and Arlington Cemetery for giving us this wonderful opportunity and allowing us this great honor."

On March 4, 1921 Congress approved the burial of an unidentified American soldier from World War I. This became known as The Tomb of the Unknown Soldier but has never been officially named. One unidentified American soldier from each of the wars has been buried at the Tomb.

SPRING BASKET continued from page 3

- Shampoo / conditioner (*travel size*)
- Hair Gel (*for female troops to pull hair back*)
- Combs, brushes, Ponytail holders, pins
- Eye drops (*i.e. Visine*) and nasal spray
- Deodorant (*travel size*)
- Razors (disposable or Mach 3 type)
- Shaving Cream (*in tubes, no cans, please!*)
- Q-tips and Band-aids
- Lip balm and Chap stick
- Baby powder & foot powder (*travel size*)
- Loufa sponges
- Tissues (*individual packs; travel size only*)
- Sunblock, SPF 45, Zinc, vitamin E
- Bug Spray / DEET / Skin So Soft (Avon)
- Hand and body lotion (*travel size*)
- Mouthwash (*travel size*)
- Toothpaste and toothbrushes

Entertainment

- Batteries: "AA" "AAA" and "C"
- 35mm disposable cameras
- Pens and mechanical pencils
- Stationery/envelopes, blank cards
- Double-sided tape
- Day planners / small calendars
- Crossword puzzles / word search books
- Magazines (*no more than 3 months old*)
- Books (*new or used, paperback only*)
- Yo-Yo's, Dominoes, cards, poker chips
- Mini board games (*UNO, checkers, chess, Othello travel size*)
- Nerf footballs / Whiffle balls / Frisbees
- Electronic handheld games
- Portable CD players / head phones
- Music CDs and DVDs (*new or used*)
- Xbox and PS2 Games (*new or used*)

Other

- Small flashlights (*powered by AA batt.*)
- Baggies (*Zip lock, freezer type, gallon*)
- Bandanas, USA flags
- Small alarm clocks (*battery operated*)
- Dog treats, shampoo, toys, flea collars
- Pre-Paid phone cards
(*AT&T Long Distance preferred!*)
- Socks: Black, olive, white (*cotton/wool*)
- Linens: pillowcases, twin sheets, towels
- Under armor shirts (*all sizes*)
- Generic sunglasses
- Fly swatters and fly paper; mosquito nets
- Air fresheners
- Religious: Small bibles and medallions
- Small toys and school supplies for
Iraqi and Afghani children

No glass bottles, aerosol sprays, expired items or hard-cover books

Service Credit Union of the Year Award

In 1988, the Department of the Army gave the first “Credit Union of the Year” award for the year 1987. The program honors the Army credit union that best exemplified the following standards:

- One time or continuing service above and beyond normal service
- Services tailored for sure-pay soldiers at reasonable fees
- Progressive, soldier-oriented and professional attitude
- Special services provided at Command’s request
- Expansion of services/facilities for sure-pay soldiers
- Support DCUC
- Qualified leadership
- Community support

In 1991 the Department of the Navy became a part of the program and for the first time, at the annual conference in 1992, presented an award to the Navy credit union that best served their personnel. The Air Force followed suit in 1992, presenting the Air Force Credit Union of the Year Award in 1993. The table at right highlights the credit unions that have won, since its inception, the Defense Credit Union of the Year Award.

Requests for Nominations

It’s that time again — Requests for Nominations for Credit Union of the Year Awards are going out from the Military Departments. We have received a copy of the memorandum sent from the Department of the Air Force (due May 1, 2006) and the Department of the Navy (due April 17, 2006), the Department of the Army has not sent their memorandum out yet but it should be soon. If you are an active DCUC member and would like a copy of these memoranda, we will be glad to send you a copy. Call (202) 638-3950, fax (202) 638-3410, e-mail dcuc1@cuna.com, or write: DCUC, 601 Pennsylvania Avenue, N.W., South Building, Suite 600, Washington, D.C. 20004-2601.

YEAR	CREDIT UNION	ARMY	NAVY	AIR FORCE
1988	Fort Eustis FCU, VA	x		
1989	Fort Campbell FCU, KY	x		
1990	Army Aviation Center FCU, AL	x		
1991	Fort Knox FCU, KY	x		
1992	Army Aviation Center FCU, AL Defense Activities FCU, PA	x	x	
1993	Army Aviation Center FCU, AL Amphibious Base, VA Randolph-Brooks FCU, TX	x	x	x
1994	Fort Knox FCU, KY Kitsap FCU, WA Niagara Falls FCU, NY	x	x	x
1995	Fort Sill FCU, OK NRL FCU, MO Border FCU, TX	x	x	x
1996	Fort Campbell FCU, KY Marine Corps West FCU, CA Global CU, WA	x	x	x
1997	Fort Campbell FCU, KY ABNB FCU, VA Lackland FCU, TX	x	x	x
1998	Fort Sill FCU, OK Navy FCU, Naval Air Station, Willow Grove Branch, PA Travis FCU, CA	x	x	x
1999	Fort Campbell FCU, KY ABNB FCU, VA Keesler FCU, MS	x	x	x
2000	Fort Sill FCU, OK Navy FCU, Naval Air Station, Willow Grove Branch, PA Red River FCU, OK	x	x	x
2001	Service CU, NH ABNB FCU, VA Hanscom FCU, MA	x	x	x
2002	Hanscom FCU, MA Pen Air FCU, FL Travis CU, CA	x	x	x
2003	Fort Bliss FCU, TX VyStar CU, FL Hanscom FCU, MA	x	x	x
2004	Fort Campbell FCU, TN Navy FCU, VA Langley FCU, VA	x	x	x
2005	Global FCU, WA Pen Air FCU, FL 1st Liberty FCU, MT	x	x	x

NOTES ON DEFENSE CREDIT UNION PEOPLE IN THE NEWS...

Scott CU, IL recently appointed **Kristen Galloway** as the Branch Manager of their Edwardsville office. Kristen comes to her new position with a lot of experience in the financial industry. Prior to her employment with Scott CU, Kristen worked as Branch Manager for Pulaski Bank and as Assistant Branch Manager with Allegiant Bank, both located in St. Louis, Missouri... **Ted Longust** has also joined Scott CU as their new Business Relationship Manager. Ted will be setting up and managing a new commercial lending and deposit program at the credit union. Prior to joining Scott CU, he was employed with Liberty Enterprises where he held the position of Account Executive. Ted comes to Scott CU with over 15 years of Financial Institution experience. Ted holds a B.A. Degree from McKendree College and an A.S. Degree from Lake Land Junior College also Scott CU recently hired **Lisa Terhune** as Assistant Branch Manager of their Fairview Heights office. Lisa comes to the credit union with ten years of experience in the financial industry. Before employment with Scott CU, Lisa worked at Tarpon Coast National Bank in Port Charlotte, Florida and at Bank of America. Lisa has experience in many positions including Customer Service Representative, Personal Banker, Teller, and Banking Center Service Manager... **Jan Johnson Wondra** has been named Vice President for Marketing and eCommerce for Ent FCU, CO. Wondra brings to this position significant experience in both advertising agency and corporate marketing leadership. Wondra joins Ent from Topline Associates Management Consulting where she was a Senior Partner. To her new position, Wondra brings corporate marketing experience in global marketing leadership positions with First Data Corporation, Western Union and Arrow Electronics. She also held advertising agency global account management positions with Saatchi & Saatchi and BBDO/Omnicom. For several years she led her own strategic marketing agency, with offices in Denver and Milwaukee... **Lee Gazzano** has been appointed to serve on the Fort Belvoir FCU Board of Directors. Mr. Gazzano has been

continued



Pictured left to right: Randolph-Brooks Representatives, Marty Rellstab, Vice President; Sally Pyrc, Vice President; Roland Gutierrez, City of San Antonio, Councilman for District 3; Randolph-Brooks Representatives, Col. Frederick Walters, Chairman of the Board of Directors; Marilyn Groomes, Executive Assistant; Randy Smith, President and CEO; and John Kelly, Senior Vice President break ground for the new Brooks Branch. Photo provided by Randolph-Brooks FCU

Randolph-Brooks FCU Celebrates New Brooks Branch Ground Breaking

Bonnie Berlanga, Marketing Representative

Randolph-Brooks FCU recently broke ground for the relocation of its Brooks Branch. The Brooks Branch will be easily accessible to thousands of members living in South San Antonio. With a full-service lobby, six drive thru teller lanes, and two drive-up ATMs, members will have easy access to this new location. The current location at 7901 Challenger Drive will remain open until the new location opens in late August 2006.

"Many things have changed since we opened our first branch on Brooks Air Force Base in 1959, and now, almost 50 years and some 21 branches later, we still have the same mission," said Sally Pyrc, Vice President of Randolph-Brooks. "That mission, simply stated, is to help people," she added. "This new branch is a testament of our dedication to providing our members on the Southside with quality service and supreme convenience."

"I'm very excited about this [credit union] opening up at this location," said Roland Gutierrez, City of San Antonio, Councilman for District 3, who served as special guest speaker. "I'm excited because of the potential for growth in our community. As you can see, and a lot of folks in other parts of the city are beginning to see, the Southside is booming and you are the pioneers — if you will — at the beginning of that boom," continued Councilman Gutierrez.

"Serving on the Board of Directors for almost 20 years, I've seen Randolph-Brooks grow from six branches to 22, plus four in-school branches — a tremendous accomplishment for an institution that started with just nine members and \$45," said Col. Frederick Walters, Randolph-Brooks Chairman of the Board of Directors. "Our Brooks Branch will offer state-of-the-art technology to make it easier and quicker for members to conduct their financial transactions," concluded Walters.

a Member of FTBFCU since the 1970's and currently serving in the U.S. Army as LTC, Deputy Project Manager Rapid Equipping Force... 1st Advantage FCU, VA welcomes **Lisa Simmons** as the new Relationship Manager at their Mercury Branch located in Hampton. Simmons will be responsible for business development, lending, financial services, and new member growth as well as membership retention. Before joining 1st Advantage, she served as Branch Manager with Local Oklahoma Bank in Oklahoma City, and Branch Manager at Old Point National Bank. Simmons, a Hampton native, is actively involved with the American Red Cross, Young Professionals of Hampton Roads, Urban League of Hampton Roads and Six House, Inc. She brings with her seventeen years of banking experience... Security Service FCU is pleased to announce its 2006-2007 Board of Directors: Chairman of the Board, **Max Giovannini**; 1st Vice Chairman, **Bob Egger**, 2nd Vice Chairman, **Bill Ballard**; Treasurer, **Allen Snyder**; Secretary, **Mary Holub**; and Directors; **Tim McCallum**, **Pete McNamee**, **Joe Coleman**, **James O'Farrell**, **Grover Jackson** and **James Tattini**. The credit union has also elected **Cliff Turner** as its first director emeritus. Turner was initially elected to the SSFCU Board of Directors in 1958 and served until his retirement in 2005... North Island CU announced today that **Richard J. Ganz** has been hired as branch manager for the credit union's newest location in Carlsbad. As branch manager, Ganz will be responsible for the sales and operations of the Carlsbad office... Following its 54th Annual Meeting the VyStar Credit Union Board of Directors announced the following election results. **George R. Berry, P.E. (Ted) Hewitt** and **Ralph R. Story** have been elected to three year terms on the VyStar Credit Union Board of Directors. The Executive Committee of the Board was selected as follows: Chairman, P.E. (Ted) Hewitt; Vice Chairman, **George R. Berry**; Treasurer, **Esther T. Schultz** and Secretary, **Ralph R. Story**.

**You can now
register online
for DCUC 2006!**

Online Tool Makes it Easy to Sign up for Direct Deposit of Social Security Payments

Go Direct

The U.S. Department of the Treasury and the Federal Reserve Banks, as part of their Go Direct campaign, today announced a new online enrollment system for banks and credit unions that allows fast, convenient enrollment in direct deposit for federal benefit payments, including Social Security and Supplemental Security Income (SSI). The online enrollment option is available at www.GoDirect.org.

"We recognize that many people turn to their bank or credit union first to get help with important financial matters – including switching to direct deposit for their federal benefit payments. Our new Go Direct online enrollment tool was designed to assist our financial institution partners as they serve their customers receiving Social Security payments" said Kathy Paese, vice president of the Federal Reserve Bank in St. Louis. "Online enrollment is also available to any individual to sign up for direct deposit of their Social Security payment."

Go Direct is a national campaign to motivate Social Security, Supplemental Security Income (SSI) and other federal benefit recipients to use direct deposit. The campaign champions the Treasury's longstanding efforts to shift from paper payments to the safer, easier and more secure option of direct deposit. Go Direct reaches out to federal benefit recipients through people and organizations they know and trust — especially financial institutions — to inform them about the benefits of direct deposit and to help them sign up for it.

The new, easy-to-use online enrollment system for direct deposit is one more way the Treasury and the Federal Reserve Banks are expediting the sign-up process for everyone involved. The online enrollment system means tellers can help customers faster — saving time and helping to promote a positive customer/member experience.

"Before we created our bank profile online, we were converting people to direct deposit using the paper mail-in forms," said Bob James, president and CEO of First Charter Bank in North Carolina. "The online system is quick and easy. It has made the sign-up process much more streamlined for our service associates and our customers are pleased we can enroll them in just a matter of minutes."

How to sign up online: The online sign-up option allows financial institutions to set up a one-time secure profile that can be used time and again by employees in multiple branches to sign up federal benefit recipients for direct deposit. Each time they enter an enrollment, the financial institution's profile will provide basic information, which means faster enrollments with fewer errors. The online option recently became available for institutions and already dozens of financial institutions are using it, according to the Treasury.

"We have completed more than a dozen direct deposit enrollments using the Go Direct system, and we're very excited about it," said Susan Cobb, a member service representative at Ohio Catholic Federal Credit Union. "We didn't have a good way to enroll people before — this makes it easy — and signing up our members for direct deposit is one more way for us to show them we care."

Financial institutions may begin using online enrollment by doing the following:

1. Go to www.GoDirect.org and select "Sign up Now" on the home page.
2. Choose Option 1 — Sign up via our secured system now.
3. Select the enrollment option that applies to you: "Financial Institutions"
4. Select "First Time User?" and follow the step-by-step instructions for registering a new user profile.
5. After activating your profile, you can immediately begin enrolling customers /members.

If you have questions about setting up a profile, call Go Direct Customer Service at (888) 382-3725 and ask to speak to a customer service representative about online enrollment.

About Go Direct: Go Direct has established Web sites, www.godirect.org (English) and www.directoasucuenta.org (Spanish), where people and organizations can learn more about the campaign and the benefits of direct deposit, as well as sign up online for direct deposit of federal benefits. The campaign also has toll-free numbers to help people sign up for direct deposit right over the telephone: (800) 333-1795 (English) and (800) 333-1792 (Spanish).

Travis CU Assists Students By Sponsoring Largest Ever Cal Grant Presentation for Solano County High Schools

Lila Dressen, Marketing

Local high school seniors seeking to make their college dreams a reality joined Travis CU as they sponsored the largest ever Cal Grant presentation by Lieutenant Governor Cruz Bustamante and speakers from the California Student Aid Commission at The Mission.

The presentation, the first Bustamante has ever given in Solano County, drew hundreds of students, local dignitaries and school officials. Other speakers and attendees included: Assembly Member Lois Wolk, Solano County Superintendent of Schools Dee Alarcón, local dignitaries, college representatives and Travis CU CEO Patsy Van Ouwerkerk as the emcee. Representatives from the Student Aide Commission were also on hand to field questions from students.

Cal Grants are free money for eligible students — they are not loans — available to college-bound high school seniors and students who are transferring to a four-year school from a community college.

“The cost of getting a college education does not have to be a barrier to earning a college degree thanks to the Cal Grant program,” added Dee Alarcón, Solano County Superintendent of Schools. “Eligible students may receive up to \$8300 per year by applying for Cal Grants, and this money does not have to be paid back. Students can concentrate on their education without the stress of financial worries. I commend Travis CU for its commitment to education by increasing the awareness of Cal Grant opportunities.”

To ensure that all students have access to the Cal Grant information, Travis CU taped the presentation and is sending DVD’s to every Solano County high school. The DVDs will be available to all Solano County high school students through their Scholarship counselors.

“Travis CU saw sponsoring and taping this event as part of its commitment to education in our community,” said Van Ouwerkerk. “The rising fees of California’s state colleges and universities have prevented many students from attending or finishing college, and we believe the Cal Grant is their answer. That’s why it’s so important for us to help get the information out to students.”

Bustamante established the College Opportunity and Outreach Program (COOP) as a major outreach campaign designed to educate parents, families, students and educators about today’s unprecedented opportunity to attend college in California. The key goals of COOP are to create a coordinated statewide information outreach campaign, develop a new state tax credit program to help middle class working families better afford college and “Going to College Forums” to provide information on Cal Grants to local communities across the state.

“California launched the Cal Grant program a few years ago in recognition of the fact that education beyond high school is not a luxury — but a necessity,” said Bustamante. “If future workers are to succeed in a global economy, they need the skills and tools that a college education provides. Cal Grants can be the key to a brighter, more lucrative future. I thank the good folks at Travis CU for facilitating this Cal-Grant orientation. Once again, they are demonstrating their commitment to education and the community.”

“If future workers are to succeed in a global economy, they need the skills and tools that a college education provides. Cal Grants can be the key to a brighter, more lucrative future.”

— Lieutenant Governor
Cruz Bustamante

NCUA-FDIC Hosts Update on Federal Deposit Insurance Coverage Changes

National Credit Union Administration (NCUA) Vice Chairman Rodney E. Hood joined Federal Deposit Insurance Corporation (FDIC) Acting Chairman Martin Gruenberg for an update to consumer organizations and financial services associations regarding the impending changes to federal deposit insurance coverage.

“I was pleased that the NCUA and FDIC joined together for such an important forum to discuss the implementation of deposit insurance changes recently signed into law by President Bush,” said Vice Chairman Hood. “It is vital that credit unions have accurate information available for members. We look forward to the assistance of those within the credit union system and consumer affairs in outreach efforts concerning enhancements to deposit insurance.”

During the meeting, the NCUA Board will consider an interim final rule with request for comments that amends its share insurance rules to implement amendments to the Federal Credit Union Act made by the Federal Deposit Insurance Reform Act of 2005 and the Federal Deposit Insurance Reform Conforming Amendments Act of 2005.

The interim final rule: (1) defines the “standard maximum share insurance amount” as \$100,000 and provides that beginning in 2010, and in each subsequent 5-year period thereafter, NCUA and FDIC will jointly consider if an inflation adjustment is appropriate to increase that amount; (2) increases the share insurance limit for certain retirement accounts such as IRAs and Keoghs from \$100,000 to \$250,000, subject to the above inflation adjustments; and (3) provides pass-through coverage to each participant of an employee benefit plan, but limits the acceptance of shares in employee benefit plans to insured credit unions that are well capitalized or adequately capitalized. Additionally, NCUA is amending its share insurance rules to clarify insurance coverage for qualified tuition programs, commonly referred to as 529 plans, and share accounts denominated in foreign currencies.

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the latest
news at:

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San Antonio!

Site of the 43rd Annual DCUC Conference August 6-9, 2006

San Antonio captures the spirit of Texas. Now the eighth largest city in the United States, the city has retained its sense of history and tradition, while carefully blending in cosmopolitan progress. The city has always been a crossroads and a meeting place. Sounds and flavors of Native Americans, Old Mexico, Germans, the Wild West, African-Americans and the Deep South mingle and merge. Close to twenty million visitors a year delight in the discovery of San Antonio's charms. We hope you will become one of them!

Historical Perspective

For history buffs, San Antonio is a mecca. Native Americans first lived along the San Antonio River, calling the area "Yanaguana," which means "refreshing waters." A band of Spanish explorers and missionaries came upon the river in 1691, and because it was the feast day of St. Anthony, they named the river "San Antonio."

The Alamo — www.thealamo.org — The actual founding of the city came in 1718 by Father Antonio Olivares, when he established Mission San Antonio de Valero, which became permanently etched in the annals of history in 1836 as The Alamo where 189 defenders held the old mission against some 4,000 Mexican troops for 13 days. The cry "Remember the Alamo" became the rallying point of the Texan revolution against Mexico. Located in the heart of downtown, today The Alamo is a shrine and museum. A tour of downtown San Antonio will uncover centuries of history, including:

La Villita — one of the original settlements was comprised of Spanish soldiers and their families. www.LaVillita.com

Spanish Governor's Palace — the seat of government when San Antonio was the capital of the Spanish Province of Texas

The **San Fernando Cathedral**, whose construction was started in 1731 by Canary Islanders. www.sfcathedral.org

Market Square — the largest Mexican marketplace outside of Mexico www.hotx.com/sa/elmercado

And the **Steves Homestead**, a mansion open to the public in the **King William Historic District**.

Just northeast of downtown lies **Fort Sam Houston**, another "must-see" for history buffs. Military greats like Pershing, Stilwell, Krueger and Eisenhower all served at Fort Sam. San Antonio was also a training site of the Buffalo Soldiers; famed African-American cavalry fighters who helped bring peace to the Western Frontier a century ago. Today, Fort Sam is headquarters for the Fifth U.S. Army and the Health Services Command and home of the Fort Sam Houston Museum and the U.S. Army Medical Department Museum.

An Urban Masterpiece

Amidst the daily hubbub of the busy metropolitan downtown, sequestered 20 feet below street level, lies one of San Antonio's jewels — the Paseo del Rio. Better known as the "River Walk," these cobblestone and flagstone paths border both sides of the San Antonio River as it winds its way through the middle of the business district. **The River Walk** has multiple personalities — quiet and park-like in some stretches, while other areas are full of activity with European-style sidewalk cafes, specialty boutiques, nightclubs and gleaming high-rise hotels.



Mom Tends to Injured in Iraq

By Spc. Cassandra Groce, 133rd Mobile Public Affairs Detachment

TIKRIT, Iraq — The “Dura Mater,” or tough mother, of medicine at the Ambulatory Care Center here is an integral part of the leadership of the 47th Combat Support Hospital, 30th Medical Brigade out of Fort Lewis, Wash. Maj. Colleen Shiraishi, the officer in charge of the ACC and a nurse practitioner, has served in the military for more than a decade.

Being a mother of three with an experienced background in medicine has made her an invaluable asset as well as a beloved member of the hospital. “She’s totally like my mom,” said Sgt. Melissa Navarro, a member of the ambulatory care center team. “She makes you feel at home.” In addition to making a foreign country feel like home, she said she is also hoping her time in Iraq will be spent serving the civilians of the country. “I would like to get involved in the MiTT (Military Transitional Training) team,” said Shiraishi. Shiraishi, a native of San Diego, Calif., might be get-

ting her wish since hospital members have just finished a series of cultural awareness training classes, including a tea service class. The team plans on using some hospital soldiers in evaluating Iraqi facilities in April. “We’re really excited about that,” said Shiraishi. “I want to tell my kids I saw the culture, the people and made a difference. This is a difference I can make and go away happy about.”

Shiraishi first became a member of the military services in 1991 when she joined the U.S. Navy as a nurse. “It was destiny; I had the background for this job,” said Shiraishi, who was a nurse’s maid at the age of 14. She gained these skills from her mom who was also a nurse. After the Sept. 11 attacks, Shiraishi switched to the Army. “It was truly after 9-11,” said Shiraishi. “The Army said they needed nurse practitioners, and that’s what I wanted to do.” Switching services brought a slew of challenges for the officer who was unfamiliar with the

Army. “At OBC (Officer’s Basic Course) because I came in a major, the NCOIC (noncommissioned officer in charge) gave me an M-16 rifle and said, ‘Here Ma’am, I bet you can show everyone here how to break this down,’” said Shiraishi, laughing. “I was like, all Marines would have to be dead before they gave a Navy nurse a rifle. I had only qualified on a 9-mm pistol.” The change in missions between the services was a new experience for Shiraishi. “We (Navy nurses) had Marine escorts,” said Shiraishi. “That’s a difference in the services. Our (Army) medics become the security pullers and set-up perimeters. You are a soldier first.”

This soldier-first mentality of the Army has not been the only change for the major. She also has seen a change in the role of women over the years in the military. “The Army has been good at expanding the role of women because of need, but need is a great motivator,” said Shiraishi. “I think women have gone from an ancillary role to where they are part of the power structure. Twenty years ago it was hard for women to get into a command position.” Shiraishi said she plans on staying in the military and finishing another 10 years on active duty.

Defense Credit Union Council
601 Pennsylvania Avenue, N.W.
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