



ALERT

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2016 SHOWCASE WITH A PURPOSE

DCUC to Support Home Base for 2016 Conference Fundraiser

DCUC 53rd Annual Conference,
August 14 – 17, 2016

For over a decade, the Defense Credit Union Council has enriched our Annual Conference showcase by holding a Silent Auction that benefits a non-profit directly serving the Military. Giving back to a worthy cause that supports our troops has significantly enhanced our conference and made a substantial difference in the lives of our wounded warriors. This year will be no different!

This year, DCUC has selected Home Base, a non-profit dedicated to healing the Invisible Wounds of War for post-9/11 service members, veterans and their families through clinical care, wellness programs, outreach, education and research.

Since its founding in 2009, Home Base has worked in partnership with the Red Sox Foundation and Massachusetts General Hospital. It operates the largest private sector program in the U.S. to achieve its goals of helping our Veterans and men and women in uniform.

Attendees of DCUC's 53rd Annual Conference are able to support this wonderful program in a variety of ways: donating an item to the silent auction, purchasing mulligans at the 23rd Annual VADM Vincent Lascara Golf

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CEO UPDATE

DFAS Perspective: TGAs & Blended Retirement System

Roland "Arty" Arteaga, President/CEO, DCUC

Earlier this month I had the occasion of visiting with Mr. Bill Hawbecker (Director Bank and Credit Union Programs at DoD) and his staff, and Ms. Cynthia Garcia, Director for Finance Standards and Customer Services, Defense Finance and Accounting Service (DFAS). Both meetings provided me an opportunity to highlight the resilient support and exceptional service being provided by you...and to elaborate and discuss various issues we are tracking on your behalf.

Issues such as the Military Lending Act, Commercial Solicitation on DoD installations, no cost land leases, base access policy (to include Force Protection Threatcon levels), DoD Financial Management Regulation Volume 12 Chapter 33, AAFES contracts, the USPS Inspector General report (vis-à-vis banking services), the Military Compensation and Retirement Modernization Commission report (as it pertains to financial literacy and the blended retirement system), outsourcing and sponsorships, DoD budget cuts, logistical support, the Department's on-going efforts to push for another round of Base Realignment and Closure, and a host of other issues continue to be front and center on our radar screen. And traveling to DFAS Columbus and meeting with key individuals at the DoD pronopency level allowed me the opportunity to highlight the impact of these issues on you...and on our troops and their families—both on and off-base!

In addition to the above topics, two significant issues came to light during the meetings: Treasury General Accounts (TGAs) and the Blended Retirement System.

With regard to TGAs, traditionally the on-base bank is designated and approved by the Treasury as the general depository on the installation. However, as a number of banks have terminated their operations on the base, your Liaison Officer likely will ask that you establish a TGA and fill the void (created by the bank's departure). This is a reasonable request, especially if you are the sole financial institution on base, as funds from the various installation activities must be deposited in a TGA. To date, I have been advised that you have responded favorably...and the management and staff at DFAS' Bank and Credit Union Program Office are most appreciative and grateful for your support. That said, there is no requirement nor mandate for you to host the TGA...and your lease cannot be terminated, if you opt not to do so. Conversely, if you decide to forego the TGA, the Command and DFAS can petition the Treasury to secure a TGA from an outside source (an off-base Financial Institution). I do not envision such a situation occurring, but if it does or if you have questions regarding the establishment of a TGA, do not hesitate to contact us.

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DEFENSE CREDIT UNION COUNCIL, INC.

is an association of credit unions serving Department of Defense personnel, military and civilian, worldwide.

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Andrews FCU's Rosalind Bishop, Regional Manager DC/MD/VA; Bennie Roberts, Vice Chairman, Board of Directors; and Henry Bowman, Board of Directors, seen here with Mr. Major Anderson, one of the original Tuskegee Airmen. Photo courtesy Andrews FCU

Andrews FCU Sponsors Tuskegee Airmen Youth Breakfast

Scott Bolden, Andrews FCU

Andrews FCU sponsored JROTC, and other local high school students for the East Coast Chapter of the Tuskegee Airmen, Inc. youth breakfast held at the Clubs at Andrews. The theme for the event was "Empowering Our Youth to Ensure the Future."

Keynote speaker Col. Norvel "Rock" Dillard, United States Army (Ret.), challenged a group of young people, mostly from Junior ROTC units from high schools in Prince George's County, Maryland, to maintain their focus and to set goals that allow them to go further in life.

"We were honored to sponsor and participate in this prestigious event again this year," said Andrews FCU's Rosalind Bishop, Regional Manager DC/MD/VA. "We are always looking for ways to support our local community, and service members in particular. This event afforded us with an opportunity to do both."

Young Professionals Influencing the Credit Union Industry

Deb Jewell, Marketing Mgr.

Three of Delaware's rising young credit union professionals have been selected to serve on the DE Credit Union Leagues Young Professionals Network (YPN). Cheri Bryant, Nikkia Sykes and Nick Little, all whom are employed at Dover FCU, are rising stars who are making valuable contributions to the industry. As a result of their influence as a young professional, they will represent Dover Federal at the 2016 DCUL Convention in April. Nick and Cheri stated, "It felt great to be honored and acknowledged by Dover Federal and specifically recognized by our CEO David Clendaniel. As a Young Professional, we are looking forward to collaborating with peers and developing skills that can directly empower our future career opportunities." While fellow YPN Nikkia Sykes has been a member of the DCUL YP Network for more than a year, she has been appointed to the YPN Steering Committee. With this position, Nikkia is hoping to serve as a voice for Millennials. "Credit unions compliment the way Millennials think. We are family oriented, we want personalized service, and we want to make a positive difference for others. I am looking forward to help steer the influence credit unions have amongst my peers."

ACU Receives Three Diamond Awards for Outstanding Marketing Achievements

Heidi West, VP of Marketing and Business Development

ACU was recently honored with three Diamond Awards, which recognizes outstanding marketing and business development achievements in the credit union industry. The awards were presented by the Credit Union National Association (CUNA) Marketing & Business Development Council, a national network comprised of over 1,200 credit union marketing and business development professionals. Awards are given in each of 30 categories ranging from advertising to community events and beyond.

ACU won in the categories for brand awareness, television, and the category best in digital advertising for its 2015 This I Believe campaign featuring real ACU members.

“The Diamond Awards competition represents the pinnacle of credit union marketing and business development,” said Andy Reed, Chair of the CUNA Marketing & Business Development Council, and President and CEO, Texas People FCU. “Honoring credit unions in 30 categories, ranging from brand awareness to website, social media to mobile marketing, credit unions and individuals that receive these awards represent the very best of the best in their profession.”

Award winners were recognized at the council’s 23rd annual conference.

Travis CU Receives Diamond Award for Outstanding Marketing Achievements

Sherry Cordonnier, Director of Corporate Relations

Travis CU was recently honored with a Diamond Award, which recognizes outstanding marketing and business development achievements in the credit union industry. The award was presented by the Credit Union National Association (CUNA) Marketing & Business Development Council, a national network comprised of more than 1,200 credit union marketing and business development professionals. Awards are given in each of 30 categories ranging from advertising to community events and beyond.

Travis CU won the Social Media category for its entry, entitled “Financial Wellness Blog.” The blog promotes financial education and literacy among members. It was launched last summer and posts at least three times a week, providing content on various financial topics, including money management, home loans, consumer credit and debt.

“We are extremely proud of our efforts to provide financial education tools that reach all segments of our membership,” said Barry Nelson, president and CEO of Travis CU. “At Travis CU we exist to create value for our members and the communities we serve. Financial education is one of the many values Travis CU has to offer: it costs little, risks nothing, and returns huge rewards.”

Financial Center Receives Two Diamond Awards

Dusty Simmons, Marketing/PR

Financial Center First CU was recently honored with two Diamond Awards which recognize outstanding marketing and business development achievements in the credit union industry. The awards were presented by the Credit Union National Association (CUNA) Marketing & Business Development Council. Awards are given in 30 categories ranging from advertising to community events. Financial Center won in the print category for its Step Smart Certificate ad and in the community event category for Mobile Fun Days, which celebrated the launch of the credit union’s mobile deposit app.

Hanscom FCU Visits Fisher House

Patricia Warden-Conty, Marketing Communications Manager

A home cooked meal is nourishing to body, mind, and soul. That’s the theory behind Hanscom FCU’s commitment to donate and prepare dinner for guests during regular visits to Fisher House Boston.

Fisher House is an international organization that provides housing for family members caring for veterans hospitalized at a VA facility. Fisher House Boston is located at the West Roxbury Veteran Affairs Medical Center, where Hanscom FCU has a branch.

“Fisher House guests spend their days caring for a hospitalized loved one. That’s stressful,” said Paul Marotta, Chairman of the Board for Hanscom FCU and frequent volunteer. “This is a way to show families that they are cared for, too.”

Fort Sill FCU Celebrates Their 60th Annual Meeting

Madonna Attocknie, FSFCU Marketing Officer

On Tuesday, April 5, members of Fort Sill FCU gathered for their 60th Annual Meeting at Great Plains Coliseum Annex Building in Lawton, Oklahoma. During the meeting, Robert Hopper, Chair, recognized the current and former volunteers and staff.

Mr. Hopper expressed his appreciation for all the years of their dedication to the credit union. After reports were given, the members elected by vote of acclamation the two volunteer incumbents, Scott Hatch and James Apriesnig.

The board of directors are as follows:

- Charles Hutchinson, Chairman
- Robert Hopper, Vice Chairman
- Scott Hatch, Treasurer
- Sonya Forbes, Secretary
- Janice Dodd, Director
- James Apriesnig, Director
- Chearlene Glover-Johnson, Director



Patsy Stuard, left, and CeJae Vtipilson, right, present the gift card donation to Richmond Fisher House Director, Wayne Walker, center. Photo courtesy Fort Lee FCU

Fort Lee FCU Helps Veterans and Families at Fisher House

Sarah Marks, VP, Marketing & Advertising

Fort Lee FCU, in partnership with Armed Forces Financial Network (AFFN), was honored to present a donation of \$1,000 in gift cards to the Richmond Fisher House. The Fisher House is a “comfort home” where families of veterans can stay free of charge while their loved one receives care at the Richmond Veterans Administration Medical Center (RVAMC). This home enables family members to be close to their loved one during their treatment, rehabilitation and recovery.

Marine FCU’s 2016 Scholarship Recipients

Ceci Markwick, AVP Corporate Communications

On March 22, five outstanding high school seniors were selected to each receive a \$2000 Marine FCU Scholarship. They are as follows: Bryan Rusch, Jacksonville High School, NC; Matthew Schaefer, North Stafford High School, VA; Michael Setzler, Jacksonville High School, NC; Zachary Martin, Brooke Point High School, VA; and Carter Phillips, Dixon High School, NC. Marine FCU congratulates their scholarship recipients on their academic achievements and wishes them success in their future endeavors.

Southeastern CU Donates \$15,000 to Local Cancer Agencies

Courtney Gooding, Marketing Manager

Southeastern CU donated \$5,000 to three local cancer organizations, totaling \$15,000, to support cancer prevention, research, and treatment. “I hope it sends a message that we care. I hope it sends a message that we’re not simply a credit union, but committed to giving back to the communities we serve,” says Southeastern CU President/CEO Mike Gudely.

The Cancer Coalition of South Georgia, the American Cancer Society’s Relay for Life, and the Partnership Cancer Fund each received a donation. Representatives of the organizations say community support is crucial in battling cancer in South Georgia, where cancer rates are some of the highest in the Southeast United States.

This is the second year in a row Southeastern has made a \$5,000 donation to Relay for Life and the Cancer Coalition of South Georgia, and the third year in a row to Partnership Cancer Fund.

Service CU Announces Outstanding Levels for 2015

Lori Holmes, Assistant Vice President of Marketing

Service CU once again reported outstanding results for another year of exceptional growth during its 59th Annual Meeting Thursday, March 31 at its Corporate Offices in Portsmouth.

Service CU’s exemplary 24/7 Live Person Service, state-of-the-art technology delivery, philosophy of exceeding members’ service expectations, vision and sound management are among the top reasons for consistent record-breaking growth year after year.

Col. James Ryan, Commander of 157th Air Refueling Wing, New Hampshire Air National Guard at Pease Air National Guard Base, Portsmouth Mayor John Blalock, and Defense Credit Union Council President/CEO Roland “Arty” Arteaga spoke to the nearly 300 members attending the Annual Meeting, applauding Service CU for their enormous support and service to their communities and the military. Letters of congratulations were sent from Senator Kelly Ayotte, Senator Jeanne Shaheen and Congressman Frank Guinta’s offices.

Service CU expanded its strong footprint in 2015 with the merger of Guardian Angel CU, adding branches in Berlin and Lancaster, and then later in the year the credit union opened up another branch in Coos County in Gorham. The credit union also opened its first military branch in the U.S. outside of New England in Grand Forks, ND. Service CU returned to its roots in Pease when it opened up another branch on the Air National Guard Base.

“Our commitment to our members is a significant component of Service Credit Union’s continued success. We pride ourselves on helping our members and the communities in which they live,” said Clifford Taylor, Chairman of the Service CU Board of Directors. “This was evident in our timely deliveries of the latest technology and our increased access and convenience for our members.”

Belvoir FCU Announces Merger with PenFed CU

Amy McConnell, MBA, CMP, Marketing & Public Relations Manager

Belvoir FCU, \$320 million in assets, 26,000 members and headquartered in Woodbridge, Virginia, announced that it will merge with the Alexandria, Virginia headquartered PenFed CU, which has nearly \$20 billion in assets and 1.4 million members. The merger will take place May 1, 2016.

The partnership between Belvoir Federal and PenFed was conceptualized for the betterment of both institutions with one resounding objective in mind—provide the members of the two credit unions with the best value and experience. The merger between Belvoir Federal and PenFed strengthens the membership, employee opportunities, institutional safety and soundness, and community investment opportunities of both credit unions.

Through the new partnership, PenFed expands its field of membership to include the Fort Belvoir Military Community, which is comprised of uniformed personnel, government employees, defense contractors, and family members. Fort Belvoir is home to some of the top national defense organizations, including 19 Department of the Army agencies, 26 Department of Defense agencies, and eight elements of the Army National Guard and U.S. Army Reserve. The largest employer in Fairfax County, Virginia, Fort Belvoir boasts twice as many employees as the Pentagon. PenFed CU also gains an award-winning employee team that is dedicated to member service, five convenient branch locations, and an outstanding membership base focused on America's national security.

With the coming together of the two credit unions, Belvoir Federal gains access to PenFed's suite of highly-regarded products, low loan rates, increased community investment and marketing dollars, along with magnified career opportunities for its personnel.

James Schenck, president and CEO of PenFed CU said, "The boards and management teams of both credit unions evaluated the benefits of a joint partnership and determined that collectively, we could enhance the value and experience for the members of our institutions. Our number one priority is our members, and together, PenFed and Belvoir Federal can accomplish more for them than if we remain two separate entities."

"This is a wonderful partnership for both credit unions," stated Patricia Kimmel, president and CEO of Belvoir Federal. "As like-minded organizations, we continually strive to make an impact on the communities we serve. PenFed and Belvoir Federal will make an outstanding team."

Pen Air FCU Hosts Free Shredding Event to Combat Identity Theft

Patricia Veal, CME, Director of Public Relations

Pen Air FCU and Shred-it Inc. offered the local community an opportunity to shred sensitive documents during a two-hour event at the Pen Air Corporate Office in which over 150 cars stopped by and shredded over 7,500 pounds of materials.

It was promoted in advance for people to bring up to 50 pounds of sensitive information to be shredded for free. However, many folks brought trunks full of materials—obviously from years of over accumulating. "We were pleased to see the response to our Shred Day," says Pen Air Director of Public Relations, Patricia Veal. "It was great to see so many members as well as other folks in our community combatting identity theft through this free event."

In addition, the Better Business Bureau of Northwest Florida was on hand to provide resources on identity protection. Norman Wright, Director of the BBB for NW Florida explains, "Consumers are concerned with protecting personal financial information and so we are happy to share with them information that will better protect them against identity theft."



SHOWCASE WITH A PURPOSE

continued from page 1

Tournament, buying raffle tickets for the always popular 50/50 drawing, and bidding on silent and live auction items during the showcase.

Join us for our 53rd Annual Conference to network with outstanding corporate partners and credit union friends and help DCUC support Home Base!

CEO UPDATE *continued from page 1*

One word of caution regarding mergers or change of control and TGAs. If the acquired credit union has a TGA in its Operating Agreement, you are required to provide that service as well. However, before doing so, *you must be approved and designated as the TGA by the Treasury*. Per the DoD FMR, Volume 5, Chapter 11, requests to change a general depository must be submitted by the Credit Union Liaison Officer to DFAS no later than 35 calendar days prior to desired deposit start date.

In terms of the Blended Military Retirement System, I covered this topic in detail in February's *ALERT*. Suffice to say, updating the Department's financial systems to accommodate the new retirement plan will be a challenge. Even more of challenge will be the development of educational materials to help our troops better understand the new Blended Retirement System and the investment options available to them...and the train-up of the Department's Installation Personal Financial Managers and Counselors. More to come on this subject; but that said, rest assured, we will continue to collaborate with DoD to ensure on-base financial institutions are privy to the training and educational materials being developed by the Department.



53rd Annual DCUC Conference Boston, Massachusetts

DCUC is pleased and proud to announce that the following speakers have agreed to join us at the Fairmont Copley Plaza in Boston on Monday, August 15 during our upcoming 53rd Annual DCUC Conference, where our focus will be on *Defense Credit Unions: Power of the Past... Force of the Future.*

Mark Meyer

Mark turns big research questions into relevant key findings and big ideas into products for a changing world as one of North America's top cooperative finance thinkers. His critical thinking shows through in his approaches to innovation and research on consumer behavior.

As CEO of Filene, he leads a team of brilliant thinkers, who deliver research and innovation to inspire people to understand the opportunities for cooperative finance to transform communities and lives.



Mark will address the topics of technology and consumer finance and discuss how to utilize innovations to help your membership grow.



Delegate, Guest, and Tours Registration is now open. See the Preliminary Program for details. Go to www.d cuc.org for all of your conference needs and questions.

Hotel: Fairmont Copley Plaza \$269/night

Golf: Red Tail Golf Club \$150 per person, \$50 club rental



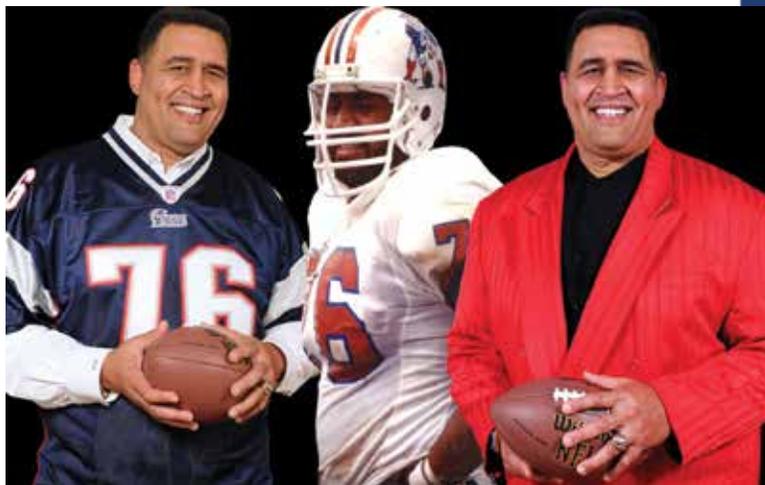


August 14–17, 2016

Power of the Past...Force of the Future

Brian Holloway

A Stanford University Academic, All-American, launched from his Silicon Valley roots to the National Football League as the New England Patriots 1st Round Draft Pick in 1981. Holloway achieved All-Rookie honors his first year and quickly rose to become "...the best Blindside Tackle in the NFL" reported by NFL Legend and Hall of Famer "Mean" Joe Greene.



As a 5 time NFL ALL-PRO, Holloway's leadership helped propel the 2014 Patriots to SUPERBOWL XX as Team Captain.

Today, as America's #1 most requested motivational speaker, Holloway has traveled over 15,000,000 miles hired by 379 Fortune 500 companies. Recent clients include Apple, HP, Microsoft, Intel, Verizon, The White House, Harvard Business School, Homeland Security, Ford, Walmart, State Farm, MetLife, Bank of America, Ford, Wells Fargo, Walgreens, and Wealth Management.

Boston Red Sox Tickets

If your Saturday evening is free, why not take in a baseball game at historic Fenway Park! The Park is less than two miles from the Fairmont Copley Plaza... you can cab it, or take Boston's metro system, the T, or walk on a nice evening. Either way, it is less than 20 minutes away!

Although the Boston Red Sox's do not offer discounted tickets for weekend games in the summer, they have dedicated a block of tickets to DCUC for the Saturday evening game, August 13, against the Arizona Cardinals. No fees to pay; tickets are being sold at face value in the areas below. Tickets must be purchased by **May 1, 2016**.

Infield Grandstand \$78
Outfield Grandstand \$45



To purchase your tickets simply create an account at <https://groupmatics.events/#/event/dcuc> and follow the easy steps.





PenFed leaders attend the Tuskegee Airmen Foundation's 75th anniversary celebration of the Tuskegee Airmen in downtown Montgomery, Ala., March 22. Photo courtesy PenFed

PenFed Provides Key Sponsorship of Tuskegee Airmen Event

T. V. Johnson, VP, Corporate Communications

PenFed CU is proud to have been a participating sponsor of the Tuskegee Airmen Foundation's celebration of the men and women who were part of the Tuskegee Experience that began 75 years ago at Tuskegee Army Airfield, in Tuskegee, Alabama, March 22, 1941.

PenFed senior leaders, Board Member and retired Army Col. Lonnie Stith, President and CEO James Schenck, and Executive Vice President of Global Fixed Assets, Rocky Mitchell, traveled to Montgomery, Alabama to honor the Tuskegee Airmen on their 75th anniversary. Stith noted that the famed Tuskegee Airmen demonstrated their mettle and acquitted themselves with distinction in combat long before President Harry S. Truman ended segregation in the military by signing Executive Order 9981 July 26, 1948.

"The Tuskegee Airmen shattered stereotypes of African Americans by taking to the skies over Europe to battle the German Luftwaffe," Stith said. "However, while on the ground at their overseas bases, they often found that the discrimination they'd faced at home in the states had simply been imported."

"We had the pleasure of meeting people who were not only eyewitnesses to history, but active participants who did their part to defeat a regime that threatened the world," said Schenck. "Their love of country and willingness to fight to defend it—even in the face of such overwhelming adversity is eye-watering. While I am humbled by the Tuskegee Airmen's sacrifices and the obstacles they overcame, words can hardly express the pride I feel for them as fellow Americans."

Mitchell described meeting the legendary fliers as a remarkable experience. "To be in the presence of such a renowned group of patriots was genuinely awe-inspiring. They paved the way for many future generations by demonstrating the art of the possible—against incredible odds," he said.

See pages 6–7 for details about DCUC's 53rd Annual Conference.

Armed Forces Financial Network, Scott CU Donate Gift Cards to Local Fisher House

Adam Koishor, Chief Marketing Officer

Employees of Scott CU in partnership with the Armed Forces Financial Network presented \$1,000 in thank you gift cards to help military families staying at the Fisher House in St. Louis. The 20 gift cards will be given to family members of injured or ill military members or veterans to help them with expenses during their stay while their family member receives medical treatment.

The Fisher House, which is at Jefferson Barracks in St. Louis, is available to families of patients who are wounded or ill and are undergoing extensive medical treatment at the VA Medical Center. It provides warm, caring, comfortable, and convenient lodging for family members at no charge. This allows families constant access to their loved one, according to St. Louis Fisher House Manager Vanniecia Brown.

"We have heard stories of family members who stay at the Fisher House and need money for their everyday needs. Sometimes it is because their stay at the house becomes extended while their family member is being treated at the hospital," said Scott CU Community Relations Supervisor Jennifer Hess. "We are honored to partner with AFFN to be able to provide these gift cards for the family members for free. They are truly a thank you to the family for their loved one's service to our country."

Scott CU has supported the local Fisher House with several fund raising efforts. "When they were raising money to build the Fisher House here, we were excited about the opportunity to help with the effort to provide housing for injured military members' families during their time of need," Hess said. "Now, we are happy to play a small part in helping them offer support to the families who are staying at the house. We are thankful for the partnership with AFFN."

The St. Louis VA Medical Center has been designated as a "Polytrauma Center" for treating veterans wounded in Iraq and Afghanistan.



Left to right: Langley VP of Business Lending Natasha Merz, AVP of Corporate Relations Gary Hunter and BBBS CEO Ayanna King. Photo courtesy Langley FCU

Langley FCU Donates \$10,000 to Support Big Brothers Big Sisters

Sue Thrash, Public Relations Director

Langley FCU presented a \$10,000 check to Big Brothers Big Sisters of the Greater Virginia Peninsula for support of their youth mentoring program. The organization serves all children in need but targets children who are living in single parent homes, living in poverty, coping with parental incarceration and children of parents in the military who have been deployed or whose parent has been killed in action.

“By supporting Big Brothers Big Sisters we are able to change the lives of many local children who are in need of guidance and support,” said Langley VP Commercial Lending Natasha Merz. “Kids are our future and the positive relationships nurtured by BBBS have a direct and lasting effect in helping the children to have greater confidence, avoid risky behaviors and achieve educational success.”

For more than 100 years, Big Brothers Big Sisters has matched adult volunteers and children, ages 6 through 18, in communities across the country. National research has shown that the positive relationship between a child and their mentor has a direct impact on that child’s life.

Last year (2014-15) Big Brothers Big Sisters of the Greater Virginia Peninsula served 642 participants. Currently, there are 145 children on a waiting list for mentors.

The DCUC Conference Preliminary Program is available at www.dcuc.org.

RBFCU Bowl-a-Thon Strikes Success for Texas Children’s Hospitals

Inez Maldonado, RBFCU Marketing Communication Specialist

Bowling is fun, but what’s more fun is bowling for a purpose. This is a heartfelt tradition that Randolph-Brooks FCU (RBFCU) has continued by recently completing its 20th annual bowl-a-thon dedicated to raising funds to support Credit Unions for Kids and the Children’s Miracle Network. This year’s events garnered more than 100 bowlers and more than \$27,500 by way of branch and corporate donations, auctions and raffles. The funds raised will benefit children of South Texas at the Dell Children’s Hospital of Austin and the Children’s Hospital of San Antonio. Additionally, teams in Dallas participated for the first time since RBFCU has entered that market, supporting the Plano Children’s Hospital with their inaugural event.

Andrews FCU Sponsors Annual US Air Force Warrior Award Banquet

Scott Bolden, Andrews FCU

Andrews Federal recently sponsored the US Air Force Annual Warrior Award Banquet in Geilenkirchen, Germany. The US Air Force Annual Warrior Awards Banquet was organized to promote Air Force Core Values by recognizing outstanding Performers in 2015. 200 US Air Force personnel and their families were in attendance.

“We were honored to sponsor and participate in this prestigious event,” said Andrews FCU’s James Niba, Schinnen Branch Manager. “It was great to see our service members be recognized for their outstanding accomplishments throughout the year.”

Tinker FCU Elects Volunteers

Nancy Ward, VP/Marketing Director

Members of Tinker FCU elected by vote of acclamation two volunteer incumbents at its Annual Shareholders’ Meeting held Saturday, April 2, 2016, at the Rose State College Hudiburg Chevrolet Event Center in Midwest City. The two volunteers were running unopposed to fill open positions on the board of directors.

Sheila Jones and Rodney Walker were re-elected to the TFCU board of directors. After the annual meeting, board members met to elect new officers, as follows:

- Gary Wall, Chair
- Tiffany Broiles, Vice Chair
- Eldon Overstreet, Secretary
- Rodney Walker, Treasurer
- Sheila Jones, Assistant Secretary #1
- Al Rich, Assistant Secretary
- Bill Watkins, Assistant Treasurer
- Felix Lopez, Associate Board Member
- Stephen Walker, Associate Board Member



Hanscom FCU Chairman of the Board Paul Marotta (center) presents a \$1,500 matching grant from the Armed Forces Financial Network to the Patriot Enlisted Association. Photo courtesy Hanscom FCU

Hanscom FCU Presents Matching Grant for Board Memorial Award

Patricia Warden-Conty, Marketing Communications Manager

Hanscom FCU recently presented a \$1,500 donation to the Patriot Enlisted Association. The funds, provided by the Armed Forces Financial Network, match a \$1,500 grant presented to the group by Hanscom FCU’s Board of Directors last fall.

This is the 12th straight year the AFFN’s Matching Grant Program has added value to Hanscom FCU’s award, which recognizes volunteer groups that serve Hanscom FCU’s membership base.

The Patriot Enlisted Association promotes the professional development, morale, and welfare of junior enlisted US Air Force members and their dependents. Their work strengthens the base’s relationship with the community and provides opportunities for enlisted personnel to develop their Air Force careers.

“We are proud of our association with AFFN,” said Chairman of the Board Paul Marotta. “For over 30 years, they have supported our armed forces by ensuring they have access to their money no matter where they are stationed. We are grateful for the opportunity to further support our member base with this matching grant.”

RBFCU Named One of the Best Companies to Work for in Texas 2016

Inez Maldonado, RBFCU Marketing Communication Specialist

Randolph-Brooks FCU (RBFCU) was recently named as one of the 2016 Best Companies to Work for in Texas. The awards program was created in 2006 and is a project of *Texas Monthly*, the Texas Association of Business (TAB), Texas SHRM and Best Companies Group.

This statewide survey and awards program was designed to identify, recognize and honor the best places of employment in Texas, benefiting the state’s economy, workforce and businesses. The 2016 Best Companies to Work for in Texas list is made up of 100 companies, of which RBFCU is included.

To be considered for participation, companies had to fulfill the following eligibility requirements:

- Have at least 15 employees working in Texas
- Be a for-profit or not-for-profit business or government entity
- Be a publicly or privately held business
- Have a facility in the state of Texas
- Be in business a minimum of 1 year

“RBFCU is one of the best places to work because we care—for our members, our RBFCU family and ourselves,” said RBFCU Chief of Staff Mary O’Rourke. “We treat everyone like a family member and we appreciate the loyalty they provide in return, which allowed us to earn this designation from our employees.”



Record Winds No Match for “Team Northwest” as Volunteers Marshal the Cherry Blossom Ten-mile Run

Cherry Blossom season means giving back to the community for Northwest Federal employees, their families and friends. The credit union sent 100 runners and one of the largest groups of volunteers to the annual Cherry Blossom Ten-mile Run this past weekend. As a long-term, high-level sponsor of the race, Northwest Federal joined other credit unions to raise money for Children’s Miracle Network Hospitals--\$505K for this year’s race alone. Donations fund life-saving research, treatment and equipment for critically ill children in the area. Photo courtesy Northwest FCU

SAC FCU CEO Announced as Inaugural Recipient of the ICAN Leadership Award at the 2016 ICAN Conference

Joyce Wells, Public Relations & Events Specialist

ICAN (The Institute for Career Advancement Needs) is proud to announce the first recipient of the new ICAN Leadership Award is Gail DeBoer, President and CEO of SAC FCU. DeBoer was presented the award at the 23rd Annual ICAN Women's Leadership Conference held at the CenturyLink Center.

Gail DeBoer was nominated by her employees and later selected by a panel of community leaders for her success as a confident, collaborative, creative and compassionate leader. DeBoer became CEO of SAC FCU in 2007 and ushered in a new era of communication, collaboration and transparency. She developed a corporate culture based on individual contributions and performance from all team members.

Her leadership on numerous local and national boards and committees has expanded the community presence of SAC FCU and shows herself to be a mentor and role model for men and women. Under her leadership, SAC launched a comprehensive financial literacy program that seeks to provide men, women and children across the entire community with free financial education skills. DeBoer also launched a collaboration with Omaha Fashion Week to create an infrastructure that takes the designers locally from a community to a bona fide "industry." This concierge level of service is an example of her out-of-the-box leadership that helps the Nebraska community grow.

For these reasons and many others, ICAN is honored to recognize DeBoer. "ICAN is so proud to have a leader of the caliber of Gail DeBoer receiving the first ICAN Leadership Award," said ICAN President and CEO Susan Henricks. "Gail is the epitome of the award requirements in her collaborative, creative, compassionate and confident approach to her leadership both in the development of her employees and in our community. She is a shining example of the type of leader ICAN seeks to develop."

This award was designed to honor a woman or man who has taken necessary steps to redefine leadership in their organizations through collaboration, compassion, confidence and creativity—the 4 C's.

"As a leader Gail is connected, engaged and actively involved with those around her," said Sharon Stahr, CCO of SAC FCU. "Because of this, she has an uncanny ability to see things from all angles. Her viewpoint is much more 360. This is not only what makes her a great boss, but also a great leader, and an individual who is making a difference."

Frontier Community CU Donates \$3,500 to Public Schools Foundation

Michael J. Augustine, President, Frontier Community CU

Frontier Community CU has pledged \$3,500 to the Leavenworth Public Schools Education Foundation, earmarked for the school's band program.

"During tough economic times, we realize that school districts sometimes have a difficult time raising funding for the many in-school and extracurricular activities they provide," says Mike Augustine, credit union president. "When budget cuts have to be made, often the first cuts are to fine arts programs like music. That's why we made this donation to the band program."

Augustine added that the credit union is giving the foundation some flexibility with the grant. "If the band programs have funding, the board can direct the money to other music program needs," says Augustine. "We hope to make this grant an annual event."

The Leavenworth Public Schools Education Foundation was formed as a way of supporting educational efforts in the community that might not otherwise become a reality.

Security Service Charitable Foundation Donation to Teach Financial Literacy Skills to School Children

*Brandy Ralston-Lint, SVP,
Corporate Communications*

Security Service Charitable Foundation announced a \$10,000 donation that will bring Junior Achievement's financial literacy program to nearly 700 students at David Gourley Elementary School in Salt Lake City.

The multi-week program will include lessons in personal finance, budgeting and career opportunities. Many of the classes will be taught by employees of Security Service, which has been a long-time partner of Junior Achievement.

"Financial literacy is an important skill that children today must have to set them on the path to success as they grow up," said Greg Reed, senior vice president of member service for Security Service and board member for Junior Achievement of Utah. "Many of the children at Gourley come from low income homes that may need some help providing a good understanding of finances for their families. We are honored to be able to make this program and its resources available to them."

Gourley Elementary School officials say as a Title I school, finding the funding for the Junior Achievement program would have proved daunting. The donation will help ensure their students develop a strong foundation about how money works and how, if managed well, it can provide them with stability and new opportunities in the future.

"We want all of our children to dream big and reach their full potential, no matter what their economic situation is today," said Christy Tribe, president of Junior Achievement of Utah. "We are grateful to Security Service for its commitment to our children and ensuring that they have the necessary skills to best prepare them for the future."

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Alaska USA Foundation Gives \$50,000 to Support ASYMCA Programs

Dan McCue, SVP, Corporate Administration

The Alaska USA Foundation has donated \$50,000 to the Armed Services YMCA (ASYMCA) of Alaska to help provide programs and support services for military service members and their families. “Military life can be challenging for our servicemen and women and their families,” said Buddy Whitt, Executive Director of ASYMCA of Alaska. “This generous contribution from Alaska USA Foundation will help us greatly in our mission to serve those who serve our country.”

The funds will aid in the operation of the more than 30 programs the ASYMCA provides, including Hospital Morale Visits, Operation Holiday Joy, and Operation Kid Comfort.



Left to right: Eric Lind, Manager, Military Branch Operations, Alaska USA, Dan McCue, Executive Director, Alaska USA Foundation, Bobby Alexander, Alaska USA Board Chair, Buddy Whitt, Executive Director ASYMCA Alaska, and four staff members of ASYMCA Alaska. Photo courtesy Alaska USA FCU