

# ALERT

## DCUC ANNUAL CONFERENCE UPDATE

### Things to Do in Boston

*Janet Sked, DCUC Conference Manager*

**B**oston is a city rich in history, culture, fun and beauty! Here's a glimpse into what awaits you this August.

Explore the city where the new and the old are in constant conversation, where cobbled-stone streets meet glass-enclosed shopping galleries, where The Freedom Trail landmarks stand beside cutting-edge restaurants and renowned performance theaters brush shoulders with trendy nightclubs.

Uncover Boston's past while enjoying its distinctively modern architecture; enjoy the old masters and the brew masters, pedal-powered swan boat rides or entertaining Duck Boats. Shop artisanal markets or chic boutiques or take in a Boston Red Sox game on Friday or Saturday night at Fenway Park.

Spend some time in the afternoon at a sidewalk café, take a walking tour or blaze a trail of your own, and stroll the lively waterfront or cruise the historic harbor. The options are limitless.

There's so much to do during the upcoming DCUC 53rd Annual Conference that you might even decide to stay in town a bit longer!

Register today for one of our following optional tours at [www.dcuc.org](http://www.dcuc.org):

#### **Saturday, August 13**

Experience Boston's Freedom Trail Walking Tour

*continued on page 8*

## VIEW FROM THE BOARD



May was TTHAFH's first parade. TTHAFH was invited to participate in Del City's Armed Forces Day Parade on May 21. Col Stephanie Wilson 72nd Air Base Wing Commander served as the parade's Grand Marshal. Col Gaedecke and Chief Woolridge were also in the parade representing the 552 ACW. Photo courtesy Michael Kloiber

### How Can You Help?

*Michael Kloiber, President/CEO, Tinker FCU, OK; DCUC Board Secretary*

**“W**hat can we do to support the mission of our installation?” Does this question sound familiar? It is one I make sure and ask as often as possible. Since your installation leadership is limited in their ability to seek assistance directly from their local community, it is important that we initiate the conversation. You may be surprised at the responses you will receive and could have never anticipated prior to asking the question.

One such request, some three years ago, has led to one of the most enjoyable and rewarding experiences ever. The response was from the Commander of the 552nd Air Control Wing to establish a Host Program similar to the Sponsorship Programs at the academies, and lead to the creation of Team Tinker Home Away from Home (TTHAFH).

This program is meant for those community partners who have the desire and commitment to make a difference in a young Airman or Sailor's life! TTHAFH is designed to serve first-term Airmen and Sailors who are single and living in the dorms. It started as a private organization in 2013, but changed the structure of the organization under the advisement of the base to a 501(c)3 nonprofit organization. There are now

*continued on page 11*

## DEFENSE CREDIT UNION COUNCIL, INC.

is an association of credit unions serving Department of Defense personnel, military and civilian, worldwide.

### BOARD OF DIRECTORS

**Denise Floyd**  
Chairman

**Frank Padak**  
1st Vice Chairman

**Mike Kloiber**  
Secretary

**Barb Geraghty**  
Member

**Stu Ramsey**  
Member

**Bill Birnie**  
Member

### COUNCIL STAFF

**Roland A. Arteaga**  
President/CEO

**Beth Merlo**  
Director for Administration

**Lizette Krajnak**  
Administrative Assistant

**Jennifer Hernandez**  
Information Technology Specialist

**Janet Sked**  
Conference Manager

**Megan Mundt**  
Comptroller



Left to right: Bill Birnie, Pacific Marine CU President/CEO, Lori Erikson, Fisher House of San Diego Manager, Vicki Birciel, Armed Forces Bank Manager, and Brad Smith, Pacific Marine CU Chief of Staff. Photo courtesy Pacific Marine CU

## Pacific Marine CU Donates “Thank You” Gift Cards to Fisher House

*Jennifer Topzand, Director of Marketing*

Pacific Marine CU, in partnership with Armed Forces Bank, donated a total of sixty \$50 “Thank You” gift cards through the Armed Forces Financial Network (AFFN) Military Community Support Program to two local Fisher Houses.

Pacific Marine CU President/CEO Bill Birnie and Chief of Staff Brad Smith were both on hand to present the \$1000 contribution to the Fisher House of Camp Pendleton, as well as the \$2000 contribution to the Fisher House of San Diego where they were joined by Armed Forces Bank Manager Vicki Birciel.

“The unwavering support provided by the Fisher House to our wounded warriors and their families during their time of need is truly admirable,” says Birnie. “It is these efforts that have made Pacific Marine Credit Union a proud supporter of the Fisher House throughout the years.”

Fisher Houses provide military families housing close to a loved one during hospitalization for an illness, disease or injury. The donated “Thank You” gift cards will assist military service members, veterans, and/or military family members pay for care, comfort and food while staying at the Fisher House.

## Fortera CU Sponsors Military Spouses Appreciation Week

*Susan Dickinson, Membership Development Manager*

Fortera CU recently sponsored nine Paint Party Events for Fort Campbell MWR Military Spouses Appreciation Week to show their gratitude and unwavering support for our military spouses. At the paint party 450 military spouses were allowed to relax and express themselves through their visually striking artwork. “We at Fortera Credit Union just wanted to show our appreciation for supporting our troops at home and abroad. Most people don’t see the many difficulties, hardships and obstacles that most of our military spouses face while their loved ones are deployed. This is just our way of saying thank you,” said Susan Dickinson, Fortera CU Membership Development Manager.



is the official publication of the Council. One copy of *ALERT* is mailed first-class to each defense credit union as a membership service. Defense credit unions may order additional copies (three or more) to be mailed in bulk to one address at \$10.00 per copy per year. Individual subscriptions mailed first class to defense credit union members are \$15.00 per year; to all others \$25.00 per year. *ALERT* is published monthly except for the month the annual conference and membership meeting are held. In accepting a limited amount of advertising (two advertisements per issue), the Council as a matter of strict policy does not in any way endorse either the product or the vendor. The right to refuse advertising for any reason whatsoever is reserved. Reproduction of *ALERT* material in whole or in part is authorized for Council members only. Address all correspondence to:

**Defense Credit Union Council, Inc.**  
601 Pennsylvania Avenue, NW  
South Building, Suite 600  
Washington, D.C. 20004-2601.

Telephone: 202/638-3950  
FAX: 202/638-3410  
e-mail: bmerlo@dcuc.org or admin@dcuc.org  
www.dcuc.org

# Pen Air FCU Salutes Our Troops During Military Appreciation Month

*Patty Veal, Director of Public Relations*

During the month of May, designated by the U.S. Congress in 1999 as Military Appreciation Month (MAM), Pen Air FCU sponsored and supported several events in honor of the men and women that serve our great nation.

Congress selected May as Military Appreciation Month because it has the most days set aside for celebrating and commemorating our military's achievements. These days include Loyalty Day, Victory in Europe (VE) Day, Military Spouse Appreciation Day, and Memorial Day. The month was dedicated to ensure the nation was given the opportunity to publically demonstrate their appreciation for the sacrifices and successes made by our service members—past and present, and Pen Air wants to ensure that opportunity to express appreciation for our troops happens on a local level.

“Pen Air has always been a strong supporter of our military and are happy to sponsor military appreciation events,” commented Stu Ramsey, Pen Air president/CEO. “We are truly grateful for the sacrifice our troops endure to preserve our freedom.”

During Military Appreciation Month, Pen Air assisted the Perdido Key Chamber of Commerce with the annual Rosamond Johnson Beach Day in honor of Escambia County's first fallen hero during the Korean War. Pen Air also sponsored NAS Whiting Field and the Santa Rosa County Chamber of Commerce during the Whiting Field Family Fun Day event open to military families and public, and the Pace Area Chamber of Commerce's Military Appreciation Month Breakfast open to chamber members and non-members with advance reservation. Pen Air was also the presenting sponsor of the Pensacola Council of the U.S. Navy League's Outstanding Enlisted Recognition Breakfast.

The Pen Air Signature Event for Military Appreciation Month was the annual Pen Air FREE MAM Bar-B-Que on Friday, May 20th, at the NAS Pensacola Pen Air office, free to all military and civil service employees.

---

# Scott CU, St. Louis Cardinals Sign Three-Year Sponsorship Agreement

*Adam Koishor, Scott CU*

Scott CU is now a proud sponsor of the St. Louis Cardinals. Representatives from Scott CU and the St. Louis Cardinals announced the local credit union will sponsor St. Louis' MLB franchise for the next three years. “We are extremely proud to be a partner with such a historic and successful organization,” said SCU President & CEO Frank Padak. “It is exciting for us to have our organization and the Scott CU brand tied to the long-running tradition of success of the St. Louis Cardinals.”

Scott CU's agreement with the Cardinals includes naming rights to the MVP Deck in left center field at Busch Stadium. It also includes scoreboard advertisements, sponsorship of the Cardinals promotional giveaway night on August 26, player appearances, as well as partnership with Team Fredbird at community events.

“The naming rights to the MVP Deck is big for us,” said SCU Chief Marketing Officer Adam Koishor. “There are 28 all-inclusive seats in the covered deck area. It has been really great watching the Scott Credit Union lighted signs go up in the stadium.”

The credit union will also be the title sponsor of the St. Louis Cardinals Player Ticket Program, which provides tickets to children from area youth organizations. The guests will be provided with tickets to the game and receive t-shirts, food vouchers and the opportunity to meet with a player prior to the game.

“When you think of the Cardinals, you think of their commitment to excellence. That really aligns with our values when it comes to serving our members and the community,” Padak added. “Our focus on excellence in providing financial services and in giving back to our community makes our partnership with the Cardinals a great fit.”

# APGFCU Receives Statewide Award for Financial Education

*Brian Wilcox, APGFCU*

APGFCU was recently named “Outstanding Organization” in the 2016 Financial Education and Capabilities Awards. Each year, the Maryland CASH (Creating Assets, Savings, and Hope) Campaign, Maryland Council on Economic Education and the Maryland State Department of Education present awards to highlight the financial education achievements of public school teachers, community champions, and outstanding organizations statewide.

The winners were recognized during a session of the Maryland General Assembly on March 28, in Annapolis, MD.

The Outstanding Organization category was new in 2016, recognizing a specific group or organization for its financial education efforts. Financial education focuses on a range of financial management concepts and behaviors including budgeting, careers and income, credit, savings, financial decision-making, and values and habits about money.

**In 2015 alone, the credit union held 751 financial literacy sessions, reaching over 9,000 individuals.**

Robin McKinney, director, Maryland CASH Campaign, stated, “Maryland CASH commends the credit union for its long-standing commitment to financial education. Their efforts have included training the first financial counselors in the state, working with active and recently returning military members, and providing education to everyone from 4-H youth to older adults.”

In 2015 alone, the credit union held 751 financial literacy sessions, reaching over 9,000 individuals. The credit union has been actively involved in financial education for more than 20 years and currently has a team of five financial educators, who present sessions in partnership with local schools and community organizations, such as Boys and Girls Clubs and Habitat for Humanity.

## Alaska USA Foundation Gives \$15,000 to Big Brothers Big Sisters

*Dan McCue, Senior Vice President, Corporate Administration*

Alaska USA Foundation has donated \$15,000 to Big Brothers Big Sisters of Alaska to support the Operation Bigs program. The program provides mentors for children of military families, as well as volunteer opportunities for military members. Operation Bigs was launched in 2010 and currently fosters over 150 mentorship matches in Alaska.

“The military lifestyle often presents many challenges for children and families. There can be frequent relocation, school transitions, and separation from extended family,” said Taber Reibaum, CEO, Big Brother Big Sisters of Alaska. “Operation Bigs pairs children with mentors who help them navigate rough spots in their life by providing friendship, fun, and positive attention. The donation from Alaska USA Foundation will allow us to provide service to more kids whose families are serving our nation.”

The Alaska USA Foundation donation will be used to increase program participation in Alaska by identifying and enrolling more children and partnering with military leadership to increase the number of volunteer mentors.



The DCUC Conference Preliminary Program is available at [www.dcuc.org](http://www.dcuc.org).



Hanscom FCU Chairman of the Board Paul Marotta (center left), and President/CEO David Sprague (center right), presented a fire hydrant filled with candy to members of the AFLCMC/HN, winners of the Team Spirit Award at the Team Hanscom Award ceremony. Photo courtesy Hanscom FCU

## Hanscom FCU Sweetens the Day for Spirit Award Winners

*Patricia Warden-Conty, Marketing Communications Manager*

The AFLCMC/HN received the Team Spirit Award at the quarterly Team Hanscom Awards. The Award is given to the unit that demonstrates the most team spirit and enthusiasm at the ceremony by cheering on each individual member of their unit as they received an award.

To celebrate this enthusiasm, Hanscom FCU brought a candy-filled fire hydrant to the group. The trophy will stay in their work area until the next quarter.

“Team spirit is the basis for accomplishing any goal,” noted Hanscom FCU Chairman of the Board Paul Marotta. “That old saying about Together Each Achieves More is really true. We are pleased to recognize this team for the great job they do supporting each other’s efforts.”

## 2016 Financial Literacy Month for FSFCU

*Leandra Smith, Business Development Officer*

“If you want to build wealth, first build a wealth of knowledge,” once said author Jeffrey Gittomer. Fort Sill FCU employees spent hours educating their community on money management this April.

Saturday, April 16th FSFCU held their annual Youth Workshop aligning with National Credit Union Youth Month. Employees taught the youth about budgeting and the value of saving early. FSFCU gave three separate seminars at the Lawton Public Library for Money Smart Week. These seminars focused on personal finance, retirement, and debt solutions. Finally, FSFCU hosted numerous seminars for local schools and youth centers to teach youth about the importance of saving and basic money management skills.

Financial Literacy is a high priority for FSFCU and it’s reflected in the demand. In the past year, requests from the community for FSFCU Financial Education Seminars has doubled. FSFCU will strive to maintain their part in educating their community.

## South Carolina FCU Awards \$10,000 in Scholarships

*Meredith Siemens, Executive Director, PR and Communications*

South Carolina FCU awarded \$10,000 in scholarship prizes to eight area students. The sixth annual South Carolina Federal Scholarship Competition winners are:

- 1st place (\$4,000): Vinh Ton, a graduate of Wando High School who plans to attend Stanford University.
- 2nd place (\$2,500): Abigail Reeves, a graduate of Charleston County School of the Arts who plans to attend College of Charleston.
- 3rd place (\$1,000): Matthew Heron, a graduate of Dutch Fork High School, in Columbia, who is deciding between Georgetown and Vanderbilt University.

New this year, the credit union also awarded \$2,500 in scholarship prizes to five area students as a piece of its Bank at Work initiative. The program, which began in 2015, works with large employers to provide the benefit of onsite financial services, account opening and financial education seminars. Employees, and their dependents, of companies participating in Bank at Work are eligible for five, \$500 scholarships to advance their academic pursuits. This year's winners are Anne Blanton, Samuel Blanton, Raven Guerra, McKenzie Hayes, and Keri McQueen.

In recognition of the credit union's 80th anniversary, all applicants were asked to submit an essay on how they would apply their education to better our community in the next 80 years. Candidates were also required to submit an application, letter of recommendation, transcript and photo.

"We take part in many worthwhile community initiatives, but awarding our annual scholarships is one of my favorites," said Scott Woods, President & CEO, South Carolina Federal. "Being able to celebrate the achievements and propel the future successes of some of South Carolina's best and brightest is an honor for all of us."

---

## Pacific Marine CU Helps Make Miracles for Local Children's Hospital

*Jennifer Topzand, Director of Marketing*

Pacific Marine CU (PMCU) employees and members raised \$13,480.70 during their 10th annual "Miracle Month of May" donation campaign, a month-long Credit Union for Kids program raising funds for Rady Children's Hospital of San Diego, the local Children's Miracle Network Hospital.

During the month of May, members purchased and displayed paper Miracle Balloon icons at each of PMCU's eleven branch locations, as well as through the call center. Employees also hosted a variety of internal donation campaigns to contribute. These campaigns ranged from silent auctions to donating funds in exchange for having the opportunity to wear jeans at work during each "Miracle Monday." These efforts all contributed to the funds raised for the local children's hospital.

Over the last 10 years, Pacific Marine CU has proudly donated over \$100,000 to Rady Children's Hospital through the "Miracle Month of May" campaign.

"As a credit union, we believe in the importance of giving back to the communities we serve and philanthropy is tightly woven into the fabric of our culture," said Bill Birnie, PMCU President and CEO. "The Miracle Month of May has become a keystone campaign for us over the last decade because of its direct support of Rady Children's Hospital, a vital resource in caring for local children."

## Fort Knox Federal's 65th Annual Meeting 'Full of Fun for the Entire Family'

*Michael Bateman, Fort Knox FCU*

"It was a great mixture of a business meeting for our member/owners and a family friendly evening of entertainment, door prizes, gifts and food for the community," said Ray Springsteen, Fort Knox FCU President and CEO, about the 2016 Annual Membership meeting held May 10 at the Performing Arts Center (PAC) located at John Hardin High School in Elizabethtown.

"This was our first Annual Meeting and Community Fest with a Kids' Fun Zone featuring bounce houses, face painting, corn hole games, and a special performances by the Ladies for Liberty" Springsteen added. The Kids' Fun Zone includes drawings for two bicycles.

While families with children enjoyed the games, approximately 450 Fort Knox Federal members attended the annual business meeting in the PAC and immediately afterwards were entertained by nationally known ventriloquist Greg Claassen. Also, the Ladies for Liberty performed during the reception held in the JHHS main commons area.

"The Board of Directors, other volunteers and staff are very pleased to report that the Credit Union again grew assets, introduced new and improved services, and helped more members improve the financial quality of their lives during 2015," said Richard L. Ardisson, Chairman of the Board of Directors.

"During 2015, Fort Knox Federal helped another record number of its members to purchase houses, buy cars, remodel their homes and generally improve the financial quality of their lives," Springsteen said. "These individual stories of helping members is also our measure of success."

Also recognized were the four recipients of the 2016 Roush Memorial Scholarships sponsored by Fort Knox Federal. They are: Kiara Seth and Elizabeth Winebarger, both of Elizabethtown High School; Haleigh Gregory from LaRue County High School; and, Michael Kotarski from John Hardin High School.

## Langley FCU Supports Mariners' Museum Education Program

*Sue Thrash, Public Relations Director*

Langley FCU presented a \$5,000 check to The Mariners' Museum for support of the Passport to Discovery Education Program. The Program provides free admission to the Museum for 555 students of Hampton Roads who would otherwise not be afforded the opportunity for a guided, hands-on, learning experience.

"Langley is proud to support the Mariners' Museum—one of the largest and most comprehensive maritime museums in the world," said Langley AVP of Corporate Relations Gary Hunter. "This gift will benefit many children in our community who would otherwise not be able to see this wonderful museum that is located right in our backyard."

For more than 80 years, the history of the ocean and its relationship with the development of world cultures has been told and displayed in one of the largest, and most comprehensive, maritime museums in the world. For more information, visit [marinersmuseum.org](http://marinersmuseum.org).

## Scott CU Raises Over \$1000 During Autism Awareness Month

*Adam Koishor, Chief Marketing Officer*

Employees of Scott CU recently raised over \$1,000 during a fund-drive to support the Illinois Center for Autism (ICA) during Autism Awareness Month. ICA is a not-for-profit, community-based, mental health treatment, and educational agency dedicated to serving people with autism.

The Illinois Center for Autism's primary goal is to prevent the unnecessary institutionalization of people with autism and to help people with autism achieve their highest level of independence within their home, school and community.



Volunteers stand in front of the Second Harvest truck. Photo courtesy Southeastern CU

## Second Harvest & Southeastern CU Team for Hungry Heroes Program

*Courtney Gooding, Marketing Manager*

Second Harvest of South Georgia, the leading hunger-relief organization in the region, announces the kickoff of the Hungry Heroes program in partnership with Southeastern CU, and made possible by a matching grant from the Armed Forces Financial Network (AFFN). This program is designed to alleviate hunger in active duty military/reserve and veteran families.

One in five of America's active duty and reserve families are seeking food assistance from Feeding America food banks like Second Harvest of South Georgia. Over two million veterans nationwide have had to turn to food banks for help. South Georgia's veterans and military families are no different. The Hungry Heroes mobile food pantry program will offer biweekly food assistance during June and July. Over the course of the summer, the program will distribute nearly 500 food boxes.

Military families and veterans are eligible to come to the events to receive a pantry box filled with non-perishable food items. The initial event was held at the American Legion in Valdosta on Wednesday, June 8. The next distribution will be held in two weeks; information on those distributions can be found on the Second Harvest website and Facebook page.

"As chairman of the Senate Committee on Veterans Affairs, I am incredibly proud of the collaboration by Second Harvest of South Georgia and Southeastern CU to help support our service members, veterans and their families in south Georgia. The Hungry Heroes program offers a helping hand to those who need it most, and I thank all who have given their time, energy or donations in support of such a great cause. Our service members and their families have given their all in defense of this nation, and we should always do everything we can to give back," stated Senator Johnny Isakson, R-Ga.

"Southeastern is honored to partner with Second Harvest of South Georgia to provide food assistance to local veterans and military families in need. Thanks to a grant from the Armed Forces Financial Network and matching funds from the Credit Union, we'll be able to distribute 480 food boxes this summer," said Southeastern CU President/CEO E. Michael Gudely.

"Second Harvest is blessed to be able to help provide for those who sacrifice to protect us. It's the least we can do when they've given so much for us! We are extremely grateful for the support of Southeastern, AFFN, and the VA in helping us start this important program," said Second Harvest of South Georgia Chief Marketing Officer Eliza McCall.

## DEFENSE CREDIT UNIONS IN THE NEWS

JACKSONVILLE, FL—Terry R. West, President/CEO of VyStar CU, announced the official opening of **VyStar**'s latest branch in St. Augustine, FL, on Anastasia Island. VyStar Officials held a ribbon cutting ceremony on Tuesday, April 26, followed by grand opening events. Lisa McGowan, the new Branch Vice President said, "I'm excited about bringing VyStar to St. Augustine Beach and sharing our passion for financial literacy with the community."... LIVE OAK, TX—**Randolph-Brooks FCU**'s (RBFCU) member-centric service model has helped the credit union to continue reaching milestones at a record pace, including recently surpassing \$6 billion in total deposits from its nearly 700,000 members. RBFCU's consistent and steady growth is a testament to the credit union's stability and strength in the industry. "Our loyal members have allowed us to thrive," said Mary O'Rourke, executive vice president/chief of staff at RBFCU. "Our focus is to offer our members affordable financial services, at any stage along their financial journey, to improve their economic well-being and quality of life."... COLUMBIA, SC—**SAFE FCU** opened a new state-of-the-art facility at Sandhill Station in Northeast Columbia on Monday, June 20. The branch becomes the first South Carolina-based financial institution to offer Personal Teller Machines (PTM). The 4,900 square-foot facility features three drive-up lanes, drive-thru ATM, six inside frontline stations, five member representative office areas, safe deposit boxes with bio-metric access plus other new services never before offered to SAFE members in the area. Additionally, the week prior to the Sandhill Station branch's opening, SAFE held a free Community Shred Day on June 15, where individuals brought old personal documents to be shredded at the new location before it opened. SAFE is also accepting monetary or non-perishable donations for Harvest Hope.

## DEFENSE CREDIT UNION PEOPLE IN THE NEWS

PENSACOLA, FL—In recognition of outstanding commitment to the protection of vulnerable adults (elderly and disabled persons), the Department of Children and Families, Circuit One, Adult Protective Services, awarded the Charles Bates Award of Outstanding Community Partner to Pen Air FCU's, **Chris White**, Security/Fraud Officer. This award is presented in conjunction with World Elder Abuse Awareness Day, to recognize those individuals in the local area who have made significant contributions to Adult Protection Investigations and Adult Protective Services in protecting vulnerable elderly and disabled persons. Chris White serves as a role model for others in their field for compassion and service toward helping and protecting Florida's vulnerable citizens. In response to receiving the honor, Chris White simply and humbly commented, "I'm just doing my job."

## Pearl Hawaii FCU and US Navy Help Raise Funds for Charity in Green Event

*Wendy Bond, Marketing Director*

**I**n honor of Earth Month, Pearl Hawaii FCU held a Going Green Event on May 21 to benefit Kapiolani's Children Miracle Network.

During this event, the community dropped off televisions, computers, appliances, cans, clothing, food, and other recycled goods. United States Navy volunteers from Joint Base Pearl Harbor Hickam and NCTAMS also came out to help the community during the event.

"We feel that helping our community is important," said Neal Takase, President and CEO of Pearl Hawaii FCU. "This was a huge success and we felt it was something the community needed. We plan to hold the event twice a year. Clearly, people appreciate the opportunity to get rid of items while helping the environment and benefiting a charity we all care about."

**Don't miss the conference updates on pages 8-9!**



Members of the Irish League of Credit Union's delegation team with Jeff Bentley, SVP/Chief Lending Officer, and Joe Talmadge, VP, Mortgage Lending for Northwest. Photo courtesy Northwest FCU

## Northwest Federal Shares Strategies for Mortgage Loan Success with the Irish League of Credit Unions

*Kristen Soller, Public Relations Specialist*

**N**orthwest FCU recently hosted the Irish League of Credit Unions (ILCU) in partnership with the Virginia Credit Union League and World Council of Credit Unions. The ILCU visited Northwest to learn about the credit union's mortgage lending program, specifically its best business practices.

"Credit unions are cooperative by nature, and it was an honor to share our insight with the ILCU as they consider entering the mortgage loan market," said Northwest Federal's Senior Vice President of Lending, Jeff Bentley. "We've surpassed \$100M in mortgage lending so far this year, and if others can learn from Northwest's success, that makes it all the more rewarding."



# 53rd Annual DCUC Conference Boston, Massachusetts



## Vice Admiral Herman A. Shelanski, Naval Inspector General

**DCUC is pleased to announce that Vice Admiral Shelanski will be joining us as a Featured Speaker to discuss *Leadership and Today's Millennial Force* on Monday afternoon, August 15 at the Fairmont Copley Plaza Hotel.**

**T**he Admiral has a distinguished educational background and an equally stellar service record with the United States Navy to include the following: He commanded, then decommissioned the U.S. 6th Fleet's fighting command ship, USS La Salle and served as the first executive officer aboard USS Ronald Reagan before commanding USS Harry S. Truman, including a seven-month deployment to the Arabian Gulf in support of Operation Iraqi Freedom. He also commanded Carrier Strike Group 10, comprised of 15 warships and more than 8,000 Sailors, to include command of three international fleet exercises.

Ashore, Admiral Shelanski has served as a NFO flight instructor; an action officer on the Joint Staff, J6 Directorate for Command, Control, Communications and Computers in Washington, D.C.; and as the air operations officer for the Commander, U.S. Naval Forces Central Command/5th Fleet in Bahrain. He also served as the senior military advisor to the deputy secretary of defense. And he most recently served on the OPNAV staff as the division director for Assessments, helping ensure the Navy delivered the most capable platforms to the fleet.

VADM Shelanski assumed his duties as the 40th Naval Inspector General on May 15, 2015.

On a personal note, the Admiral is the cousin of our very own valued Corporate Partner, Evan Shelan, Founder of eZforex.com, Inc.

### Things to Do in Boston *continued from page 1*

#### **Tuesday, August 16**

Choose one of these two options:  
Fenway Park Tour or Private Boston Duck Tour

#### **Wednesday, August 17**

Lexington & Concord

All guests that sign up for the Full Registration Package will have the opportunity to "Explore the Famous Sites of Boston on a Motor Coach and Enjoy Shopping and Lunch at Faneuil Hall" on Monday and take a "Sightseeing Boat Tour in the Boston Harbor with Lunch at the Chart House" on Tuesday.

Contact Lizette Krajnak with questions at [lkrajnak@dcuc.org](mailto:lkrajnak@dcuc.org).





**August 14–17, 2016**

**Power of the Past...Force of the Future**

## **Major General Jay W. Hood, Retired, United States Army**

**This year, DCUC is also proud to have Major General Jay W. Hood, Retired, United States Army, offer his thoughts on national security issues, especially as they relate to our military and fighting the war on terrorism.**

**A**s the former Commanding General of Joint Task Force Guantanamo (JTF-GTMO), Guantanamo Bay, Cuba, and given his command experience at various levels of our Army, Major General Hood's perspectives regarding the current environment and his view of the threat and potential counter-measures with respect to terrorism will be most enlightening and informative.

Major General Hood's career in the United States Army spans a total of 37 years and includes such assignments as the Chief of Staff of the United States Central Command; Commander of First Army, Division East, Fort George G. Meade, Maryland; Commanding General JTF-GTMO, Guantanamo Bay; Assistant Division Commander (Forward), 24th Infantry Division and Deputy Commanding General (South), First Army, Fort Gillem, Georgia; Commander, 82nd Airborne Division Artillery and Commander, 3rd Battalion, 319th Field Artillery Regiment, 82nd Airborne, Fort Bragg, North Carolina.

Join us at DCUC's 53rd Annual Conference at the Fairmont Copley Plaza in Boston on Monday afternoon, August 13 for what is sure to be a super presentation from Major General Jay W. Hood—a soldier's soldier and (as noted Lieutenant General Frank G. Helmick, the then XVIII Airborne Corps and Fort Bragg Commander during MG Hood's retirement on February 16, 2012), "...the premiere airborne artilleryman of Fort Bragg."



## **Three Directors of the DCUC Board to be Elected at Annual Meeting**

Three seats on the DCUC Board of Directors will be filled at the annual business meeting at The Fairmont Copley Plaza in Boston, MA, Tuesday, August 16, 2016. The regular three-year terms of two Representatives-at-Large and the Marine Corps Representative. At this writing, Denise Floyd, Bill Birnie, and Stu Ramsey will seek re-election for this respective positions. Any party interested in serving on the DCUC Board is invited to advise the Council so that we may publish it in the *ALERT*.



## Army Aviation Center FCU Donates to Fort Rucker's Army Emergency Relief Fund

*Lisa Hales, VP of Marketing*

Army Aviation Center FCU (AACFCU) presented a donation of \$15,000 to Fort Rucker's Army Emergency Relief (AER) Fund at the 2016 AER Campaign Closing Ceremony on June 6. Funds were primarily raised from AACFCU's Annual Golf Tournament held each year at Silver Wings Golf Course at Fort Rucker. All proceeds from the golf tournament were donated to AER.

AER is the Army's own emergency financial assistance program dedicated to helping active and retired soldiers when there is a vital need.

Fort Rucker's AER campaign raised \$158,028 and will provide loans and grants to soldiers, retirees, family members and survivors. The \$15,000 donation included a matching grant of \$1,500 from the Armed Forces Financial Network (AFFN). AACFCU has been fortunate to receive matching grants from AFFN for the past eight years.

## Southeastern CU Awards \$5,000 in Grants to Local Schools

*Courtney Gooding, Marketing Manager*

For the second year in a row, Southeastern CU awarded five Valdosta and Lowndes County schools with \$1,000 grants, totaling \$5,000, as part of their Community Partners in Education (CPIE) program. Teachers and administrators from Southeastern's five CPIE schools submitted grant applications for special classroom, grade level, and school-wide projects. Depending on project budgets, one \$1,000 grant, two \$500 grants, or four \$250 grants were awarded to each of the five schools. Projects were chosen based on student impact, with some projects, such as Dr. Lauren Whittaker's "JL Lomax Newscast" project, impacting the entire student body.



Left to right: Derrick Aguilar, vice president of Member Service – Mountain West Region for Security Service presents a check to Ana Coleman (center), child development center director for Armed Services YMCA and Joe Pritchard, executive director for Armed Services YMCA. Photo courtesy SSFCU

## Armed Services YMCA Receives Donation from Security Service Charitable Foundation

*Kara Hall, SSFCU*

When a junior enlisted family is facing financial difficulties and hardships, it's often difficult to put food on the table. The Armed Services YMCA Free Summer Food Program is there to help those serving our country and just received a \$5,000 boost from the Security Service FCU Charitable Foundation.

"I have been deeply moved and impressed with the level of service this organization provides military families in positions of elevated need," said Derrick Aguilar, vice president of Member Service – Mountain West Region for Security Service. "They are truly dedicated advocates for the military men and women serving our country."

The El Paso Armed Services YMCA has helped thousands of junior enlisted families by providing food, living necessities, education and financial support while they go through deployment difficulties and hardships. Many of these families have children who are on "free lunch" at school, which creates difficulties for the families during the summer months when these free meals are unavailable. The Armed Services YMCA Free Summer Food Program steps in and provides a well-balanced breakfast and lunch for nearly 150 children daily.

"El Paso has a large junior enlisted and low-income population, which elevates the need for the types of support we offer," said Joe Pritchard, executive director of the Armed Services YMCA. "Through generous donors like the Security Service Charitable Foundation, our Free Summer Food Program can provide summer relief for families in need, and help make military lives easier."

## ABNB FCU is a Dora Maxwell Award Winner

*Kelli Ragland, VP of Marketing*

ABNB FCU is proud to announce winning second place in Virginia's Dora Maxwell Social Responsibility Recognition Award Program for Credit Unions. The Social Responsibility Recognition Award Program, sponsored by the Virginia Credit Union League and the Credit Union National Association (CUNA), honors Credit Unions for their involvement in community projects and activities. ABNB's award winning entry showcased the June 2015 Fishing Fest, which raised more than \$68,000 for the Children's Hospital of the King's Daughters (CHKD). This incredible hospital serves the children in the Greater Hampton Roads, Eastern Shore and Northeastern North Carolina communities. CHKD does not deny any child based on their inability to pay.

## VIEW FROM THE BOARD *continued from page 1*

five board members, along with two military liaisons, who work together to ensure the organization's operation.

The goal of the program is to pair young service members with civilian host families to help alleviate the anxiety of being alone and far from home, often for the first time. These families provide a welcoming place to relax and offer opportunities to have fun away from the stress of the day-to-day work environment.

Since its inception, more than 328 Airmen and Sailors have been paired with over 70 host families. Today, there are 189 active participants and 60 active host families in the program that supports troops across Tinker, including Airmen from the 552nd Air Control Wing and 72nd Air Base Wing, and Sailors from the Strategic Communications Wing ONE. The difference between paired and active is the result of service members moving out of the dorms for various reasons.

TTHAFH ensures those first term members who want to participate are paired with families from the community that have similar interests, and are willing to commit to the service member's full tour while at Tinker. We offer a welcoming atmosphere, giving the service member a safe and supportive place to spend time together by enjoying the family's daily activities. Host families are vetted and interviewed for the safety of the service member.

The initial financial support for the program came from Tinker FCU, but it is now supported by the credit union, DCUC, AFFN, and donations from individuals and other organizations. We have just recently qualified to be included in the Combined Federal Campaign and will start receiving support in 2017. All funds are used to support the program, paying for participant back ground checks and all formal activities planned for the families and their Airmen/Sailors.

The program has been praised by the Air Force as a resiliency program and has received several awards. Today, there are twelve other Air Force bases expressing an interest in establishing a program of their own. I would like to say this is an easy program to deliver, but it is a very challenging one that requires leadership from the local community.

Our program is successful due the commitment of Pam Kloiber, my wife, who has dedicated hundreds of hours insuring the program continues to evolve and succeeds in achieving our Vision statement. She serves on the Board of the foundation and oversees the operations of the program as the Executive Director.

The other half of the success of the program comes from our Host Families. Our host families have supported our participants through loss of family members, surgeries, wisdom teeth pulling, car buying excursions, and financial planning. Our families provide mentorship and love, and a safe environment to find some solace as these young people commit themselves to help secure the safety and freedom of America.

So, look for that opportunity to pop the question... "How can we help?"

### **Vision Statement**

The Team Tinker Home Away from Home Program offers select community leaders a unique and rewarding opportunity to provide our young enlisted troops a home-away-from-home during their first term enlistment in the military. It also offers community leaders the opportunity to support Team Tinker and meet first-hand our fine young men and women, our leaders of tomorrow.

---

## **Hanscom FCU Brings Books to Children in Need**

*Patricia Warden-Conty, Marketing Communications Manager*

**H**anscom FCU has contributed 3,255 books to the Cooperative Credit Union Association's annual children's book drive. The books are distributed by the Massachusetts Coalition for the Homeless to kids in shelters, hospitals and other non-profits. This is the 16th consecutive year Hanscom FCU has participated. As in past years, the Hanscom Air Force Base thrift shop contributed books donated by patrons. "These kids are in a tough spot," noted Paul Marotta, Hanscom FCU Chairman of the Board. "Many of them have no books of their own, or have had to leave them behind. Our staff and members are well aware of the impact the book drive has. It's a gift that can last a lifetime."

## **SAC FCU Sponsors Traveling Photo Memorial of Nebraska Fallen**

*Joyce Wells, Public Relations &  
Events Specialist*

**“R**emembering Our Fallen” is a war memorial that consists of individual state memorials created to remember our country's Fallen from The War on Terror. When SAC CU employee and Army veteran Claudia Jones is asked what the Remember Our Fallen exhibit means to her, she initially responds with one word “Honor.” Jones took time to reflect on the exhibit and its impact on her as a veteran. “This exhibit is representative of the young men and women who made a choice to serve their country and made the ultimate sacrifice...they should be honored.”

An emotional memorial, “Remembering Our Fallen,” is a stark reminder of the ultimate sacrifice made by 84 Fallen from Nebraska killed in The War on Terror while wearing our country's uniform in a war zone. The photo memorial, which includes military and personal photos of each of Nebraska's Fallen was on display at SAC FCU Headquarters in Papillion, Nebraska the week leading up to Memorial Day.

Pat Jones, a Vietnam veteran and SAC Board of Director Member and DCUC Hall of Honor recipient, was particularly moved by the exhibit. Jones shared that for him this exhibit was “a reminder that we have young people making the sacrifice ...no one wants to make this sacrifice, but they do.” Jones went on to say he identifies with the Fallen exhibit. While stationed in Vietnam Jones lost his roommate and several friends who were shot down and listed as MIA.

The goal of “Remembering Our Fallen” is to ultimately create a memorial for every state and to have all 50 exhibits come together for a national tour.

**Got news? Send your  
credit union news to  
[bmerlo@dcuc.org](mailto:bmerlo@dcuc.org)**

## ABNB FCU's Annual Business Meeting

*Kelli Ragland, Vice President of Marketing*

**A**BNB FCU held its 55th Annual Business Meeting on Tuesday, April 26 at its Corporate Operations Center in Chesapeake, VA. During this meeting, Mary Ann Melchers, Chairman of the Board for ABNB, reported 2015 year-end assets grew to \$513 million.

Highlights from the 2015 annual meeting:

- Elections include Richard Cheliras to Vice Chairman, Richard Losea to Treasurer and Thomas McAndrews to Director
- Honest to Goodness Savings Campaign, saving ABNB members over \$11 million by refinancing high interest loans at a lower, honest rate
- Raising over \$68,000 for Children's Hospital of the Kings Daughters during ABNB's 12th Annual Fishing Fest

Melchers recognized the staff and volunteers at ABNB for their active rolls in both community affairs and functions. "Our staff and volunteers support the civilian community and the military functions of the area we serve. Our staff and volunteers donated over 2,000 hours annually to activities we support."

## Pen Air FCU Honors Blue Angel Pilot

*Patty Veal, Director of Public Relations*

**P**en Air FCU paid tribute to fallen Blue Angel pilot, Marine Capt. Jeff Kuss, through a Day of Remembrance by hanging Blue & Yellow wreaths at all locations and wearing ribbons and Blue Angel shirts along with the NAS Pensacola community, home of the Blue Angel flying team. Capt. Jeff Kuss of the Navy's Flight Demonstration Squadron, the Blue Angels, crashed June 2 during the beginning stages of an afternoon practice at an airport in Smyrna, TN. Capt. Kuss, heroically, steered his aircraft away from a populated area and apartment complex before crashing. Although there was reportedly time to eject, Capt. Kuss remained in the plane ensuring no harm would come to civilians.



Left to right: Jim Hayes, President & CEO, Andrews Federal; Janet Grampp, Fisher House Manager; Rosalind Bishop, Joint Base Andrews Branch Manager, Andrews Federal; and Oma George, Chief Retail Officer, Andrews Federal. Photo courtesy Andrews FCU

## Andrews Federal Assists Military Families at Joint Base Andrews Fisher House

*Scott Bolden, Marketing Communications Officer*

**A**ndrews FCU once again partnered with the Armed Forces Financial Network (AFFN) to present \$4,000 in gift cards; all of which was ultimately distributed to families living at the Fisher House. The funds help defray travel costs and other much needed necessities associated with our military members' daily living expenses.

"Andrews Federal is always happy to contribute to this worthy cause to assist our service members and their families in any way possible," said Jim Hayes, President & CEO.

For wounded warriors transitioning from war zones or those receiving treatment for other illnesses, the gift cards are a welcomed resource for families while their loved one is getting medical treatment. Fisher House serves as a home-away-from-home for our military heroes by providing a calm and caring atmosphere where families can gain support and encouragement from each other.

## JROTC High School Seniors Receive Help for College from Dover FCU

*Tyler Kuhn, Marketing Clerk*

**L**ocal JROTC High School seniors will be receiving \$6,000 in college scholarships thanks to the Dover chapter of the Military Officers Association of America (MOAA). This annual grant is awarded to 2016 Graduating Kent County High School Seniors who also successfully complete their school's Junior Reserve Officer Training Corps (JROTC) Program. As a complement to Dover FCU's commitment to the military and their families, Dover Federal recently presented a check in the amount of \$500 as a contribution towards the scholarship funds. David Clendaniel, Dover Federal CEO stated, "We appreciate all that Col (Ret) Ron Sarg, President of the Dover DE Military Officers Association of America, does to provide opportunities for our youngest military who are pursuing higher education. We are honored to support the DE Division of the MOAA."

# Service CU Receives Grand Forks Air Base Sponsor of the Year Award

Lori Holmes, Assistant Vice President of Marketing

After serving the Grand Forks military community for a little more than a year, Service CU recently received the 2015 Sponsor of the Year award. Grand Forks Branch Manager, Timothy Haddock, accepted the honor from Gina Freitag, 319th FSS Marketing Assistant/Sponsorship Coordinator.

“We are honored to be acknowledged by the Grand Forks military community,” said David Van Rossum, President/CEO of Service CU. “Service Credit Union Grand Forks staff is highly engaged and strongly believes in our mission of improving financial lives of people. The Grand Forks Air Base community has embraced our new branch and supported us from the beginning. We are pleased for the opportunity to give back.”

Since opening the branch, Haddock and his staff, Noriko Williams, Mary DeCuzzi, Carolyn Preston, and Tisha Queen, have played an important role in supporting community activities. The Grand Forks staff volunteered at many of the events in which Service CU was a major sponsor.

Service CU’s Grand Forks Branch was a key contributor to the Super Base Extravaganza (SBE), Winter Bash, Summer Bash, Kids Fishing Derby and provided biannual adult education scholarships and holiday gift cards for the troops. In August, upon hearing that the newly-combined Nathan Twining Elementary and Middle School needed a bigger playground, Service CU Grand Forks Branch stepped up and installed additional playground equipment, expanding the playground footprint and making it suitable for children with special needs.

## Fortera CU Sponsors a Complimentary Movie Night at Regal Cinemas During Warrior Week

Susan Dickinson, Membership Development Manager

Fortera CU sponsored a complimentary movie night at Regal Cinema during Warrior week for the military community and family members in Clarksville, Tennessee. Fortera provided 656 free movie tickets for the *Captain America: Civil War* debut on Thursday, May 5. Since 1960, Fortera CU has been honored to proudly serve the military and to sponsor fun events for the overall morale welfare of our community. “By supporting our military as a not-for-profit credit union we are able to positively impact others and strengthen the bond of community within our area,” said Fortera CU CEO Tom Kane. “We just really wanted to say thank you for the sacrifices that our military and family members make for us every day.”



Fortera CU sponsored a complimentary movie night for the military community and family members in Clarksville, Tennessee. Photo courtesy Fortera CU

## 1st Advantage Awards \$8,000 in Scholarships

Amber Callahan, Marketing Manager

1st Advantage awarded a total of \$8,000 in scholarships to well deserving Greater Peninsula high school students. The recipients of the 2016 Directors’ Scholarships are: Tiffany A. Crawford, Collegiate School; Tayley S. Carter, Woodside High School; Jonathan M. Lacson, Warwick High School; and Shauna L. Pereira, Woodside High School. Each scholarship winner received \$2,000 to help fund their continued education.

For over 46 years 1st Advantage has been providing scholarships to first-year college students. The program began by offering two scholarships of \$750 each memorializing two people that played a key role in the development of the Credit Union, Del Close and William Coughron. An additional scholarship was added, recognizing the superior volunteer service to 1st Advantage by Dave Hornstein and then Carlo Roma. The program added a scholarship in 2003 recognizing the achievements of Joe Cona, past Credit Union Chairman and longtime volunteer.

## Security Service Charitable Foundation Donates \$10,000

Brandy Ralston-Lint, SVP Corporate Communications

The Security Service Charitable Foundation made a \$10,000 donation to the Alpine Transition and Education Center, which will fund the purchase of two Smart Boards for the Center’s classrooms. The Center uses Smart Boards as a way to help students with special learning needs have a well-rounded classroom experience.

Alpine Transition and Education Center, located in American Fork, Utah, supports youth ages 18 to 22, dealing with challenges associated with Down Syndrome, Autism, and other special needs. The Center works to ensure these young adults have the personal and academic skills needed to lead happy and independent lives. Other programs include money management, employment skills, and functional academics.

## Miramar FCU Supporting SDSU ROTC Graduating Class of 2016

*Megan O'Neal, Olive PR Solutions,  
on behalf of Miramar FCU*

Miramar FCU (MFed) sponsored the San Diego State University (SDSU) 2016 Army ROTC Commencement Ceremony on the USS Midway on May 13, 2016 by providing graduates with complementary photographs of the graduation ceremony to document their achievement. As part of a two-year partnership with SDSU, MFed pledged a \$10,000 Veteran Book Scholarship to the Barron Veterans Center at SDSU earlier this year and will continue to support the SDSU military and veteran students over the course of the next school year.

“At Miramar Federal Credit Union, we have a tremendous passion for supporting initiatives that build up the next generation of leaders in our country,” said Paul Socia, CEO and President of Miramar FCU. “We wanted to find a way to support new service members and SDSU has one of the best ROTC programs in the state. We see our sponsorship as an investment in our military; we aim to help provide these future officers with the best training and opportunities to further develop their skills.”

This is only one of Miramar FCU's many continuous initiatives to support San Diego's young veteran students and military communities. Earlier this month, MFed partnered with Cal State University San Marcos and lead two financial planning courses to transitioning veteran students. MFed also has an ongoing partnership with Pro Kids | The First Tee of San Diego and delivers financial literacy workshops to middle school members of Pro Kids' Academy throughout San Diego County. These are all pieces in Miramar FCU's mission to shed light on financial planning and teach all of San Diego financial literacy and educate people on smart ways to get ahead.

## Gala Proves the Power of Partnership in Helping Our Nation's Defenders

*TV Johnson, PenFed*

In a remarkable and inspirational display of unity and patriotism among government, business and community leaders, the PenFed Foundation recently honored veterans and their families last night at its annual Night of Heroes Gala.

Among the top honorees were Julie Keys, who accepted the Hero at Home award from her son, retired Army Staff Sgt. Adam Keys, and Medal of Honor recipient retired Army Capt. Florent Groberg, who was presented with the foundation's Military Hero Award.

“I'm very pleased and proud that the PenFed Foundation could play a role in organizing the gala and honoring the award recipients,” said Foundation President and CEO James Schenck. “But it's important to remember that this event is the result of a profoundly unified effort by many key partners and numerous volunteers. We could never have done this without the generosity and support of our corporate sponsors, local benefactors and dedicated service members and veterans. It's a dynamic and heartfelt example of what disparate groups can accomplish by joining forces and working together to reach a common and extremely important goal.”

That goal, Schenck said, is to actively and aggressively help military community members secure their financial future by providing active duty military, veterans and their families with the resources they need to improve their lives through programs covering a wide range of financially oriented issues.

The black-tie event—which was planned, organized and executed by a group consisting of 90 percent volunteers—drew 600 military, government and industry leaders nationwide. Nearly every dollar of the record breaking \$1.25 million raised will go towards helping service members and their caregivers to find the financial security they so thoroughly deserve.

In his remarks, United States Secretary of Veterans Affairs, the Honorable Robert McDonald, stressed the role the VA's partnership with the PenFed Foundation will play in reaching his goal to enhance service at the VA.

Secretary of the Air Force, the Honorable Deborah Lee James thanked the PenFed Foundation for leadership in serving wounded warriors, promoting financial literacy and filling in the gaps in government coverage.

The evening's honorees were recognized for their service and sacrifice at home, in the community, and for the nation. Julie Keys spent more than five years living in a hotel in order to be near Staff Sgt. Keys as he endured multiple surgeries while recovering from wounds received in combat. “I just did what I had to do—what we all would do,” she said. Summing up her tenacity as an advocate for her son, she said, “He's my child, and I will fight you to give him the very best that you can give him.”

Another honoree was Joe Plumeri, vice chairman of the First Data board of directors, who received the Community Hero Award. “Our country is such an exceptional place,” Plumeri said in accepting the award. “What greater value can we provide to our country than to honor the people who protect us and serve us every day? I will tell you that I have roamed the world. I have had the good fortune to have been at many events in many countries, and believe it or not, things like this [gala] don't exist any place else.”



The DCUC Conference  
Preliminary Program  
is available at  
[www.dcuc.org](http://www.dcuc.org).

# 19 CUs Earn Nat'l Savings Excellence Honor

Reprinted with permission from CUNA News Now, May 16, 2016

Nineteen credit unions received the America Saves Designation of Savings Excellence, which recognizes banks and credit unions that went above and beyond to encourage people to save money during *America Saves Week* or *Military Saves Week*.

The credit unions were recognized at the 2016 American Saves National Savings Forum Wednesday, May 18, in Washington, and received a Designation of Savings Excellence seal for their website along with a plaque.

- Air Force FCU, San Antonio, TX;
- Andrews FCU, Suitland, MD;
- Arsenal CU, Arnold, MO;
- Belvoir FCU, Woodbridge, VA;
- Democracy FCU, Alexandria, VA;
- District Government Employees FCU, Washington, D.C.;
- Dover (Del.) FCU;
- Eglin FCU, Fort Walton Beach, FL;
- Electro Savings CU, St. Louis;
- First Central CU, Waco, TX;
- Guadalupe CU, Santa Fe, NM;
- Hanscom FCU, Hanscom Air Force Base, MA;
- Keys FCU, Key West, FL;
- LUSO FCU, Ludlow, MA;
- Navy FCU, Vienna, VA;
- Pacific Marine CU, Oceanside, CA;
- Pen Air Federal CU, Pensacola, FL;
- Pioneer Valley CU, Springfield, MA;
- R.I.A. FCU, Rock Island, IL

Credit unions and banks encouraged thousands to save as part of *America Saves* and *Military Saves Week* Feb. 22-27. At credit unions, 96,842 new accounts were opened; 2,713,844 people added to existing accounts, and 1,195,110 automatic savings deposits were made.

“For years, hundreds of banks and credit unions have participated in *America Saves Week* and *Military Saves Week* by encouraging individuals to save money and build wealth,” said Nancy Register, *America Saves* director. “This designation allows us to recognize banks and credit unions that successfully encouraged individuals to save money during the week. We commend these 34 institutions and hope to award hundreds in the future.”

**Ed. Note**—Of the nineteen credit unions awarded, eleven are members of the Defense Credit Union Council. Congratulations!

See pages 8–9 for details about DCUC’s 53rd Annual Conference.

## 1.3 Million Raised by Marine FCU Since 1995

Ceci Markwick, AVP, Corporate Communications

Marine FCU’s commitment to community can be witnessed with their latest annual charity golf tournament held April 22. The annual event began in 1995 and to-date, a total of 1.3 million has been raised for area non-profit organizations.

This year’s golf tournament brought in a total of \$110,000, which was divided equally between Hope For The Warriors® and the USO. Jeff Clark, president and chief executive officer at Marine FCU said, “This is just our way of giving back a bit for what they do on a daily basis.”

Jacksonville operates the oldest USO in the world and provides a home away from home for all branches of service. Hope For The Warriors® was founded by military families aboard Marine Corps Base Camp Lejeune and offers support programs for active duty, veterans, and military.

## Andrews FCU Sponsors 2016 Power in the Pines Open House and Air Show

Scott Bolden, Marketing Communications Officer

Andrews FCU proudly served as a sponsor for the 2016 Joint Base McGuire-Dix-Lakehurst (JB MDL) ‘Power in the Pines’ Air Show. The show hosted approximately 375,000 people from throughout the tri-state area.

There were several dazzling aerial displays performed by the U.S. Air Force Thunderbirds, U.S. Army Golden Knights, Breitling Jet Team, GEICO Skytypers, and more. JB MDL is the nation’s only tri-service joint base and is home to units from all five services. Each service was represented with more than 60 static displays for attendees to explore.

“We were honored to serve as a sponsor, and to share the benefits of credit union membership with all in attendance,” said Oma George, Chief Retail Officer.

## Langley FCU Supports Peninsula Fine Arts Center

Sue Thrash, Public Relations Director

Langley FCU presented a \$5,000 check to the Peninsula Fine Arts Center for support of their many programs designed for children and families to interact in a fun, educational environment that encourages participation with art materials and concepts.

The Peninsula Fine Arts Center is located in Newport News, VA, and is associated with the Virginia Museum of Fine Arts. Formed in 1962 by a group of Hampton Roads art supporters, the Center is accredited with the American Alliance of Museums (AAM). PFAC has grown in size over the course of its 50 years to become one of the premier arts advocates in the area. It is one of the only 20 non-collecting art centers accredited by the AAM. The Peninsula Fine Arts Center maintains a permanent “Hands On For Kids” gallery designed for children and families.

Defense Credit Union Council  
601 Pennsylvania Avenue, N.W.  
Suite 600  
Washington, D.C. 20004-2601

First Class Mail  
US Postage  
PAID  
Annapolis, MD  
Permit 163



## SAC FCU Sponsors Habitat for Humanity Executive Build Program

SAC FCU is a proud corporate sponsor of the Habitat for Humanity Executive Build program. This program is a community-wide endeavor that offers SAC an opportunity to support Habitat not only with a corporate financial donation, but also by having SAC employees come together, roll up their sleeves and work on rebuilding a home in an impoverished neighborhood. SAC employees spent two days working in a home on the Northside of Omaha, Nebraska. Photo courtesy SAC FCU