

Take a Test Run on Zoom!

If you want to test your device's microphone and camera for a Zoom meeting, go to <https://zoom.us/test>. Click the Join button, and you will be connected to a test Zoom meeting (*no one else will be present*).

On the lower left of the screen

- If you see pair of headphones that says "Join Audio", click it. In the popup window, select Test Speaker and Microphone link.
- If you see a microphone that says "Mute", click on the arrow to the right and select Test Speaker & Microphone.
- Follow the instructions to test your microphone and speakers.

If you are on Windows 10 and can't access the microphone:

- Use the Windows search box to navigate to Microphone privacy settings.
- Switch on the Allow apps to access your microphone toggle, and enable access for Zoom.
- Return to Zoom and test your microphone and speakers again.

If you are on Mac OS 10.14 Mojave or earlier and can't access the microphone:

- Check your operating system permissions to confirm that Zoom has access to the microphone.
- Go to Apple Menu | System Preferences > Security & Privacy.
- Enter your computer's admin name and password and click Unlock.
- Click Microphone (or Camera) and click the checkbox next to Zoom to enable it.

If you need to select different audio or video sources during a meeting, use the selection arrow to the right of the Mute button or the Video button on the lower left of the screen.