



## **SPECIFIC TERMS AND CONDITIONS FOR INDIVIDUAL REGISTRATIONS**

EAO Master Clinician Course – Munich, Germany  
December 6<sup>th</sup> and 7<sup>th</sup>, 2019

### **REGISTRATION POLICY**

- Online registrations will close on **November 15<sup>th</sup>** at 18.00 (GMT +1.00)
- Payments can be made by credit card online (VISA or MASTERCARD) or by wire transfer. Payments by wire transfer will not be accepted after November 5<sup>th</sup>, 2019
- The registration fee includes:
  - Admission to the course
  - Course hand-outs (programme)
  - Lunch and coffee breaks on both days
  - Cocktail/ dinner (TBC) on Friday evening

### **CANCELLATION POLICY**

- All cancellations must be made in writing (email) to:  
EAO Office  
Email: [info@eao.org](mailto:info@eao.org)
- Before September 30<sup>th</sup>: reimbursement of 50% of the fees paid. With no payment received before cancellation, this amount will still remain due.
- From October 1<sup>st</sup>: no refund. With no payment received before that date, the total amount will still remain due to the EAO Office.
- All refunds will be issued after the course.