

Federal Student Aid (FSA) is committed to improving the way students, parents, and borrowers access tools and resources that can be used to learn about, apply for, and manage their federal student aid. Yesterday, several updates were made to StudentAid.gov, which will be followed by updates to the myStudentAid mobile app later this week.

### [Aidan®](#)

Aidan is a virtual assistant that can answer common questions about federal student aid by using advanced technology to evaluate customers' requests and guide them to the correct information and resources. When Aidan launched in Dec. 2019, the tool was only available to 10% of visitors that were logged in to StudentAid.gov.

With this release, Aidan is now available to all visitors to StudentAid.gov, including those who are not logged in. This increased availability expands customer self-service and improves access to federal student aid support.

### [Loan Simulator](#)

On March 27, 2020, the *Coronavirus Aid, Relief, and Economic Security Act (CARES Act)* became law, providing for temporary relief on ED-owned federal student loans, including the suspension of loan payments, stopped collections on defaulted loans, and a 0% interest rate. As of Sunday, Loan Simulator has been updated to include these *CARES Act* flexibilities. This update provides borrowers with better repayment plan estimates, ensuring that they have more accurate information while planning their loan repayment strategy.

### [Annual Student Loan Acknowledgment](#)

With this release, Federal Student Aid modified the Annual Student Loan Acknowledgment based on customer feedback and user experience best practices. The Acknowledgment has a new landing page that allows customers to select their personalized experience based on if they are an undergraduate student, graduate student, or parent of an undergraduate student. The Acknowledgment, which was previously presented as a long, single-page resource, has been redesigned to present information in smaller, easy-to-understand learning modules.

### [New Articles on StudentAid.gov](#)

The StudentAid.gov articles page has been redesigned to align with the look and feel of StudentAid.gov. The articles landing page now allows visitors to filter additional articles by topics, including: News and Updates, Financial Aid, FAFSA® Tips, Loan Repayment, and Tips for Success. Articles include a "tag," which allows site visitors to view all related articles that have been associated with that tag. The updated articles page has new social media integration, making it easier to share FSA's articles via Facebook, Twitter, or email. Additionally, Federal Student Aid content that was previously shared on the U.S. Department of Education's blog, *Homeroom*, will now be available exclusively on StudentAid.gov. These updates make StudentAid.gov/articles an easy-to-navigate resource for customers to learn about FSA's financial aid tools and programs.

### [New Additions to the myStudentAid mobile app](#)

The Master Promissory Note (MPN) is a legal document borrowers must sign promising to repay their federal student loan(s) and any accrued interest and fees. With this release, the MPN's functionality is available on the myStudentAid mobile app, allowing borrowers to seamlessly submit their MPNs from their mobile device.

Aidan and the Annual Student Loan Acknowledgment have also been added to the mobile app.

We will continue to provide updates about the latest tools and resources that can help students and borrowers plan for their student aid journey.

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