

2019 Summer Conference Schedule of Events

MONDAY, JUNE 24

- 10:00 a.m. – 2:00 p.m. Board of Directors Meeting (ChampionsGate)
- 2:00 p.m. – 5:00 p.m. CCOC Executive Council and Corporation Meeting (ChampionsGate)

TUESDAY, JUNE 25

- 7:00 a.m. – 8:20 a.m. Breakfast (*National Ballroom C & D and Foyer*)
- 7:00 a.m. – 5:00 p.m. Exhibit Hall (*National Ballroom C & D and Foyer*)
- 8:00 a.m. – 5:00 p.m. Book Nook (*National Ballroom C & D Foyer*)
- 8:00 a.m. – 9:45 a.m. Welcome Session and Keynote (*National Ballroom A & B*)
Featured Speaker: Joshua Seth, Psychological Illusionist, Entertainer, Best Selling Author
- 9:45 a.m. – 10:20 a.m. Mid-Morning Break Hosted by Computing System Innovations
(*National Ballroom C & D*)
- 10:20 a.m. – 12:00 p.m. Florida E-Filing Authority Board Meeting (Celebration A & B)
- 10:20 a.m. – 12:00 p.m. Courts Track – Vulnerable Adults/Risk Protection Orders/MECOM
(Augusta A & B)**
- 10:20 a.m. – 12:00 p.m. Executive Track – CCOC Session (ChampionsGate)**
Panel: CCOC
- 10:20 a.m. – 12:00 p.m. HR/Administrative Track – Generations in the Workplace
(Kissimmee)**
Presenter: Mary White, M.A., SHRM-SCP, SPHR, Director, Corporate Training & Consulting, MTI Business Solutions
- 10:20 a.m. – 12:00 p.m. Technology Track – The Impact on non ADA Compliant Websites
(Colonial A & B)**
Presenter: Ramzy Spencer, Digital Accessibility Services Manager, Lighthouse Central Florida
- 12:00 p.m. – 1:20 p.m. Executive Session Lunch (*Olympic A & B*)
- 12:00 p.m. – 1:20 p.m. FCCC Hosted Lunch (*National Ballroom A & B*)

2019 Summer Conference Schedule of Events

TUESDAY, JUNE 25, CONT'D

- 1:20 p.m. – 3:00 p.m.** **Courts Track – 2019 Legislative Update (Augusta A & B)**
Moderator: Sara Sanders, Legislative Manager, Florida Court Clerks & Comptrollers
Panel: Tom Hall, Esq.; Jason Welty, Budget and Communications Director, Florida Clerks of Court Operations Corporation; Matt Whyte, General Counsel/Director of Human Resources, Manatee County Clerk of the Circuit Court and Comptroller
- 1:20 p.m. – 3:00 p.m.** **HR/Administrative Track – Star Employees: Recruitment and Retention (Kissimmee)**
Presenter: Mary White, M.A., SHRM-SCP, SPHR, Director, Corporate Training & Consulting, MTI Business Solutions
- 1:20 p.m. – 3:00 p.m.** **Technology Track – Auditing Wireless Networks (Colonial A & B)**
In this presentation, we will look at some of the security concerns inherent with Wi-Fi networks. We will review the different methods used to secure wireless networks, as well as a few of the tools available to assess and attack various types of wireless security configurations.
Presenter: Gareth Marchant, Lithaus Academy
- 1:20 p.m. – 5:00 p.m.** **Executive Track – Executive Session (ChampionsGate)**
- 3:00 p.m. – 3:20 p.m. Mid-Afternoon Break Hosted by Lineberger Law Firm (National Ballroom C & D)
- 3:20 p.m. – 5:00 p.m.** **Courts Track – Sharks in the Water: Current Threats in the Clerks' Offices (Augusta A & B)**
- 3:20 p.m. – 5:00 p.m.** **HR/Administrative Track – Successful Onboarding (Kissimmee)**
Presenter: Megan Richardson, PHR, SHRM-CP, VP of Consulting, Dynamic Corporate Solutions, Inc.
- 3:20 p.m. – 5:00 p.m.** **Technology Track – Vulnerability Assessments (Colonial A & B)**
In this presentation, we will review technical vulnerability assessments. We will review some of the many tools available to perform a vulnerability assessment and discuss the common elements. In addition, we will identify how vulnerability assessments should be used as part of an overall cybersecurity program.
Presenter: Gareth Marchant, Lithaus Academy
- 5:30 p.m. – 6:30 p.m. President's Reception (Rotunda)
- 6:30 p.m. – 8:30 p.m. Partner-Hosted Reception by Pioneer Technology Group (Golf Commons)

2019 Summer Conference Schedule of Events

WEDNESDAY, JUNE 26

- 7:00 a.m. – 8:20 a.m. Breakfast (*National Ballroom C & D and Foyer*)
- 7:00 a.m. – 3:30 p.m. Exhibit Hall (*National Ballroom C & D*)
- 8:00 a.m. – 3:30 p.m. Book Nook (*National Ballroom C & D Foyer*)
- 8:30 a.m. – 9:45 a.m. General Session and Keynote (*National Ballroom A & B*)
Featured Speaker: Shannon Miller, Olympic Gold Medalist, Author, Health & Fitness Advocate
- 9:45 a.m. – 10:20 a.m. Mid-Morning Break Hosted by equivalent (*National Ballroom C & D*)
- 10:20 a.m. – 12:00 p.m.** **Courts Track – Sharks in the Water: Current Threats in the Clerks' Offices (Augusta A & B)**
- 10:20 a.m. – 12:00 p.m.** **Courts/Executive Track – Things We Do Differently (Olympic A & B)**
- 10:20 a.m. – 12:00 p.m.** **Executive Track – Ethics w/ Case Studies (ChampionsGate)**
Presenter: Linda Bond Edwards, Esq., Attorney at Law, Rumberger, Kirk & Caldwell
- 10:20 a.m. – 12:00 p.m.** **HR/Administrative Track – Team Building/Team Engagement (Kissimmee)**
Presenter: Randy Anderson, E3 Professional Trainers
- 10:20 a.m. – 12:00 p.m.** **Technology Track – Statewide Systems, IT Strategic Plan (FCTC, Managing our Mandates – UCR, SB 1392, PDF/A) (Colonial A & B)**
Panel: Melvin Cox, IT Director, CiviTek; Toni Bleiweiss, Digital Strategist, Lee County Clerk and Comptroller's Office; Doris Maitland, Chief Digital Officer, Lee County Clerk and Comptroller's Office; Todd Newberry, Systems Project Analyst, CiviTek; Scott McCord, CCIS Project Manager, CiviTek; and Cathy Slayton, eCLERC Project Manager, CiviTek
- 12:00 p.m. – 1:20 p.m. Lunch on Own
- 12:00 p.m. – 1:20 p.m. Clericus User Group Lunch Meeting (*Celebration A*)
- 1:20 p.m. – 3:00 p.m.** **Courts Track – Pathway to Paperless (Augusta A & B)**
This session will share initiatives in automation and the use of technology to streamline operations and reduce and/or eliminate paper usage as well as benefits and costs savings from said initiatives.
Panel: The Honorable JD Peacock II, Okaloosa Clerk and Comptroller; Doug Bakke, Hillsborough County Clerk and Comptroller; Michelle Decker, Hillsborough Clerk and Comptroller; and Doris Maitland
- 1:20 p.m. – 3:00 p.m.** **Executive Track – Audits to Clerk Offices (Title IV-D Focus) (ChampionsGate)**

2019 Summer Conference Schedule of Events

WEDNESDAY, JUNE 26, CONT'D

- 1:20 p.m. – 3:00 p.m.** **HR/Administrative Track – Employment Issues (New, relevant issues or changes) (Kissimmee)**
Presenter: Linda Bond Edwards, Esq., Attorney at Law, Rumberger, Kirk & Caldwell
- 3:00 p.m. – 3:20 p.m. Mid-Afternoon Break (*National Ballroom C & D*)
- 3:20 p.m. – 5:00 p.m.** **Courts Track – Court Records/Life of a Court Rule/How Prepared is Your Front Counter Staff to Respond to Public Records Requests? (Augusta A & B)**
Panel: The Honorable Tiffany Moore Russell, Esq., Orange County Clerk; The Honorable Laura E. Roth, Esq., Volusia County Clerk; Tom Hall; Matt Whyte, Manatee County Clerk and Comptroller's Office
- 3:20 p.m. – 5:00 p.m.** **Executive Track – Constitutional Amendments Part II**
Moderator: The Honorable Ken Burke, CPA, Pinellas County Clerk and Comptroller
Panel: The Honorable Tara S. Green, Clay County Clerk; The Honorable Carolyn Timmann, Martin County Clerk and Comptroller; and the Honorable Laura E. Roth, Esq., Volusia County Clerk
- 3:20 p.m. – 5:00 p.m.** **HR/Administrative Track – Case Studies in Personnel of Clerks' Offices (Kissimmee)**
Presenter: JoAnne Lambert, Jackson Lewis
- 3:20 p.m. – 5:00 p.m.** **Technology Track – Technology Roundtable (Colonial A & B)**
Moderators: George Welsted, Network Administrator, Hernando County Clerk and Comptroller's Office; and Tina Zinser, IT Director for Hernando Clerk and Comptroller's Office
- 6:30 p.m. – 7:30 p.m. Reception (*Rotunda*)
- 7:30 p.m. – 10:00 p.m. Annual Banquet (*National Ballroom A & B*)

THURSDAY, JUNE 27

- 6:30 a.m. – 7:30 a.m. Fun 1-mile Run/Walk to Polk County (*Starting Point, TBD*)
- 7:30 a.m. – 9:10 a.m. Breakfast (*ChampionsGate*)
- 9:10 a.m. – 10:50 a.m.** **Courts Track – Case Counting: Are You Counting Your Cases Like Every Other Clerk? (Augusta A & B)**

2019 Summer Conference Schedule of Events

THURSDAY, JUNE 27, CONT'D

9:10 a.m. – 10:50 a.m.

**HR/Admin Track – Best Practices for Employee Discipline and Termination
(Kissimmee)**

This session will take an in-depth look at common pitfalls in managing employees' performance, drafting performance evaluations, developing performance improvement plans, engaging in effective counseling and discipline, rules for effective documentation, and best practices for employee termination.

Presenter: Brian L. Hayden, Esq., Attorney at Law, Jackson Lewis P.C.

9:10 a.m. – 10:50 a.m.

Technology/Courts Track – Civil Citations and the Clerk (Olympic A & B)

Tentative Schedule as of 5-16-19