

2019 Summer Conference Schedule of Events

MONDAY, JUNE 24

- 9:00 a.m. – 5:00 p.m. CIO/Tyler Meeting (St. Cloud)
- 10:00 a.m. – 2:00 p.m. Board of Directors Meeting (ChampionsGate)
- 2:00 p.m. – 5:00 p.m. CCOC Executive Council and Corporation Meeting (ChampionsGate)

TUESDAY, JUNE 25

- 7:00 a.m. – 8:20 a.m. Breakfast (*National Ballroom C & D and Foyer*)
- 7:00 a.m. – 5:00 p.m. Exhibit Hall (*National Ballroom C & D and Foyer*)
- 8:00 a.m. – 5:00 p.m. Book Nook (*National Ballroom C & D Foyer*)
- 8:00 a.m. – 9:45 a.m. Welcome Session and Keynote (*National Ballroom A & B*)
Featured Speaker: Joshua Seth, Psychological Illusionist, Entertainer, Best Selling Author
- 9:45 a.m. – 10:20 a.m. Mid-Morning Break Hosted by Computing System Innovations
(*National Ballroom C & D*)
- 10:20 a.m. – 12:00 p.m. Florida E-Filing Authority Board Meeting (Celebration A & B)
- 10:20 a.m. – 12:00 p.m. Courts Track – Vulnerable Adults/Risk Protection Orders/MECOM
(Augusta A & B)**
Panel: Justin Horan, Esq., General Counsel, Clay County Clerk's Office; Anne Trefz Gibson, Director, Office of Legal Affairs, Polk County Sheriff's Office; and Kim Stenger, Civil Division Director, Polk County Clerk and Comptroller's Office
- 10:20 a.m. – 12:00 p.m. Executive Track – CCOC Session (ChampionsGate)**
Panel: CCOC
- 10:20 a.m. – 12:00 p.m. HR/Administrative Track – Generations in the Workplace
(Kissimmee)**
Attend this informative session and gain insights into the factors that make each generation in the modern workforce unique – including formative influences, characteristics and workplace behaviors. You'll get management and supervision tips for the multi-generational workforce of today, along with the insights needed recognize value across the generations and leverage the power and competitive advantage of generational differences in your workplace.
Presenter: Mary Gormandy White, M.A., SHRM-SCP, SPHR, Director, Corporate Training & Consulting, MTI Business Solutions

2019 Summer Conference Schedule of Events

TUESDAY, JUNE 25, CONT'D

10:20 a.m. – 12:00 p.m.

Technology Track – The Impact of non ADA Compliant Websites (Colonial A & B)

Much like wheelchair ramps that provide access to physical locations, digital accessibility compliance provides virtual access to websites. In this session, we will take a deep dive into digital accessibility. Topics include: why accessible content is necessary, both legally and socially; current standards in digital accessibility (ADA, WCAG, and Section 508); and most importantly, how to achieve compliance through tools, best practices, and services.

Presenter: Ramzy Spencer, Digital Accessibility Services Manager, Lighthouse Central Florida

12:00 p.m. – 1:20 p.m.

Executive Session Lunch (*Olympic A & B*)

12:00 p.m. – 1:20 p.m.

FCCC Hosted Lunch (*National Ballroom A & B*)

1:20 p.m. – 3:00 p.m.

Courts Track – 2019 Legislative Update (Augusta A & B)

This session will feature a review of legislation passed during the 2019 Regular Session of the Florida Legislature that may be of interest or impact to the offices of Clerks of Court and Comptrollers. Among the topics covered, panelists will discuss the changes made by HB 337 Courts; HB 7125, this year's comprehensive criminal justice reform package; HB 409 Electronic Legal Documents; and those bills affecting public records.

Moderator: Sara Sanders, Legislative Manager, Florida Court Clerks & Comptrollers

Panel: Tom Hall, Esq., Consultant, FCCC; Jason Welty, Budget and Communications Director, CCOC; and Matt Whyte, General Counsel/Director of Human Resources, Manatee County Clerk and Comptroller's Office

1:20 p.m. – 3:00 p.m.

HR/Administrative Track – Star Employees: Recruitment and Retention (Kissimmee)

It's time to start thinking about the process of recruiting and retaining employees differently; in the modern world, employers need to *attract and continue to attract* the talent that they need. Attend this informative session and discover best practices for doing just that. You'll learn updated strategies for sourcing talent and discover the top reasons good employees leave, along with practical steps you can implement to create a work environment where they'll want to choose to stay.

Presenter: Mary Gormandy White, M.A., SHRM-SCP, SPHR, Director, Corporate Training & Consulting, MTI Business Solutions

1:20 p.m. – 3:00 p.m.

Technology Track – Auditing Wireless Networks (Colonial A & B)

In this presentation, we will look at some of the security concerns inherent with Wi-Fi networks. We will review the different methods used to secure wireless networks, as well as a few of the tools available to assess and attack various types of wireless security configurations.

Presenter: Gareth Marchant, Litehaus, Academy

2019 Summer Conference Schedule of Events

TUESDAY, JUNE 25, CONT'D

- 1:20 p.m. – 5:00 p.m.** **Executive Track – Executive Session (*ChampionsGate*)**
- 3:00 p.m. – 3:20 p.m. Mid-Afternoon Break Hosted by Linebarger Law Firm (*National Ballroom C & D*)
- 3:20 p.m. – 5:00 p.m.** **Courts Track – Sharks in the Water: Current Threats in the Clerks' Offices (*Augusta A & B*)**
Moderator: Doug Isabelle, Deputy Executive Director, CCOC; and Cheri Vancura, Chief Deputy of Operations, Martin County Clerk and Comptroller's Office
- 3:20 p.m. – 5:00 p.m.** **HR/Administrative Track – Successful Onboarding (*Kissimmee*)**
Hiring and retaining top talent in today's competitive work environment is crucial. Many employers put intensive time and money into recruiting and hiring the best... but that's only the first step. In this session, we will discuss best practices for onboarding new hires and focusing on the Employee Experience! From interviewing, to job offer, to the end of the orientation period and following. Learn how your organization can welcome, train, and retain a dedicated workforce of top performers.
Presenter: Sarah Laboranti, Training Consultant, Dynamic Corporate Solutions, Inc.
- 3:20 p.m. – 5:00 p.m.** **Technology Track – Vulnerability Assessments (*Colonial A & B*)**
In this presentation, we will review technical vulnerability assessments. We will review some of the many tools available to perform a vulnerability assessment and discuss the common elements. In addition, we will identify how vulnerability assessments should be used as part of an overall cybersecurity program.
Presenter: Gareth Marchant, Litehaus, Academy
- 5:30 p.m. – 6:30 p.m. President's Reception (*Rotunda*)
- 6:30 p.m. – 8:30 p.m. Partner-Hosted Reception by Pioneer Technology Group (*Golf Commons*)

WEDNESDAY, JUNE 26

- 7:00 a.m. – 8:20 a.m. Breakfast (*National Ballroom C & D and Foyer*)
- 7:00 a.m. – 3:30 p.m. Exhibit Hall (*National Ballroom C & D*)
- 8:00 a.m. – 3:30 p.m. Book Nook (*National Ballroom C & D Foyer*)

2019 Summer Conference Schedule of Events

WEDNESDAY, JUNE 26, CONT'D

- 8:30 a.m. – 9:45 a.m. General Session and Keynote (*National Ballroom A & B*)
Featured Speaker: Shannon Miller, Olympic Gold Medalist, Author, Health & Fitness Advocate
- 9:45 a.m. – 10:20 a.m. Mid-Morning Break Hosted by equivalent (*National Ballroom C & D*)
- 10:20 a.m. – 12:00 p.m. **Courts Track – Sharks in the Water: Current Threats in the Clerks' Offices (Augusta A & B)**
Panel: The Honorable Carolyn Timmann, Martin County Clerk and Comptroller; and Doug Isabelle, Deputy Executive Director, CCOC
- 10:20 a.m. – 12:00 p.m. **Courts/Executive Track – Things We Do Differently (Olympic A & B)**
Moderators: The Honorable Tara S. Green, Clay County Clerk's Office; and Jason Welty, Budget and Communications Director, CCOC
- 10:20 a.m. – 12:00 p.m. **Executive Track – Ethics w/ Case Studies (ChampionsGate)**
Presenter: Linda Bond Edwards, Esq., Attorney at Law, Rumberger, Kirk & Caldwell
- 10:20 a.m. – 12:00 p.m. **HR/Administrative Track – Team Building/Team Engagement (Kissimmee)**
Presenter: Randy Anderson, E3 Professional Trainers
- 10:20 a.m. – 12:00 p.m. **Technology Track – Statewide Systems and IT Strategic Plan (Colonial A & B)**
This session will discuss the FCTC, Managing our Mandates – UCR, SB 1392, and PDFA
Panel: Melvin Cox, IT Director, CiviTek Solutions; Toni Bleiweiss, Digital Strategist, Lee County Clerk and Comptroller's Office; Doris Maitland, Chief Digital Officer, Lee County Clerk and Comptroller's Office; Todd Newberry, Systems Project Analyst, CiviTek Solutions; Scott McCord, PMP, CSM, CCIS Senior Project Manager, CiviTek Solutions; and Cathy Slayton, eCLERC Project Manager, CiviTek Solutions
- 12:00 p.m. – 1:20 p.m. Lunch on Own
- 12:00 p.m. – 1:20 p.m. Clericus User Group Lunch Meeting (*Celebration A*)

2019 Summer Conference Schedule of Events

WEDNESDAY, JUNE 26, CONT'D

- 1:20 p.m. – 3:00 p.m.** **Courts Track – Pathway to Paperless (*National Ballroom A & B*)**
This session will share initiatives in automation and the use of technology to streamline operations and reduce and/or eliminate paper usage as well as benefits and costs savings from said initiatives.
Panel: The Honorable JD Peacock II, Okaloosa County Clerk and Comptroller; Doug Bakke, Chief Deputy, Hillsborough County Clerk and Comptroller's Office; Michelle Decker, Chief Information Officer, Hillsborough Clerk and Comptroller's Office; Lisa DiDonato, CIO, Lee County Clerk and Comptroller's Office; and Patrick Long, Court Operations Manager, Lee County Clerk and Comptroller's Office
- 1:20 p.m. – 3:00 p.m.** **Executive Track – Title IV-D Child Support Audits (*ChampionsGate*)**
- 1:20 p.m. – 3:00 p.m.** **HR/Administrative Track – Employment Issues (New, relevant issues or changes) (*Kissimmee*)**
Presenter: Linda Bond Edwards, Esq., Attorney at Law, Rumberger, Kirk & Caldwell
- 3:00 p.m. – 3:20 p.m.** **Mid-Afternoon Break (*National Ballroom C & D*)**
- 3:20 p.m. – 5:00 p.m.** **Courts Track – Rule 2.420 – Meet the needs of those we serve without delay Part II (*ChampionsGate*)**
Moderator: The Honorable Karen Rushing, Sarasota County Clerk and Comptroller
Panel: The Honorable David Ellspermann, Marion County Clerk and Comptroller; and Workgroup
- 3:20 p.m. – 5:00 p.m.** **Executive Track – Overflow for Courts Track (*Augusta A & B*)**
- 3:20 p.m. – 5:00 p.m.** **HR/Administrative Track – Case Studies in Personnel of Clerks' Offices (*Kissimmee*)**
Presenter: JoAnne Lambert, Jackson Lewis
- 3:20 p.m. – 5:00 p.m.** **Technology Track – Technology Roundtable (*Colonial A & B*)**
Do you have a burning technology question? Infrastructure, enterprise applications, mandates, statewide projects, etc. Join us at the Tech Roundtable and get input from clerk techies around the state!
Moderators: George Welsted, Senior Business Process Architect,, Hernando County Clerk and Comptroller's Office; and Tina Zinser, IT Director for Hernando Clerk and Comptroller's Office
- 6:30 p.m. – 7:30 p.m.** **Reception (*Rotunda*)**
- 7:30 p.m. – 10:00 p.m.** **Annual Banquet (*National Ballroom A & B*)**

2019 Summer Conference Schedule of Events

THURSDAY, JUNE 27

- 6:30 a.m. – 7:30 a.m. Fun 1-mile Run/Walk to Polk County (*Starting Point, TBD*)
- 7:30 a.m. – 9:10 a.m. Breakfast (*ChampionsGate*)
- 9:10 a.m. – 10:50 a.m. Courts Track – Case Counting: Are You Counting Your Cases Like Every Other Clerk? (*Augusta A & B*)**
Moderator: The Honorable Gary Cooney, Esq., Lake County Clerk and Comptroller
Panel: Denise Bell, Chief Deputy Clerk, Lake County Clerk and Comptroller's Office; and TBD
- 9:10 a.m. – 10:50 a.m. HR/Admin Track – Best Practices for Employee Discipline and Termination (*Kissimmee*)**
This session will take an in-depth look at common pitfalls in managing employees' performance, drafting performance evaluations, developing performance improvement plans, engaging in effective counseling and discipline, rules for effective documentation, and best practices for employee termination.
Presenter: Brian L. Hayden, Esq., Attorney at Law, Jackson Lewis P.C.
- 9:10 a.m. – 10:50 a.m. Technology/Courts Track – Civil Citations and the Clerk (*Olympic A & B*)**
Panel: Linda Cooke, Pinellas County Sheriff's Office; Teresa Del Rio, Pinellas County Clerk and Comptroller's Office; Melvin Cox, IT Director, Civitek Solutions; Lieutenant, Lieutenant Paul C. Ellison, Judicial Operations Bureau, Court Supervision Section, Pinellas County Sheriff's Office; and Sergeant Karl "Doug" Gettmann, Pinellas County Sheriff's Office