

# Comprehensive Case Information System

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**CCIS** 

#### **CCIS Versions**

- CCIS was established in 2002
  - View court case information across county and circuit lines
  - → Developed and maintained by Florida's Clerks, pursuant to s. 28.24(12)(e), Florida Statutes
  - Data transmitted nightly from Clerk CMS to CCIS
  - → Searchable by name or case number and is available 24/7
- CCIS 2.0 released in 2009
  - Display document images some redirect to clerk websites
  - Track multiple reopens
  - Display attorney information on a case
  - Added DHSMF Driver License Reinstatement Function
  - → Increase case matches between CCIS and TCATS
  - Standardization enabling statewide reporting



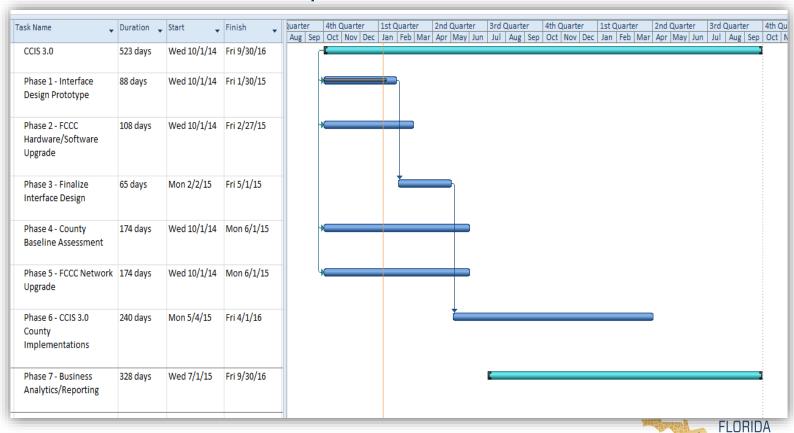
#### **CCIS Versions**

- CCIS 3.0 will be implemented during 2015 2016
  - Grant funded by NCHIP through FDLE @1.79M
    - → \$400,000 allocated to assist counties with costs to implement
    - Influenced the project start and end dates
  - Network, hardware, software, database upgrades
  - Standardized statewide user interface with local clerk branding
  - View docket images on all cases in compliance with AOSC 15-18
  - Cases and parties will be added to CCIS upon the completion of case initiation
    - CCIS user will be able to search for a case and party the same date the case is created in the Clerk CMS
  - Emphasis on data quality to support the needs of the CCIS users and a Business Intelligence future project



# **CCIS 3.0 Project Plan**

- Schedule is comprised of 7 phases
- Phases 1 5 are complete



COURT CLERKS COMPTROLLERS

#### **CCIS 3.0 Project Plan**

- 2<sup>nd</sup> and 3<sup>rd</sup> Quarter 2015
  - Software development and testing
- → 4<sup>th</sup> Quarter 2015 1<sup>st</sup> Quarter 2016
  - October 2015 User Outreach
    - → New user interface will be available for a preview
  - Counties implement new data exchange methods over a five-month period
- Project completion targeted for 3/31/2016
- CCIS 3.0 will be complete when project requirements have been implemented statewide



## **CCIS 3.0 Project Status**

- → Phase 1 Interface Design Prototype Complete
  - Batch the overnight file processing (existing process)
  - Web Services the real-time data exchange (new process)
  - Updated Interface Control Document defines the updated batch file formats and new batch file definitions
    - Judicial Assignment History and Filings have been added
    - Data added per user requests, for instance:
      - Docket Numbering
      - → AOSC 15-18
      - → Charge level and degree
  - → Data exchange methods designed to include real-time data transfer using a statewide, NIEM standard defined by Volusia County IT in collaboration with CCIS and Judiciary
    - Web Services Contract designed, developed and provided vendors, CCIS, and judiciary to use to exchange Clerk data



## **CCIS 3.0 Project Status**

- Phase 6 County Implementations In process
  - Planning, design, development, and implementation of the new CCIS interfaces for each vendor CMS user group or county with unique CMS
  - → Each vendor CMS user group develops a single solution to be implemented in all of its counties
    - Vendor CMS user group selects a pilot county
    - Successfully implement solution for the pilot county
    - Roll the solution out to the other counties.
  - Critical path for statewide implementation Full Data Refresh
     Calendar
    - Existing county data in CCIS must be refreshed before the real-time data exchange can occur
    - Statewide calendar is available to allow each group to plan implementations

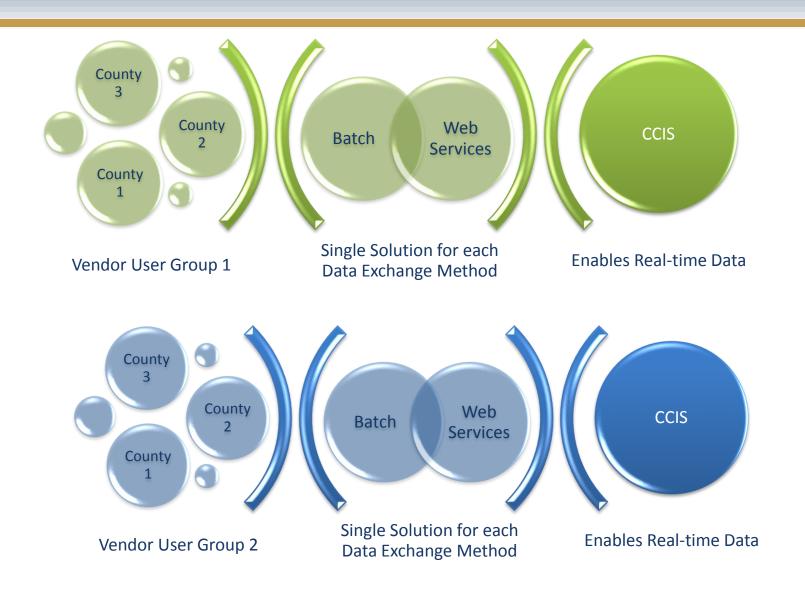


#### **CCIS 3.0 Project Status**

- Phase 6 County Implementations Funding
  - Funding requests received from vendor user groups and counties
  - \$400k of the grant was allocated to help counties create new interfaces
  - CiviTek Board approval to contribute dollars that are not covered by the grant
  - CCIS Committee approved the funding requests
  - The goal is to use the grant funding to maximize our ability to get all counties on CCIS 3.0



# Implementation Strategy



# **Implementation Strategy**

Vendor User Group	# Solutions	# Implementations
Benchmark	1	13
CLERICUS	1	37
Odyssey	1	8
ShowCase	1	5
Creative Data Solutions	1	2
Miscellaneous	7	7
Total	12	72



# **CCIS 3.0 Under the Hood**

System Component	Product
Operating System	Client – Microsoft Windows Server - Linux
Identification and access management	SQL Server-based security application
User interface	Standard browser-based
Development platform	JAVA Jboss EAP
Application integration	JAVA Jboss EAP and web services
Data management & integration	Microsoft SQL Server 2014 SP1



- Batch data exchange will continue to be used to:
  - Perform data refresh function
  - → Transmit some data files overnight while we work to begin to receive some clerk data realtime
  - → Make data corrections to CCIS data if a significant number of records need to be updated



- Web Services data exchange terminology for our project
  - → Push Clerk CMS will transmit data to CCIS
  - → Pull Clerk CMS is responding to a request for data from CCIS or CAPS viewer



- Web Service Push
  - When case is initiated
  - When case has been updated
    - → Case, Party, Charge and Party Representation
  - Enables CCIS case and party search from CCIS database
  - Enables phased transition from batch processing to real-time processing



- Web Service Pull
  - Once CCIS search is performed the user can click on the screen to request real-time Clerk CMS data for viewing (once implemented)
    - More progress docket and images
    - Court events
    - → Sentences
    - Warrant/Summons/Capias
    - Financial Summary
  - Otherwise data will be displayed from CCIS database that was received through the batch process
  - Updates to this data in the Clerk CMS will be provided to CMS in the batch process at night



# **CCIS Application Users**

- Remains restricted to governmental agencies from Federal,
   State and Local levels
- CCIS security complies with access to court records as defined in Florida Statutes
- 38,000 + active users: sample of agencies
  - Department of Homeland Security
  - US Probation
  - US Marshal
  - US Public Defenders
  - Legislature
  - Clerks of Court and Staff
  - Judiciary and Court Administration
  - Guardian Ad Litem



# **CCIS Application Users**

- 38,000 + active users (continued)
  - States' Attorneys
  - Public Defenders
  - Law Enforcement
  - Attorney General's Office
  - Florida Department of Law Enforcement
  - Florida Department of Correction
  - Florida Department of Revenue
  - Florida Department of Juvenile Justice
  - Florida Department of Children and Family Services
  - Judicial Administration Commission
  - Florida Parole Commission
  - → Florida Department of State
  - And more



#### **CCIS** as a Data Source

- → Per the Memorandum of Understanding with the Office of the State Courts Administrator (OSCA), CCIS is the sole provider of Clerk Case data to Judicial Information System (JIS)
- Case validation and case and party information display on Florida Courts E-Filing Portal
- → 120 Million Cases, 323 Million Names searchable by CCIS users



## **CCIS Strategic Advantages**

- Recognized in Florida Statutes
- Base funding source in place
- Provides for statewide standardization of data and reporting
- Mature system with large user base and support process in place
- Integral to JIS and E-Filing Portal
- CMS Independent



#### **CCIS 3.0 Communications**

#### Project Communications

- → Access <a href="http://www.flclerks.com/">http://www.flclerks.com/</a> and register for your account
- → Join CCIS 3.0 Implementation Team work group if you would like to receive communications on this project <a href="http://flclerks.site-ym.com/group/CCIS\_3\_0">http://flclerks.site-ym.com/group/CCIS\_3\_0</a>

#### User Communications

- → Emails will go to CCIS Admins and CCIS users informing them of project status
- → CCIS 3.0 User Interface will be featured October 2015 running along side the existing CCIS User Interface
- Existing CCIS User Interface will be unavailable beginning 11/1/2015



#### CCIS 3.0 Success

- → Achieves Clerks' IT Strategic Goal #3
- Achieved with timely statewide implementation by all CMS/Vendors with one solution per vendor user group
- Eliminates need for duplicated data by Judiciary
- Provides improved customer service
  - New cases added to CCIS the same day they are initiated with the Clerk
  - View document images statewide
  - Standardized, responsive user interface
- Implements modern technology which is easier to support



#### CCIS 3.0 Success

- Enhances communications to Florida Courts and Legislature
- Strengthens our technology partnership with the courts
- Implements a real-time, comprehensive statewide data repository
- Provides easier access to 'big data' for all stakeholders





#### **CCIS DEMO**