Florida Association of Court Clerks

Online Court Records Search (OCRS)

User Guide – Public User Access

Table of Contents

Introduction	3
OCRS - Home Page	
How to Perform a Search	
Performing a Person or Business Search	6
Performing a Case Search	
Information Available for Viewing	11
Viewing Images	12
Normal Image Viewing	12
View on Request (VOR) Images	13
How to Exit the System	14

Introduction

This documentation is designed for use with the **Online Court Records Search (OCRS)** accessed through <u>www.civitekflorida.com.</u> Questions concerning the use of the OCRS system can be answered by contacting the county clerk, where the case record resides.

OCRS - Home Page

The first screen presented to a user is the County Selection Screen.



In order to access the Online Court Records Search for a County, you must first select the appropriate County.

Click the down arrow next to the "Go" button to access the dropdown menu list of County names. Click on a County name to select that County from the dropdown menu. Click the "Go" button to access the appropriate site.

The next screen presented is the User Selection Screen.



Definitions of user groups are:

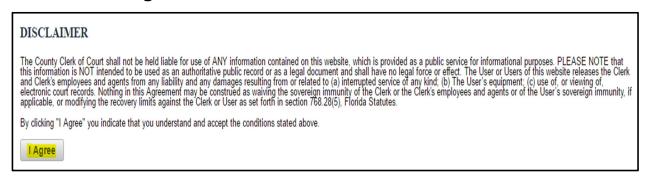
- Public Internet (Anonymous) User: This is a public user who is "Anonymous", and will not have a username and password in the system. Public users can access OCRS without any login credentials on the OCRS site.
- Registered User: This user requires a User Registration Agreement
 to be completed, notarized and returned to the local Clerks office who
 keeps and maintains the records attempting to be accessed. The
 clerk's office will provide registered users with a username and
 password. Registered users must enter their login credentials for
 access to the OCRS site.
- Attorney of Record: This user requires a User Registration
 Agreement to be completed along with a valid FLBAR number included.
 This document must be notarized and returned to the local Clerks
 office who keeps and maintains the records attempting to be accessed.
 The local Clerks office will provide Attorney of Record users with a
 username and password. Attorney of record users will have special
 access levels on specific case numbers their bar number is attached to.
 Attorney of Record users must enter their login credentials for access
 to the OCRS site.

***All user access levels are defined in the Supreme Court Administrative order (AOSC 16-14) Access Security Matrix. The latest version of the AOSC 16-14 Access Security Matrix can be located on Florida Courts website at:

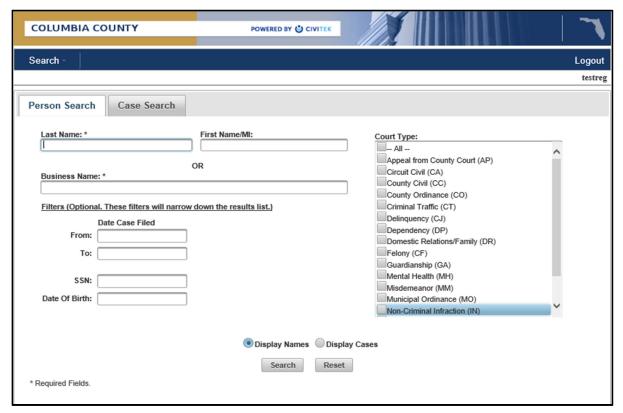
http://flcourts.org/resources-and-services/court-technology/technology-standards.stml

Public access users should click on the "Public" button.

The user is presented with the disclaimer screen. Read the disclaimer and click on the "**I Agree**" button to continue.



Users are then taken to the main search screen. There are two methods available to perform a records search: Person Search and Case Search.

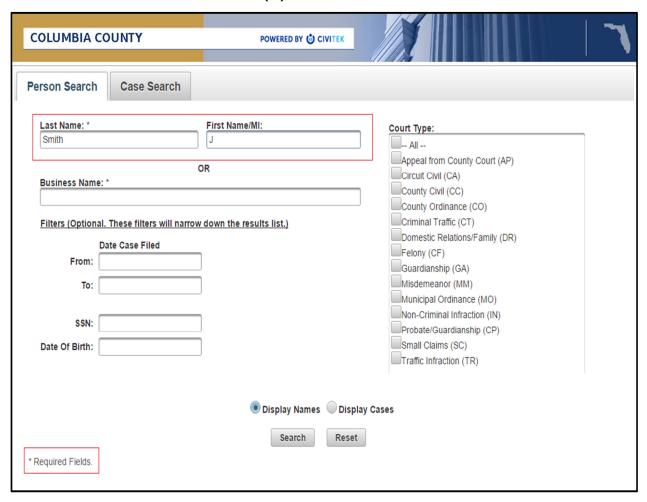


How to Perform a Search

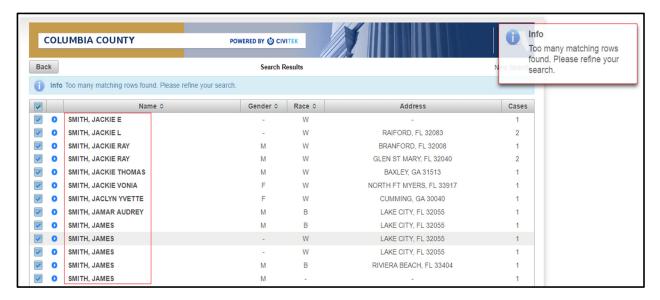
Performing a Person or Business Search

Users can perform either a person search or a business name search using the person search screen.

To search for a single party/name or a business name, input the required fields denoted with an asterisk (*) and click on the search button.



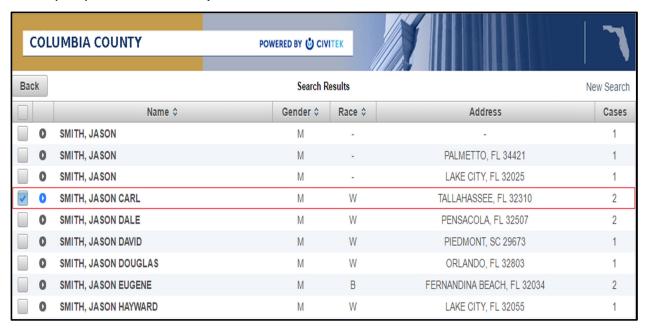
As shown in the example below using last name: "**Smith**", and first name: "**J**", returned a warning message indicating that the search results returned were too large. The message requests the user to refine the search.



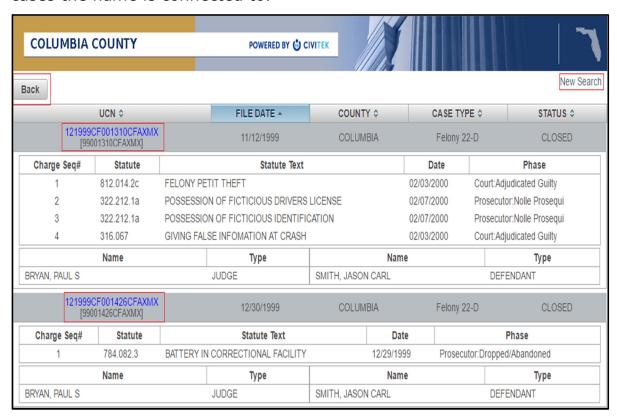
Refining a search can be achieved by spelling out the first name (in this example - "Jason"), or adding the DOB or SSN as an additional filter so that the search results returned are not so broad.

The search results returned enable the user to locate the desired name along with the associated case number.

Click on the check box to the left of the name and click on the "**View Selection**" button, located at the bottom of the page (as shown in the example provided below).



The user is taken to the Case/UCN selection screen. This screen shows all cases the name is connected to.



Users have the ability to perform the following actions from this screen:

- 1. <u>Select a case to view.</u> To select a case to view, click on UCN number indicated in blue.
- 2. <u>Return to Previous Search Results.</u> To return to previous search results, click on the **"Back"** button located at the top left side of the page.
- 3. <u>Perform a New Search.</u> To perform a new search, click on the "**New Search**" button located at the top right of the page, highlighted in blue.

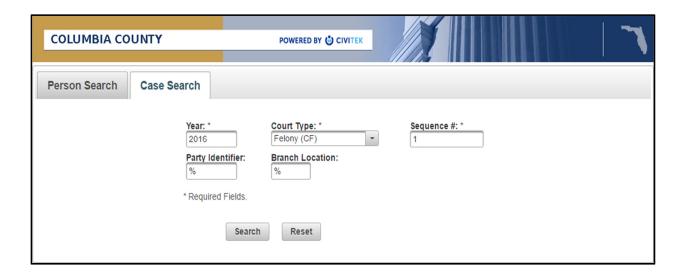
Performing a Case Search

Users can perform a case search using the case search screen.

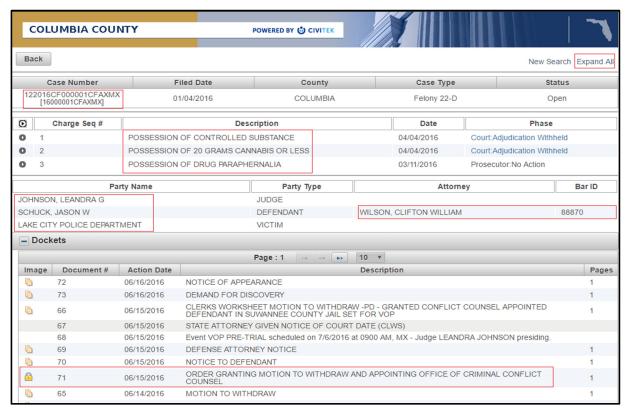
To search for a particular case/UCN, enter the required fields marked with asterisk (*) on the screen and click on the **Search** button, at the bottom of the screen.

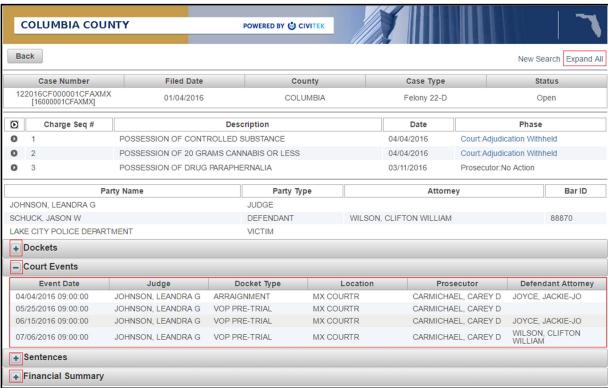
The required fields are as follows:

- Year is the year the case was filed.
- Court Type type of case Users can either type in the value or can select a choice from the drop down menu by clicking on the down arrow.
- Sequence# Case number sequence (usually 1-7 digits)



Examples of return search results are shown in the images below.





Features:

+, and - Symbols: The + symbol is used to expand details. The - symbol is used to collapse the details.

Expand All: This feature (located in the upper right corner of the page) allows you to expand all tabs, to open or expand the number of rows returned for a specific area.

Information Available for Viewing

Case Number: Shows the Uniform Case Number (UCN) that matches the search criteria that was entered in the search screen.

Charge Description: Shows the descriptions of each charge and the sequence number.

Party Name: Identifies the parties on the case.

Party Type: Shows the role associated with each party name identified on the case.

Attorney: Identifies the Attorney of Record on the case and their bar number.

Dockets: Show various actions and related images (where applicable) related to a case.

Court Events: Show past and present court events that have occurred or have been scheduled to occur.

Sentences: Shows any sentences imposed on a case such as fines, incarceration, probation, suspended sentence, restitution, community service, etc.

Financial Summary: Show a summary of any assessments made, payments made, etc. on the case.

Viewing Images

Two types of images exist for viewing:

- 1. Normal indicated with a document symbol
- 2. View On Request (VOR) indicated with a lock symbol

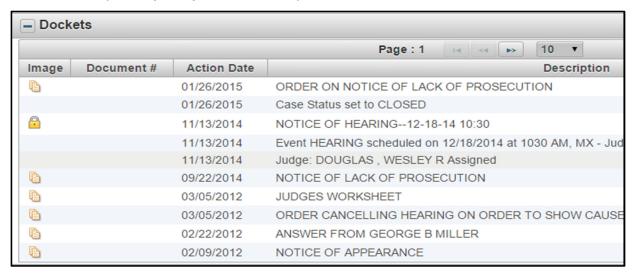
Normal Image Viewing

This docket image has a document symbol next to it. When the user clicks on the icon the image will open immediately and is shown to the user. The images will include the watermark and redacted text. Users may print the images as well. See example image below

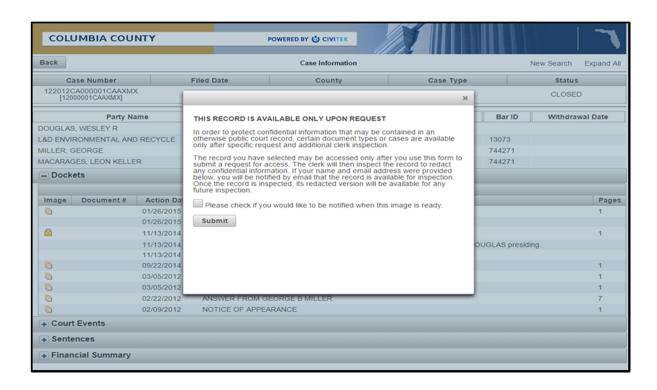
IN THE CIRCUIT COURT OF	THE THIRD JUDICIAL CIRCUIT,
IN AND FOR COLUI	MBIA COUNTY, FLORIDA
L&D ENVIRONMENTAL AND	
RECYCLE, INC.,	Case No.: 12-01-CA
Plaintiff.	
v.	
GEORGE MILLER and	
LEON MACARAGES.	
Defendants.	
ORDER ON NOTICE O	F LACK OF PROSECUTION
	before the Court on the 18th day of
	ne Defendant, LEON MACARAGES', Notice
	urt having reviewed the file and received
argument of Defendant, Macarages', FINDS AS FOLLOWS:	legal counsel, hereby:
Defendant's filing of his Notice	of Lack of Prosecution was timely
2. A Stay has not been issued or a	
	within sixty (60) days following th
Defendant's filing of the Notice	
	use should remain pending has not bee
The second secon	preceding the hearing on the Notice of Lac
of Prosecution.	
	ADJUDGED that this cause is dismisse
pursuant to Rule. 1.420(e), Fla. R. Ci	v. P. umbers, Columbia County, Florida, thi
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Circuit	Judge/
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Plaintiff, c/o Foye B. Walker, E	sq. at fo
1 minent, e/o roye B. Walker, E	sq. at <u>to</u>
	This certifies copies were
	furnished on: 1/26/15
	Dr. Phu
	,

View on Request (VOR) Images

This docket image has a lock symbol next to it, indicating this image is a View on Request (VOR). See example below.



To ensure that information is properly removed, prior to public access some case types and document types have a special electronic security called viewable on request. When a user selects an image of a court document in cases or documents identified as viewable on request, the users are not permitted to view the record immediately. Users will be presented with a notification as shown in the image below.



When the user checks the box and clicks "Submit", a request is generated and sent to the Clerk of Court, who performs a second examination of the document to insure all personal identification information, information about the victims of sexual or child abuse crimes, etc. have been redacted. After the Clerk has completed their review, the requestor then receives a notice that the document is available for viewing.

Once a document has been taken through the VOR process the first time and is made available to the Public, it is available for all future access without requiring any additional VOR request/review.

How to Exit the System

To exit the OCRS system, the user can close the browser window.

If a session is inactive for 15 minutes or more the system will and will revert the user back to the county selection screen shown below.

