



FCCC ADVISORY

FCCC Hurricane Milton Preparation

No. 24-105

DATE:	October 7, 2024	CONTACT:	Sean Hudson
PAGE:	1 of 2	PHONE:	(850) 921-0808
		EMAIL:	shudson@flclerks.com
CATEGORY:	Clerk Administration, Communications		

With Hurricane Milton expected to impact Florida this week, Florida Court Clerks & Comptrollers (FCCC) is notifying all Clerks and Comptrollers of the measures being implemented to ensure business continuity and offer support as needed. Please review the following categories regarding FCCC preparation for supporting Clerks and Comptrollers:

Clerk and Comptroller Closings

Please notify FCCC if your office is scheduled to close on normal business days this week. Please use the contact information below to update FCCC.

FCCC Contact Information:

Service Center phone: (850) 414-2210

Service Center e-mail: support@flclerks.com

FCCC Meetings

The FCCC Audit Committee meeting scheduled for Wednesday, October 9, 2024, and the FCCC CCIS Subcommittee meeting scheduled for Thursday, October 10, 2024, have been postponed.

Child Support Lockbox Processing

The Florida Department of Revenue (DOR) will continue to process child support files with the FCCC Central Site unless otherwise notified by DOR on regular business days. The FCCC Service Center will assist Clerks' offices with child support lockbox processing in the event there are office closures.

If your office has not yet transitioned to the new eCLERC Child Support Application and is planning to close, please submit the attached Backup Depository Payment Processing Form immediately to the FCCC Service Center at support@flclerks.com to ensure uninterrupted child support file processing.

FLCLERKS.COM

FCCC Technical Assistance Program (TAPS)

For those counties who are current TAPS customers or Clerks in need of technical assistance during this time, please contact the FCCC Service Center to request any unscheduled assistance.

FCCC Disaster Recovery Plan

FCCC is taking steps to review its Disaster Recovery Plan. If necessary, this includes considering all options required to recover production infrastructure and connections if the Tallahassee office is unable to continue normal operations.

FCCC Communications Assistance and Resources

FCCC's Communications Team is providing the below Hurricane Milton social media outreach messaging for Clerks' offices to use.

The document includes a storm closure social media post and Hurricane Milton update graphic for use at your discretion.

The Hurricane Milton social media can be downloaded as a [PDF](#) or a [Word Document](#), and all graphics can be downloaded from the links within the documents.

Additionally, FCCC has updated its [Hurricane Preparedness and Recovery webpage](#) to direct individuals to their local Clerk of Court website.

The FCCC Communications Team plans to release general communications highlighting potential closures broadly while continuing to monitor the situation. However, to avoid confusion, FCCC does not plan to distribute any public communications about specific office closures.

If you have any questions or need assistance, please email communications@flclerks.com.

Storm Updates

Further updates will be provided as needed before and after the storm.