



FCCC ADVISORY

Services Available to Clerks During Aftermath of Hurricane Milton

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CATEGORY:	Clerk Administration, Communications, Clerk IT		

Florida Court Clerks & Comptrollers (FCCC) sincerely hopes all members of our Clerk family are safe and have experienced little to no damage following the hurricane.

FCCC and Civitek support and host several statewide technology projects in coordination with Florida's Court Clerks and Comptrollers. When a disaster occurs, the Disaster Recovery and Continuity of Operations Plan is implemented to support Clerks and Comptrollers statewide.

Donate to Clerks Care: Supporting the Direct Needs of Impacted Members of the Clerk Family

To assist in recovery efforts for Clerks and Comptrollers and their staff directly impacted by Hurricane Helene and Hurricane Milton, FCCC has organized a combined fundraising effort. The [Clerks Care Hurricane Relief Effort GoFundMe](#) is active if you would like to make a contribution.

Supporting Clerks with Resources or Personnel

FCCC is awaiting damage reports from the affected counties to offer assistance. If your office was affected by the hurricane and needs personnel or resources, please contact Sean Hudson at shudson@flclerks.com.

Please visit [FCCC's Storm Preparedness and Recovery webpage](#) for the latest information.

Statewide Services Available

Please review the following statewide services available to all Clerks and Comptrollers' offices even when courthouses are closed, and power is unavailable:

- **E-Filing Portal:** Clerks can accept filings in all courts 24/7. If the Clerk's office is closed, the filings are time-stamped when filed and held in an electronic queue for the Clerk.
- **Comprehensive Case Information System (CCIS):** Clerks can continue to provide online inquiry access to Governmental Partners (PD/SAO/Sheriff) for all court cases. Images are not available unless the Clerk's office has power and external network connectivity.
- **Payments:** Electronic payments for most court cases can be available 24/7 via Clerks' websites.
- **Child Support Payment Processing:** Civitek can provide "remote lockbox" processing for any Clerk impacted by Hurricane Milton. This ensures child support recipients can continue receiving payments during recovery.
- **FCCC Technical Assistance Program (TAPS):** Civitek provides remote and onsite technical assistance for Clerks' offices impacted by the hurricane.

For more information about these services, please contact the Service Desk at support@flclerks.com.