

SUPPLIER AUDIT MANAGEMENT

WHERE IS YOUR FOXHOLE?

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INTRODUCTION

- Barbara Flick, ASQ CQA, ASQ CBA
- Senior Quality Auditor, Bausch + Lomb, Clearwater
- Today's presentation



Sir, Where is
my foxhole?



**You're
standing on it!**

WHY A FOXHOLE?

- Manage risk
- Drivers
 - Regulatory Requirements-Changes
 - Business Case
- Confirm QMS is *effective*
- Building partnerships with supplier

SURVEY THE LANDSCAPE

Survey the Landscape



Scheduling

- Risk of material/service
- Location
- Timing/Frequency:
 - Routine surveillance
 - Qualification
 - For cause
 - Geography
 - Other partners
 - Supplier's availability

PLAN THE DIG

Plan the Dig



Audit Plan

- Audit purpose
- Audit scope
- Audit criteria
- Audit participants
- Time constraints
- Product/service issues
- Process complexities

SELECT THE TOOLS

Select the tools



Audit Inputs

- Quality agreements
- Specifications
- Prior audit reports
- Supplier metrics
- Changes at supplier
- External info
- Standards/Regulations
- Supplier-provided info
- Supplier Inputs & outputs

DIG EFFICIENTLY

Dig Efficiently



Perform Audit

- Starts prior to arrival
 - Request & provide info
 - Review inputs/tools
 - Review roles w/ team
- Opening Meeting
- Stick to plan & flexible
- Immediate feedback
- Closing meeting

AFTER DIG/CONCLUSION

After Dig/Conclusion



Audit Follow-up

- Issue NC's to supplier
- CAPA Plans
 - Supplier & Internal
- Reports
- Verify Effectiveness

HAPPY DIGGING!

