

FPA Economic Hardship Policy

FPA offers membership extensions of three, six and 12 months for current FPA members experiencing economic hardship. If you are having trouble affording your membership dues, and would like to request a hardship extension, please contact the FPA Member Engagement Team at MemberServices@OneFPA.org or via phone at (800) 322-4237, and specify the length of extension requested. We review every extension request individually, and extensions are provided on a case-by-case basis.

The process for extensions will be as follows:

1. Individuals request an extension through Member Engagement either via email or via phone (or a request is directed to the Member Engagement Team from an FPA staff member or volunteer).
2. The individual requests the length of extension - three, six or 12 months.
3. For the majority of requests, the Member Engagement Team representative can make the decision to approve the request. If the request needs additional review, it will be reviewed and approved by the Managing Director of Marketing and Membership.
4. Upon request approval, the member's renewal date will be extended to the date requested, and a note placed in IMIS by the Member Engagement Team to ensure documentation.
5. The Member Engagement Team will send a report to the Managing Director of Marketing and Membership documenting the number of requests, number approved/denied and members currently under hardship extensions.