MEMBERSHIP BENEFITS
Water Knowledge, Resources, and Community
Utilities Face Greater Challenges Than Ever Before
Find tools to help with improving water quality, optimizing distribution and protecting public health. AWWA Utility Membership provides you with the resources to train qualified staff, implement best practices and learn from the best experts in the industry.

- Be prepared for the next challenge facing your utility
- Sharpen your staff’s technical expertise
- Educate the public on the value of water service
- Stand with water utility leaders to influence smart regulations

About AWWA
Established in 1881, the American Water Works Association is the largest nonprofit, scientific and educational association dedicated to managing and treating water, the world’s most important resource. Through membership, AWWA creates products, services and information that help utilities with day-to-day operations, inform the public, improve public health, protect the environment, strengthen the economy and enhance our quality of life.

Utilities Membership: Resources You Need to Best Serve Your Community

Join AWWA
Small Systems Utility Membership is for utilities with 5,000 or fewer service connections:
- Water/Wastewater Systems
- Rural Community Water Utilities
- Water Reuse Organizations
- Stormwater Treatment and/or Collection Facilities
- Contract Operating Firms

AWWA Utility Members treat and distribute over 80% of U.S. drinking water
Over 3000 small systems are members of AWWA

AWWA creates products, services and information that help utilities with day-to-day operations, inform the public, improve public health, protect the environment, strengthen the economy and enhance our quality of life.

AWWA Membership is not required in order to access these trainings.

Learn more at awwa.org/join

Be Prepared
To help you stay ahead of issues, AWWA Advisories and Water Utility Insiders provide insight on developments that can affect your utility management and operations, such as the following:
- Breaking news stories
- Technological developments
- Regulatory updates
- Proposed legislation

When appropriate, talking points are provided to help you communicate effectively with customers, the media, city officials, board members and other key stakeholders.

Water professionals like you must increasingly manage water in all its stages. AWWA has the information and experts to help you effectively and efficiently manage water from source to tap to reintroduction into the environment. Check out small systems resources (awwa.org/smallsystems), full of valuable information relating to small systems such as:
- Links to on-line courses
- List of training opportunities and registration links
- Guides and Tech Briefs

To see the breadth and depth of resources available to you, visit awwa.org/resources-tools.

Safety Training Tools
Present weekly required safety training to your team using Let’s Talk Safety: 52 Weeks on Common Utility Safety Practices: Small utilities receive special bonus safety training videos as well as videos on Operations & Management for small water systems. Now available online for access 24/7/365 and with real-time updates.

2 Free Training Programs for US Small Systems Serving Less Than 10,000 People
MORE in-person and online training sessions developed through a partnership with the USEPA and the Rural Community Assistance Partnership on providing safe water and complying with the SDWA.

Topics include:
- Regulatory Overview
- Disinfection and DBPs
- Distribution Infrastructure
- Lead and Copper
- Water Quality Monitoring
- Hands-on Learning Lab

NEW in-person workshops, developed through a partnership with USDA provide continuing ed/operator renewal credits. Training sessions include topics designed to help improve utility operations, such as:
- Self-Assessment Methodology
- Prioritizing System Improvement Needs
- Asset Management
- Sourcewater Protection
- Infrastructure Financing
- Sources for Small Systems
- Rate-setting
- Cybersecurity

Visit awwa.org/smallsystems to find trainings in your area.

*AWWA Membership is not required in order to access these trainings.
AWWA can help you establish and maintain a sector-specific approach to conducting risk and resilience assessments of your electronic systems. AWWA Standards, books, CEU/PDH-qualified courses, and more. Discounts help retain and attract new employees by investing in their careers in the water industry.

As a member you will receive the following:
- AWWA Water Science
- AWWA Connections Newsletter
- Section Membership
- Voting rights and more

Local Training at Your AWWA Section
AWWA Membership includes membership in your local Section and provides access to:
- Local events and conferences / CEUs
- Region-specific news and information
- Ways to directly impact local water issues
- Connections to water professionals to share best practices

Sharpen Staff Skills
Ensure your team’s knowledge is on par with its responsibilities. Extensive training opportunities are available within your region, both in-person and online. All utility employees may access a discount of up to 30% on technical training materials, AWWA Standards, books, CEU/PDH-qualified courses, and more. Discounts help retain and attract new employees by investing in their careers in the water industry.

Learn more at awwa.org/cyberguide
Tell Us About Yourself  All applicants must complete this section.

What one business activity best describes your company?

(Please check only one)
- A  Public Water Utility—Municipally Owned
- B  Public Water Utility—Investor Owned
- C  Government—Federal, State, Local
- D  Consulting Firm
- E  Contractor
- F  Private Industrial System or Water Wholesaler
- G  Manufacturer of Equipment & Supplies (including representatives)
- H  Distributor of Equipment & Supplies (including representatives)
- I  Educational Institutions (faculty & students), Libraries and other related organizations
- J  Fully Retired
- K  Research Lab
- L  Other allied to the field (please specify) ______________________________

What one category best describes your company’s field served/principal activity? (Please check only one)
- A  Water Supply Only
- B  Wastewater Only
- C  Both Water Supply & Wastewater
- D  Desalination
- E  Customer Service
- F  Energy Efficiency
- G  Conservation/Efficiency
- H  Climate Change
- I  Emergency Preparedness/Security
- J  Groundwater
- K  Innovation
- L  Laboratory
- M  Membrane Treatment
- N  Desalination
- O  Water Treatment/Reuse
- P  Drought
- Q  Distribution/Plant Ops
- R  Advanced Water Treatment/Reuse
- S  Small Systems
- T  Source Water
- U  Stormwater
- V  Training/Career Development
- W  Utility Management
- X  Water Quality/Treatment
- Y  Water Loss
- Z  Water Collection/Treatment

What areas of the water and wastewater industry are of current interest to you? (Please check all that apply)
- A  Advanced Water Treatment/Reuse
- B  Asset Management
- C  Automation/Control
- D  Backflow/Cross Connection
- E  Climate Change
- F  Conservation/Efficiency
- G  Customer Service
- H  Desalination
- I  Design/Construction
- J  Distribution/Plant Ops
- K  Drought
- L  Emergency Preparedness/Security
- M  Groundwater
- N  Innovation
- O  Laboratory
- P  Membrane Treatment
- Q  Public Health
- R  Public Info/Communications
- S  Regulatory Issues
- T  Small Systems
- U  Source Water
- V  Stormwater
- W  Training/Career Development
- X  Utility Management
- Y  Water Collection/Treatment
- Z  Water Loss

What one category best describes your job title?

(Please check only one)
- A  Executive (General Manager, Commissioner, Board Member, City Manager, Municipal Supt., Mayor, President, Vice President, Owner, Partner, Director, etc.)
- B  Management/Non-Engineering (Division Head, Section Head, Manager, Dept. Head, Comptroller, etc.)
- C  Design and Engineering/Both Managerial and Non-Managerial (Chief Engineer, Civil Engineer, Mechanical Engineer, Elect. Engineer, Environmental Engineer, Planning Manager, Field Engineer, System Designer, etc.)
- D  Scientific/Non-Managerial (Chemist, Biologist, Biophysicist, Researcher, Analyst, etc.)
- E  Purchasing (Purchasing Agent, Procurement Specialist, Buyer, etc.)
- F  Operations (Foreman, Operator, Maintenance Crewman, Service Representative, etc.)
- G  Marketing & Sales/Non-Managerial (Market Analyst, Marketing Representative, Salesperson, Sales Representative, etc.)
- H  Professional (Educator, Teacher, etc.)
- J  Technical (Scientific/Non-Managerial, Engineer, Scientist, Analyst, etc.)
- K  Other (please specify) ______________________________

What one category best describes your company’s field served/principal activity? (Please check only one)
- A  Both Water Supply & Wastewater
- B  Water Supply Only
- C  Wastewater Only
- D  Other

Educate Your Community

Never has reaching out to customers and establishing relationships with media been more important in the water profession. AWWA’s Public Affairs Communications staff provide information and resources to keep you current on developing issues while offering outreach tools to support your ongoing efforts to connect with customers. AWWA provides:

- ➤ Public Affairs Advisories on media issues
- ➤ DrinkTap.org Consumer Site
- ➤ Drinking Water Week Resources
- ➤ Outreach campaigns
- ➤ Trending in an Instant: A Risk Communication Guide for Water Utilities—AWWA’s new guide for Utility Members that helps utilities communicate with clarity in today’s changing media landscape.

Shape Smart Water Policy

Share your comments and help shape smart policies based on sound science. The Water Utility Council and AWWA’s Government Affairs Office work hard to make sure your voice is heard in legislative and regulatory matters. AWWA Sections gather feedback from members and reach out to local elected officials year-round.

Dues rates valid through December 31, 2020. Dues are not deductible as charitable contributions for income tax purposes. Dues may be considered ordinary and necessary business deductions. The following is for USPS periodical mailing requirements only. In some AWWA Sections, a portion of the Section allotment equal to 35% or more of the domestic subscription rate charged for the Section periodical will be allocated toward a subscription to that periodical. Allocation for each publication recipient authorized—Journal AWWA—$50; Opflow—$16. Members with APO/FPO addresses will receive e-periodicals only. NOTE: Members’ personal information is protected under AWWA’s Privacy Policy.

Learn more at awwa.org/join

Join AWWA
If you have questions about membership contact us at:
➤ membership@awwa.org
➤ 800-926.7337

“ I’ve had the opportunity to meet many wonderful people in the water profession. Learning everything from new treatment operations, safety equipment, and better management tools. I highly recommend joining AWWA—it’s a wonderful and rewarding experience.”

Chad Roberts
Plant Supervisor
City of Norfolk, NE