

Interviewing Skills to Detect Deception for Internal Auditors (ISDDA)

DAY/S: 1

CPD: 8

LEVEL: 1,2,3,4

SOFT SKILLS



COURSE OBJECTIVE

Gathering information from interviews is an integral part of the audit process but getting to the truth requires more than simple questions. Learn significantly more about an organisation when you conduct interviews that probe more deeply, follow up on signs of potential deception and politely, but assertively, pursue evasiveness.

This 1-day course will teach you how to be more effective in asking direct and follow-up questions, while evaluating both verbal and non-verbal responses, so you can detect lies and uncover the truth during formal and informal interviews.



COURSE CONTENT

- How we communicate
- Preparing for the interview
- Some popular interview methods
- Types of Questions
- Dealing with resistance
- Analysing body language to detect deception
- 5 steps of lie detection

- Decoding the Face, Body & Words
- Statement analysis
- Potential Interview Contaminants
- Interviewing suspects
- Artificial Intelligence – threat or ally?
- Video case studies for class analysis



OUTCOME

Interviewing Skills and Body Language interpretation are both recommended competencies by the IIA Global Internal Audit Competency Framework, which is a tool that defines the competencies needed by internal auditors to meet the requirements of the IPPF.

This course will enable the auditor to formally be successful in conducting an interview utilising forensic interviewing skills.

To develop the people knowledge, communication skills and behaviours required by an internal auditor to successfully manage the people dynamics during the interviewing process in order to detect deception.

Delegate's knowledge levels can be assessed via a test (multiple-choice and true or false questions) at the end of the day.