Control Self-assessment: Facilitation Skills (CSAF)

**COURSE OBJECTIVE**

- Understand the concept of Control Self-assessment as it is applied in an organisation
- Identify the roles and responsibilities of all role players in Enterprise Risk Management and Control Self-assessment
- Distinguish between the different types of Control Self-assessment and when to apply a specific type
- Understand the concept of facilitation and learn the facilitation techniques for various situations and audiences
- Apply facilitation and presentation techniques in practical case studies and facilitated workshops

**COURSE CONTENT**

Introduction
- What is CSA?
- Why is it used?
- What are the benefits?

Types of CSA
- What is Facilitation?
- When is Facilitation Appropriate?

What Makes a Good Facilitator?
- Process vs. Content

Stages of Group Dynamics
- Developing Skills for CSA
  - Workshop processes
  - Ways of Responding to Feedback
  - Role of the Facilitator
  - Dealing with Difficult People
  - Addressing disruptions
- Tips for better Facilitation
- Common Body Language Secrets

Participation in Mock Presentations and Facilitated Workshops

- Internal auditors who want to understand the concept of Control Self-assessment and learn facilitation skills in a safe environment where practical case studies are used to practice and hone your facilitation and presentation skills.

A 10% group discount will apply to organisations placing a simultaneous booking for 2 or more registrants.

Please click here for general course information

Delegates are also requested to review the content and the levels of the courses presented before booking, to ensure they are attending the right course.