**Course Objective**

Team Effectiveness (TEFF) is a one-day course designed to help participants understand the value of working as a team and develop the necessary skills to build effective teamwork. Whether the focus is on service, quality, cost, value, speed, efficiency, performance, or other similar goals, teams are the basic unit that supports most organizations. With teams at the core of corporate strategy, your success as an organization can often depend on how well you and other team members operate together. The objective of this one-day course can help you get there!

**COURSE BENEFIT**

- Understand the value of working as a team
- Develop team norms, ground rules, and team contracts
- Identify your team player style and how it can be used effectively with your own team
- Build team trust
- Identify the stages of team development and how to help a team move through them
- Recognize the critical role communication skills will play in building and maintaining a team atmosphere
- Identify ways that team members can be involved and grow in a team setting

**Course Content**

- Defining Teams
- Establishing Team Norms
- Working as a Team
- Your Team Player Type
- Building Team Trust
- The Stages of Team Development
- Virtual Teams
- Communication
- Becoming a Good Team Player

A 10% group discount will apply to organisations placing a simultaneous booking for 2 or more registrants. Please click here for general course information. Delegates are also requested to review the content and the levels of the courses presented before booking, to ensure they are attending the right course.