

Leadership Skills for Internal Auditors (LSS)

Duration: 2 x 4 hours Online Session

CPD: 8

LEVEL: 1,2,3,4

INFORMATION SYSTEMS



COURSE OUTLINE

Session 1 (4 hours) – Morning Session 08:30 – 12:30

- Introduction
- Time management – Why it is important and ways to prioritize and plan better
 - o Benefits of Good Time Management Skills
 - o Early Warning Signs of Time Management Problems
 - o Time Planning'
 - o Sources of Waste
 - o Useful Tips
 - o Practical Examples and Case Studies
 - o Telephone Use

Session 2 (4 hours) – Afternoon Session 13:00 – 17:00

- Different management and leadership styles and techniques
- How to be more flexible and to use other leadership styles
- Different ways to overcome communication barriers
- Communication and coaching techniques
- How to handle conflict and explore ways to engage to get solutions to problems
- Examples and Case Studies

Please be advised of the event terms and conditions.
Delegates are also requested to review the content and the levels of the courses presented before booking, to ensure they are attending the right course.

Please click here for [general course information](#)

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